

# SRS Document of Software System "Home Store"

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### Introduction

### **Purpose**

The purpose of this document is to be a reference for developing the initial version of the system. This document is designed for an educational purpose. It contains the full description and the technical details that are related to **Home Store System**, all required features whether the functional or the non-functional requirement and also it has some demo screenshots of the system. The system should overcome

#### Scope

HSS is a web based system that manages delivering special offered products from all over the supermarkets to customers. However, any customer can access the system by creating his own profile and using the system features. The system is responsible of delivering emergent orders to customers. Although it is responsible to feed back up supermarkets with customer's product rating.

#### **Phase Two Process:**

- The leader: Mohammed Al-Sayed.
- We had a first meeting discussing and determining important use cases.
- We determined the core use cases.
- Every individual took different use cases.
  - o Musaed:
    - 1) Track Order
    - 2) Cancel Order
    - 3) Create Profile
  - o Mohammed:
    - 1) Create Employee Account
    - 2) Add Product
    - 3) Add Category
    - 4) Add Supplier
    - 5) Confirm Order List
    - 6) Set Product Supplier
  - o Amer:
    - 1) Update Price
    - 2) Confirm Delivery
  - o Abdullah:
    - 1) Display Product
    - 2) Search Product
    - 3) View Special Offers
    - 4) Create Shopping List
    - 5) Make Order
- Every individual was responsible of designing the scenario and writing the description of the use cases that he choose.
- Every individual of the team discussed the scenario he designed with Dr.Irfan.
- There was a small modifications after meeting Dr. Irfan
  - We added (add supplier, set product supplier) use cases.

#### **Phase Three Process:**

- The leader: Amer Al-Abbar.
- Every individual took the same use-cases in the Second-Phase.
- Every individual was responsible of his Interaction Diagrams and the part of Class Diagram he chose.
- Every individual of the team discussed the Sequence Diagrams he designed with Dr.Irfan.

#### **Overall Software Features:**

#### 1. Order Management

- 1. The system shall allow the customer to place orders.
- 2. The system shall allow the customer to cancel his/her order.
- 3. The system shall allow the customer to update his/her order.
- 4. The system shall allow the customer to choose the supplier of a certain product.
- 5. The system shall give the customer the choice to pay with credit card, SADAD transaction system or by cash on delivery.
- 6. The system shall allow the customer to add products into a cart.
- 7. The system shall allow the customer to add favorite products.

#### 2. Order Delivery & Tracking

- 1. The system shall allow the customer to track his/her order.
- 2. The system shall generate and send a delivery validation code for the customer.
- 3. The system may provide a QR-code of the verification code for the customer.
- 4. The system shall be able to confirm that the order has been delivered to the customer.
- 5. The system shall provide the user with the estimated delivery time.

#### 3. Account Management

- 1. The system shall allow the user to create his/her own profile.
- 2. The system shall allow the user to update his/her profile.
- 3. The system shall allow the admin to manage and create accounts.
- 4. The system shall allow the admin to give permission to certain accounts.
- 5. The system shall allow any customer to be a member.
- 6. The system shall allow members to log in and out the system.
- 7. The system shall be able to automatically logout of any account after a certain time for safety purpose.

#### 4. Customer Support & Communication

- 1. The system shall allow the user to rate the service & products.
- 2. The system shall allow the user to give his/her feedback (complaint, suggestions, inquiry).
- 3. The system shall be able to send notifications.

#### 5. Searching Facilities.

- 1. The system shall allow the user to use an advance and quick search.
- 2. The system shall allow the user to sort goods by their categories
- 3. The system shall allow the user to make his/her own tags (categories).

#### Non-Functional Features:

- 1- Security
- 2- Reliability
- 3- Maintainability

- 4- Durability
- 5- Compatible with any OS
- 6- User Friendly

#### **Stake Holders:**

- Suppliers.
- Banks.
- Customer.
- The Company of the software.
- Telecom Company.

- E-mail Service Company.
- Website Hosting Company.

### **Users:**

- 1. Customer.
- 2. Admin.
- Customer Support Team.
   Company Delegate.
- 5. Delivery Man.

## **User Characteristics:**

User	Main functionalities	Expected education level	Expected frequency of use	Expected computer literacy	Remarks
Customer	Placing Orders, managing orders and send suggestions and complains	Able to read & write	1 - 3 times a week	Low	Any customer who is interested in ordering
Admin	Managing Accounts (creating, updating)	High educational level	Every day	Very high	
Company Delegate	Update products list	Medium educational level	Every day	Medium	This can be used by employees from the same company or the supplier if needed
Delivery Man	Update delivery status	Low educational level	Every day	Medium	
Customer support	manages customer's feedback and supports them technically	Medium educational level	Every day	Very high	

#### **General Constraints:**

- 1. Time: The project should be done within the end of the semester.
- 2. Database: Products & prices database of the software shall be implemented using SQL.
- 3. Budget: The system shall be made within the budget of 500,000 SAR.
- 4. Programming language: The website should be built using HTML5.
- 5. Region: The system shall only accept orders to be delivered within the range of the cities the company is working in.

### **Dependencies:**

- Credit card validation system.
- SADAD Transaction system.

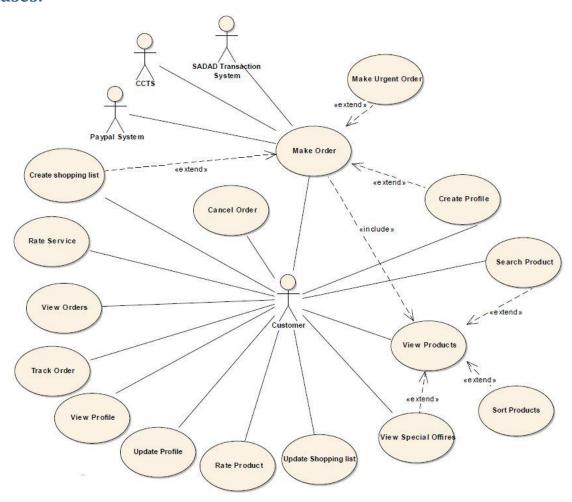
#### **Assumptions:**

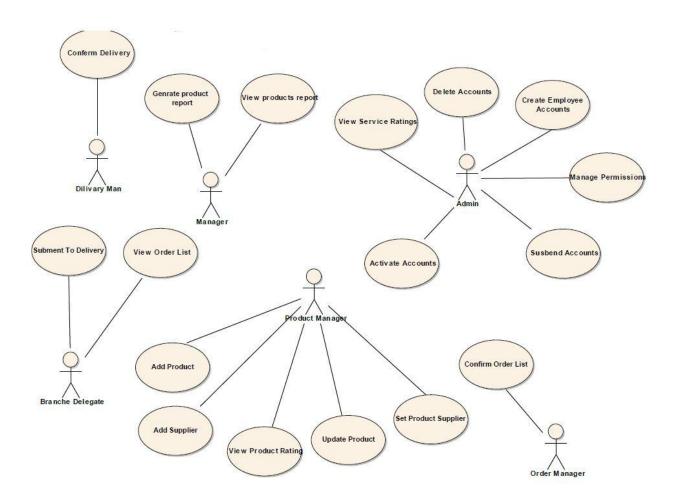
- We assume that every user has a computer device and an internet connection.
- We assume that the range of the delivery will be in the same city the company is.
- We assume that there will be a limitation of day delivery orders.
- We assume that we have an agreement with the credit card validation system.
- We assume that the user has the main required plugins in order to be able to browse the website.
- We assume that the website supports Arabic and English languages.
- We assume that the customer understands either Arabic or English to be able to use the website.
- We assume that the customer has a good background in E-Commerce.
- We assume that every customer has an email and mobile device.

