

Report Proposal

Suppliers Chain Quality Project

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Summary of insights and alignment with business goals.

01

Data

Overview

About The Data

This is an analysis project of Suppliers "Vendors" Quality and Manufacturing Downtime. Here we deal with a data set of how much some vendors' materials quality is.

We aim for two main objectives:

- To understand who the best and worst suppliers are.
- Identify which plants do a better job finding and rejecting defects, to minimize downtime.

Downtime is the Time during which production is stopped, during setup for an operation, when making repairs, or when stoppages occur due to supply or labor shortages. Defects are imperfections or errors of any type that affect materials.

Entity Relationship Diagram

Plants

Plant_ID 🔗 int

Plant varchar

Vendors

Vendor_ID 🔗 int

Vendor varchar

Defect_Types

Defect_Type_ID 🔗 int

Defect_Type varchar

Sort int

Defect_Items

Date date

Category_ID int

Plant_ID int

Vendor_ID int

Defect_Type_ID int

Matrial_Type_ID int

Defect_ID int

Defect_qty int

Downtime_min int

Defects

Defect_ID 🔗 int

Defect varchar

Materials_Type

Material_Type_ID 🔗 int

Material_Type varchar

Category

Sub_Category varchar

Sub_Category_ID 🔗 int

Category varchar

The raw data



02

Technical Report

Table Preparation

Plant	Plant ID
Grand Rapids, MI	1
Milwaukee, WI	2
Springfield, IL	3
Chicago, IL	4
Indianapolis, IN	5
Northbrook, IL	6
Detroit, MI	7
Gary, IN	8
Indianapolis, IN	9



City	State	Plant ID
Grand Rapids	MI	1
Milwaukee	WI	2
Springfield	IL	3
Chicago	IL	4
Indianapolis	IN	5
Northbrook	IL	6
Detroit	MI	7
Gary	IN	8
Indianapolis	IN	9

Plants	
Plant_ID	int
Plant	varchar

Plants	
Plant_ID	int
State	varchar
City	varchar

```
CREATE TABLE NewPlants (  
    City VARCHAR(255),  
    State CHAR(2),  
    Plant_ID INT PRIMARY KEY  
);  
  
INSERT INTO newplants (City, State, Plant_ID)  
SELECT  
    SUBSTRING_INDEX(Plant_Name, ',', 1) AS City,  
    CASE  
        WHEN Plant_Name REGEXP '.*, [A-Z]'  
        THEN SUBSTRING_INDEX(Plant_Name, ',', -1)  
        WHEN Plant_Name REGEXP '.* [A-Z]'  
        THEN SUBSTRING_INDEX(Plant_Name, ' ', -1)  
        ELSE RIGHT(Plant_Name, NULL)  
    END AS State,  
    Plant_ID  
FROM Plants;
```

SQL

Table Preparation

Sub Category	Sub Category ID	Category
Electrical	1	Electrical
Logistics	2	Logistics
Materials & Components	3	Materials & Components
Mechanicals	4	Mechanicals
Packaging	5	Packaging
Goods & Services	6	Goods & Services

Categories	
Sub	Category
Sub_Category_ID 🔗	int
Category	varchar



Category	Category ID
Electrical	1
Logistics	2
Materials & Components	3
Mechanicals	4
Packaging	5
Goods & Services	6

Categories	
Cat_ID 🔗	int
Category	varchar

```
ALTER TABLE Categories
DROP COLUMN Sub_Category,
RENAME COLUMN Sub_Category_ID TO Category_ID;
```

SQL

Table Preparation

State	Name
MI	Michigan
WI	Wisconsin
IL	Illinois
IN	Indiana
OH	Ohio
IA	Iowa

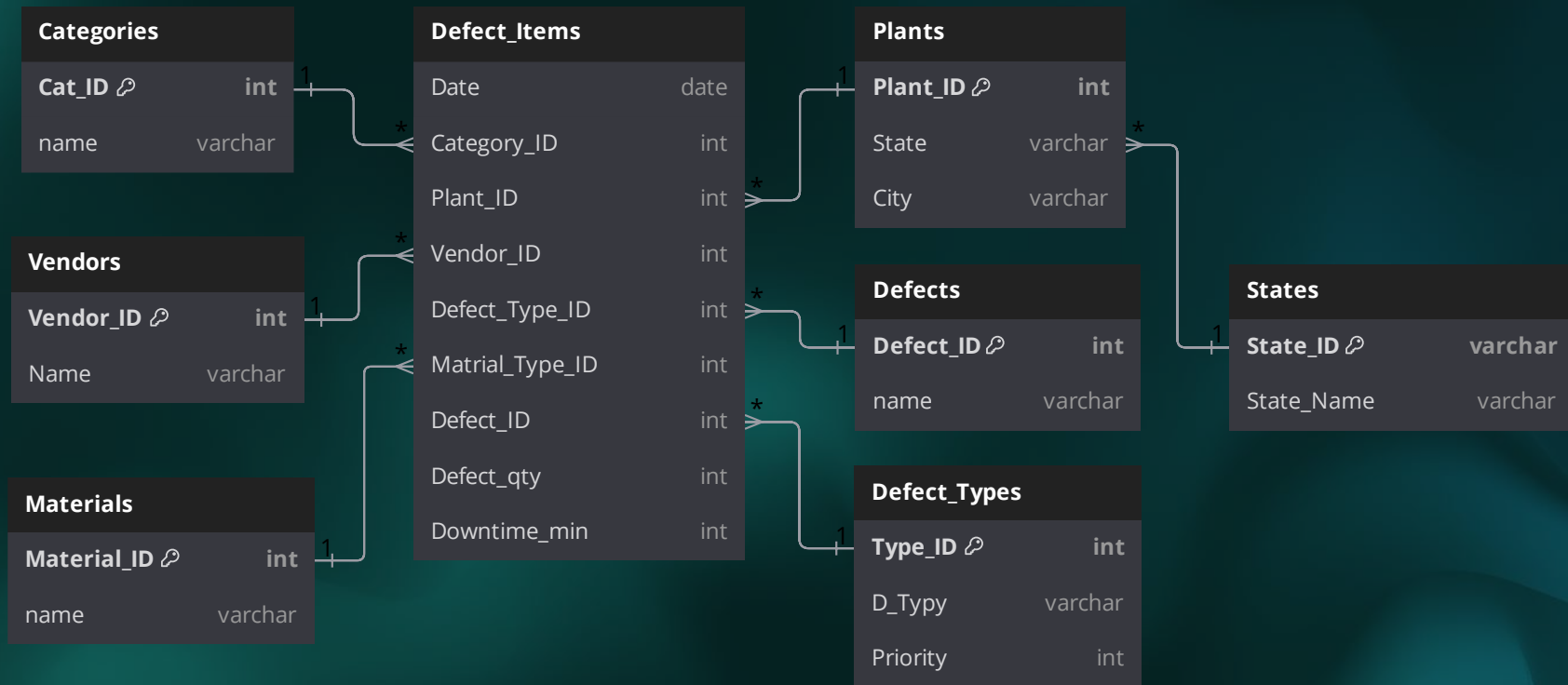
States

State_ID 🔗	varchar
State_Name	varchar

```
CREATE TABLE IF NOT EXISTS States(  
    State_ID VARCHAR(2) PRIMARY KEY,  
    State_Name VARCHAR(125)  
);  
  
INSERT INTO States (State_ID,State_Name)  
VALUES  
    ('MI','Michigan'),  
    ('WI','Wisconsin'),  
    ('IL','Illinois'),  
    ('IN','Indiana'),  
    ('OH','Ohio'),  
    ('IA','Iowa');
```

SQL

Entity Relationship Diagram



Data after the preparation

Data Cleaning

Vendor	Vendor ID
roundphase	80
roundphase	113
Quotefix	125
Quotefix	144

Remove duplicates

Data Cleaning

Remove duplicates [Defect Items]

Step #01

Main	Replaced
Crack	Cracked
Printing defect	Printing defects
Scratch	Scratches
Wrapping	Wrapped
Wrong coloring	Wrong colors
Wrong Label	Wrong Labeling
Wrong Spec	Wrong Specifications
Out of Spec	Out of Specifications

Step #02

Dimensions - Bad Finishing	Wrinkles / Scratches/ Scuffing	Bowed/Warped	Flaps - Incorrect Gap
Bad Finish	Creases / Wrinkles	Bowed	Bad Flaps
Incorrect Dimensions	Scratches	Warped	Wrong Flaps
Lay Flat Dimension	Scratched Glass	Warped Sheets	Gaps
Dimensions Wrong	Scratch	Warping	Gap Variation
—	Scuffed Packaging	—	—

Step #03

Defect	Main ID	Replaced ID	Defect	Main ID	Replaced ID
Bad Seams	2	3, 4, 99, 206	No Liner	62	249
Scrap attached	15	20	Slitting Errors	49	236
Wrong Size	13	14	Damaged Parts	180	260
Wrong Core	43	48	Dents	111	168, 279
Foreign objects found	30	69, 207	Holes	112	284
Out of Specifications	41	64	Leaking Packaging	188	240
Bowed/Warped	29	66, 281	Missing Components	163	212
Incorrect Dimensions	22	37	Missing Labels	144	178
Excessive Grease	36	237	Not Certified	227	247
Damaged in Transit	38	265	Not Cleaned	217	303
No Adhesive	51	298	Odor	192	304
Wrinkles / Scratches/ Scuffing	16	53	Other	166	210
Too Stiff	24	164	Out of Specifications	41	64
Film Not Sealing	46	74	Packaging Issues	110	137
Roll Tension	44	50	Wrinkles / Scratches/ Scuffing	83	175, 244
Wrong Labeling	57	105	Split Seams	45	101
Wrong Registration	60	182	Water Damage	79	246
Off-set	31	200	Wrong Cut	153	179

Data Cleaning

Step #01 & Step #02

Remove duplicates [Defect Items]

```
import pandas as pd

df = pd.read_excel(r"C:dataset.xlsx", sheet_name="Defects")

replacements = {
    'Crack': 'Cracked', 'Printing defect': 'Printing defects', 'Scratch': 'Scratches',
    'Wraped': 'Wrapping', 'Wrong coloring': 'wrong colors',
    'Wrong Label': 'Worng Labeling', 'Wrong Spec': 'Wrong Specifications',
    'Out of Spec': 'Out of Specifications', 'Creases / Wrinkles': 'Wrinkles / Scratches / Scuffing',
    'Scratches': 'Wrinkles / Scratches / Scuffing', 'Scratched Glass': 'Wrinkles / Scratches / Scuffing',
    'Scratch': 'Wrinkles / Scratches / Scuffing', 'Scuffed Packeging': 'Wrinkles / Scratches / Scuffing',
    'Bowed': 'Bowed/Warped', 'Warped': 'Bowed/Warped',
    'Warped Sheets': 'Bowed/Warped', 'Warping': 'Bowed/Warped',
    'Bad Flaps': 'Flaps - Incorrect Gap', 'Wrong Flaps': 'Flaps - Incorrect Gap',
    'Gaps': 'Flaps - Incorrect Gap', 'Gap Variation': 'Flaps - Incorrect Gap',
    'Bad Finish': 'Dimensions - Bad Finishing', 'Incorrect Dimensions': 'Dimensions - Bad Finishing',
    'Lay Flat Dimension': 'Dimensions - Bad Finishing', 'Dimensions Wrong': 'Dimensions - Bad Finishing'
}
```

