FROM

Contact Information

ERMS*Web*

Engineering Resource Management System - Version 4.2

©2001-2005, Desktop Devices. All Rights Reserved.

Desktop Devices	**www.desktopdev.com**
Customer Care	**Chuck Sharp** ◆ 214-289-7443
Technical Development	**Chris Vencevich** ◆ 972-418-8854

TO

Contact Information

ERMSapp

Engineering Resource Management System - Version 20.2

©2001-2022, Sky5 Solutions. All Rights Reserved.

Sky5 Solutions	**www.Sky5solutions.com**
Customer Care	**Chuck Sharp** ◆ (972) 663-5426
Technical Support	**Support** ◆ (972) 663-5426

Use these emails Csharp@sky5solutions.net Support@sky5solutions.net

FROM

Support Links

Intranet	http://intranet
Log a Support Request	IS Requests
ERMS Administrator	Chuck Sharp • Justin Vandenberg

ERMS*Web*

Engineering Resource Management System - Version 4.2

•2001-2005, Desktop Devices. All Rights Reserved.

Desktop Devices	**www.desktopdev.com**
Customer Care	**Chuck Sharp** • 214-289-7443
Technical Development	**Chris Vencevich** • 972-418-8854

TO Delete support links page

Support Links

Intranet	http://intranet
Log a Support Request	IS Requests
ERMS Administrator	Chuck Sharp • Justin Vandenberg

ERMS*Web*

Engineering Resource Management System - Version 4.2

•2001-2005, Desktop Devices. All Rights Reserved.

Desktop Devices	**www.desktopdev.com**
Customer Care	**Chuck Sharp** • 214-289-7443

Technical Development | Chris Vencevich ◆ 972-418-8854

FROM

Help Files & Documentation

TO

Help Files & Documentation

How To Documents

- Finding a Document (to howto1.pdf)
- Creating a Change Request
- Creating an IT Help Desk Ticket
- Monitoring My Tasks

Create folder on AWS for files below (can be pdf or html)

Create the links above to the following files:

Howto1.pdf

Howto2.pd

Howto3.pdf

Howto4.pdf

Footer FROM

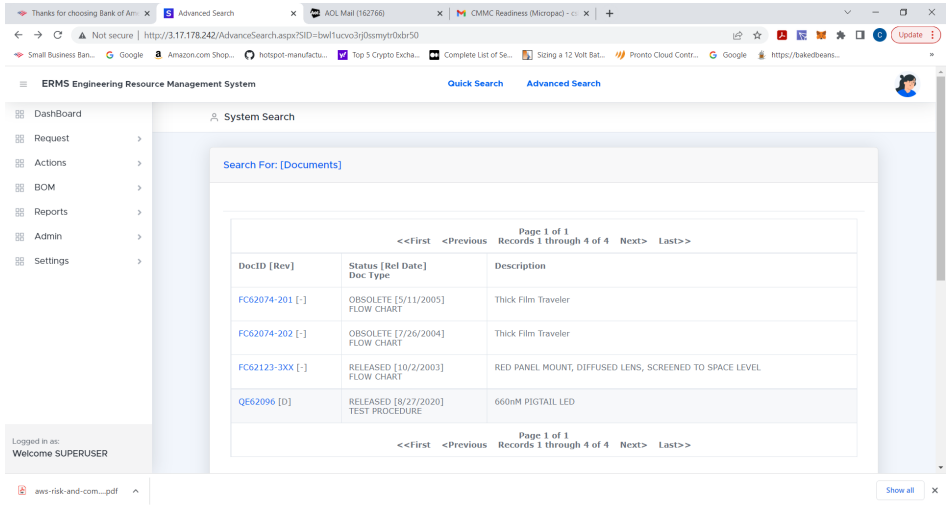
Contact Information Support Links Help Information
ERMS © Web Engineering Resource Management System Version 6.0
Copyright ©2000-2021, PLM Technologies & All Rights Reserved

TO

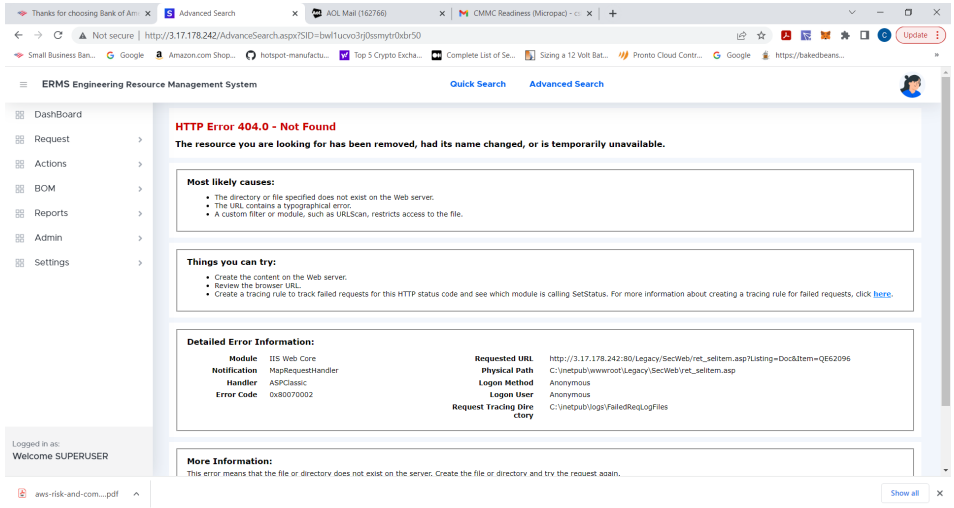
Contact Information Help Information
ERMS © Engineering Resource Management System Version 20.2
Copyright ©2000-2022, Sky5 Solutions & All Rights Reserved

Dashboard

1) Verify the items showing “open” activities for the logged in user. (admin user Sees all open activities”
    a. Task = “Requested by” and/or “Assigned to”
    b. Change Orders = “Requested by” and/or “Assigned to”
    c. Documents =“Requested by” and/or “Assigned to”
    d. Reports = “Assigned by” and/or “Assigned to”
    e. Projects = “Requested by” and/or “Assigned to”
    f. Help Tickets = “Requested by” and/or “Assigned to”



Click on document link QE62096 above and get the page below



After you get this page working I can test the Link to pulling the attached PDF files