

Mohammad Alnawateer

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EDUCATION

Bachelor of Applied Technology, Grand Canyon University , GPA: 3.0/4.0

March 2026

Arizona, (Remote)

- Relevant Coursework: Web Development, CS50, PHP, HTML, CSS, JavaScript, MySQL, CompTIA A+ (Processing)

Bachelor of Software Engineering , WISE

September 2019 – May 2022

Amman/Jordan

WORK, EXPERIENCE AND RESEARCH

Waiter Website Project

(2024–2025)

- Designed and deployed a full-stack **PHP/MySQL web app** for restaurant staff to log hours and calculate tip distribution.
- Built secure login system, tip-out calculator, and reporting dashboard, improving tracking accuracy and efficiency.
- Configured domain hosting (Hostinger) and database integration; documented setup for deployment.

Canyon Sales Business Intelligence Project

(Academic Project, 2024)

- Created a **star schema data warehouse** (FactSales, DimProduct, DimStore, DimCustomer, DimDate).
- Built ETL pipeline using **SSIS** and visualized insights in **Power BI dashboards**.
- Improved query performance and delivered interactive reports for sales trends

Database Design and SQL Projects (Coursework, 2024–2025)

- Designed relational schemas in **3rd Normal Form**.
- Wrote SQL queries, stored procedures, and indexing strategies in **SQL Server (SSMS)**.
- Built views, optimized query performance, and exported data for reports.

Customer Service / Waiter Roles (Work Experience, Ongoing)

- Delivered professional service in high-paced environments, handling transactions and troubleshooting customer needs.
- Trained in teamwork, reliability, and managing sensitive financial data (cash/tips).
- Strengthened communication skills directly transferable to IT support and client-facing roles.

Technical Skills

- **Programming / Web:** PHP, HTML, CSS, JavaScript.
- **Databases:** MySQL, SQL Server, SSMS.
- **Data & BI:** Power BI, SSIS, ERD/DFD modeling.
- **Networking / Systems:** CompTIA A+ knowledge (VLANs, VPNs, DNS).
- **Tools:** GitHub, Microsoft Office, Windows, Hostinger.

SKILLS

Skills: Machine Learning, Microsoft Excel, PowerPoint, Word, Google Workspace.

Languages: Arabic (Fluent), Spanish (Intermediate)