## **Business Insights Report**

## 1. **Product Pricing Strategy:**

The analysis of product price distribution shows a wide range of prices. This indicates an opportunity for the business to introduce budget-friendly options for price-sensitive customers and premium products for those seeking higher quality. By diversifying the product range, the business can cater to different market segments, potentially increasing overall sales and customer satisfaction.

- 2. <u>Transaction Value by Region:</u> The boxplot analysis of transaction values by region shows significant variability. Regions with higher transaction values suggest that customers in these areas are willing to spend more. This insight allows the business to tailor marketing strategies and premium product offerings to affluent regions, maximizing revenue potential and enhancing customer engagement.
- 3. **Regional Customer Distribution:** The count-plot of customers by region reveals that some areas have a higher concentration of shoppers. This insight suggests that targeted marketing strategies and localized promotions can be more effective in these areas. By focusing on regions with a larger customer base, the business can enhance engagement and drive sales more effectively.
- 4. <u>Sales Trends Over Time:</u> The analysis of daily sales trends reveals fluctuations in sales volume over time, with specific peaks indicating high-demand periods. Understanding these trends enables the business to optimize inventory management and plan marketing campaigns around these peak times. By aligning promotions with sales spikes, the business can maximize revenue opportunities.
- 5. **Top Selling Products:** Identifying the top-selling products allows the business to focus its inventory management and promotional efforts on these items. Highlighting these products in marketing campaigns can attract more customers and increase sales volume. Additionally, bundling top-selling products with complementary items can enhance overall customer satisfaction and drive additional sales.
- 6. Customer Engagement and Retention: The distribution of transactions per customer indicates that a small percentage of customers account for a large number of transactions. This suggests that while some customers are highly engaged, others may be less active. Implementing loyalty programs or targeted marketing campaigns can encourage repeat purchases from less active customers, improving overall customer retention and lifetime value.