## **System Architecture**



## **Use Cases:**





# **Use Cases Description and Scenarios:**

## **1. Create Employee Account:**

Title	Mr. 💌
First Name	
Last Name	
Role	Select a job
Nationality	Select Country -
Date of Birth	DD w MM w YY w
National ID	
Email	example @ example.com
User Name	
Password	
Phone Sele	ect Country 🔻
□ I agree to co	ompany name terms & regulations

Use Case N	Number	1			
Use Case N	Vame	Create Employe	ee Account		
Author/Sou	urce	Mohammed Al-	-Sayed		
Date of Cr	eation	7/4/2015			
<b>Precondition(s)</b> The user should		The user should	d be logged in and have the admin accessibilities		
Successful Post Condition A new employ		A new employe	e user acco	ount has been created	
Actors		Admin			
Priority	<b>Priority</b> High				
Related Use Cases None		None			
		Flow of	Events		
		Main	Flow		
	<b>User Action</b>			System Response	
UA1	The use case begins	when the user	SR1	The system displays the creation	
	selects create new em	ployee account		interface	
option					
UA2	UA2 The user fills in the required fields:		SR2		
	• Title				
	<ul> <li>First Name</li> </ul>				
	<ul> <li>Last Name</li> </ul>				

	• Role			
	<ul><li>Nationality</li><li>National ID</li></ul>			
	• E-Mail			
	User Name			
	<ul> <li>Password</li> </ul>			
	<ul> <li>Phone Number</li> </ul>			
	<ul> <li>Agreement</li> </ul>			
	Non – required:			
	Date of Birth			
UA3	The user clicks submit button and the	SR3	The system displays a successful adding	
	use case ends		message	
			E1: duplicated email	
			E2: duplicated user name	
	Altomotivo Ele D	unlicated	E3: password security	
	Alternative El: D User Action	ирпсацеи	System Response	
A1.UA1	OSEI ACTION	A1.SR1	The system displays a message that the	
AI.UAI		AI.SKI	entered email already exits	
A1.UA2	The user Clicks "OK" and the control	A1.SR2		
	returns back to main flow UA2			
	Alternative E2: Dup	plicated user name		
	User Action		System Response	
A2.UA1	The user Clicks "OK" and the control	A2.SR1	The system displays a message that the	
	returns back to main flow UA2		entered user name already exits	
	Alternative E2: Pa	assword se	v	
10771	User Action	10 an i	System Response	
A2.UA1	The user Clicks "OK" and the control returns back to <i>main flow UA2</i>	A2.SR1	The system displays a message that the entered password is weak	

# 2. Add Category:



	Message	
This cate	egory exists, please try a	gain

Use Case Nu	mber	2			
Use Case Na	me	Add Category			
Author/Sour	rce	Mohammed Al	-Sayed		
<b>Date of Crea</b>	tion	7/4/2015	•		
Precondition	ı(s)	The user should be logged in, and should have the product			
		manager's accessibilities			
Successful Po	ost Condition	A new category	A new category is added to the system		
Actors		Product Manager			
Priority		High			
Related Use Cases		None			
		Flow of 1			
		Main 1	Flow		
	User Action			System Response	
UA1	The use case begins		SR1	The system prompts the user to enter	
	clicks the option to a			info	
UA2	The user fills in the ma	•			
	<ul> <li>Category Nam</li> </ul>	e			
	Description				
UA3	UA3 The user submits and the use case			The system displays a successful	
ends				adding message	
				E1: The category already exists	
				E2: Didn't fill all required fields	
		ative El: The ca	tegory alre	·	
	User Action			System Response	
A1.UA1			A1.SR1	The systems displays a message	
A1.UA2	The user confirms the		A1.SR2		
	the control returns bac	ck to main flow			
	UA2				
		ve E2: Didn't fi	II all man	·	
	User Action		11.001	System Response	
A1.UA1			A1.SR1	The system displays a message asking	
A 1 TTA 2	TDI C' d	1	A 1 CD2	to fill the fields	
A1.UA2	The user confirms the	•	A1.SR2		
	the control return to t	tne main flow:			
	UA2				

# 3. Add Supplier:



	Message	
This supplie	r <i>exists</i> , please tr	y agair
		, ,
s or 1 on 1	**************************************	,

Use Case Nu	ımber	3		
Use Case Na	ame	Add Supplier		
Author/Sou	rce	Mohammed Al-Sayed		
Date of Crea	ation	7/4/2015		
Precondition(s)		The user should be logged in and have the product manager's		
		accessibilities		
Successful P	Post Condition	A new supplier	has been a	ndded
Actors		Product Manage	er	
Priority		High		
Related Use Cases		None		
		Flow of 1	Events	
		Main I	Flow	
	<b>User Action</b>			System Response
UA1	The use case begins	when the user	SR1	The system prompts the user to fill all
opens the add supplier option		plier option		mandatory fields of the new supplier
UA2	JA2 The user fills the mandatory fields of		SR2	
	the suppl	ier		
	mandatory:			

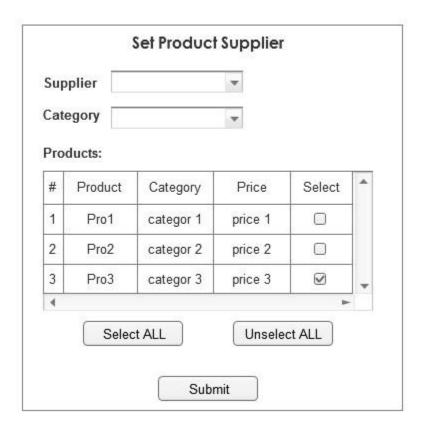
	<ul> <li>Supplier Name</li> <li>Branch Number</li> <li>Location</li> <li>Delegate</li> <li>The user can add more than one delegate</li> <li>Address1</li> <li>Phone</li> <li>Non- mandatory</li> <li>Address2</li> </ul>			
UA3	The user submits and the use case ends	SR3	E1: Didn't fill all required fields E2: Supplier Already exits	
	Alternative El: Didn't	fill all requ	uired fields	
	User Action		System Response	
A1.UA1		A1.SR1	The system displays a message that there are missing fields	
A1.UA2	The user submits and the system returns to the <i>main flow: UA2</i>	A1.SR2		
Alternative E2: Supplier Already exits				
	User Action		System Response	
A2.UA1		A2.SR1	The system displays a message that the supplier exists	
A2.UA2	The user submits and the system returns to the <i>main flow: UA2</i>	A2.SR2		

