

# Credit Card Fraud

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## **Project 9**

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# MAIN PROBLEM STATEMENT

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## What is it?

- Examine and analyze if different variables such as **date, time, cardholder and merchant locations, cardholder's age, amount, category and merchant** are determining factors and can be used to predict credit card fraudulent transactions

## Who it benefits?

- Banks, consumers, anyone who owns a credit card.

## Which domain or industry?

- Banking/Financial Services

# ANALYSIS QUESTIONS

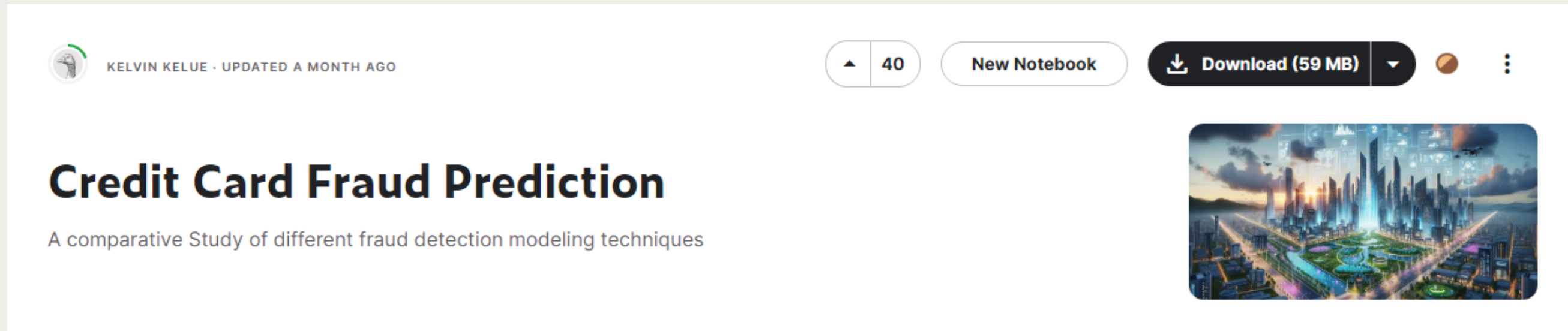
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- What time or month is fraud occurring more
- Relation between cardholder and merchant locations in fraudulent transactions
- Distribution of the fraudulent transaction amounts
- Average age of credit card fraud victim
- The highest number of frauds occurring in each category
- Compare the amount of fraud per merchant.

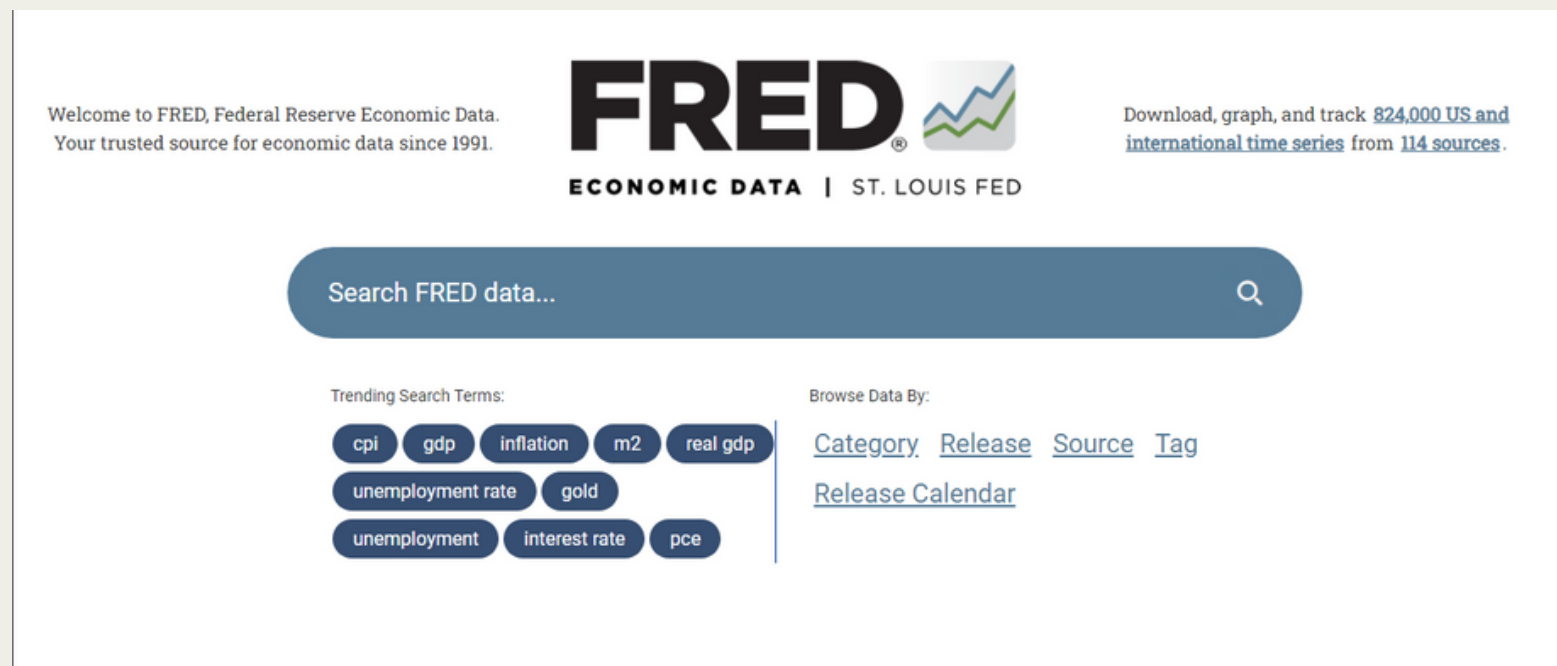
## Why these questions

Credit Card fraud is a problem that we all face in our day to day, so we were interested in identifying and understanding insights and factors behind this phenomenon that can help us predict future fraud and protect ourselves better against it.

