

RESUME

Name : MOHAMMAD HAMZA

Tata Consultancy Services

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EXPERIENCE SUMMARY

- 4.5+ years of experience in IT, specializing as a QA Automation Engineer within the Retail Domain
- Experienced in implementing effective QA strategies, processes, and methodologies.
- Strong leadership abilities and excellent communication skills.
- Proven track record of driving continuous improvement and fostering collaboration within teams.
- Accountable for comprehending project requirements and assessing system dependencies by engaging with Project Stakeholders and Business Users regularly.
- Provide comprehensive effort estimations and analyze story point consumption for each release.
- Enhance system quality by identifying functionality errors, recommending corrective action plans, and implementing improvement solutions.
- Conduct training sessions and offer technical guidance to the team on application software.
- Regularly maintain code standards and best practices.
- Expertise in consolidating automated tests and reducing manual tests.
- Experience in creating Test Automation Framework from scratch using **Microsoft Playwright** and **Selenium** using JavaScript/Java
- Proficient in developing and continuously utilizing automation scripts to identify intermittent issues using Playwright tool along with Copilot
- Experience in **API testing** using Postman.
- Familiar with Agile methodologies using JIRA tools.
- Experience in Salesforce CRM.
- Possess strong communication skills and adept at learning new technologies, delivering results both independently and as part of a team.
- Good debugging, problem solving and analytical skills.

PROFESSIONAL EXPERIENCE

Organization	Years Of Experience	Role
TATA Consultancy Services	4.5 years	Salesforce QA Engineer

EDUCATIONAL QUALIFICATION

Degree and Date	Institute	Major and Specialization
M.C.A(2022-2024)	SASTRA University, Thajanjur	Advanced Concepts of Computer Science

TECHNICAL SKILLS

Domain	Retail
Programming Languages	Java, JavaScript, C++, Python
Operating System	Windows, Linux
Technology / Automation Tools	Microsoft Playwright Selenium Webdriver Tricentis Tosca Salesforce CRM Atlassian JIRA

Assignments #1

The details of the various assignments that I have handled are listed here, in chronological order.

Project Name	Enterprise
Customer	Woolworths Limited
Period	June 2023– Till Now
Responsibilities	<ul style="list-style-type: none"> • Develop and implement QA strategies, policies, and procedures to ensure quality standards are met. • Responsible for understanding business requirements by interacting with Project Team, stakeholders and Business Analyst. • Coordinate with cross-functional teams to define testing requirements and priorities. • Oversee the design, development, and execution of test plans and test cases. • Monitor and analyze test results, identifying areas for improvement and implementing corrective actions. • Ensure compliance with industry standards, regulations, and best practices. • Manage QA tools and technologies, evaluating new tools and implementing enhancements as needed. • Collaborate with stakeholders to address quality issues and drive resolution. • Provide regular reports and updates on QA metrics, status, and progress to senior management. • Continuously improving QA processes and methodologies

Emp No: 1852199

Solution Environment	SIT/UAT
Tools	Jira Salesforce QTest Microsoft Playwright Postman

Assignments #2

Project Name	Myer Pty Ltd
Customer	Cushman and Wakefield
Period	May 2022– May 2023
Responsibilities	<ul style="list-style-type: none"> • Played a role in creating and maintaining tests on Salesforce • Actively engaged in Defect triage and participated in Daily standup meetings. • Created automation scripts and consistently utilized them to identify intermittent issues. • Performed Functional, Regression and Smoke tests for the Application • Conducted technical analysis to identify areas for improvement and suggested corrective action plans. • Generated Design documents and Process diagrams. • Provided regular Status reports to Project Stakeholders, emphasizing Risks, Issues, and Mitigations
Solution Environment	SIT / UAT
Tools	Selenium, Salesforce, JIRA

Assignments #3

Project Name	ADO Staffing
Customer	Adecco
Period	Aug 2020 – June 2022
Responsibilities	<ul style="list-style-type: none"> Engaged proactively in Defect triage and attended Daily standup meetings. Continuously developed automation scripts to detect intermittent issues. Provided support in troubleshooting tools such as Selenium and Conducted technical analysis to pinpoint areas for enhancing software quality. Produced Design documents and Process diagrams. Developed and validated the product according to business requirements.
Solution Environment	SIT / UAT
Tools	Jira Selenium with Cucumber and TestNG Salesforce HPALM

Emp No: 1852199

KEY COMPETENCIES AND SKILLS

Skill	Proficiency
Selenium	E1
Agile Way of Working	E1
TOSCA	E2
Test Automation	E1
Generative AI	E1
JavaScript	E0
Core Java	E1
DevOps Testing	E0
Python	E1

PERSONAL INFORMATION

NAME	Mohammad Hamza
Date of Birth	03-02-1999
SEX	Male
NATIONALITY	Indian
DATE OF JOINING	24-08-2020
LOCATION	Lucknow

PASSPORT DETAILS

Name as on Passport	Passport Number	Date of issue	Expiry Date	Place of issue
Mohammad Hamza	R0492325	25/05/2017	24/05/2027	Lucknow