## 4. Add Product:



Use Case Nu	ımber	3			
Use Case Na		Add Product			
Author/Sou		Mohammed Al-	-Saved		
Date of Crea	ation	7/4/2015			
Precondition		The user should be logged in and have the product manager's			
11000114110101	<del>(</del> )	accessibilities			
Successful P	Post Condition	A new product	has been a	dded	
Actors			Product Manager		
Priority		High			
Related Use Cases		None			
		Flow of 1	Events		
		Main l	Flow		
	<b>User Action</b>			System Response	
UA1	The use case begins		SR1	The system prompts the user to fill all	
	clicks the add pro	duct option		required info of the new product and	
				displays the list of categories	
UA2	The user fills the requi	red fields of the	SR2		
	product	t			
	mandatory:				
	<ul> <li>Category</li> </ul>				
	<ul> <li>Product Name</li> </ul>				
	<ul> <li>Description</li> </ul>				
	Non- mandatory:				
	• Tags				
UA3	The user submits and	d the use case	SR3	The system displays a successful	
	ends			adding message	
				E1: Didn't fill all required fields	
				E2: Product Already exits	
	Alterna	tive El: Didn't f	ill all man	datory info	
	User Action			System Response	
A1.UA1			A1.SR1	The system displays a message asking	
				to fill mandatory info	
A1.UA2	The user confirms an	nd the system	A1.SR2		
	returns back to the m				
		rnative E2: Pro	duct Alrea		
	User Acti	ion		System Response	
A2.UA1			A2.SR1	The system displays a message that the product exists	
A2.UA2	The user submits an returns to the <i>main</i>		A2.SR2		

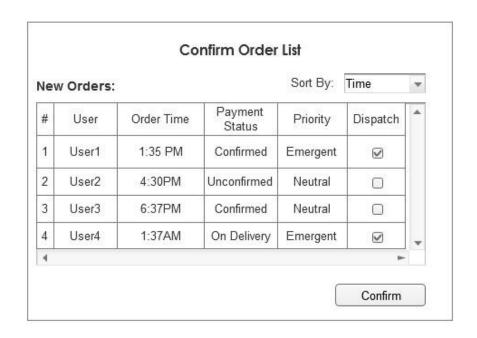
# 5. Set Product Supplier



Ugo Cogo Na	umhou	4		
Use Case Number Use Case Name		-	mlian	
		Set product sup	•	
Author/Sou	rce	Mohammed Al-	-Sayed	
<b>Date of Cre</b>	ation	7/4/2015		
Precondition	n(s)	The user should	l be logged	d in and have the product manager's
		accessibilities		
Successful I	Post Condition	A product is ad	ded to a su	pplier
Actors		Product Manage	er	
Priority		High		
<b>Related Use</b>	Cases	None		
			Events	
		Main l	Flow	
	<b>User Action</b>			System Response
	The use case begins	when the user		The system prompts the user to enter
UA1	opens the add set pro	oduct supplier	SR1	info and the system displays the list of
option		**		categories and list of suppliers
IIA2		· · · · · · · · · · · · · · · · · · ·	CDO	The system displays the list of products
UA2	UA2 The user selects a spe		SR2	in the category
1142	The user selects sing	le or multiple		
UA3	product	S		

UA4	The user sets products to their supplier	SR4	The system displays a successful message  A1: The supplier already has the product
UA3	The user confirms the message and the use case ends	SR3	
	Alternative El: The supplie	r already	has the product
	User Action		System Response
A1.UA1		A1.SR1	The system displays a message that the product already exists
A1.UA2	The user confirms and the system returns back to the <i>main flow: UA2</i>	A1.SR2	

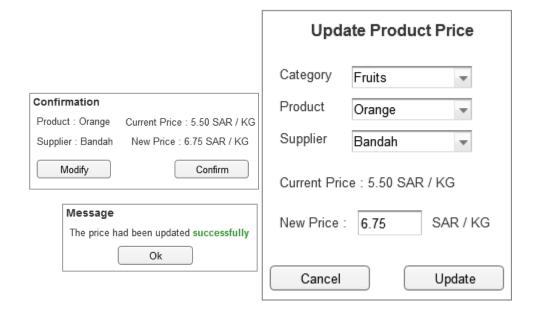
### 6. Confirm Order List:



Use Case Number	5	
Use Case Name	Confirm Order	
Author/Source	Mohammed Al-Say	yed
<b>Date of Creation</b>	7/4/2015	
<b>Precondition(s)</b> The user should be logged in and have the order manager		logged in and have the order manager
	accessibilities	
<b>Successful Post Condition</b>	ost Condition Orders have been dispatched	
Actors Order Manager		
<b>Priority</b> High		
Related Use Cases None		
Flow of Events		
	Main F	low
User Action System R		System Response

UA1	The use case begins when the user opens the confirm order option	SR1	The system displays the orders accompanied with their details (status, priority, order time etc.)
UA2	The user can sort the display by time or priority	UA2	The system sorts the display as the users choice
UA3	The user selects orders to be dispatched	SR3	The system checks if the goods are available  A1: goods do not exist
		SR4	The system changes the status of the orders into dispatched and displays a successful message
UA4	The user confirms and the use case ends		
	Alternative Al: g	goods do n	ot exist
User Action			System Response
A1.UA1		A1.SR1	The system displays a message that goods do not exist for a specific order
A1.UA2	The user confirms and the system returns back to the <i>main flow: UA2</i>	A1.SR2	

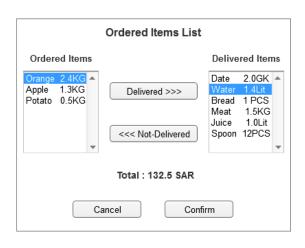
## 7. Update Product Price:

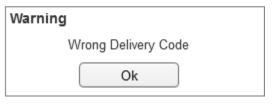


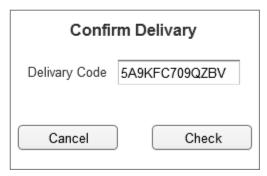
z			6	
Use Case Name		Confirm Delivery		
	Author/Source			Amer Alabbar
С	Date of Creation			4\2\2015
Precondition(s)		The user had ordered and the Delivery-Man reached the house of the customer.		
Succe	essful Post Condition	Confirm t	hat the or	der had been delivered successfully.
	Actors			Delivery-Man
	Priority			High
Related Use Cases		None		
			Events	
	Mai		Flow	
	User Action		System Response	
UA1	UA1 The use-case begins when the user selects "Update Price".		SR1	The system displays the "Update Product Price" window.
UA2	The user searches for a product.  Search Product Use-Case.		SR2	The system prompts the user to select one of the product's suppliers.
UA3	The user selects a	a supplier.	SR3	The system displays the current price of the product from the selected supplier and prompts the user to enter the new price.
UA4	The user enters the n press "Update"	· ·	SR4	The system displays a confirmation message with the product name, its new

	A1: The user pressed "Cancel" button.		price and its supplier name.
UA5	The user press "Confirm" button.  A2: The user pressed "Modify" button.	SA5	The system displays "The price had been updated successfully" message.  The use-case ends.
	Alternative I: "Cand	cel" butto	n pressed
	User Action		System Response
A1.UA1		A1.SR1	The use-case ends.
	Alternative 2: "Mod	lify" butto	on pressed
	User Action		System Response
A2.UA1		A2.SR1	Main Flow.SR3

## 8. Confirm Delivery:









Use Case Number	7
Use Case Name	Confirm Delivery
Author/Source	Amer Alabbar
Date of Creation	4\2\2015
Precondition(s)	The user had ordered and the Delivery-Man reached the house of the customer.
Successful Post Condition	Confirm that the order had been delivered successfully.
Actors	Delivery-Man, Customer
Priority	High
Related Use Cases	None

#### Flow of Events

#### **Main Flow**

	User Action		System Response
UA1	The use-case begins when the user selects "Confirm Delivery".	SR1	The system displays the "Confirm Delivery" window and prompts the user to enter the "Delivery Code".
UA2	The user gets the "Delivery Code" from the customer and enters it.  A1: The user clicked "Cancel" button.	SR2	The system displays "Ordered Items List" window and show the ordered items and promotes the user to add the delivered items with the total price.  A2: Wrong "Delivery Code".
UA3	The user selects and adds the items delivered to the user and pressed "Confirm" button.  A3: The user clicked "Cancel" button.	SR3	The system displays "The order had been delivered successfully" message.