# DATA SUMMARY



Source of data: Kaggle



Source of data: FRED

## Why we chose this dataset

- Many metrics to break down
- Easy to follow by our audience
- Relates to all of us
- Recency: 2020
- Over 500,000 rows, 22 columns

# DATA PREPARATION PROCESS

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## Initial cleaning

How did we get our data: Kaggle

What cleaning was done:

1. Dropped columns
2. Splitting columns with multiple items (date & time)

What features were added::

1. Calculated age

## Code utilized in the initial cleaning

split trans\_date\_time

```
fraud_data_df[['Date', 'Time']] = fraud_data_df['trans_date_trans_time'].str.split(' ', n=1, expand=True)
```

calculate age based on current year

```
fraud_data_df['dob'] = pd.to_datetime(fraud_data_df['dob'])
```

```
current_year = datetime.datetime.now().year
```

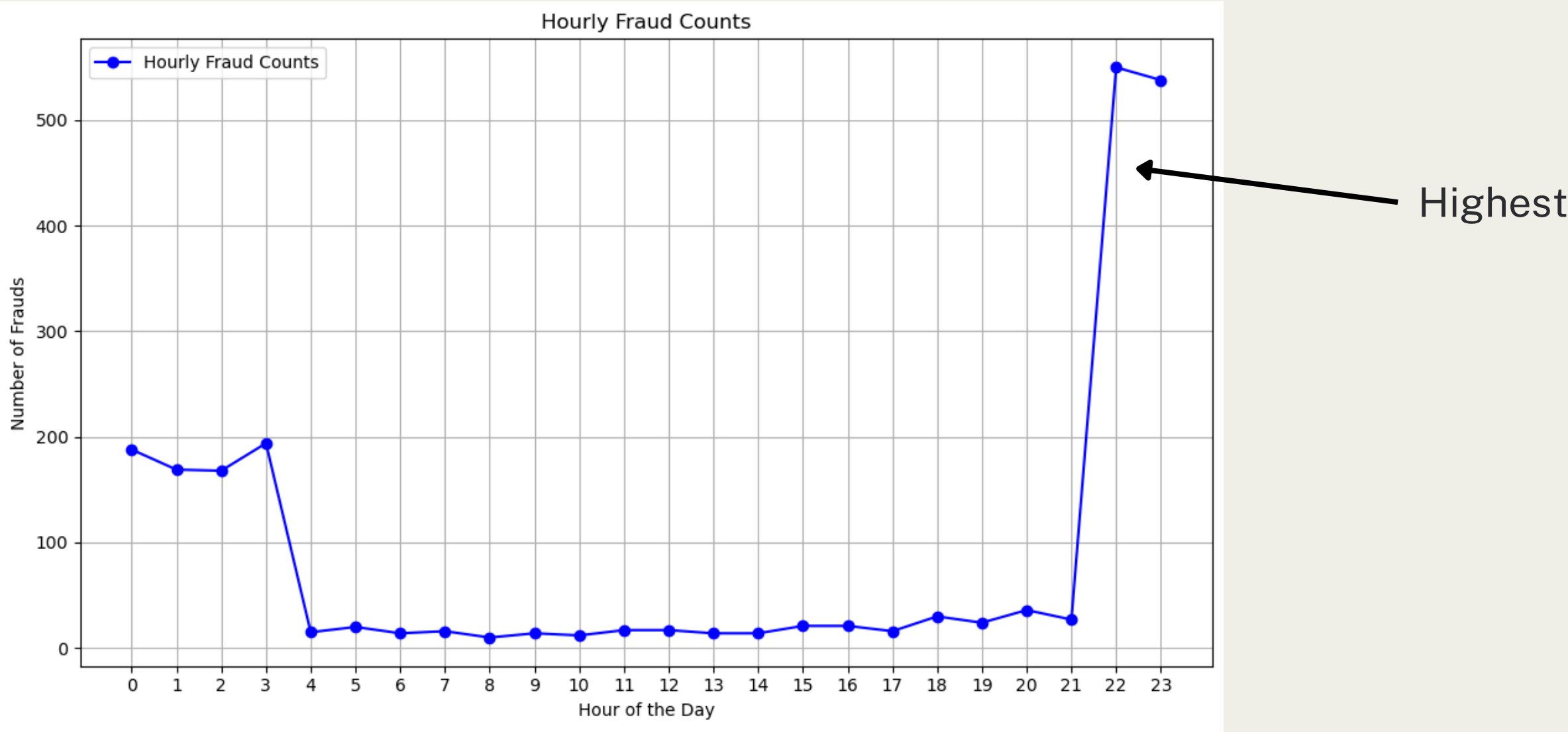
```
fraud_data_df['Age'] = current_year - fraud_data_df['dob'].dt.year
```

## Further data preparation

- Geoapify used to obtain merchant State and Country
- Create columns to calculate percentages
- Create column to compare the values of two other columns

# RESULTS (DATE AND TIME)

What time is fraud occurring more at (morning or night)



Line chart: Understand whether there is a trend.

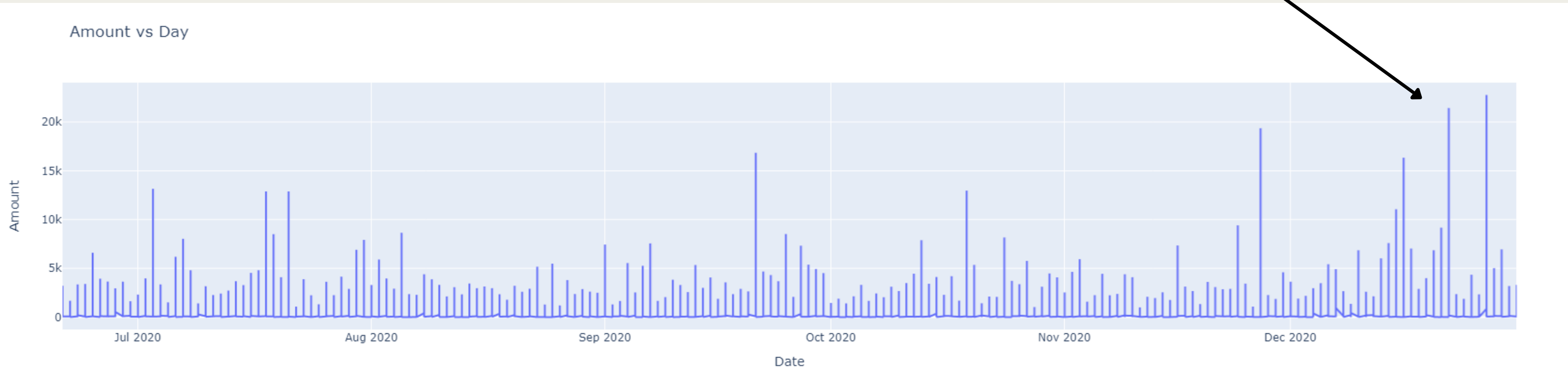
Hours 21 - 23 have the most fraud. This seems like an accurate statement as fraudulent transactions take place when people cannot react as quickly to them.

What month is fraud happening the most in



After comparing the graphs we can say that August has the most fraud. With over 400+ fraud counts during that amount.