Python

Data Cleaning

Step #01 & Step #02

Remove duplicates [Defect Items]

```
replaced_values = []

for old_value, new_value in replacements.items():
    if old_value in df['Defect'].values:
        replaced_values.append((old_value, new_value))

df['Defect'] = df['Defect'].replace(replacements)

for old_value, new_value in replaced_values:
    print(f"'{old_value}' replaced with '{new_value}'")

output_file_path = r"C:dataset.xlsx"
df.to_excel(output_file_path, index=False)

print(f"Replacements done and saved to {output_file_path}")
```

Python

Data Cleaning

Step #03

Remove duplicates [Defect Items]

```
import pandas as pd
file_path = r"C:dataset.xlsx "
duplicates_info = df[df.duplicated(subset=['Defect'], keep=False)]
removed_ids = []
for defect in duplicates_info['Defect'].unique():
    ids = duplicates_info[duplicates_info['Defect'] == defect]['Defect ID'].tolist()
    if len(ids) > 1:
        removed_ids.extend(ids[1:])

df_unique = df.drop_duplicates(subset=['Defect'])
output_file_path = r"C:dataset.xlsx"
df_unique.to_excel(output_file_path, index=False)

if removed_ids:
    print("Removed the following IDs due to duplicates:")
    for removed_id in removed_ids:
        print(removed_id)
else: print("No duplicates found.")

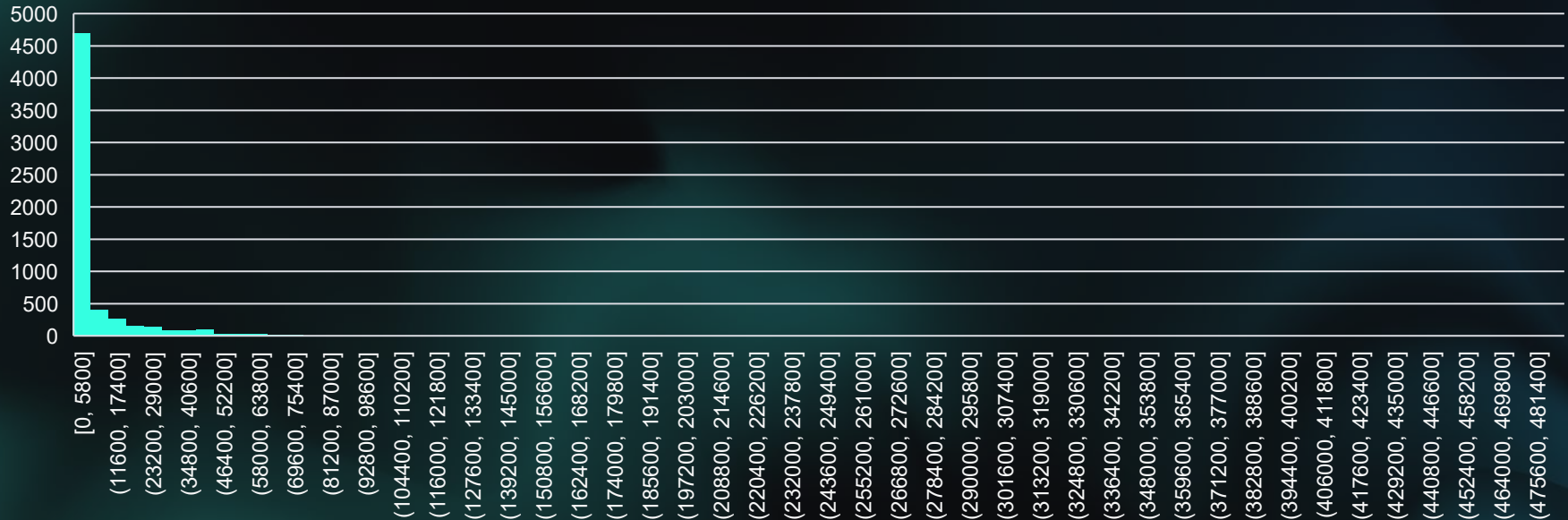
print(f"File saved without duplicates to: {output_file_path}")
```

Python

Dealing with outliers

Defect quantity outliers

Defect Quantity Distribution before the winsorizing



Dealing with outliers

Defect quantity outliers

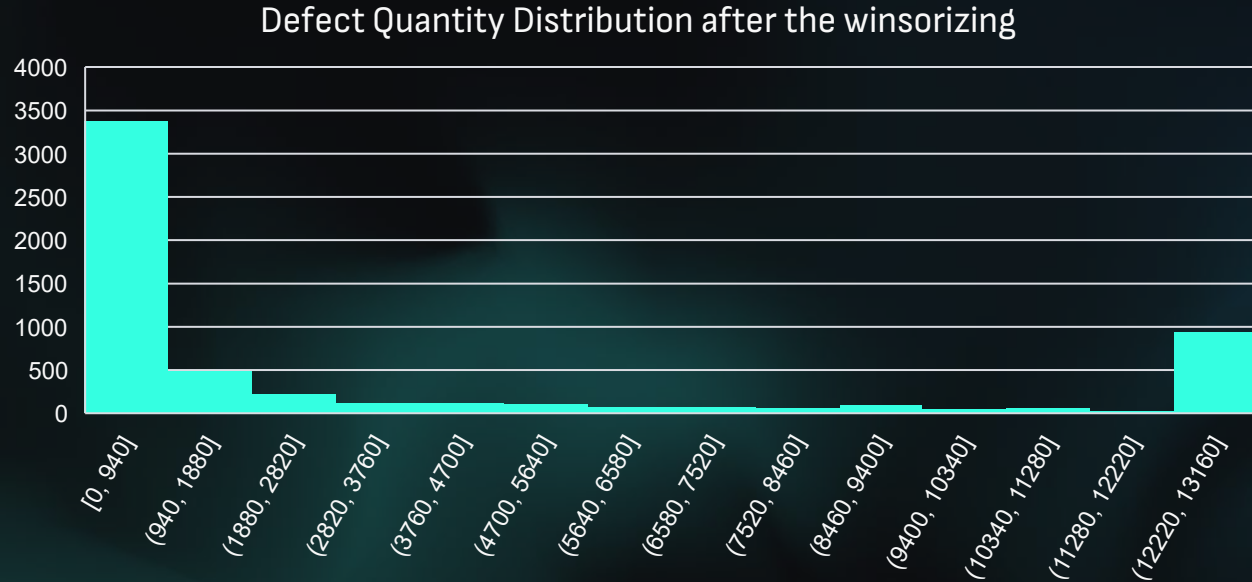
```
import pandas as pd
from scipy.stats.mstats import winsorize
df = pd.read_excel("C:dataset.xlsx")
Q1 = df['Defect Qty'].quantile(0.25)
Q3 = df['Defect Qty'].quantile(0.75)
IQR = Q3 - Q1
lower_bound = Q1 - 1.5 * IQR
upper_bound = Q3 + 1.5 * IQR

print(f"Lower bound for Winsorizing: {lower_bound}")
print(f"Upper bound for Winsorizing: {upper_bound}")
original_count = df['Downtime min'].count()
df.loc[df['Defect Qty'] < lower_bound, 'Defect Qty'] = lower_bound
df.loc[df['Defect Qty'] > upper_bound, 'Defect Qty'] = upper_bound
adjusted_count = df.loc[(df['Defect Qty'] < lower_bound) | (df['Defect Qty'] > upper_bound),
'Defect Qty'].count()
print(f"Handled Defect Qty outliers with Winsorizing.")
df.to_excel("C:dataset.xlsx", index=False)
print("Data saved to 'dataset.xlsx'.")
```