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UA4	The user clicked "Ok" button.	SR4	The use-case ends.
	Alternative 1: "Ca	ancel" butto	n clicked 1
	User Action		System Response
A2.UA1		A2.SR1	The use-case ends.
	Alte	rnative 3:	
	Alternative 2: W	rong "Delive	ery Code"
	User Action		System Response
A1.UA1		A1.SR1	The system displays a "Wrong Delivery
			Code" message
A1.UA2	The user clicks "OK" button	A1.SR2	Main Flow.SR1
	Alternative 3: "Ca	ancel" butto	n clicked 2
	User Action		System Response
A2.UA1		A2.SR1	Main Flow.SR1

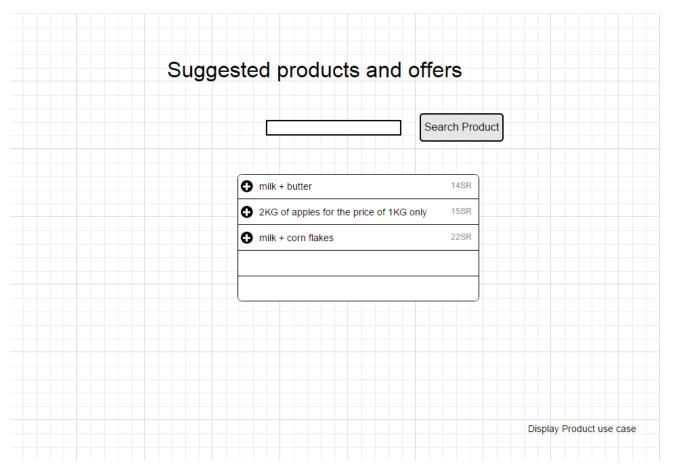
## 9. Create Customer Account

	New Customer Account			
First Name Last Name				
Email Address				
City	Riyadh ▼			
Address				
Phone Num				

Use Case Number		8	
Use Case Name		Create Customer Account	
Author/So	urce	Musaed Albrikan	
Date of Cre	eation	4\6\2015	
Precondition	on(s)	None	
Successful	Post Condition	The custor account	ner had Successfully created a customer
Actors		Customer	
Priority		High	
Related Us	e Cases	None	
	Flow o	f Events	
	Mair	Flow	
	User Action		System Response
UA1 UA2	The use case starts when the customer clicks on "Sign up" button in the homepage.  The customer enters the needed information and then presses "Create Account" button.  A1: The user presses "Cancel" button.	SR1	The system then displays page that contains these necessary information fields that have to be filled by the customer  • First Name • Last Name • Email Address • Password • City • Address • Phone Number  The system then checks and verifies the entered information and if it accepted, the system displays a message that confirms the registration and the use case ends.
			A2: Already existed email address
			A3: Already existed phone number

			A4: A necessary field was not filled.
I	Alternative 1: Th	e user presses "Ca	ncel" button
User Ac	tion		System Response
		A2.SR1	The system returns to the website homepage
	Alternative 2: A	Already existed em	rail address
User Ac	tion		System Response
A2.UA1		A2.SR1	The displays a message that indicate that the entered email is already existed.
A2.UA2		A2.SR2	Main Flow. UA2
I	Alternative 3: A	Iready existed pho	one number
User Ac	tion		System Response
A3.UA1		A3.SR1	The displays a message that indicate that the entered phone number is already existed.  Main Flow. UA2
	Alternative 4: A	necessary field wa	as not filled
User Ac			System Response
A4.UA1		A4.SR1	The displays a message that indicate that one or more necessary fields are not filled.
			not med.

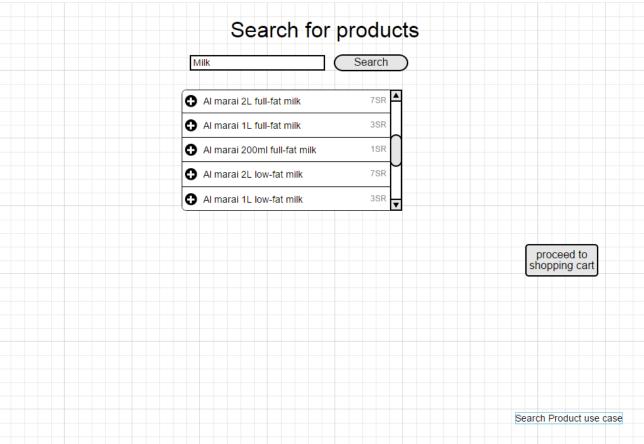
## 10. Display product:



Use Case	e Number					
Use Case	e Name	Display products				
Author/S	Source	Abdullah Al-Mousa				
Date of 0	Creation	7/4/2015	7/4/2015			
Precond	ition(s)	The user has logged in to the system.				
Successf	ul Post Condition	List of products	and offers	recommended displayed to the user.		
Actors	Actors Customer					
Priority		High				
Related	Use Cases	Make order, Search Product				
		Flow of	Events			
		Main	Flow			
	<b>User Action</b>		System Response			
UA1	The use case begins wh		SR1	The system finds a list of suggested		
	chooses the option to di	splay products.		products and special offers and displays		
				it to the user.		
				A1: No products found.		
		Alternative1: No	product	s found		
	<b>User Action</b>			System Response		

A1.UA1	A1.SR1	The system displays a massage saying
		that no items were found and the use case
		ends.

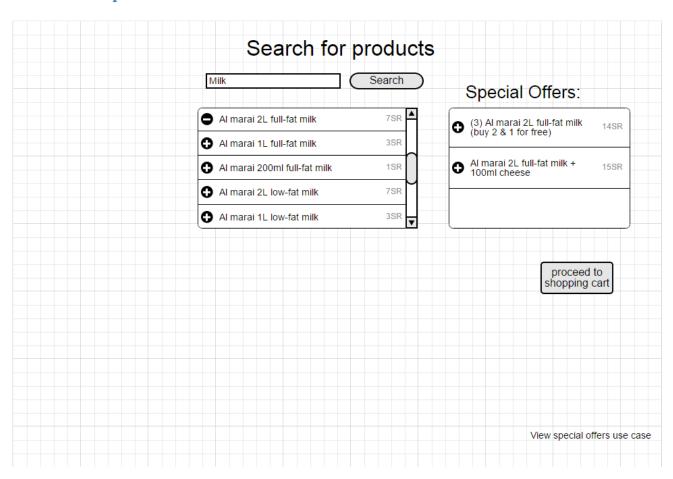
## 11. Search product:



Use Case Number	10				
Use Case Name	Search product	Search product			
Author/Source	Abdullah Al-Mo	Abdullah Al-Mousa			
<b>Date of Creation</b>	7/4/2015	7/4/2015			
Precondition(s)	The user has log	The user has logged in to the system.			
<b>Successful Post Condition</b>	List of products	List of products matching the search displayed to the user.			
Actors	Customer				
Priority	High	High			
Related Use Cases	Make order, Display product				
	Flow of	Events			
	Main	Flow			
User Action		System Response			
UA1 The use case begins w		SR1	The system prompts the user to enter the		
chooses the option to s	earch for a		search terms.		

	product.					
UA2	The user enters the search terms and confirms.	SR2	The system searches for the products matching the search terms and displays the list to the user and the use case ends.  A1: No matching results found.			
	Alternative 1: No matching results found.					
	User Action		System Response			
A2.UA1		A2.SR1 The system displays a massage for the user informing him that there is no matching results found.				
A2.UA2		A2.SR2	Main flow. SR1			

## 12. View Special offers:



Use Case Number	11
Use Case Name	View special offers
Author/Source	Abdullah Al-Mousa
<b>Date of Creation</b>	7/4/2015
Precondition(s)	The user has logged in to the system and added products to his
	shopping cart.
<b>Successful Post Condition</b>	List of offers containing products the user has added to his cart

		displayed to the	user.	
Actors		Customer		
Priority		Medium		
	Use Cases	Make order		
Flow of Events				
Main Flow				
User Action System Response			System Response	
UA1	The use case begins who a product to his shoppin			
	Alternativ	ve l: No offers fou	ınd contai	ining the product.
	User Action			System Response
A1.UA1			A1.SR1	Use case ends.

## 13. Create Shopping List:





Use Case	Number				
Use Case	Use Case Name Create shopping				
Author/S	ource	Abdullah Al-Mo	usa		
<b>Date of Creation</b> 7/4/2015					
Precondi	Precondition(s) Logged In				
Successfu	ıl Post Condition	List of offers con	ntaining p	roducts the user has added to his cart	
		displayed to the	user.		
Actors		Customer			
Priority		Medium			
Related U	Use Cases	Make order			
		Flow of	<b>Events</b>		
		Main	Flow		
	User Action			System Response	
UA1	The use case begins who	en the user	SR1	The system prompts the user to enter a	
	chooses the option to cr	eate a shopping		name for the list.	
	list.				
	A1: Create shopping list from cart.				
UA2	The user enters a name		SR2	The system starts Search Product use	
	list and chooses the opti	on to search for		case.	
	product to add.				
UA3	The user adds items to t	he shopping list	SR3	The system asks the user if he want to be	

	and chooses their quantities.		reminded of this shopping list.	
UA4	The user approves. A2: User refuses reminders.	SR4	The system asks the user to choose how often to be reminded of this shopping list.	
UA5	The user chooses on of the options (daily, weekly, every 2 weeks, monthly) and chooses the option to save. <b>A2: The user chooses other.</b>	SR5	The system schedule the reminder for the time the user has chosen and	
UA6		SR6	The shopping list is saved into a list of shopping lists. The list of shopping lists is then shown to the user. And the use case ends	
	Alternative l: Create s			
A 1 TT A 1	User Action	System Response		
A1.UA1		A1.SR1	The system adds the items of the shopping cart into the new shopping list and the flow goes back to <i>Main flow SR1</i> .	
	Alternative 2: The	user choo	ses other.	
	<b>User Action</b>	System Response		
A2.UA1		A2.SR1	The flow goes to Main flow SR6	
A2.UA2		A2.SR2		
A2.UA3		A2.SR3		
	Alternative 3: The	user choo	ses other.	
	<b>User Action</b>		System Response	
A3.UA1		A3.SR1	The system prompts the user to enter the number of days.	
A3.UA2	The user enters the number of days.	A3.SR2	The flow goes back to <i>Main flow SR5</i> .	
A3.UA3		A3.SR3		

## 14. Make order:

▼ products	▼ unit price	▼ quantity		▼ price
product 1	60	5	-	300 SR
product 2	3	1	•	3 SR
product 3	7	1	-	7 SR
offer 1	100	1	-	100 SR
		tax		32 SR
		total		410 SR



Card Holder's name:				
Card Number:				]
Card Expiration date:	01	▼ / 201	6	0
Card's CVV Number:				]
Street Address:				]
City:				
State/Province:				
ZIP/Postal code:				]
Country:	Saudi A	rabia	v	า



# Pay by SADAD Total cost: 410 SR Through the ATM: - Choose SADAD - Choose other - Enter the service number (7648) - Enter The order Number: 1234567890 - pay the required amount of money Through Online banking: - Choose bills - Choose add a new bill - Enter the service number: (7648) - Enter your order number:1234567890 - pay the required amount of money \*You will get a notification confirming the transaction within 3 hours OK Make order use case

Pay by Paypal	
Total cost: 410 SR	
Paypal username:  Paypal Password:	
SUBMIT	
	Make order use case

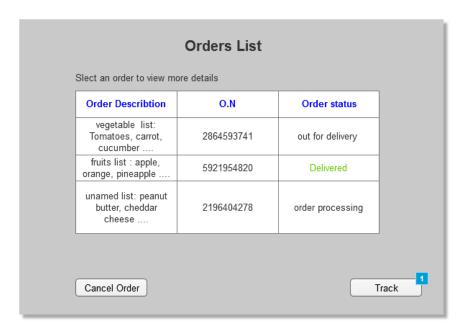
~						
Use Case	Number	13				
Use Case	Use Case Name Make order					
Author/S	ource	Abdullah Al-Mo	ousa			
Date of C	<b>Date of Creation</b> 7/4/2015					
Precondit	<b>Precondition(s)</b> The user has lo			ne system.		
Successfu	l Post Condition	Order created.	-			
Actors	Actors Customer, SADAD Transaction System, CCTS, Paypal s					
Priority	riority High					
Related U	Jse Cases	Search product,	Search product, view special offers, Create shopping list			
Flow of Events						
Main Flow						
	User Action			System Response		
UA1	The use case begins wh	en the user	SR1	The system starts use case: Display		
	chooses the option to m	nake an order.		products.		
UA2	The user selects the off	ers/products if	SR2	The system adds the products he has		
	he finds any he want to a			chosen to his cart and starts use case:		
chooses to search for pr		roducts		Search Product.		
	A1: The user chooses	to go to				
	shopping cart.					
UA2	The user selects the pro	ducts he wants	SR2	The system adds the product to the		