The amount(\$ ) of fraud per day

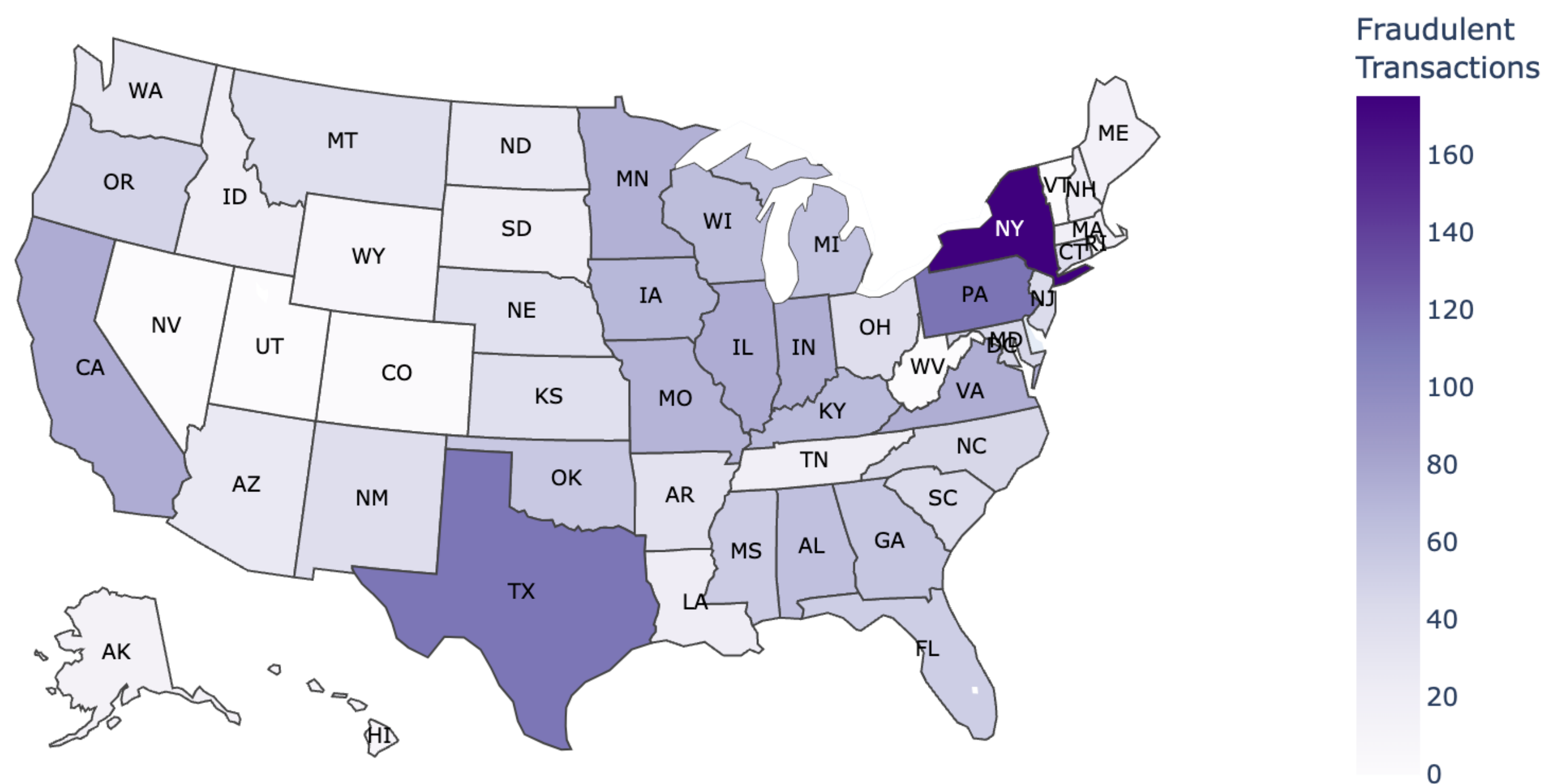


Although August has the months with the most fraud December has the most amount fraud.



# RESULTS (LOCATION)

Number of Fraudulent Transactions by State

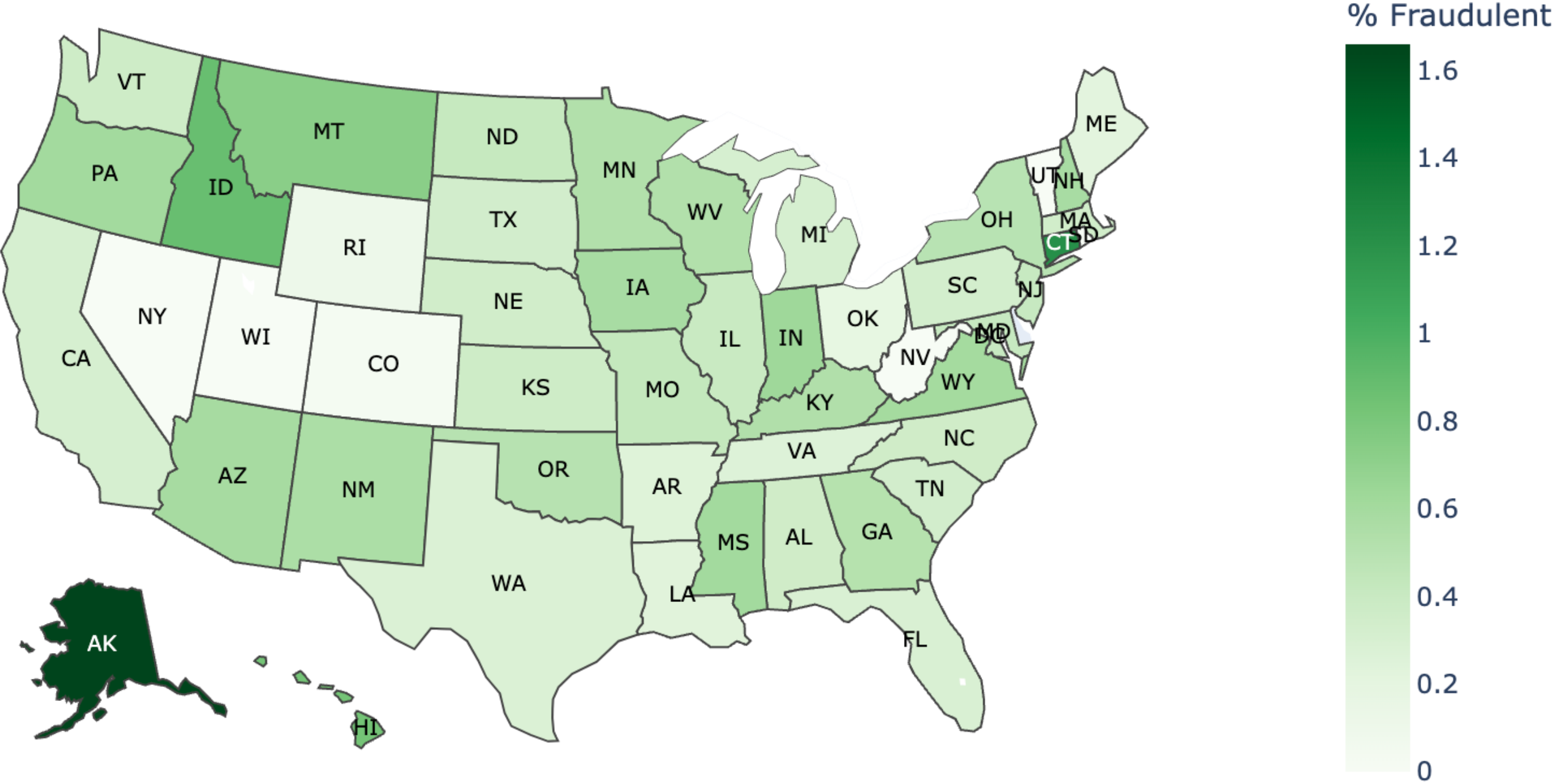


- New York (175), followed by Pennsylvania (114) and Texas (113) are the states with the highest number of fraudulent transactions.
- The p-value of the chi-square test confirmed that the number of fraudulent transactions are higher in specific states and not distributed equally among them.