Python

Dealing with outliers

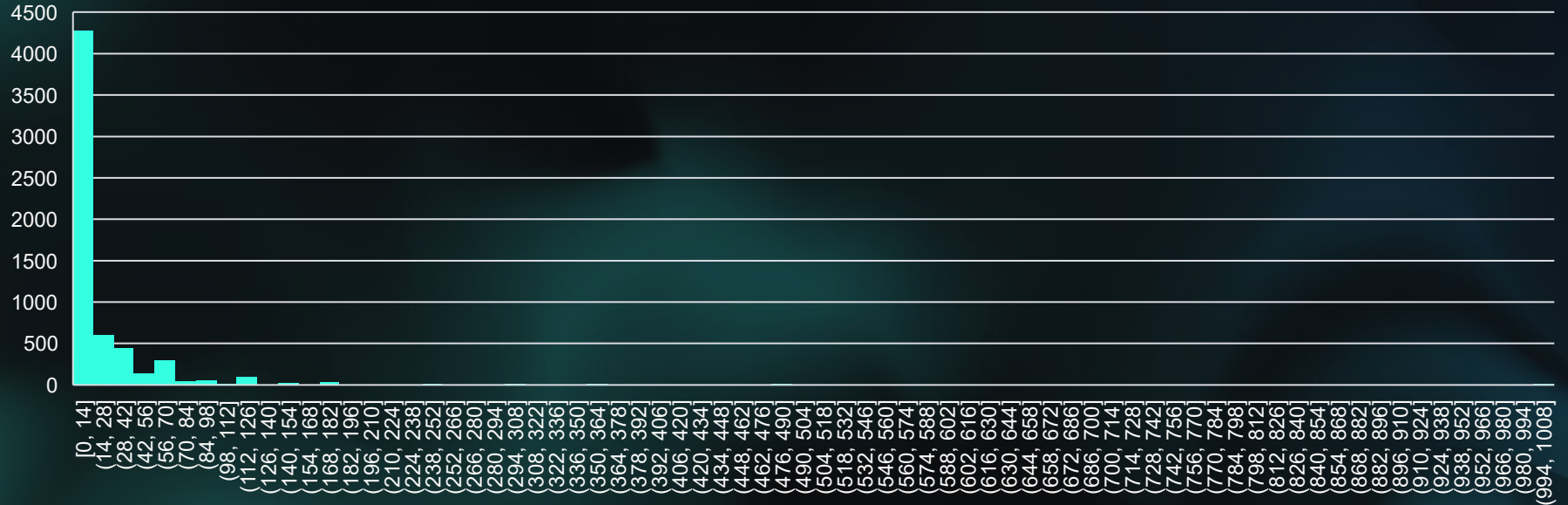
Defect quantity outliers



Dealing with outliers

Downtime outliers

Downtime Distribution before the winsorizing



Dealing with outliers

Downtime outliers

```
import pandas as pd
from scipy.stats.mstats import winsorize

df = pd.read_excel("C:dataset.xlsx")
Q1 = df['Downtime min'].quantile(0.25)
Q3 = df['Downtime min'].quantile(0.75)
IQR = Q3 - Q1
lower_bound = Q1 - 1.5 * IQR
upper_bound = Q3 + 1.5 * IQR

print(f"Lower bound for Winsorizing: {lower_bound}")
print(f"Upper bound for Winsorizing: {upper_bound}")

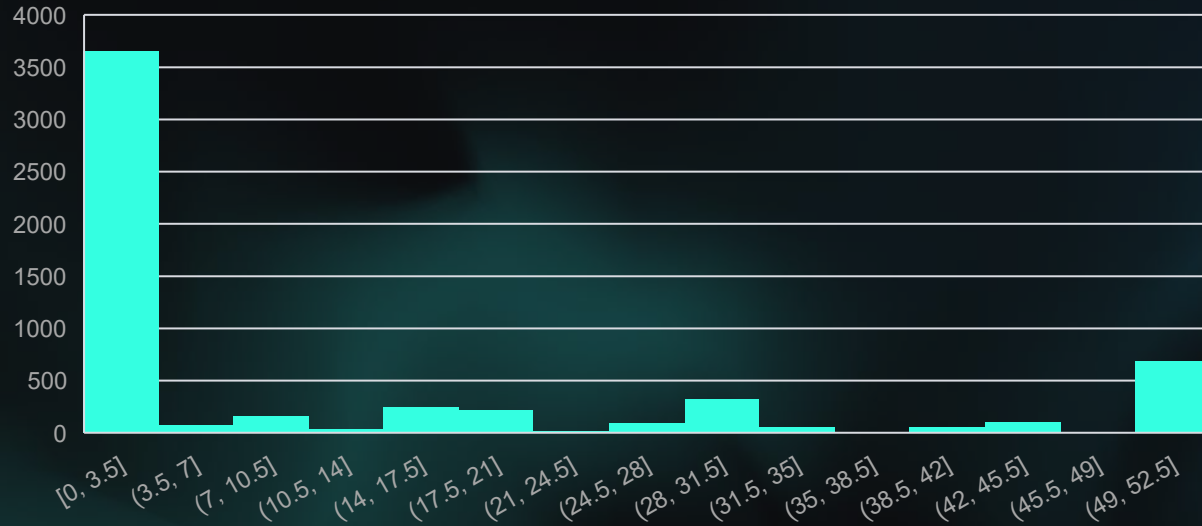
original_count = df['Downtime min'].count()
df.loc[df['Downtime min'] < lower_bound, 'Downtime min'] = lower_bound
df.loc[df['Downtime min'] > upper_bound, 'Downtime min'] = upper_bound
adjusted_count = df.loc[(df['Downtime min'] < lower_bound) | (df['Downtime min'] >
upper_bound), 'Downtime min'].count()
print(f"Handled Downtime outliers with Winsorizing.")
df.to_excel("C:dataset.xlsx", index=False)
print("Data saved to 'dataset.xlsx'.")
```

Python

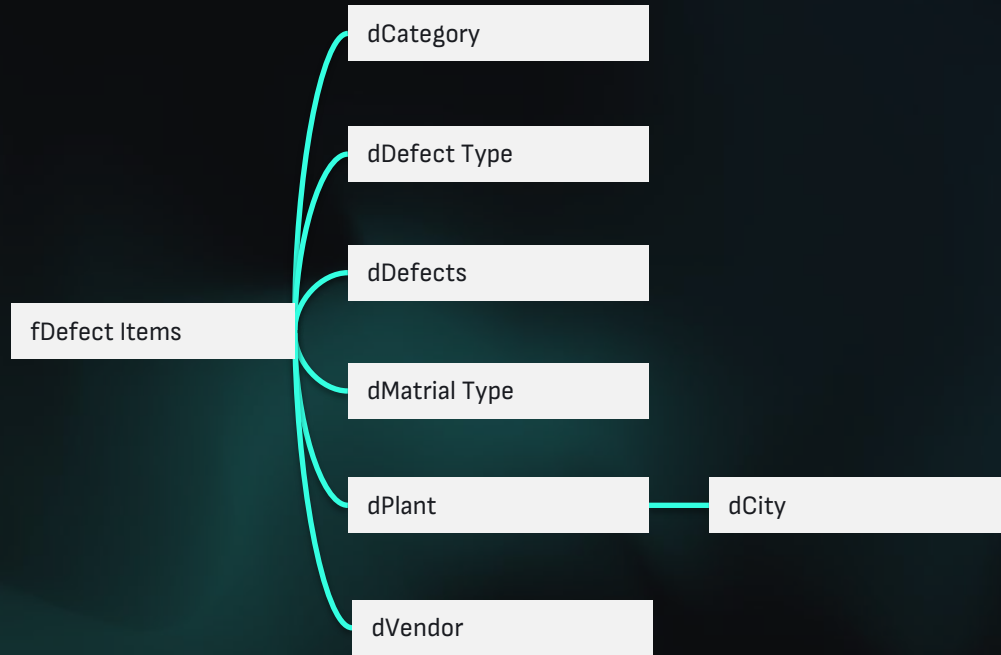
Dealing with outliers

Downtime outliers

Downtime Distribution after the winsorizing



Data Modeling



03

Analytical Report

5951_{Inspections}

Number of Inspections

11.46_{mins}

AVG down time in Mins

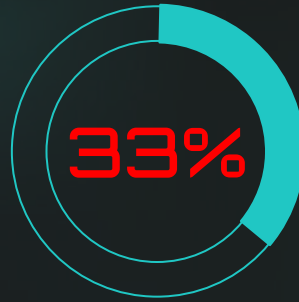
3293_{defect}

AVG Defects Quantity

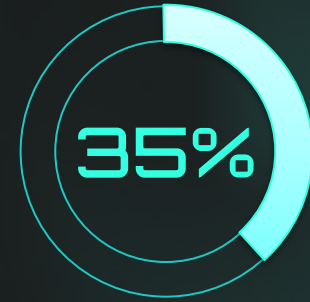
Defect Quantity By Defect Type



Rejected



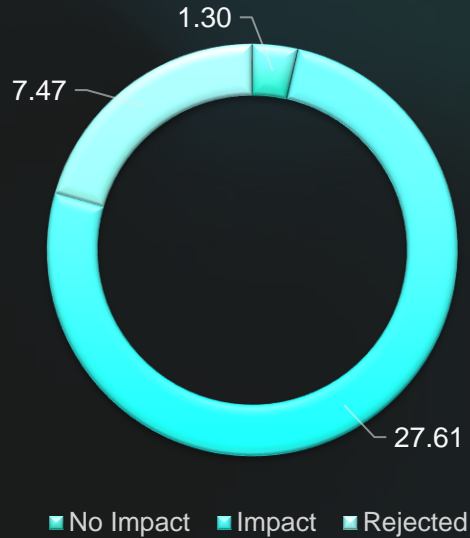
Impact



No Impact

Rejected and Impact product has about **65%** of the total defects

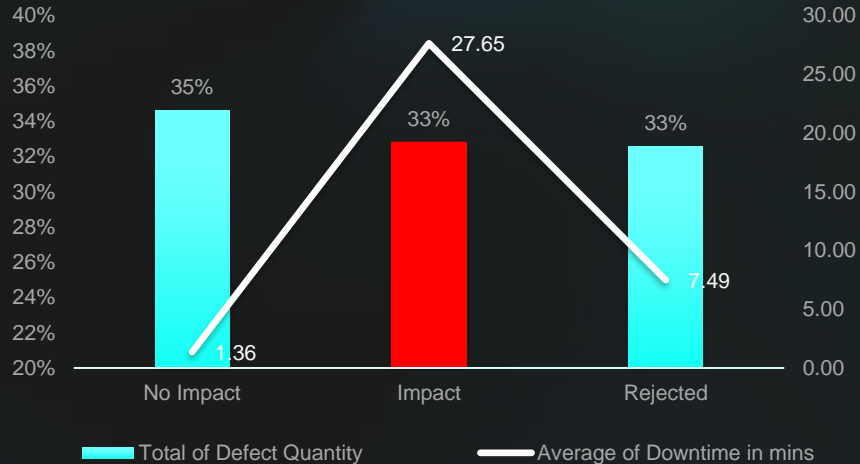
AVG Downtime by Defect type



- ❑ No Impact: **Low downtime**
- ❑ Rejected: Downtime is slightly above 8 minutes, comparable to "No Impact."
- ❑ Impact: **The highest downtime** (close to **30 minutes** on average)

indicating that defects labeled as "Impact" cause significant operational delays.

AVG Downtime & Defect Qty by Defect type



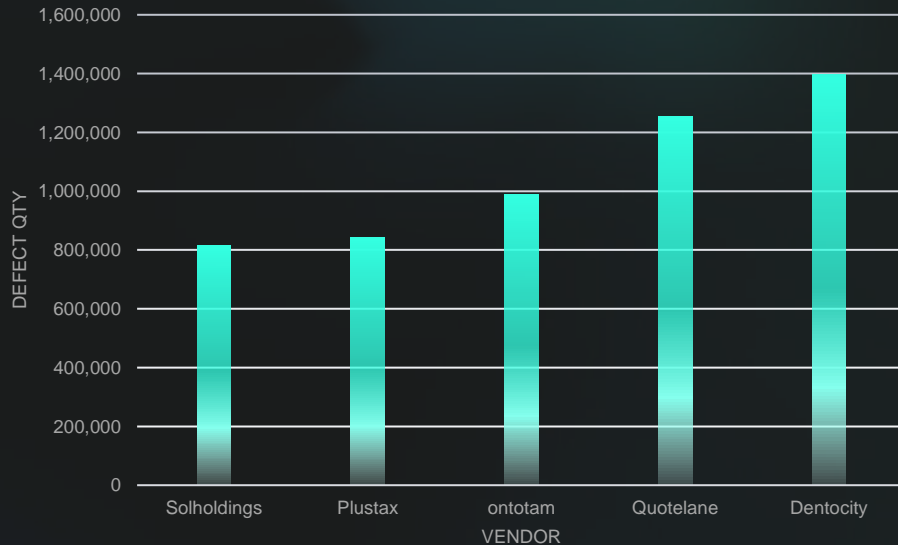
The highest downtime occurred in the "Impact" category with 27.65 minutes.

"No Impact" has the lowest downtime at 1.36 minutes despite having the highest defect quantity (35%).

Both "Impact" and "Rejected" categories have similar defect quantities, but the downtime is much higher for "Impact."

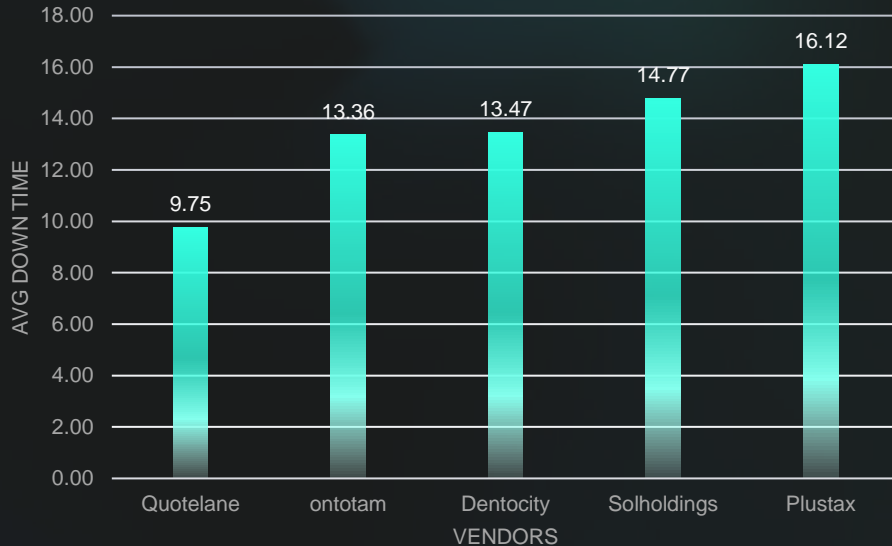
Vendors

Defect quantity by Top 5 vendors



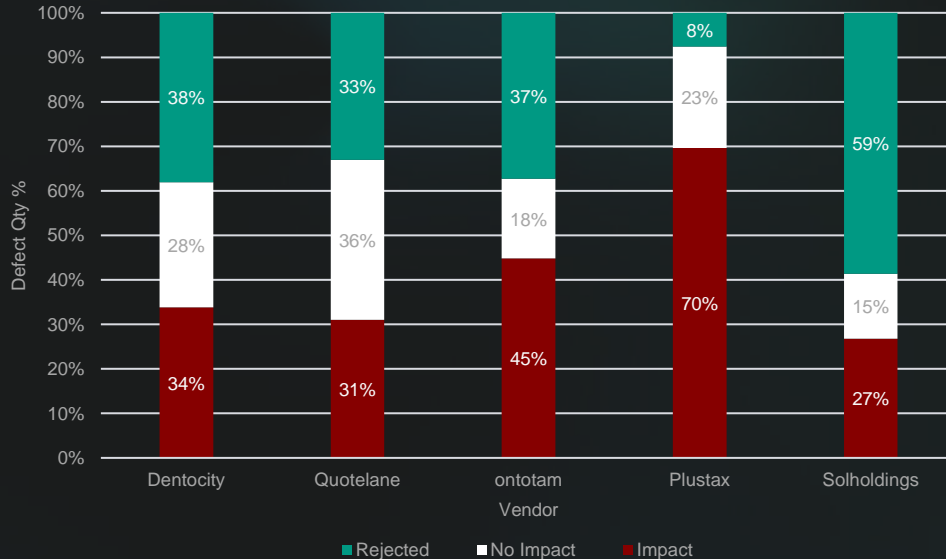
- ❑ Dentocity leads with the highest defect quantity, close to 1.4 million, indicating they are a significant contributor to defects among the top vendors.
- ❑ Quotelane follows closely behind with over 1.2 million defects, showing a similarly high defect contribution.
- ❑ ontotam shows a moderate defect count, just under 1 million.
- ❑ Plustax and Solholdings have relatively lower defect quantities, both around 800,000, though still considerable compared to the top two vendors.