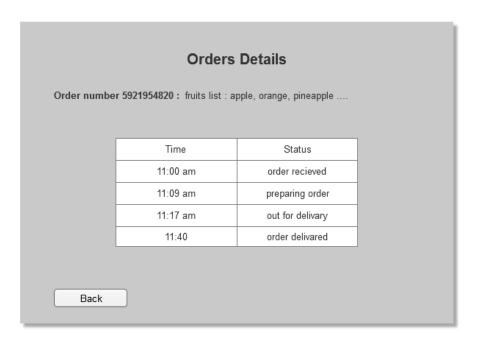
	from the list displayed to add to his cart.		shopping cart and starts use case: <i>View</i> special offers.
UA3	The user chooses the option to proceed to his shopping cart.  A2: Special offer added.	SR3	The system displays products and offers chosen by user and their:  Products (for offers)  Unit price Quantity Total item's price Taxes Delivery charges Total order cost And prompts the user to revise it and confirm.
UA4	The user edits the products and the quantities in the shopping cart and confirms and chooses the option to proceed to checkout.  A3: The user chooses the option to add his cart as a shopping list.  A4: The user chooses the option to make this order urgent.	SR4	The system asks the user if he wants to use his main address.
UA5	The user approves.  A5: The user wants to use alternate address.	SR5	The system asks the user to choose a payment method between:  Credit card PayPal SADAD Cash of delivery
UA6	The user chooses the option to pay with his credit card.  A6: User chooses PayPal.  A7: User chooses SADAD.  A8: User chooses Cash on delivery.	SR6	The system prompts the user to enter his credit card information:  Card holder's name  Card number  Card expiration date  CVV number  Billing address
UA7	The user enters his credit card information.	SR7	The system contacts the credit card server to verify and complete the transaction and then displays a message that the order is completed, sends an SMS message with the delivery confirmation number and the use case ends.  A9: Incorrect credit card information.  A10: Cannot connect to credit card server.
Alternative 1: The user chooses to go to shopping cart.			
A 1 TT A 1	User Action	A 1 (7D 1	System Response
A1.UA1		A1.SR1	The system adds the products/offers he

			calcuted to his part and the flow goes to
			selected to his cart and the flow goes to <i>Main flow SR3</i> .
	Alternative 2.	Special offer	V
Alternative 2: Special offer added.  User Action  User Action			
A2.UA1	OSCI ACTION	A2.UA1	The system adds the offer to the cart
712.0711		712.0711	and the flow goes to Main flow UA3
Alternative 3: The user chooses the option to add his cart as a shopping list.			
	User Action		User Action
A3.UA1		A3.UA1	The system starts use case: Create
			Shopping list.
A3.UA2		A3.UA2	The flow goes back to <i>Main flow SR4</i> .
Alternative 4: The user chooses the option to make this order urgent.			
	User Action		User Action
A4.UA1		A4.UA1	The system adds the cost of an urgent
			delivery to the order's total cost and
			label the order as "Urgent"
	Alternative 5: The user	wants to use a	lternate address.
User Action User Action			User Action
A5.UA1		A5.UA1	The system prompts the user to enter
			the address he wants the order to be
			delivered to.
A5.UA2	The user enters the address.	A5.UA2	Flow goes back to Main Flow SR5
Alternative 6: User chooses PayPal.			
	User Action		User Action
A6.UA1		A6.UA1	The system prompts the user to enter
			his:
			PayPal username
ACTIAO	The second of the	A C II A O	PayPal password  The particular Particu
A6.UA2	The user enters his username and	A6.UA2	The system contacts PayPal's server to
	password		verify and complete the transaction and then displays a message that the order
			is completed, sends an SMS message
			with the delivery confirmation number
			and the use case ends.
	Alternative 7: U	User chooses S	I.
	User Action		User Action
A7.UA1		A7.UA1	The system displays a message to the
			user with the instructions and
			information needed (order number and
			the service number) to complete the
			transaction, sends an SMS message
			with the delivery confirmation number
			and the use case ends.
	Alternative 8: User	chooses Cash	
	User Action	User Action	
A8.UA1		A8.UA1	The system displays a message telling
			the user that the money will be
			collected on delivery, sends an SMS
			message with the delivery confirmation
			number the use case ends

Alternative 9: Incorrect credit card information.			
	<b>User Action</b>	User Action	
A9.UA1		A9.UA1	The system displays an error message and asks the user to check the information entered and the Flow goes back to <i>Main flow SR6</i>
Alternative 10: Cannot connect to credit card server.			
	User Action User Action		User Action
A10.UA1		A10.UA1	The system displays an error message and asks the user to try again and if this insist try in other time and the Flow goes back to <i>Main flow SR6</i>

#### 15. Track Order

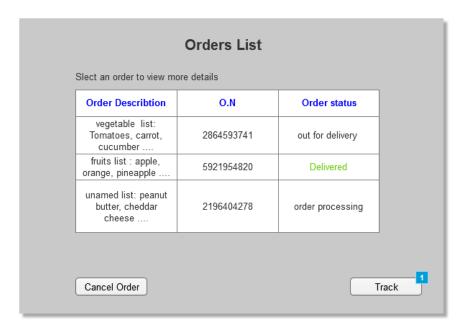


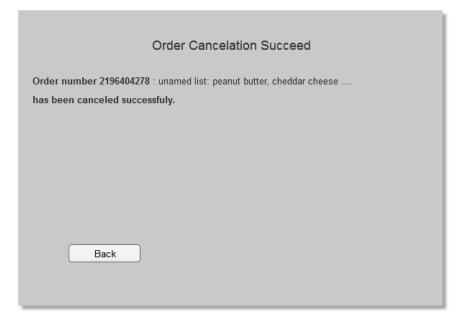


Use Case Number	14	
Use Case Name	Track Order*	
Author/Source	Musaed Albrikan	
Date of Creation	4\6\2015	
Precondition(s)	The status of the order has been updated to shipped	
Successful Post Condition	Order delivery information is displayed	
Actors	Customer	
Priority	Medium *	
Related Use Cases	Cancel Order, Make Order*	
Flow of Events		
Main Flow		

User Action		System Response	
UA1	The use case begins when the customer selects an order from orders list to track it and presses "Track Order" button.	SR1	The system then displays a table that contains all statuses of the selected order organized by time.
UA2	The user presses "Back" button	SR2	The system returns orders list.

#### 16. Cancel Order

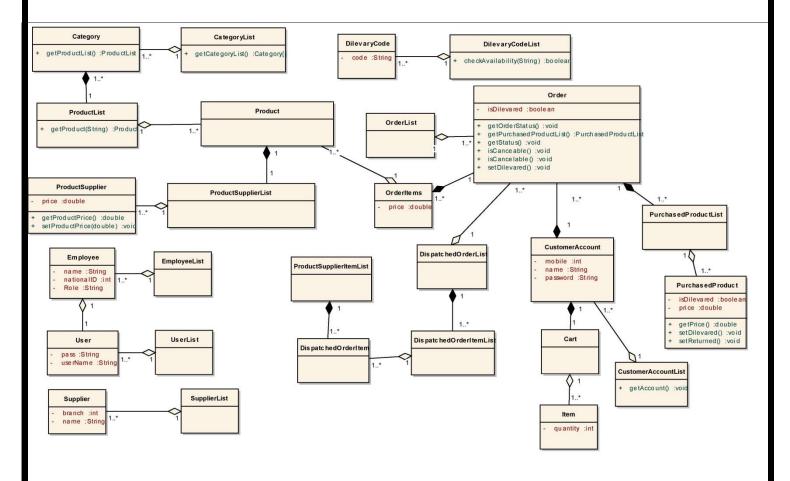




Use Case Number	15	
Use Case Name	Cancel Order	
Author/Source	Musaed Albrikan	
Date of Creation	4\6\2015	
Precondition(s)	Customer's order has been placed successfully	
Successful Post Condition	Order has been canceled successfully	
Actors	Customer	
Priority	High *	
Related Use Cases	Track Order , Make Order*	
Flow of Events		
Main Flow		