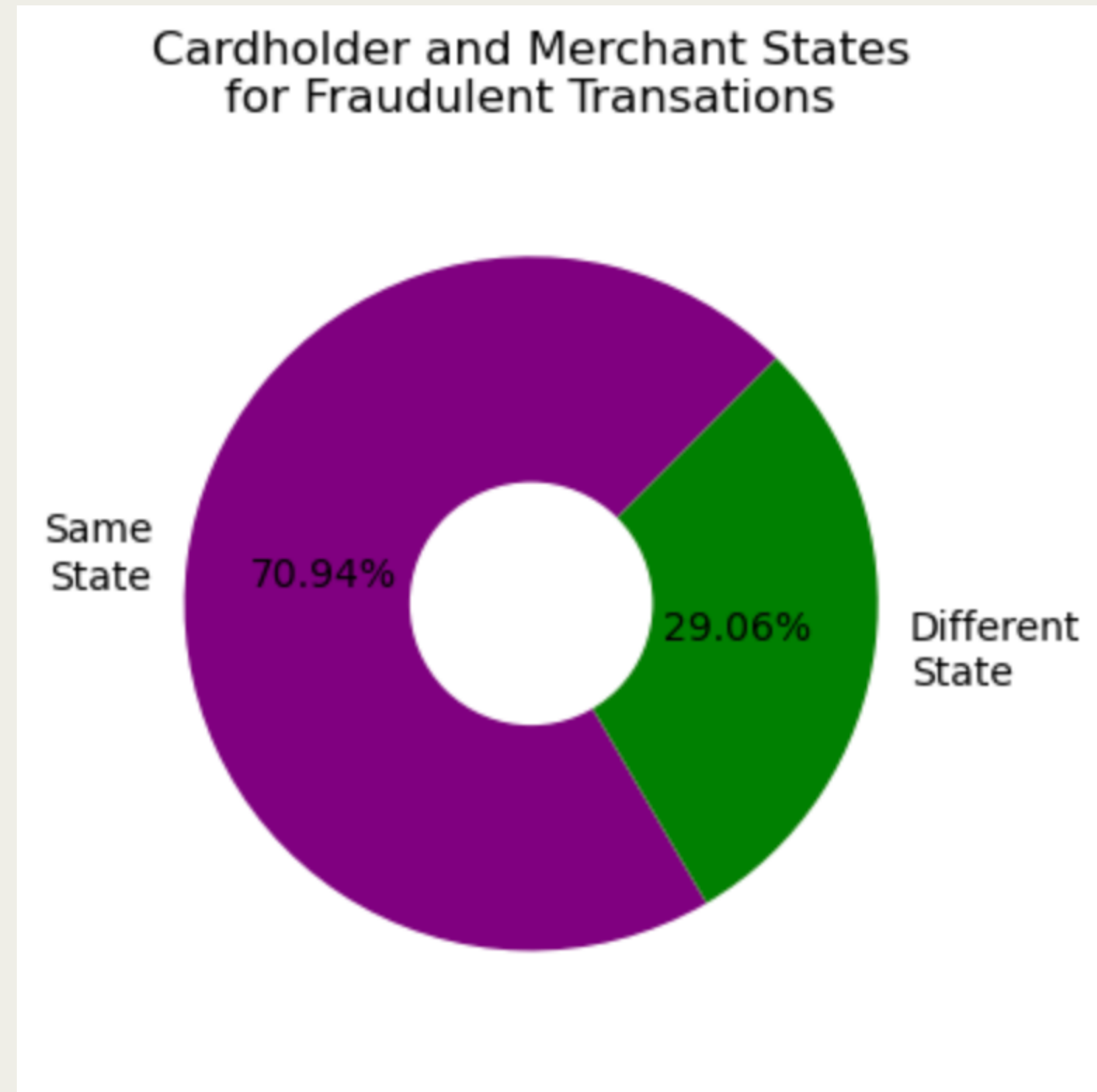
Power\_divergenceResult(statistic=1317.773892773893, pvalue=1.0150802441617908e-243)

