

WorldWideLive user evaluation

Emil karim, Pim Erlandsson, Emil Währme, Mohammad Abou Helal

December 2022

After letting our friends play around with our app we received feedback on how to make the user experience more friendly. The first thing, that was universal among all users was to add thumbnails to the website. When we let them try it each search only gave a list of stream titles with an embedded link. This led to a bit of hesitation to click on certain links when searching for countries such as japan or russia where the language is unreadable due to a different alphabet system. We fixed this by making a card for each searchresult, where the card would include a thumbnail and other things that would be nice to know when evaluating if one would want to watch the stream or not, such as channel-name and a description of the stream. We also added text to tell the user when searching for a city with no streams that the city has no active streams, before it would just leave a blank page. Finally, the search algorithm did not refresh after every search with new streams, it would just add the new found streams to the list of the old ones. So if one were to search for Tokyo and then Stockholm it would add the Stockholm streams to the list of Tokyo streams, which made it more of a hassle for the users to find them. So we decided to fix this by making sure the site refreshed with only streams from the latest searched city after every search.