Downtime for Top 5 vendors



- ❑ Plustax has the highest average downtime, exceeding 16 minutes, indicating they may be causing significant operational delays.
- ❑ Solholdings follows closely with an average downtime of about 15 minutes.
- ❑ Dentocity and ontotam have moderate downtime levels, both around 13 to 14 minutes, showing some impact but not as severe as the top two.
- ❑ Quotelane shows the lowest average downtime (around 11 minutes), making them the least disruptive vendor in terms of downtime.

Defect Types of Top 5 Vendors

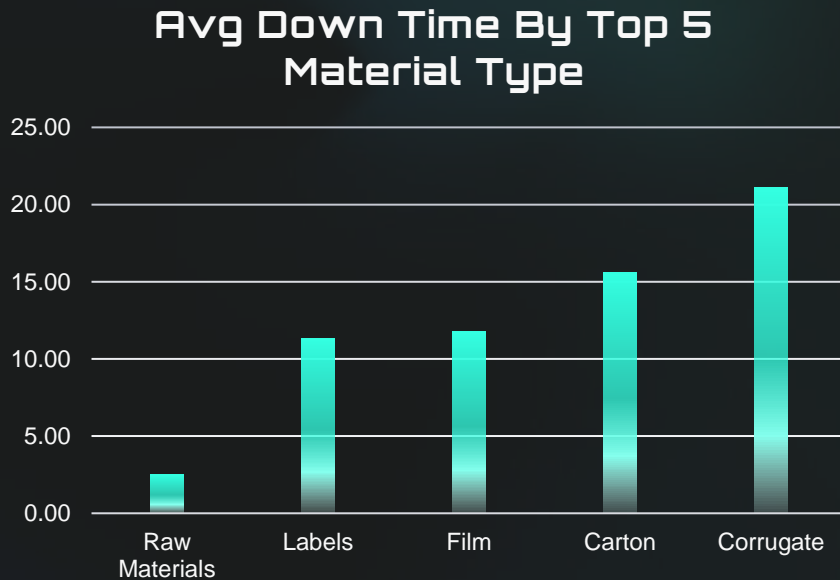


Vendors	Impact	No Impact	Rejected	Grand Total
Dentocity	34%	28%	38%	100%
Quotelane	31%	36%	33%	100%
ontotam	45%	18%	37%	100%
Plustax	70%	23%	8%	100%
Solholdings	27%	15%	59%	100%
Grand Total	40%	25%	35%	100%

- 40% of the top 5 vendor's defective quantities are of the impact type. Because of that, their average downtime is high.

Material Type

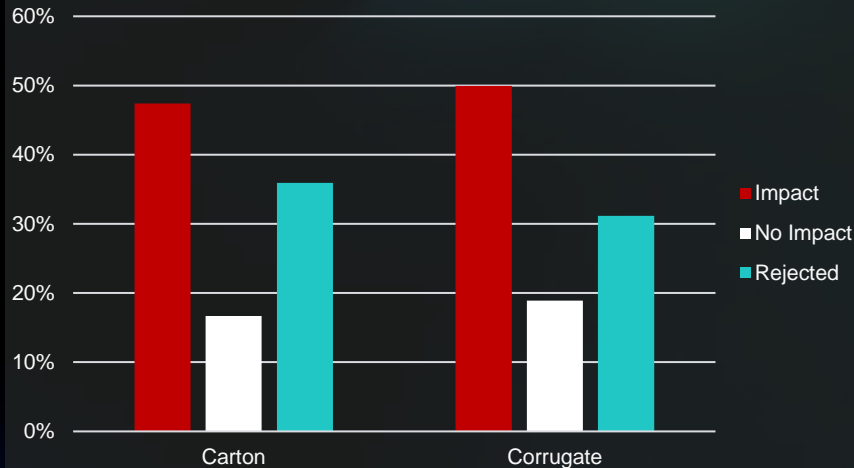
Avg Down Time by Top 5 Material Type



- ❑ **Corrugated Materials Dominate Downtime:** Corrugated materials experience the highest average downtime among the five categories, significantly surpassing the others.
- ❑ **Consistency in Downtime for Carton, Film, and Labels:** Carton, film, and labels exhibit relatively similar levels of average downtime, suggesting a moderate degree of consistency in their operational disruptions.
- ❑ **Raw Materials Lag Behind:** Raw materials have the lowest average downtime, indicating a potentially more stable or efficient supply chain or production process compared to the other materials.

Defect Type Comparison for Top 2 Materials

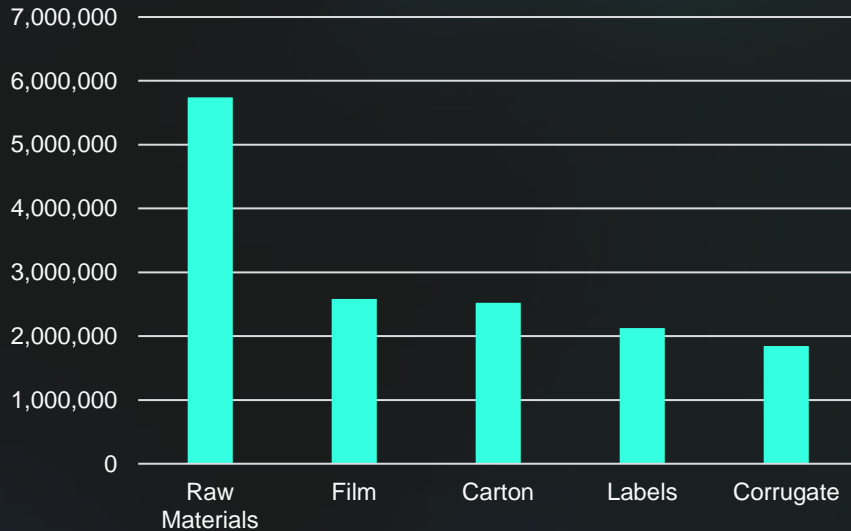
Defect Type of Top 2 Material Types



- Corrugated and Carton are the top 2 material types in average downtime. This is because most of their defective quantities are of the impact type.

Material Matters: Defect Quantity Disparity

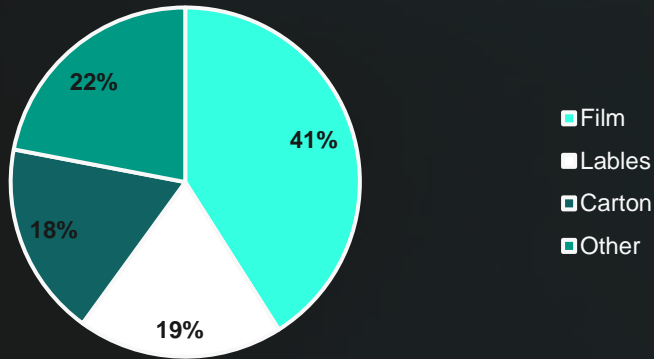
Defect Quantity by Top 5 Material Types



- ❑ **Raw materials** experience the least defect quantity, while **corrugated materials** have the highest.
- ❑ **Film, carton, and labels** exhibit similar levels of defect quantity.

The Impact of Top 5 Vendors on Material Types

Defective Material Types by Top 5 Vendors



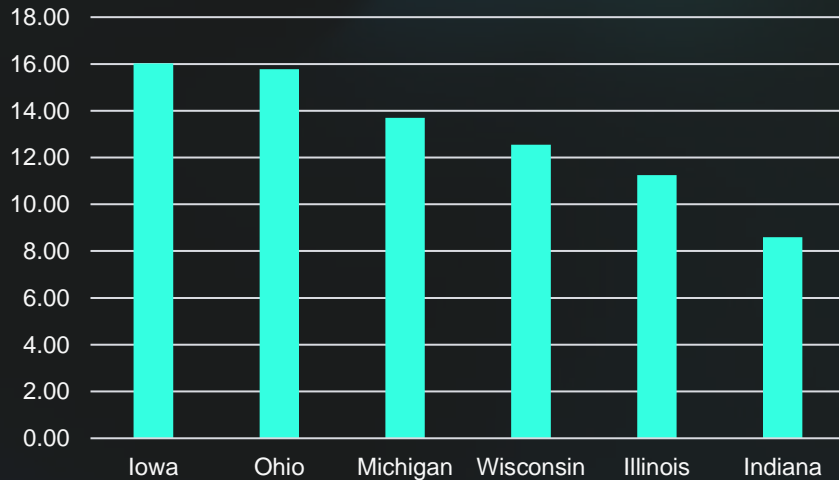
- The most defective material types of the top 5 vendors are **labels, cartoons, and films**. This makes these four material types have high defective quantities.

The background of the slide is an abstract, fluid pattern of teal and dark blue colors, creating a sense of depth and movement. The word "State" is centered in a white, sans-serif font.