# RESULTS (LOCATION) CONT.

**% of Transactions that are Fraudulent by State**

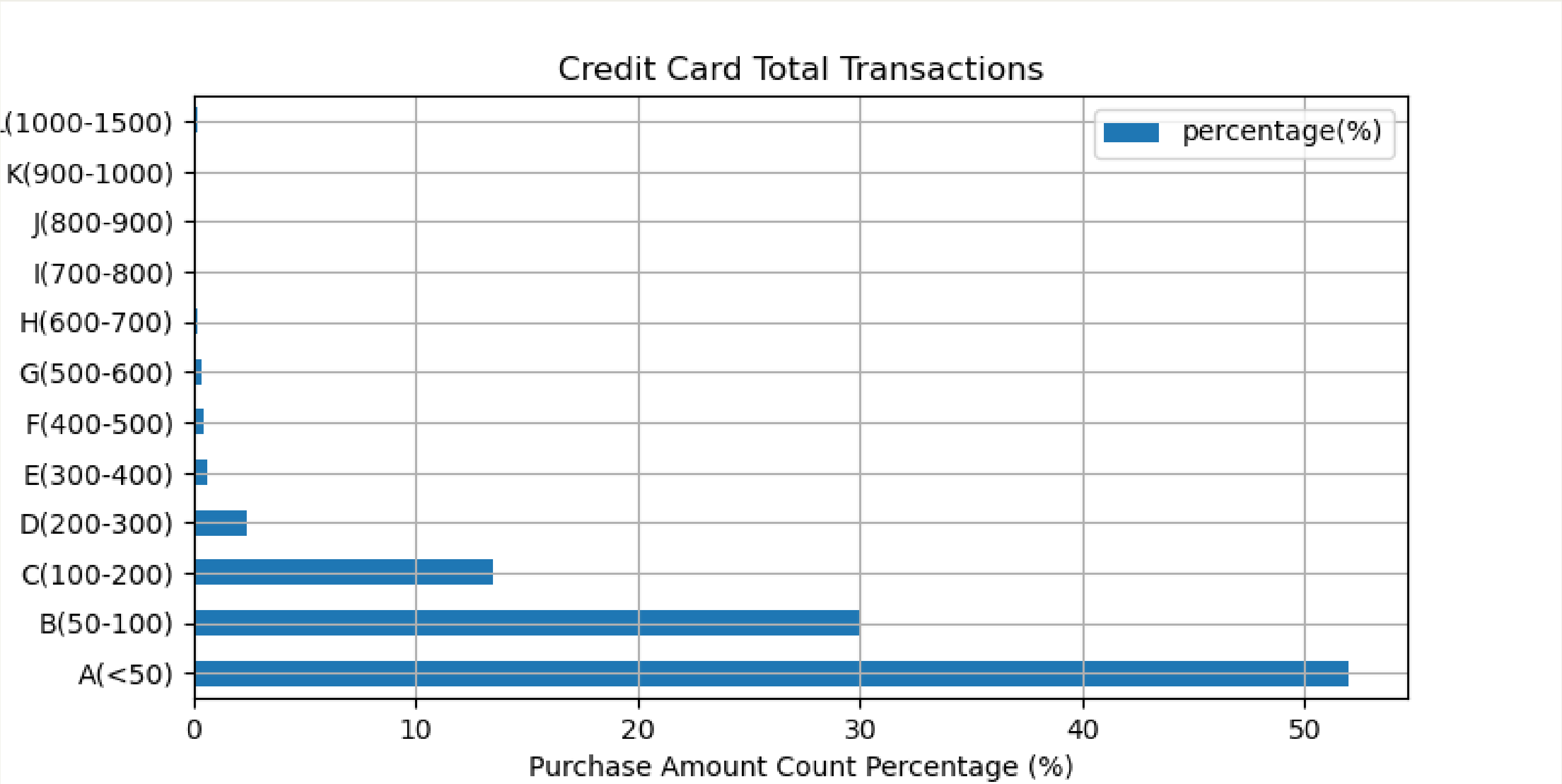


## RESULTS (LOCATION) CONT.



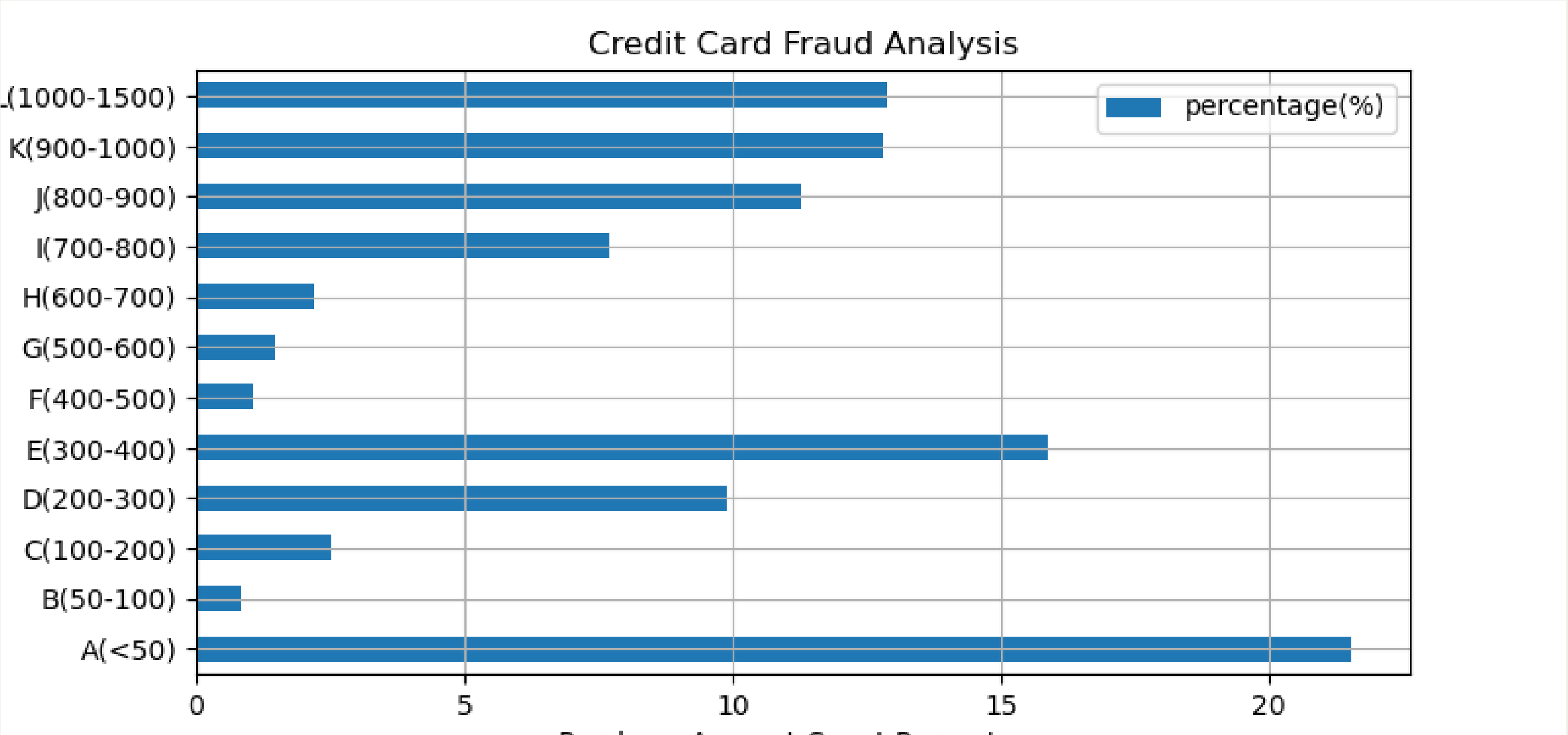
- Around 71% of the fraudulent transactions are performed with merchants located in the same State where the cardholder is located.

