

# Hovhannes Mkrtchyan

Geyerstrasse 52, 80469, Munich, Germany

+49 176 77512727

mkrtchyan.hov.hm@gmail.com

## EXPERIENCE

---

- |                            |  |
|----------------------------|--|
| <i>Sep 2021 – Present</i>  | <b>EPAM Systems GmbH</b><br><i>Software Testing Engineer</i> <ul style="list-style-type: none"><li>• Test software to verify it meets the predefined requirements</li><li>• Ensure the quality of the system and the DB as a whole</li><li>• Detect bug issues, develop test cases and implement regression tests</li><li>• Prepare file defect reports and report test progress</li><li>• Support in automated tests and their optimization</li></ul> |
| <i>Jan 2019 – Aug 2021</i> | <b>ACRA Credit Reporting Credit Bureau</b><br><i>Data Quality Assurance Engineer</i> <ul style="list-style-type: none"><li>• Identify and analyze the bugs, work with software developers to fix issues</li><li>• Elaborate complex test plans and execute manual testing</li><li>• Design product improvement suggestions</li></ul>   |
| <i>Jan 2018 – Jan 2019</i> | <b>Operational Systems Development Expert</b> <ul style="list-style-type: none"><li>• Develop technical and functional requirements for ACRA software system</li><li>• Plan, develop and test software systems for software enhancements</li><li>• Handle database systems and improve usability engineering</li></ul>   |
| <i>Feb 2017 – Jan 2018</i> | <b>Reporting and Analysis Expert</b> <ul style="list-style-type: none"><li>• Cross check data discrepancy &amp; ensure database integrity</li><li>• Improve database based on logical verification of database indicators</li><li>• Manage stakeholders regarding maintaining database</li></ul>   |
| <i>Oct 2014 – Apr 2015</i> | <b>SME Investments UCO</b><br><i>Business Loan Officer</i> <ul style="list-style-type: none"><li>• Assessment of creditworthiness</li><li>• Credit risk analysis</li><li>• Credit lifecycle management</li></ul>   |
| <i>Nov 2012 – Feb 2013</i> | <b>ArdshinBank CJSC</b><br><i>Leading Loan Operator</i> <ul style="list-style-type: none"><li>• Review loan application packages</li><li>• Arrange and optimize loan disbursement process</li><li>• Maintain the loan</li></ul>  |
| <i>Nov 2011 – Oct 2012</i> | <b>UniBank OJSC</b><br><i>Loan Officer</i> <ul style="list-style-type: none"><li>• Assessment of creditworthiness</li><li>• Credit risk analysis</li><li>• Credit lifecycle management</li></ul>   |
| <i>May 2011 – Nov 2011</i> | <b>Ministry of Agriculture of RA</b><br><i>Chief Accountant Assistant</i> <ul style="list-style-type: none"><li>• Financial planning and management</li><li>• Tax Reporting and reconciliation</li><li>• Coordination of the accounting team</li></ul>   |
| <i>Oct 2010 – May 2011</i> | <b>Cascade Insurance</b><br><i>Insurance Agent</i> <ul style="list-style-type: none"><li>• Optimization of insurance processing</li><li>• Improvement of insurance risk management mechanisms</li><li>• Promotion of insurance policies</li></ul>  |

## EDUCATION

---

<i>Sep 2011 – May 2013</i>	<b>Armenian State University of Economics</b> Master of Finance
<i>Sep 2004 - May 2008</i>	<b>European University</b> Bachelor's degree in Economics

## TRAININGS

---

<i>Sep 2021 – Nov 2021</i>	<b>EPAM Training Center</b> Quality Assurance Fundamentals
<i>Jun 2019 – Aug 2019</i>	<b>IAB International Academy of Business</b> Business English Course (B2)
<i>Mar 2019- May 2019</i>	<b>BCS Business Support Center</b> Quality Assurance Training
<i>Mar 2019 – May 2019</i>	<b>IAB International Academy of Business</b> English Language Advancement (B2)
<i>Sep 2018 – Dec 2018</i>	<b>IAB International Academy of Business</b> English Language Advancement (B1)
<i>Oct 2013 – Dec 2013</i>	<b>Financial Banking College Foundation</b> CBA Introductory Course

## SKILLS

---

<i>Testing Tool</i>	• SOAP UI, Postman
<i>Defect Tracking Tool</i>	• Jira, Test Management for Jira
<i>Development Tool</i>	• Eclipse, MS SQL Server Management Studio
<i>Operating System</i>	• Windows OS
<i>Database</i>	• MySQL, MS SQL
<i>Programming Language</i>	• Java
<i>Other Tools</i>	• MS Office, SPSS, LS Bank, Lotus
<i>Soft Skills</i>	• Stress tolerance, Negotiation, Organization, Advanced Communication, Detail oriented, Solution oriented, Team player, Analytical mindset

## LANGUAGES

---

- Armenian (native), Russian (excellent), English (good)

## INTERNSHIP

---

<i>Mar 2008 - Apr 2008</i>	<b>Ministry of Labor &amp; Social Issues of Armenia</b>
<i>Jul 2007 - Aug 2007</i>	<b>Armbusinessbank</b>

## ACHIEVEMENTS

---

<i>Jun 2008 - Aug 2010</i>	Sergeant (Commander of the Detachment) at the Armed Forces of the Republic of Armenia
----------------------------	---

## INTERESTS

---

Physics, Alternative & Renewable Energy, Sport, Music, Reading

