

Project Planning

Sany3y

Version 1.0

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Team Members

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Introduction

Sany3y is a digital platform designed to connect customers with skilled technicians and service providers. The platform aims to streamline service requests, improve technician management, and deliver seamless customer experience.

Project Objectives

- Provide customers with quick access to trusted technicians.
- Enable technicians to manage their services, schedules, and profiles.
- Offer an easy-to-use admin panel for overseeing platform operations.
- Enhance service quality with ratings, reviews, and automated tracking.

Project Scope

- Responsive website for customers and technicians.
- Full admin dashboard (web-based).
- Core features: booking, scheduling, technician profiles.
- Notifications (email, in-app).
- Role-based access control.
- Analytics dashboard.

Assumptions & Constraints

Assumptions:

- Stakeholders provide timely feedback.
- Necessary APIs and integrations are available.
- Team members are dedicated and available.

Constraints:

- Fixed deadline for launch.
- Budget limitations.
- Third-party API rate limits.

Success Criteria

- System launch on time.
- Positive customer feedback.
- Smooth technician onboarding.
- Efficient admin workflow.