# RESULTS (AMOUNT)



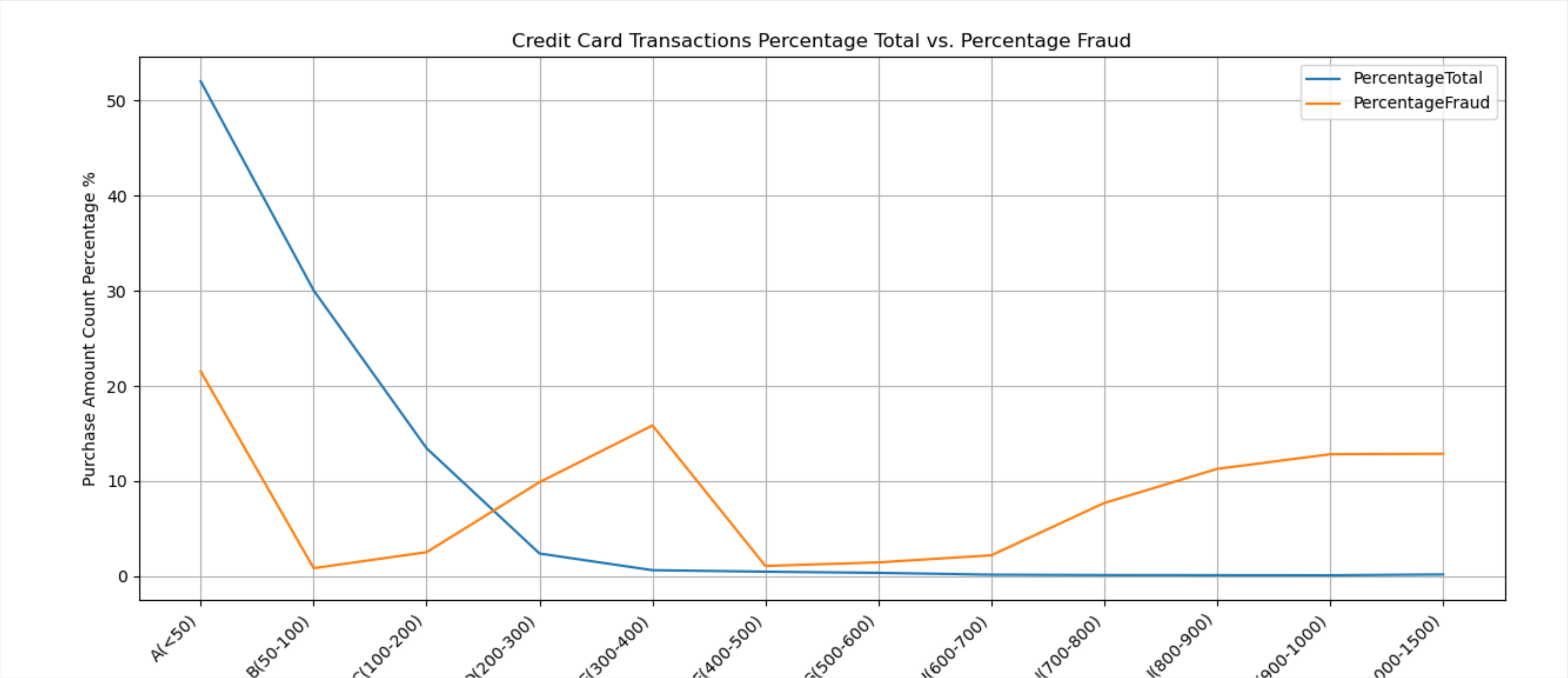
For total transactions, the transaction count percentage decreases with purchase amount increases.

# RESULTS (AMOUNT)



For fraudulent transactions, the transaction count percentage increases comparing to total transactions

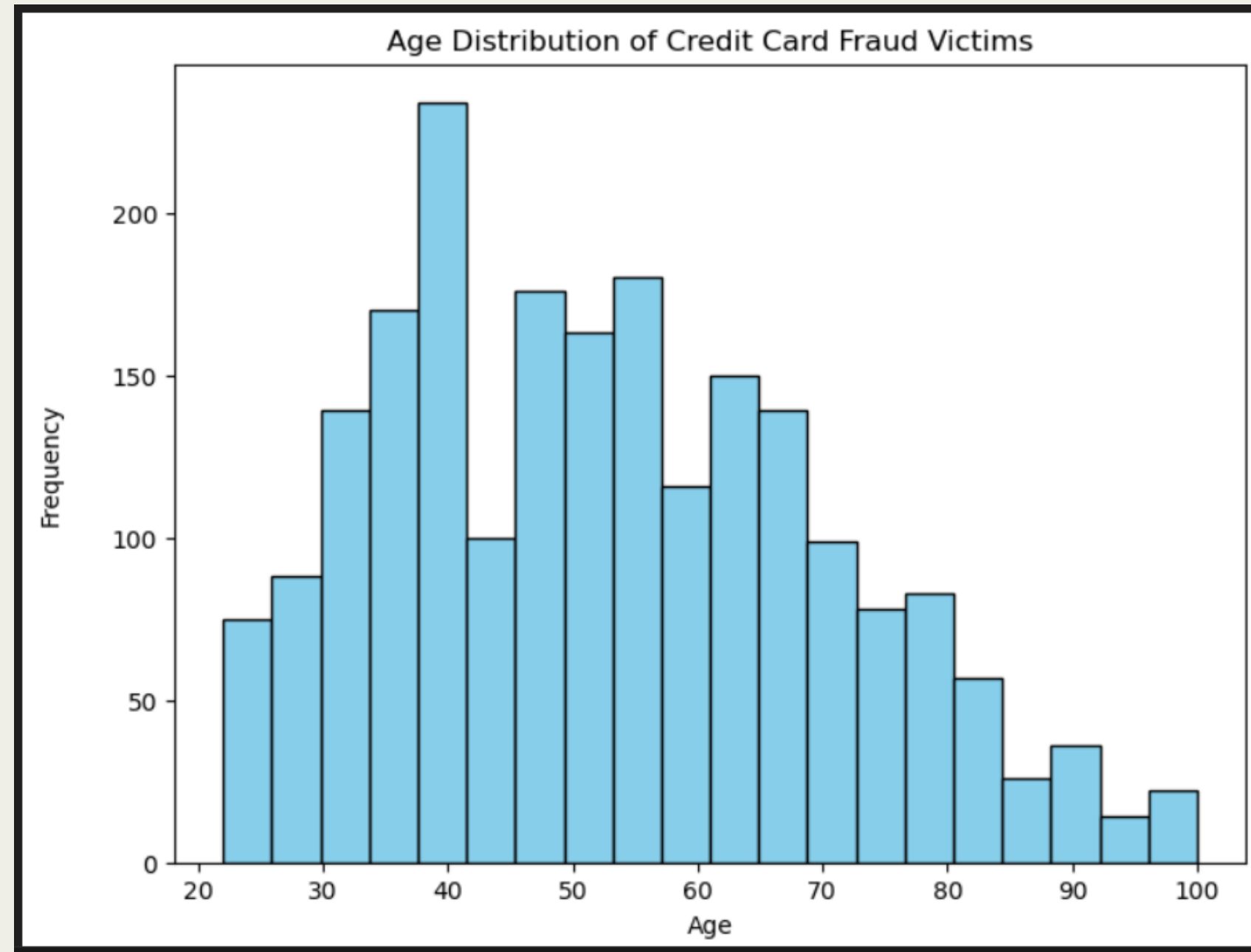
# RESULTS (AMOUNT)



- 1. The percentage of purchase amount count of total transactions decreases when the purchase amount increases especially greater than \$400
- 2. In contrast to total transactions, the percentage of purchase amount count of fraudulent transactions increases with the the purchase amount increases especially at \$300-400 and greater than \$700