State

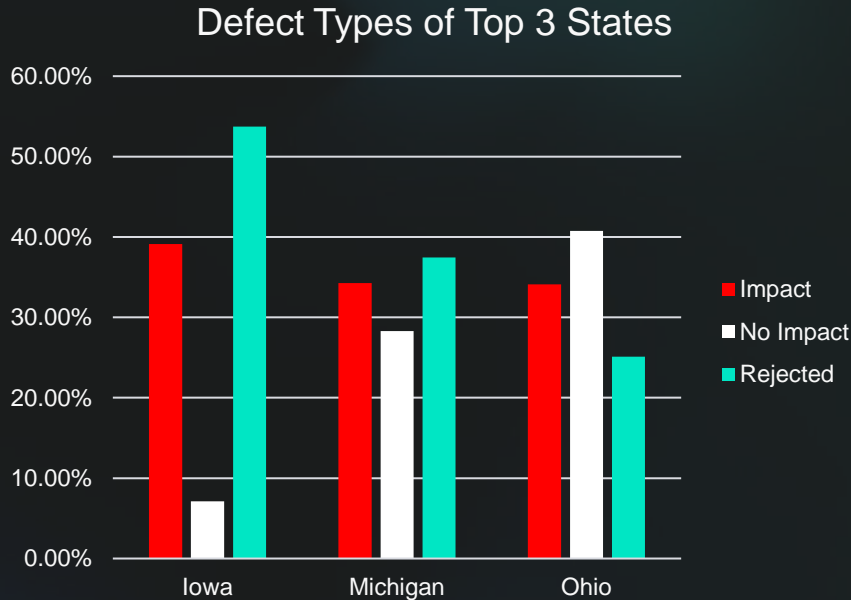
Iowa and Ohio Outliers: State-Level Downtime Disparity

Avg Downtime by State



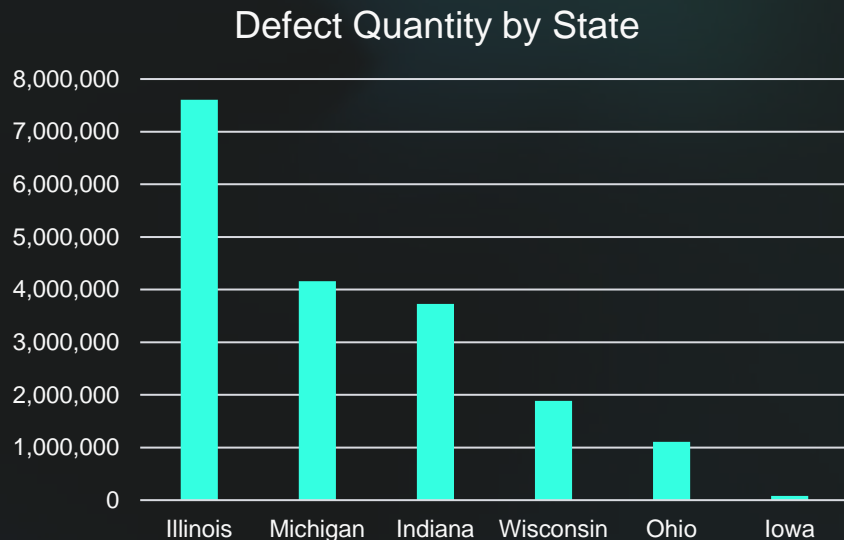
- ❑ **Iowa and Ohio Lead in Downtime:** Iowa and Ohio experience the highest average downtime, suggesting potential operational challenges or disruptions in these states.
- ❑ **Michigan, Wisconsin, and Illinois Follow:** These states exhibit moderate levels of downtime, indicating a need for further investigation into potential causes.
- ❑ **Indiana Has Lowest Downtime:** Indiana demonstrates the lowest average downtime, suggesting more efficient operations or fewer disruptions compared to the other states.

Defect Type Disparity in Top States



- ❑ **Iowa's Dominance in Rejected Defects:** Iowa has the highest percentage of rejected defects, indicating potential quality control issues or non-compliance with standards.
- ❑ **Michigan's Balanced Defect Types:** Michigan exhibits a more balanced distribution of defect types, with a significant portion having no impact, suggesting that while defects occur, they may not always result in major consequences.
- ❑ **Ohio's Impact-Focused Defects:** Ohio has a higher proportion of defects that have an impact, suggesting that while the overall defect rate may be lower, the defects that do occur are more likely to cause problems.

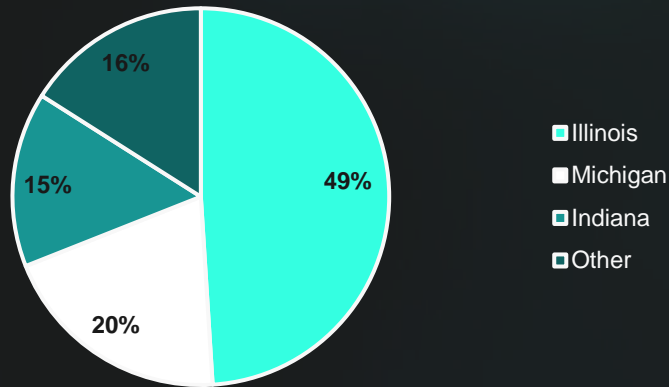
State-by-State Defect Disparity



- ❑ **Illinois Leads in Defects:** Illinois experiences a significantly higher number of defects compared to the other states, indicating a potential quality control issue or other underlying factors.
- ❑ **Michigan and Indiana Follow:** Michigan and Indiana report substantial defect quantities, suggesting similar challenges in quality or production processes.
- ❑ **Wisconsin, Ohio, and Iowa Show Lower Defects:** These states exhibit considerably fewer defects, potentially due to more effective quality management practices or different production conditions.

Vendor State Drives Defect Dominance

Defect Quantity by Top 5 Vendors' State

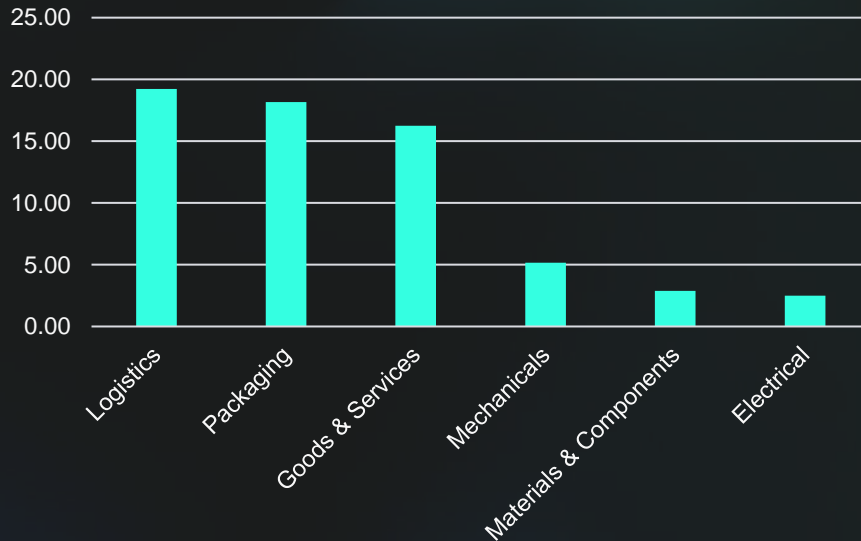


- ❑ **Michigan Dominates Defects:** Michigan accounts for nearly half (49%) of the total defects, indicating a significant quality issue or other underlying problem with vendors from this state.
- ❑ **Illinois and Indiana Follow:** Illinois and Indiana contribute substantial portions of the defects, suggesting that quality challenges may also exist among vendors in these states.
- ❑ **Other States' Influence:** The remaining 20% of defects are attributed to vendors from other states, highlighting a more diverse range of quality issues across the vendor base.

Category

Logistics and Packaging Lag: Category-Based Downtime Disparity

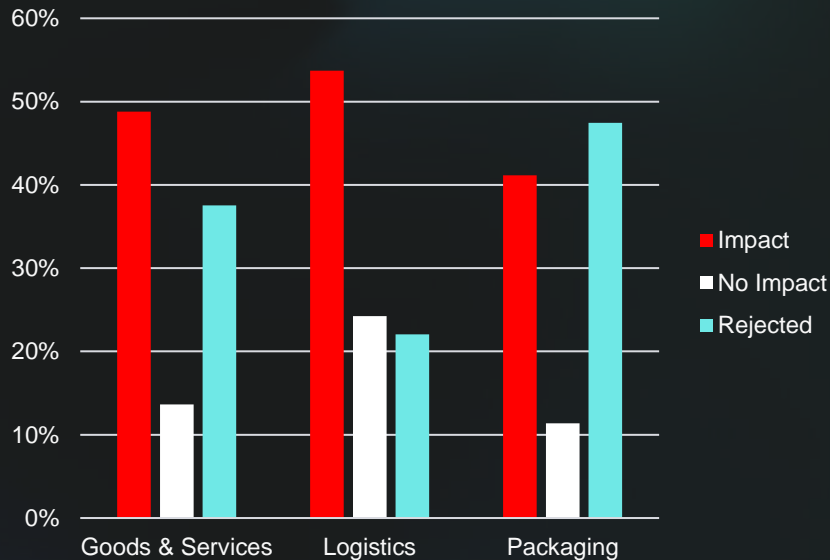
Avg Downtime by Top 5 Category



- ❑ **Logistics and Packaging Lead in Downtime:** Logistics and packaging experience the highest average downtime, indicating potential challenges or disruptions in these areas.
- ❑ **Goods & Services Follow:** Goods & Services have a moderately high level of downtime, suggesting that issues in this category may also contribute to overall operational inefficiencies.
- ❑ **Mechanical and Materials & Components Lag Behind:** Mechanicals and Materials & Components exhibit significantly lower downtime, suggesting more stable or efficient processes in these areas.

Defect Type Disparity in Top 3 Categories

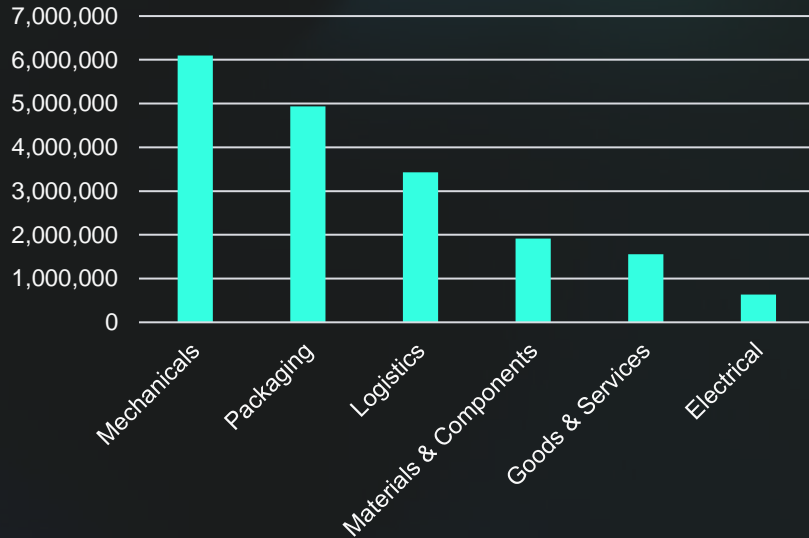
Defect Types of Top 3 Categories



- ❑ **Goods & Services Lead in Rejected Defects:** Goods & Services have the highest percentage of rejected defects, indicating potential quality control issues or non-compliance with standards.
- ❑ **Logistics and Packaging Exhibit Similar Defect Profiles:** Logistics and packaging show comparable distributions of defect types, with a higher proportion of defects having no impact.
- ❑ **Impactful Defects in Logistics and Packaging:** While rejected defects are higher in Goods & Services, Logistics and Packaging still have a significant percentage of defects that have an impact, suggesting potential operational or quality issues.

