Support policy

DishGo offer technical support only to our customers via email,call,chat. We will help you with issues regarding the installation, setup, ordering, Delivery, Return or if you're having trouble with your account or membership.

After your purchase we will communicate you the official email for the support service. If you are our customer you can find more information by writhing a mail to us

If you are not our customer and you need some generic information regarding DishGo or our company feel free to contact us, we will be happy to answer your questions.

Support Hours

We usually answer questions Monday to Friday, 9am-11 pm, Indian time (GMT +5:30). You will most likely get an answer within 48 hours on workdays.

Support Duration

DishGo support varies for users restaurants and delivery staff . May Contact accordingly

Extent of our support

We only cover support for our Services.

Bug Fixing

It is our commitment to fix all bugs as quickly as possible after they are brought to our attention.

If you discover any bug please contact us. Thank you!