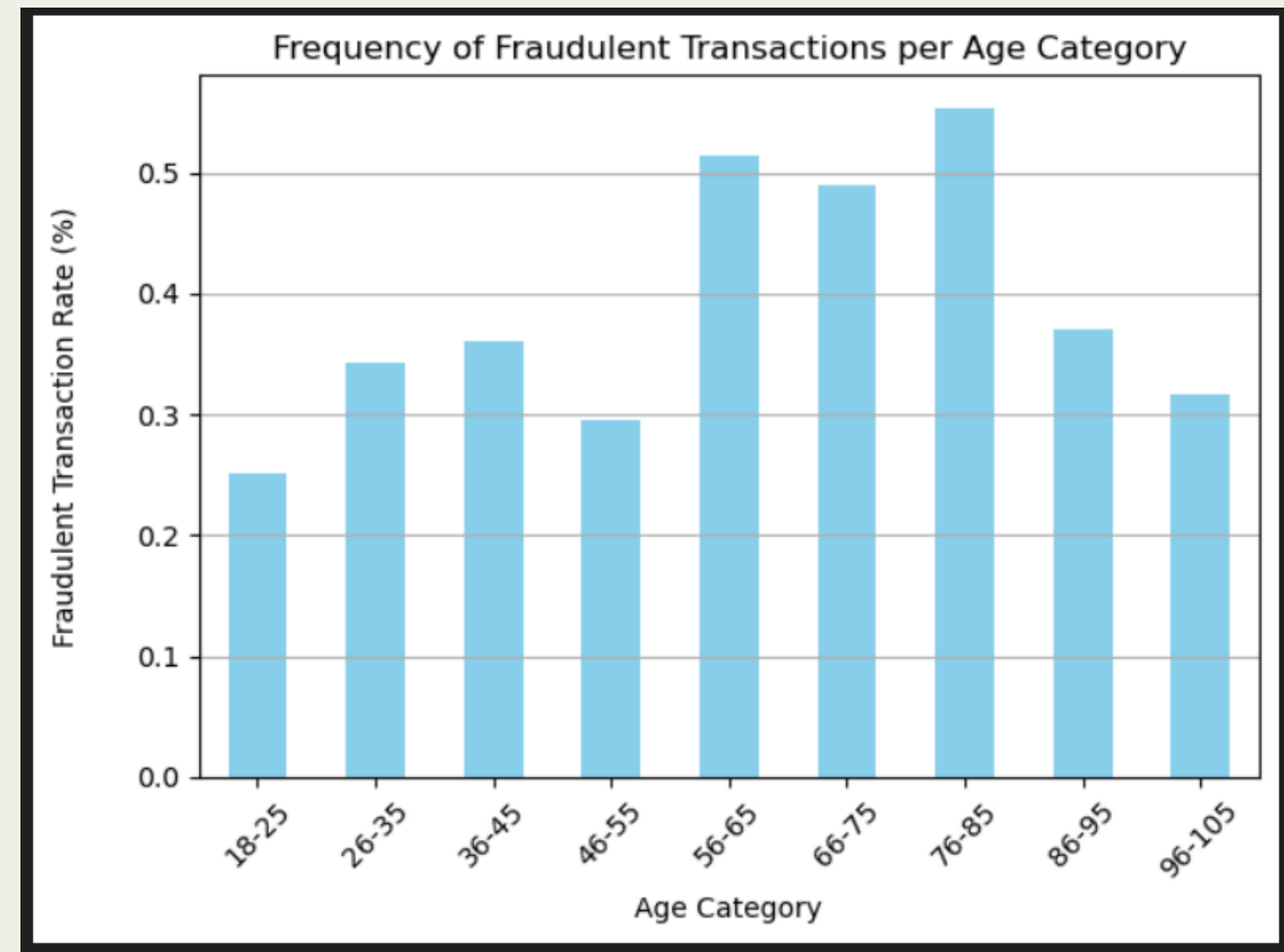
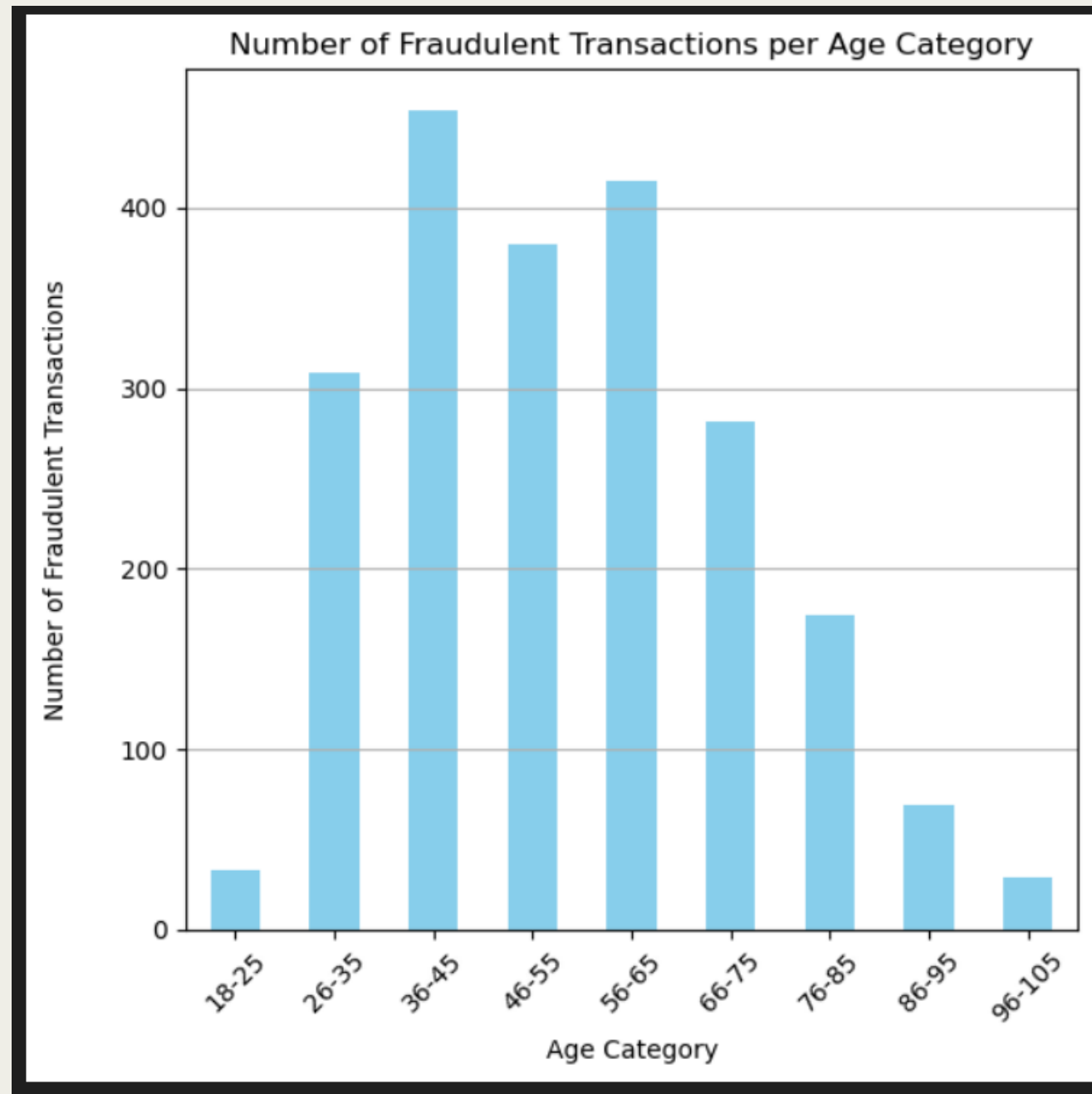
# RESULTS (CARDHOLDER'S AGE)