Defect Type Disparity in Top 3 Categories

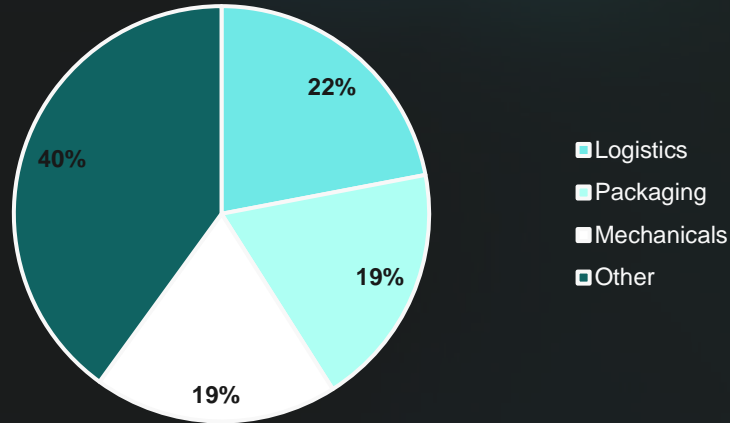
Defect Quantity by Category



- ❑ **Mechanical Defects Dominate:** Mechanical defects far outnumber defects in other categories, indicating a significant quality issue or underlying problem in this area.
- ❑ **Packaging and Logistics Follow:** Packaging and logistics also experience a relatively high number of defects, suggesting potential challenges in these areas.
- ❑ **Materials & Components, Goods & Services, and Electrical Lag Behind:** These categories exhibit significantly fewer defects, potentially due to more effective quality management or different production processes.

Logistics Leadership: Vendor Category Dominance

Category of Top 5 Vendors

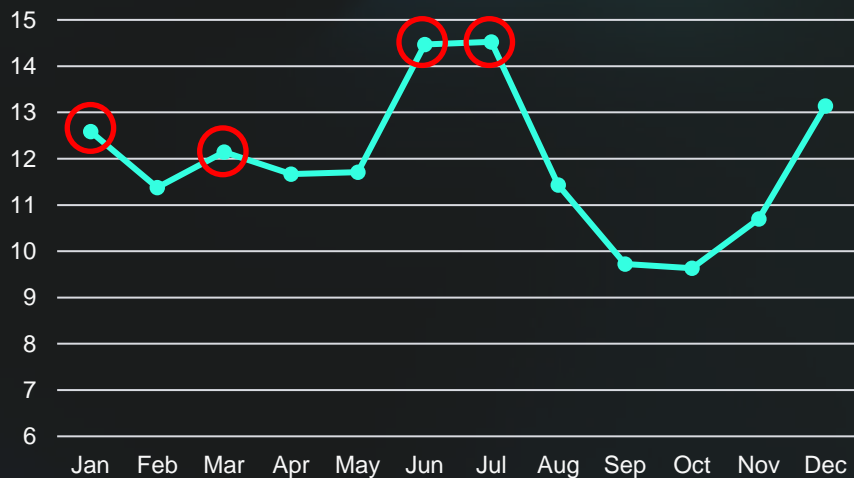


- ❑ **Logistics Dominates Vendor Categories:** Logistics accounts for a significant portion (40%) of the top 5 vendors, suggesting that this category plays a crucial role in the supply chain or overall business operations.
- ❑ **Packaging and Mechanics Follow:** Packaging and Mechanicals each represent 22% of the top 5 vendors, indicating their importance in the supply chain as well.
- ❑ **Other Categories Contribute:** The remaining 19% is distributed among other categories, suggesting a diverse range of vendors involved in the business.

Date

Summer Surge: Downtime Fluctuations Throughout the Year

Avg Down Time Trend Line



- ❑ **Initial Decrease:** The trend line starts with a decline from January to February, suggesting an improvement in operational efficiency or a reduction in disruptions during that period.
- ❑ **Mid-Year Spike:** A significant increase in downtime occurs between June and July, indicating potential challenges or disruptions during this timeframe.
- ❑ **Summer Recovery:** The line then dips back down from July to September, suggesting a recovery in operational performance.
- ❑ **Late-Year Upsurge:** A final spike in downtime is observed from October to December, indicating potential issues or challenges towards the end of the year.

Impact Type Trend Analysis

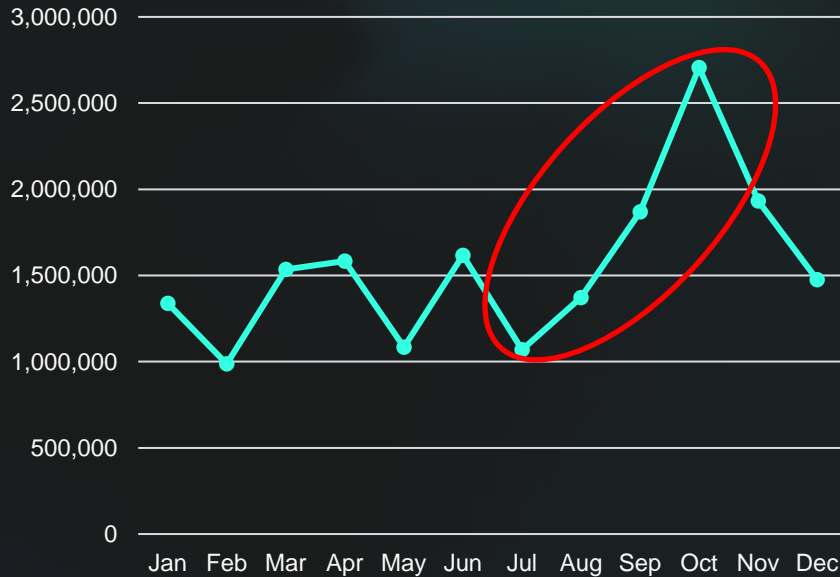
Impact Type Trend Line



- ❑ **Initial Decline:** The trend line starts with a decrease from January to February, suggesting a reduction in the impact of defects or issues during that period.
- ❑ **Mid-Year Fluctuations:** The line exhibits fluctuations between March and August, indicating varying levels of impact throughout this timeframe.
- ❑ **Late-Year Stability:** The trend line becomes relatively stable from September to December, suggesting a more consistent level of impact.

Impact Type Trend Analysis

Defect Quantity Trend Line



- ❑ **Initial Decline:** The trend line starts with a decrease from January to February, suggesting a reduction in defect quantity during that period.
- ❑ **Mid-Year Fluctuations:** The line exhibits fluctuations between March and October, indicating varying levels of defects throughout this timeframe.
- ❑ **Late-Year Surge:** A significant increase in defects occurs from October to November, followed by a sharp decline in December.

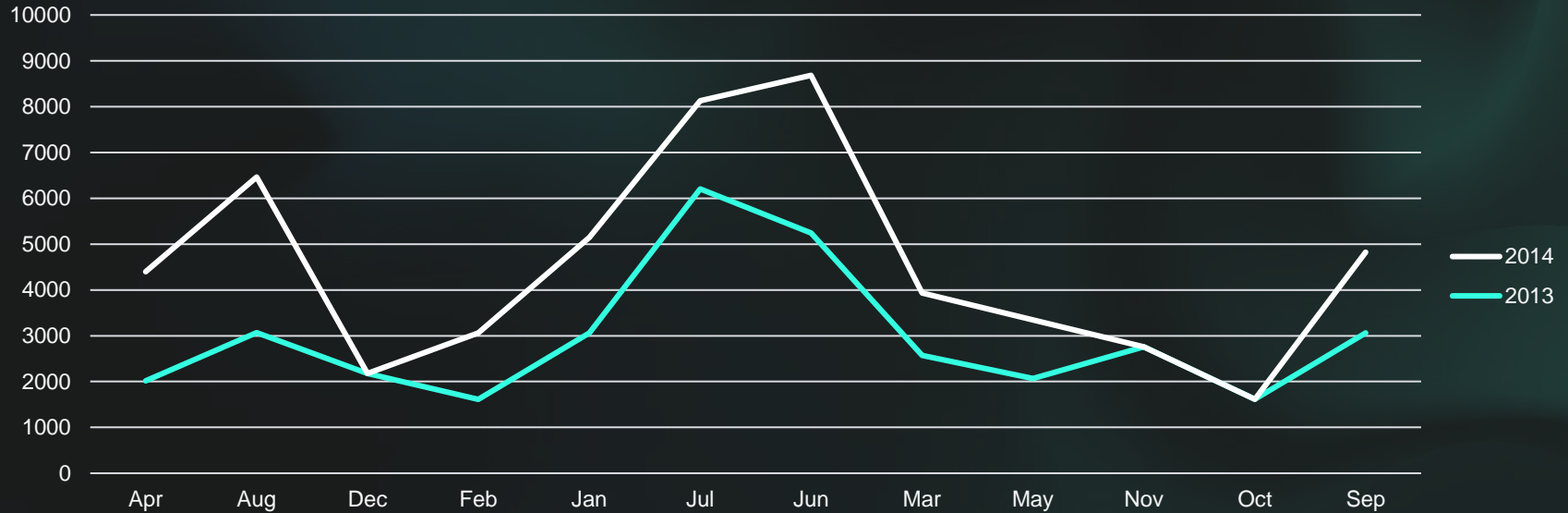
Early Improvement: Defect Quantity Trend for Top 5 Vendors

Top 5 Vendors' Defect Quantity Trend Line



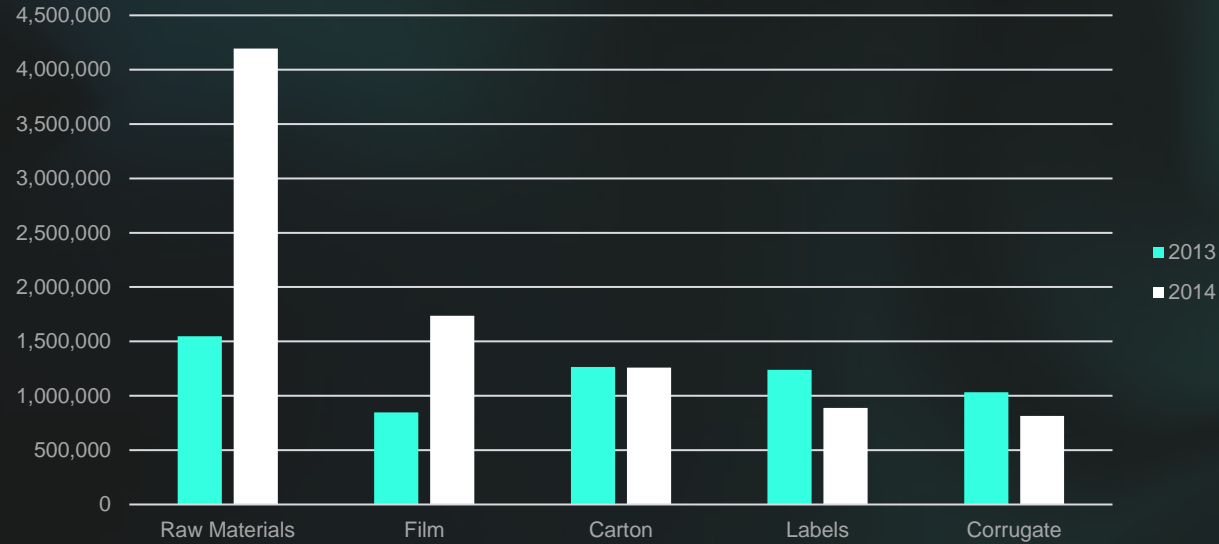
- ❑ **Initial Decline:** The trend line starts with a decrease from January to February, suggesting an improvement in quality or a reduction in defects from the top 5 vendors during that period.
- ❑ **Mid-Year Fluctuations:** The line exhibits fluctuations between March and August, indicating varying levels of defect quantity among the top 5 vendors.
- ❑ **Late-Year Stability:** The trend line becomes relatively stable from September to December, suggesting a more consistent level of defects from these vendors.

Avg Defect Quantity Timeline



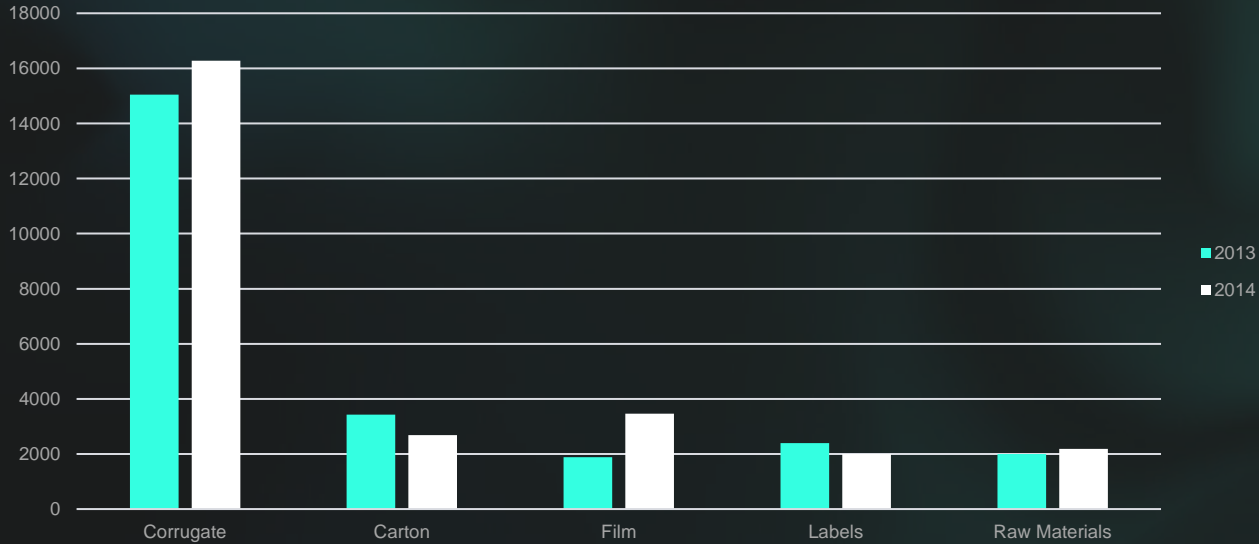
2014 experiences more volatility with significant peaks and drops, while 2013 has a more gradual trend. The highest point in both years occurs in June, but 2014 generally displays more variability throughout the period.

Defect Category by years



- 2014 shows large increases in **Raw Materials** and **Film** compared to 2013.
- **Labels** had higher value in 2013.
- **Carton** and **Corrugate** categories show similar performance across both years

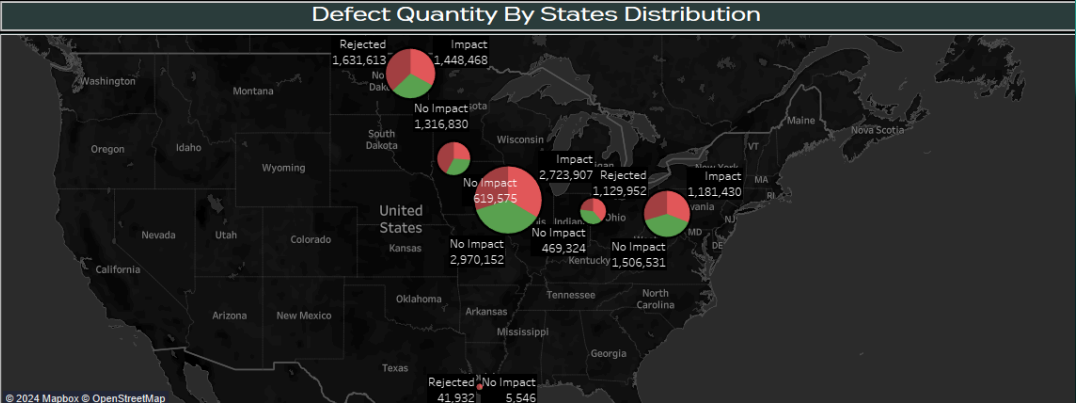
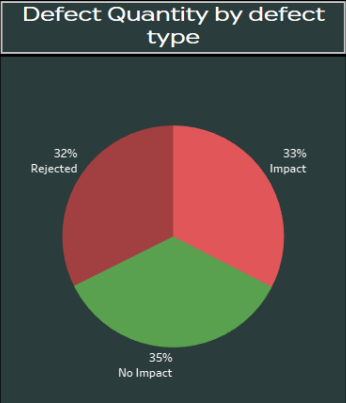
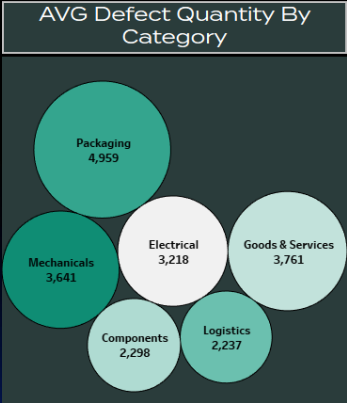
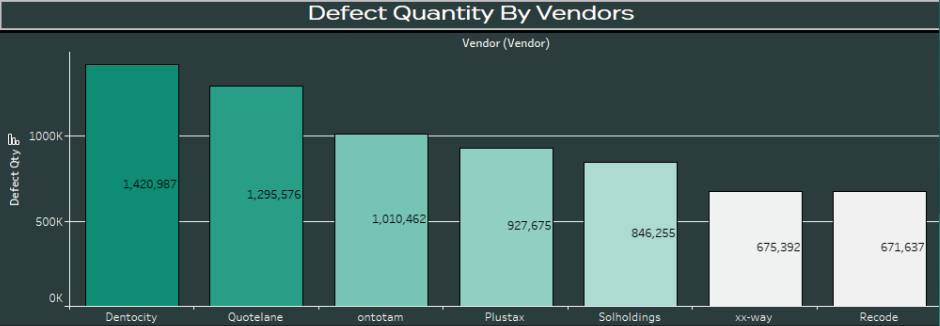
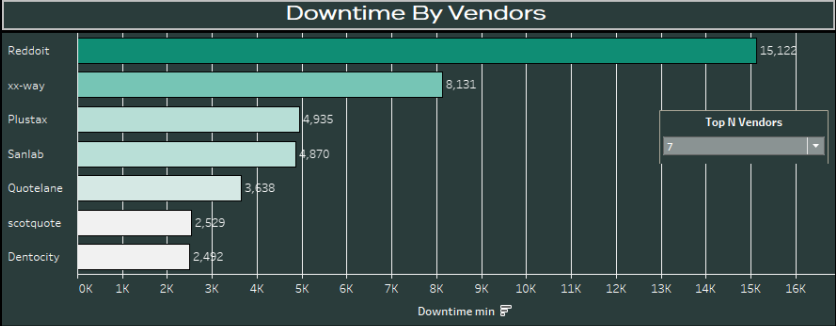
Downtime of Categories by years



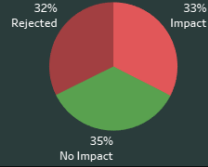
- 2014 shows large increases in Corrugate and Film compared to 2013.
- Corrugate had higher value in 2013.
- Raw Materials and labels categories show similar performance across both years

Dashboards

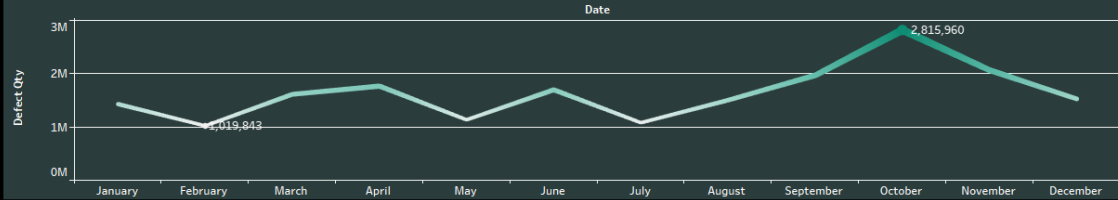
AVG Downtime in Mins	Number of Inspections	AVG Defects Quantity
11.46 Mins	5,951 Inspection	3,293 Defects



