MOHAMMAD MUJAHID

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PROFILE SUMMARY

Finance Operations professional with 1.5+ years of experience in end-to-end Order to Cash (O2C) processes supporting US client at Accenture. Strong expertise in Accounts Receivable, Cash Application, reconciliations, aging, and exception handling in SLA-driven environments. Proven ability to improve cash accuracy and efficiency through automation and Gen-AI initiatives.

CORE SKILLS

Order to Cash (O2C), Accounts Receivable, Cash Application (Checks, ACH, Wires, EFT), Account Reconciliation, Aging Analysis, Collections & Dunning, Dispute & Exception Handling (NSF, Stop Payments, COA), Month-End Close Support, Process Improvement & Automation, Returns Handling, Demand Letters, Master Data, Customer Queries

PROFESSIONAL EXPERIENCE

Accenture – Order to Cash Operations New Associate

Oct 2024 – Present | Bengaluru, India

- Process and apply 100–150+ daily customer payments (Checks, ACH, Wires, EFT) with accurate remittance matching, GL coding, and strict SLA compliance.
- Perform cash application, customer reconciliations, and unapplied cash clearance, ensuring clean AR balances and improved cash visibility.
- Resolve complex payment exceptions including NSF/returned checks, short & overpayments, prepayments, and stop payments through root-cause analysis.
- Reconcile daily US bank statements and deposits, ensuring accurate and timely posting to the general ledger.
- Manage AR aging and collections support across 30+ US divisions, including dunning, customer follow ups, and demand notices.
- Support month-end close activities with reconciliations, aging reports, and audit-ready documentation for management reporting.
- Design and deploy Excel- and AI-driven automation and workflows, reducing rework by 40% and saving 480+ hours annually.
- Process refunds, credit adjustments, and master data setups in line with approvals and internal control policies.
- Handle 500+ customer and internal queries per month, maintaining high resolution accuracy, compliance, and customer satisfaction.
- Recognized with Co-Pilot Award, client appreciation, and selected as Elite Information Security Advocate & Agentic Gen AI Innovation Ambassador.

K S Ramkumar & Rao – Accounts & Taxation Intern
2024 | Bengaluru, India

- Filed GST and ITR returns for multiple clients, ensuring statutory compliance.
- Assisted in audits, stock verification, and accounting reviews for corporate clients.
- Gained hands-on experience with Tally Prime and Compu Office in accounting and taxation processes.

EDUCATION

Bachelor of Commerce (B. Com) –
Bangalore University, Bengaluru | 2024 | CGPA: 8.9

Pre-University Course (PUC) –
Bangalore University, Bengaluru | 2021 | CGPA: 9.4

Institute of Cost Accountants of India (ICMAI) –
Bangalore Chapter | New Delhi | Pursuing (2025)

TOOLS & SYSTEMS

SAP S/4 Hana (Exposure), Tally Prime, Zoho Books, QuickBooks, Advanced MS Excel (Macros & Automation), TANDEM, VersaPay, US Bank Portals, MS Dynamics, Quadrient Impress, Compu Office, Power Automate, Power Apps, IBM C-Mod, AI Agents (Exposure)

CERTIFICATIONS

O2C – Finance Expert | SAP S/4HANA (Finance – OTC) | Advanced MS Excel
Agentic AI (Stanford) | Payments Control Mastery | Foxtrot Practitioner
Tally Prime | GST & ITR E-Filing
Elite IS Advocate | Gallup Strengths-Aperian | RPA Automation Award