## correction English 2015

Correction of exam national 2015 English By Omar Ahdidou

by Omar Andidou
I- Comprehesion :
A.
1- true : leaders should spend no more than four hours a day in their office.
2- true : reliability is something the leaders should have in order to provide stability and strength to organization.
B.
1- leaders should not change their minds too frequently.
2- leaders must be willing to be flexible
3- leaders must be willing to pass on skills
4- leaders should be able to look at themselves objectively
C.
1- unless they plan , set goals and provide strategic preception.
2- because laughter can be a great reliever of tension.
D.
1- awards
2- schedules
3- run
4- willing
E.
1- their : employees
2- elements : consistency and coherence

Α.
1- if he had seen the job advertisment, he would have applied for it.
2- a long experience is required in recruitment.
3- the CEO wanted to know why the company sale's had gone down the previous year.
B.
1- better than
2- to buy
C.
1- rate 2- resign 3- cash 4- manufacturer 5- bonus
D.
1- f 2- h 3- d 4- b 5- g 6- a 7- c 8- e
III-COMMUNICATION
<b>A</b> .
- Client : could you please refer me I want to talk to your manager. - assistant : Not working at the moment.

- Client : please could you ......

## **IV-WRITING**

Mehdi Ziydi 67 Bd Nakhil , Oujda

Saida Fennane 34 Rue Oasis , Berrchid

9 March, 2015

Dear Madame,

I'm writing this letter to answer your last letter due to some problem in delivery. First of all, Our company is quite sorry for the damage that happened to your items during the transport also we would to apologize about the late delivery as while as you mentioned in your letter. Second, We are suggesting on you a replacement or a refund you can pick whatever you like from this choices. Furthermore, We are offering you some interesting discount for future orders. In addition to that, We will deliver the items to you immediately and free of charge on us to keep you as one of our beloved costumers. To sum up everything that has been stated so far, We would like to thank you so much for your understanding and we hope the business between us keeps going by times goes.

Best regards. Mehdi Ziydi

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