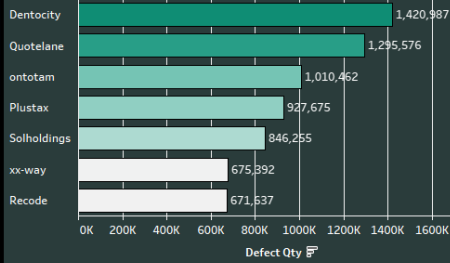
Defect Quantity by defect type



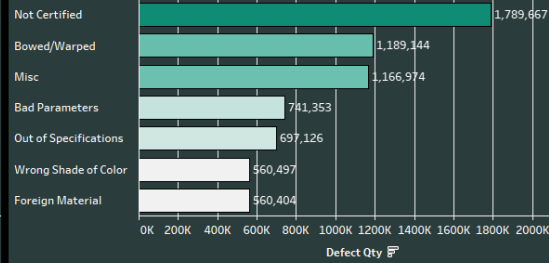
Defect Quantity Timeline



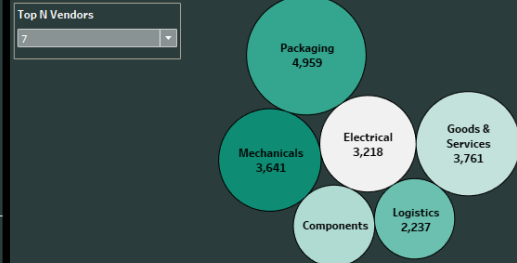
vendors by defect qty



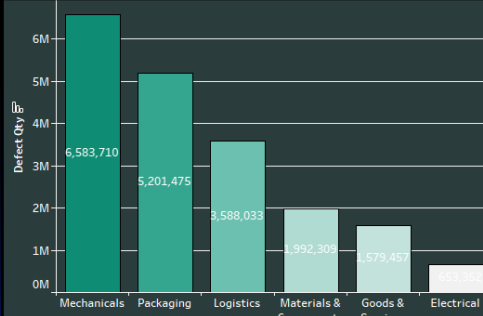
defect Quantity by defect type



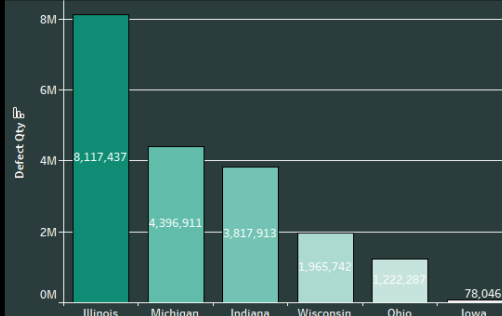
AVG Defect Quantity By Category



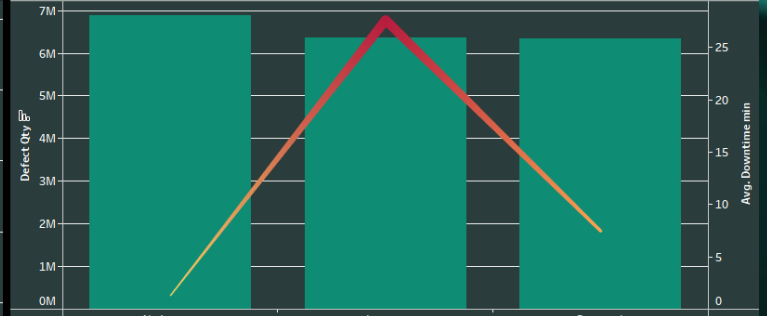
category by defect qty



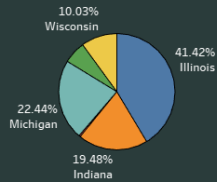
state by defect qty



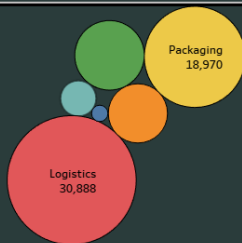
defect type by downtime and defect qty



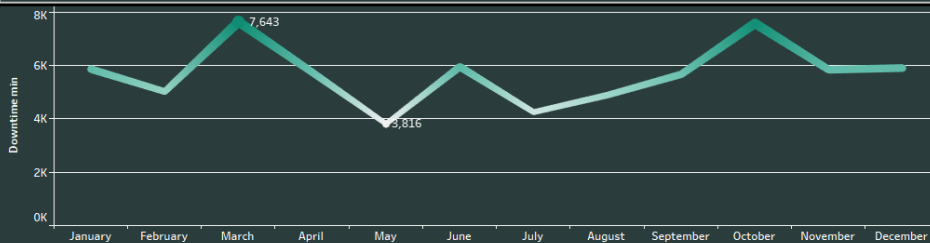
state by downtime percentage



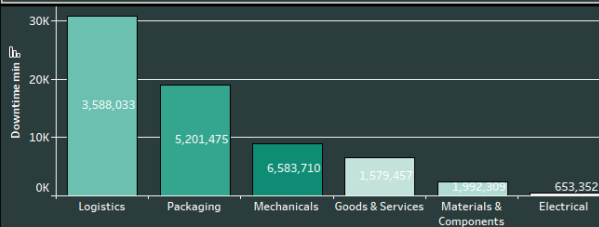
Downtime By Category



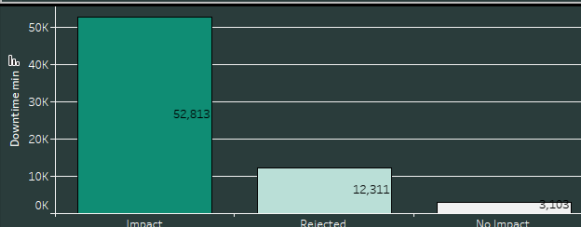
downtime by months



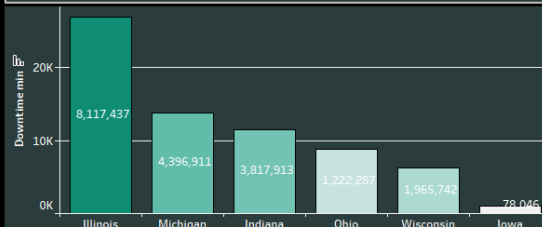
category by downtime



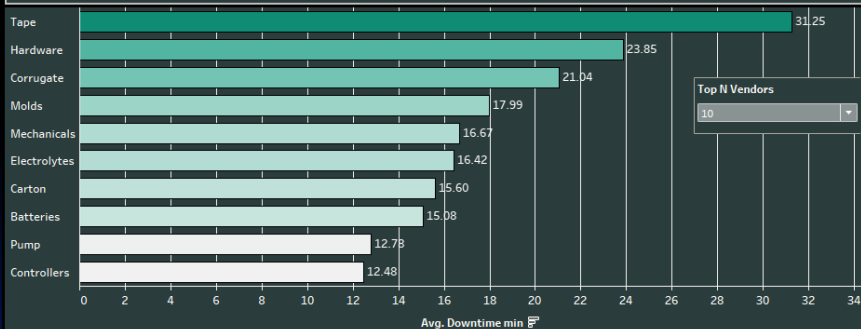
Downtime By Material type



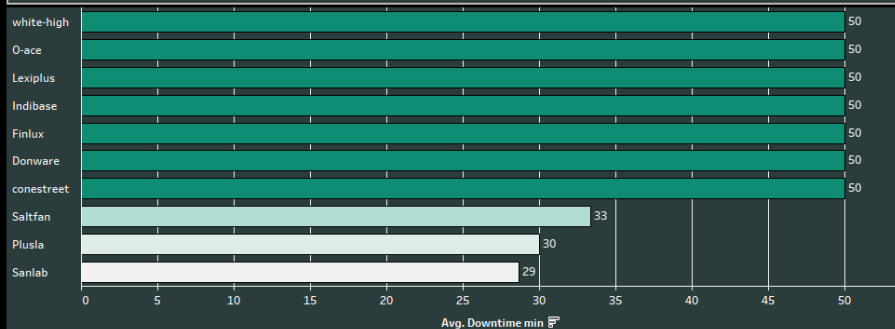
state by downtime



Material type by downtime



vendors by downtime





04 Take aways

1. Supplier Performance Evaluation:

Top Contributors to Defects: Vendors like Dentocity and Quotelane contribute the highest defect quantities, indicating they need closer scrutiny and possible renegotiation of contracts or improvements in quality control processes.

Plustax and Solholdings also show high downtime, suggesting that these suppliers could be causing operational inefficiencies, even if their defect quantities are lower.

2. Operational Efficiency through Downtime Reduction:

Impact of Defect Types: Defects classified as "Impact" lead to the highest downtime, averaging around 27 minutes. This suggests a need for better preventative measures in identifying and reducing high-impact defects to improve overall operational efficiency.

No Impact Defects: While "No Impact" defects are most frequent, they have minimal effect on downtime, suggesting that the business can tolerate such defects if prioritized correctly.

3. Material and Vendor Strategy:

Material-Type Focus: Corrugated materials lead to average downtime, signaling potential issues in the handling or sourcing of this material. Investing in better quality or optimizing processes related to corrugated materials could reduce downtime significantly.

State Disparities: States like Iowa and Ohio face the highest downtime, meaning-focused improvements on operations in these regions can lead to overall efficiency gains.

4. Supply Chain Optimization:

Logistics and Packaging Downtime: Categories such as Logistics and Packaging experience the highest average downtimes, indicating that these are the areas in most need of process improvement.

Material Management: Raw materials exhibit the least downtime and defect quantity, suggesting this part of the supply chain is functioning efficiently. It could be used as a model for improving other material types.

5. Seasonal Trends and Preparation:

Mid-Year and Late-Year Challenges: The business experiences downtime spikes in the mid-year (June-July) and at the end of the year (October-December). This suggests potential seasonal challenges, such as labor shortages or higher defect rates during peak production periods. Preparing for these challenges in advance with resource allocation and process improvements could mitigate their impact.

6. Focus on Key States:

State-Specific Issues: Michigan and Illinois lead in defect quantity, with Michigan accounting for nearly 50% of total defects. These states may benefit from targeted quality control interventions and supplier reviews to reduce defects and improve efficiency.

7. Vendor and Material Type Interactions:

Vendor-Material Relationships: Labels, cartons, and films are the most defective material types associated with top vendors. Focusing on these specific vendor-material relationships could yield improvements in reducing overall defect rates.

These insights provide clear directions for optimizing supplier quality, reducing downtime, and strategically managing high-impact defects.

05

Next Step

Data Grouping

An important future work is to classify “defects” into data groups so they’ll be easy to use for analysis. Plus, the information extracted from them will be really useful for a high-level and public audience. It’s a perfect step to using existing GenAI models or to design a model that is fed by related business-domain data, which is the supply-chain business domain, vendors’ materials data and the defects commonly occurring to them.

For example, we can notice that many “defects” data records have a common problem or that describes nearly the same thing, as clarified in the attached sample of data.

Defect ID	Defect
33	No Bar Code
129	Wrong Codes
142	Wrong Specifications
158	Expired
195	No Shipment Info

Defect ID	Defect	Class ID
33	No Bar Code	3
129	Wrong Codes	3
142	Wrong Specifications	3
158	Expired	3
195	No Shipment Info	3

ID	Defect Class
1	Contamination and Foreign Material
2	Dimensional or Structural Defects
3	Documentation and Labeling Errors
4	Environmental and Handling Damage
5	Functional Defects
6	Manufacturing and Assembly Defects
7	Material Defects

Data Prediction

Defect Classification using Support Vector Machine (SVM) with Categorical Encoding and Standardization

This code classifies defects in manufacturing data using an SVM model. It preprocesses categorical features, standardizes the data, and evaluates the model's accuracy and classification performance.

	Precision	Recall	F1-Score	Support
False	0.90	0.91	0.90	857
True	0.78	0.77	0.78	372
Accuracy			0.87	1229
Macro Avg	0.84	0.84	0.84	1229
Weighted Avg	0.87	0.87	0.87	1229

Data Prediction

```
import pandas as pd
from sklearn.model_selection import train_test_split
from sklearn.preprocessing import LabelEncoder, StandardScaler
from sklearn.svm import SVC
from sklearn.metrics import classification_report, accuracy_score
file_path = '/content/drive/MyDrive/Power Query.csv'
df = pd.read_csv(file_path)
X = df[['Category', 'State', 'City', 'Vendor', 'Material Type', 'Defect Type', 'Defect']]
y = df[['Defect Qty', 'Downtime min']]
y['Label'] = (y['Defect Qty'] > 0) & (y['Downtime min'] > 0) # You can adjust this logic based on your needs
y = y['Label'] # Use this binary label for classification
label_encoders = {}
for column in X.columns:
    le = LabelEncoder()
    X[column] = le.fit_transform(X[column])
    label_encoders[column] = le
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
scaler = StandardScaler()
X_train = scaler.fit_transform(X_train)
X_test = scaler.transform(X_test)
svc_model = SVC(kernel='linear') # You can try other kernels like 'rbf' or 'poly'
svc_model.fit(X_train, y_train)
y_pred = svc_model.predict(X_test)
accuracy = accuracy_score(y_test, y_pred)
print(f"Accuracy: {accuracy:.2f}")
print("Classification Report:")
print(classification_report(y_test, y_pred))
```

Python



06

Executive Summary

The Summary

- ❑ **Defects and Downtime:** Significant downtime is caused by materials from certain vendors, with defects categorized as "Impact" causing the highest operational delays, averaging 27 minutes.
- ❑ **Vendor Performance:** Vendors such as Dentocity and Quotelane contribute the highest number of defects, while Plustax and Solholdings have the highest downtime, indicating their materials lead to longer operational interruptions.
- ❑ **Material Types:** Corrugated materials contribute the most to downtime, while raw materials show minimal disruption.
- ❑ **State-Level Analysis:** Iowa and Ohio exhibit the highest downtime, while Illinois leads in defect quantity, indicating regional differences in quality and efficiency.

- ❑ Data Cleaning and Preparation:
 - Python: Used for data manipulation tasks, including handling missing values and standardizing data.
 - Pandas: Employed for reading, processing, and exporting datasets.
- ❑ Database and SQL:
 - PostgreSQL/SQL: SQL queries were used to clean and transform data, create new tables, and insert data into the database.
- ❑ Outlier Detection:
 - Winsorization (with Python and Scipy) was applied to handle outliers in defect and downtime data.
- ❑ Data Modeling:
 - ERD (Entity Relationship Diagrams): Used to visualize relationships between data entities like defects, vendors, and plants.
- ❑ Data Prediction:
 - Support Vector Machine (SVM): A machine learning model used for defect classification, supported by Scikit-Learn for preprocessing tasks like label encoding and standardization.
- ❑ Data Visualization:
 - Dashboards (e.g., Tableau): Likely used for interactive reporting on key performance metrics.

Thanks!