## Average age of credit card fraud victim



Analyzing the average age of credit card fraud victims, shows a left-skewed distribution which suggests that there are relatively fewer instances of older individuals being victims of credit card fraud, as most victims being younger

# Number of fraud transactions and frequency based on Age Category

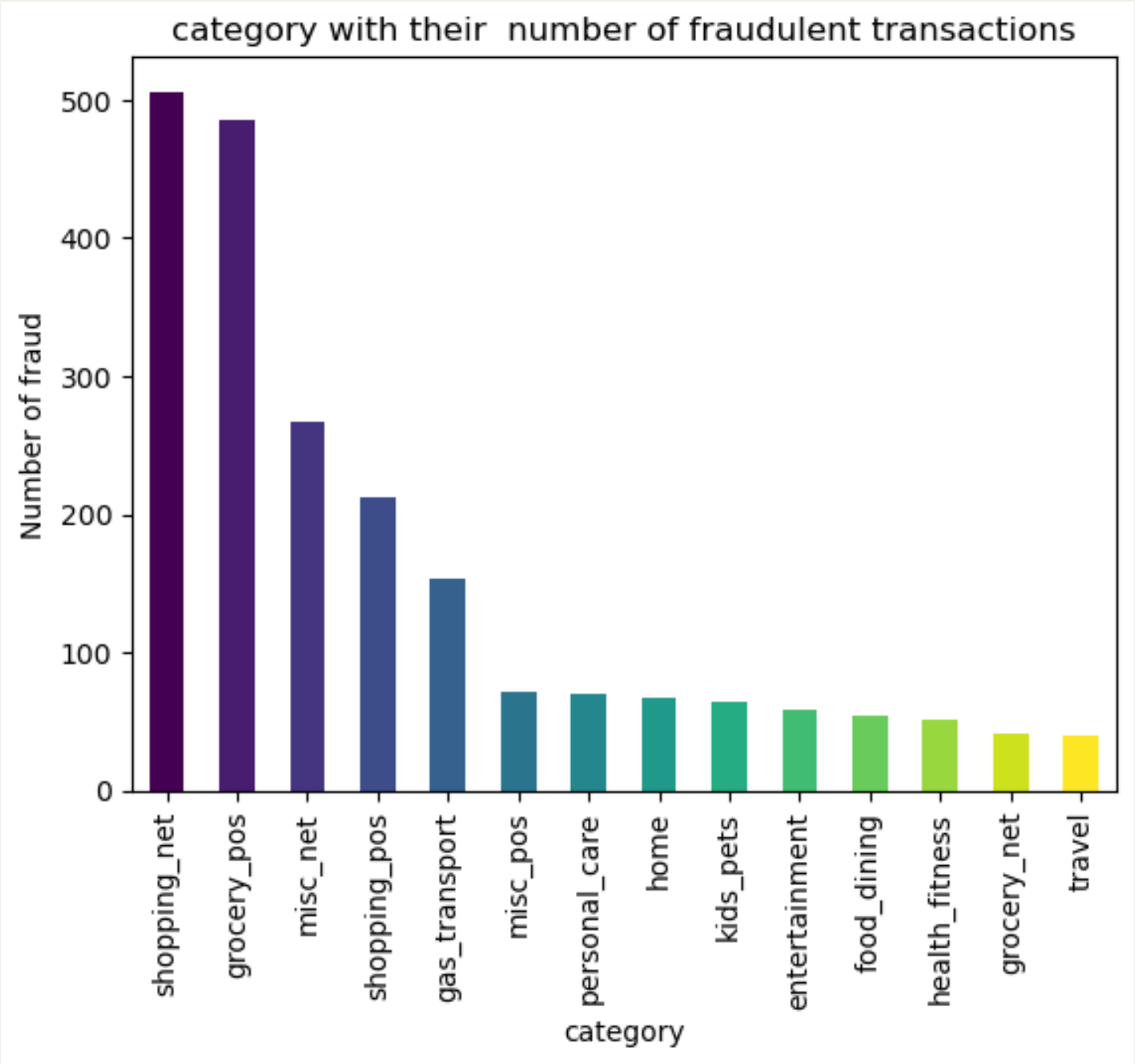


Even though a left-skewed distribution shows higher amounts of ***fraud transactions occur in younger age categories***, the frequency is **higher in elderly** suggesting that they are more likely targets.

When running a chi-square hypothesis test, chi-square value of **(115.096)** indicated a **higher deviation** in the data, however when looking at the **p-value (3.404172531724408e-21)** it is unlikely to be due to chance and therefore, we reject the null hypothesis



# RESULTS (CATEGORY)



Bar chart showing number of fraud per category. the top 3 category with the highest incident of fraud is shopping net, grocery pos, misc net as represented in the bar chart . Pie chart is not applicable in this situation because it is less effective in communicating the difference between each category in relation to the slice size and theres is too many variables to be represented.

## MAIN OUTCOMES

- We were able to identify how the majority of the fraudulent transactions fall under specific characteristics among the different variables analyzed. Therefore these variables can be used, with further analysis, to create a predictive model.

## WHAT'S NEXT

- Analyze data set from previous or following years to confirm the trends found.
- Compare findings with findings of data sets from different countries (Amount of fraud, locations, age, etc.).
- Identify correlations with other variables.
- Combine the different factors and add it to the predictive model.

# LIMITATIONS

- Data was limited to the year 2020. This data can be affected by the pandemic.
- Data did not include a whole year of information.
- Did not count with other characteristics of the cardholders such as income or education level.
- There was no data about the purchased item.

# LEARNINGS

## **What went well:**

- Experimented with new libraries and charts
- Use of APIs
- Coordinate with team members in a short time.

## **What we want to do better:**

- Improve our merging abilities with Github
- Don't bite more than we can chew
- Use a dataset that is less clean