

# Mohammad Hammad

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## LANGUAGES

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- English
- Arabic

## WORK EXPERIENCE

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**A2Z Building Maintenance** - London, Ontario

2021/6/30-2022/7/30.

### Cleaner

- Worked with a team to perform comprehensive cleaning and maintenance tasks.
- Performed routine cleaning tasks, including sanitizing tables and thoroughly cleaning floors using mopping and vacuuming techniques.

**Skechers** - London, Ontario

2024/6/3-2024/9/7.

### Sales Associate

- Provided exceptional customer service by assisting shoppers with product selection and answering inquiries, ensuring a positive shopping experience.
- Operated cash registers, handled transactions, and processed returns accurately and efficiently.
- Maintained store appearance by restocking shelves, organizing displays, and keeping a clean and inviting shopping environment.
- Collaborated with team members to meet sales goals and improve store performance

## EDUCATION

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**St. Thomas Aquinas Catholic Secondary School**- London, Ontario

- High School Diploma

**Western University** - London, Ontario

- Second-year software engineering student

## PROFESSIONAL SKILLS

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- **Software Proficiency:** Advanced capabilities with Microsoft Word and PowerPoint; basic skills in Microsoft Excel.
- **Communication skills** developed through dealing with people.
- **Time management and organizational skills** developed from education projects and assignments.
- **Attention to Detail:** Demonstrated precision in cleaning tasks to maintain a spotless environment. Paid close attention to small details, ensuring thoroughness.
- **Customer Service:** Interacted professionally with clients or customers. Addressed their needs and concerns courteously.

## **VOLUNTEER EXPERIENCE**

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**Canadian Arab Society of London** - *London, Ontario*

2022/4/20/2022/4/30

- Helped lead the organization and coordination of community events, as well as set up places.

## **AWARDS AND HONORS**

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**Grade 9-12 Honors student** - *London, Ontario*

2019-2023

- Acknowledged for sustained academic excellence, consistently achieving top performance in subjects.