User Action		System Response	
UA1	The use case begins when the	SR1	The System then prompts a
	customer select an order from the		confirmation message to assure the
	orders list to cancel it and presses		cancelation.
	"Cancel Order" button.		
UA2	The customer presses the "Yes"	SR2	The System displays a message that
	button		indicates that the order has been
	A4 C		canceled successfully and the use case
	A1: Customer presses the "No" button.		ends.
	button.		A2: Order status prevents the order
			from cancelation.
			from Cancelation.
	Alternative 1: Customer	r presses the	e " No" button
	User Action		System Response
A1.UA1		A1.SR1 Main Flow.UA1	
	Alternative 2: A Order status pr	events the o	order from cancelation
User Action System Re		System Response	
A2.UA1		A2.SR1	The System displays a message to
			inform the user the this order can not
			be canceled because of a particular
			status.
A2.UA2		A2.SR2	Main Flow.UA1

### **Class Diagram:**



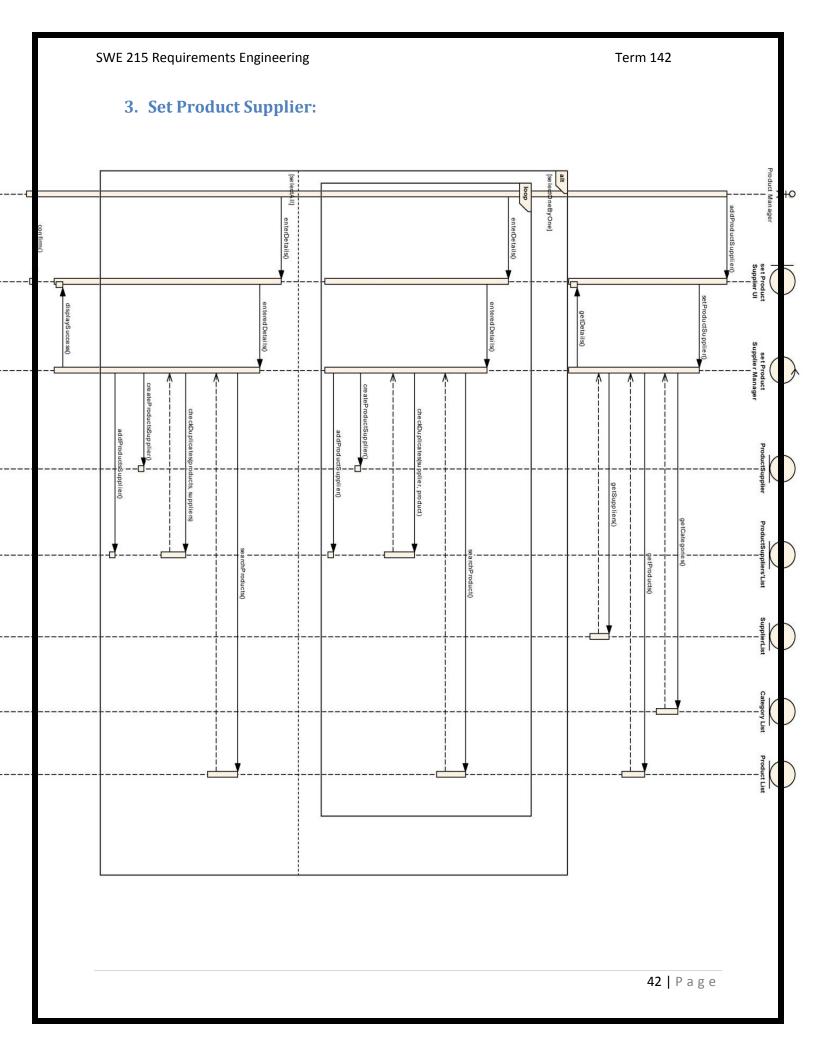
# **Interaction Diagrams:**

## 1. Update Product Price:

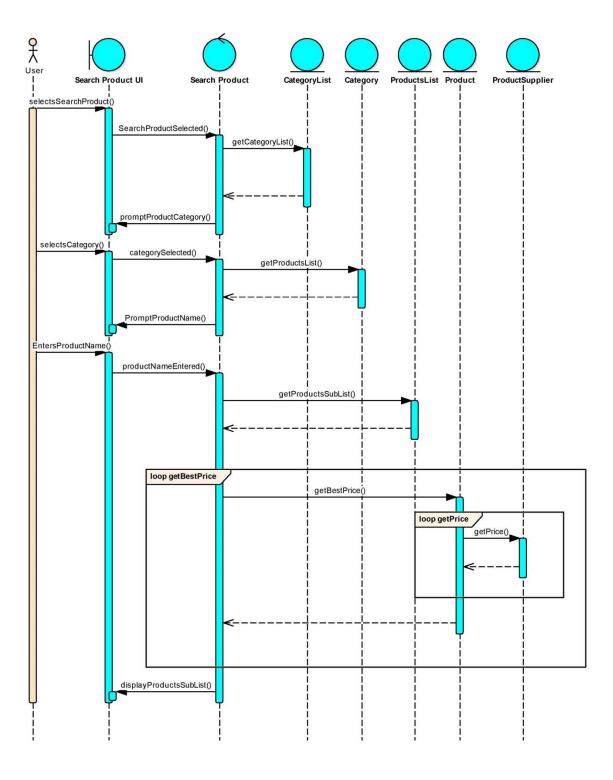
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## 2. Confirm Delivery:

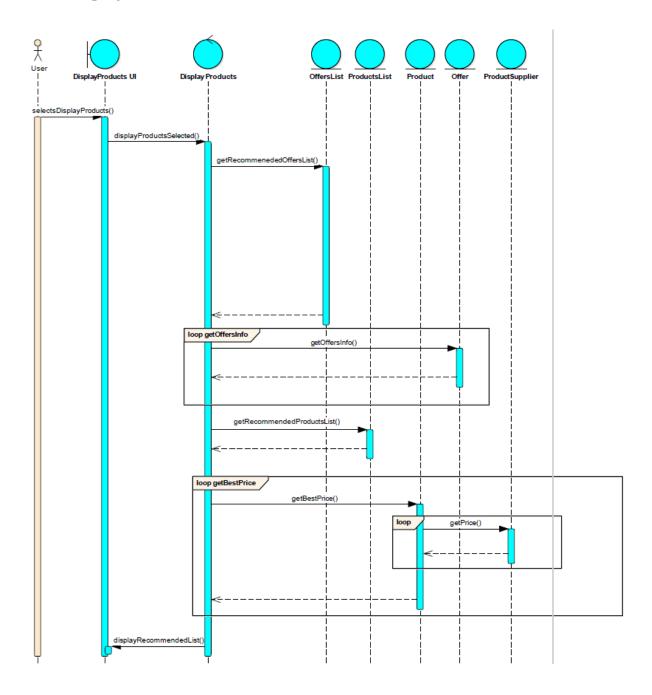
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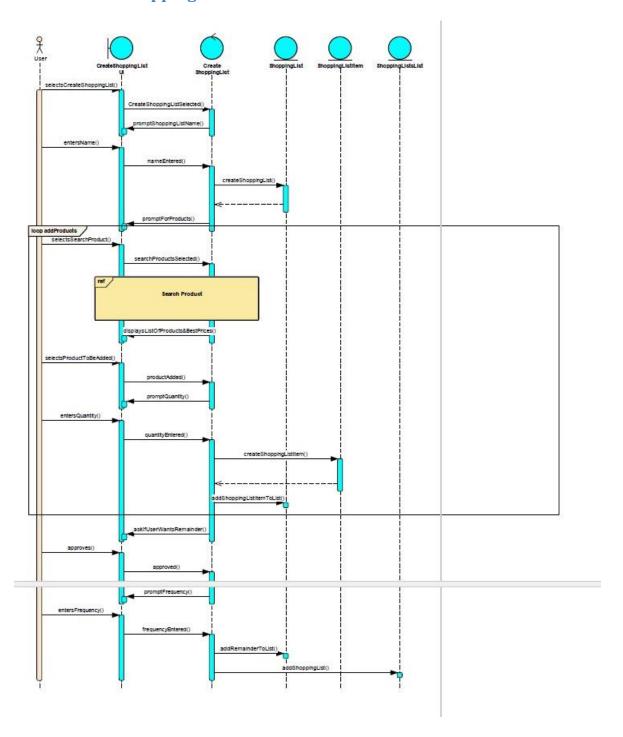
#### 4. Search Product:



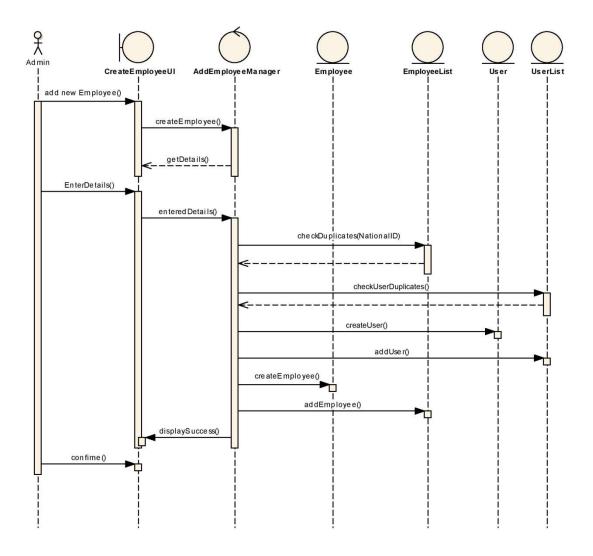
### 5. Display Products:



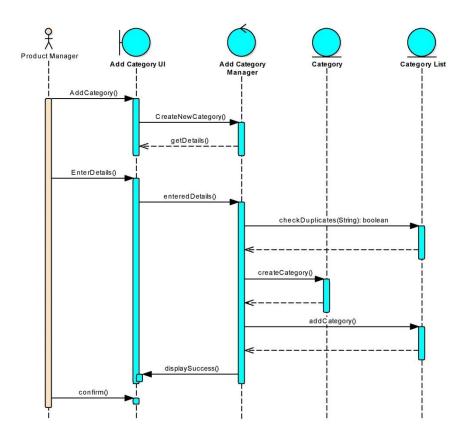
## 6. Create Shopping List:



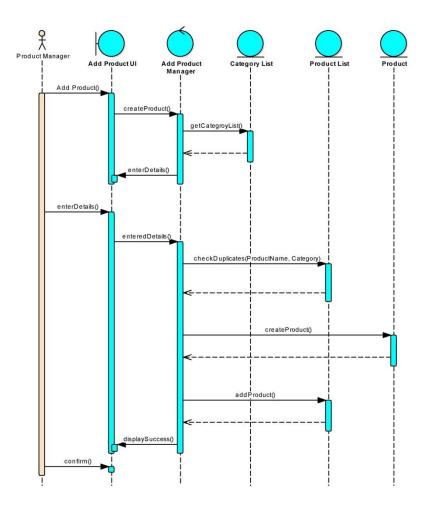
## 7. Create Employee:



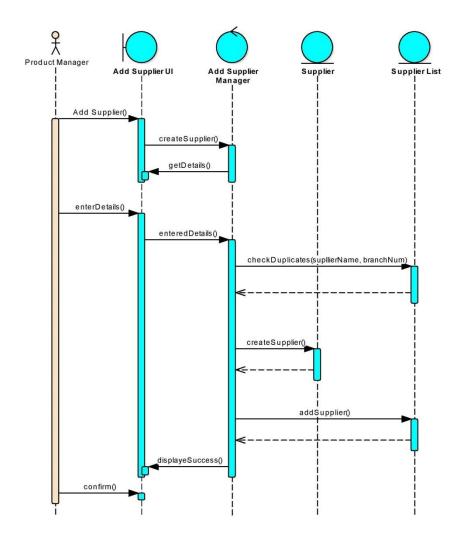
## 8. Add Category:



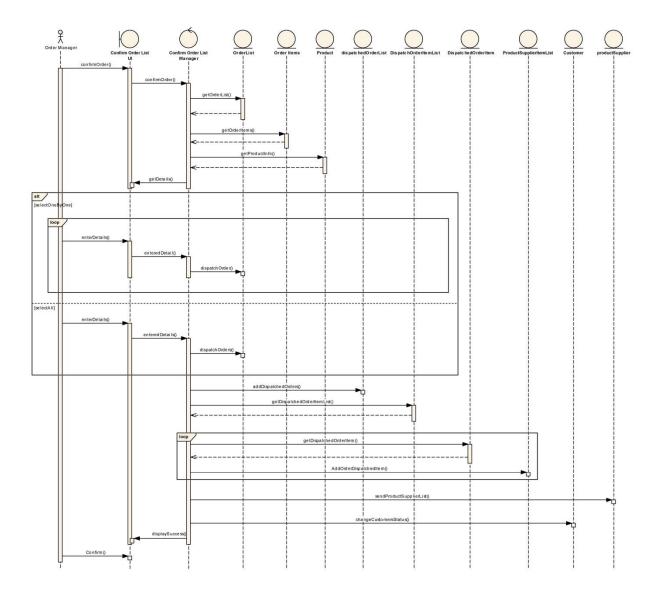
### 9. Add Product:



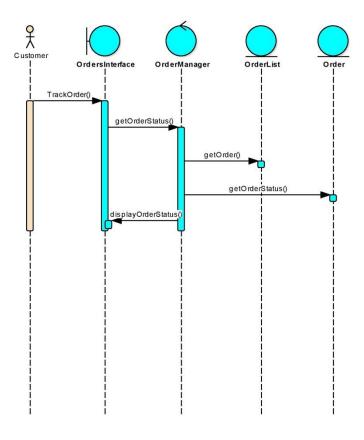
## 10. Add Supplier:



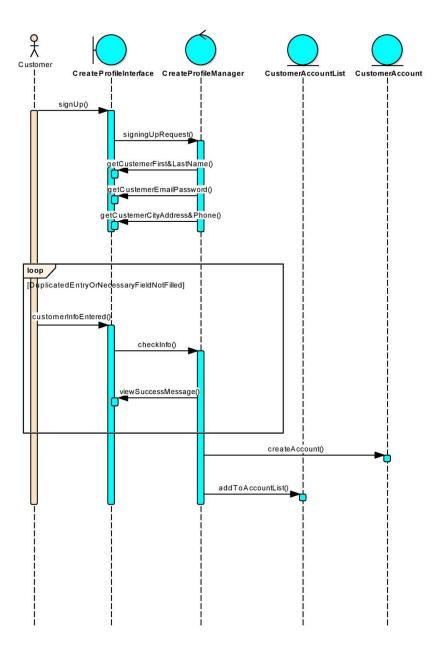
### 11. Confirm Order List:



### 12. Track Order:



#### 13. Create Customer Account:



### 14. Cancel Order:

