# **Improvement**

## **Architecture**

1. Applying CQRS for better performance.
2. Can Use non-relational (MongoDB) stores data as JSON documents in a more flexible format.

## **Implementation**

1. Entity:

* We Can add Creation Date , Modification Date ,created by and modified by.
* For PreferredCallTime we can make it Timestamp (from-to).

1. Implement Authentication and authorization.