



# America's Cyber Defense Agency

NATIONAL COORDINATOR FOR CRITICAL INFRASTRUCTURE SECURITY AND RESILIENCE

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### CYBERSECURITY ADVISORY

## #StopRansomware: Zeppelin Ransomware

**Last Revised:** August 11, 2022

**Alert Code:** AA22-223A



### Summary

Actions to take today to mitigate cyber threats from ransomware:

Give Feedback

- Prioritize remediating known exploited vulnerabilities <<https://www.cisa.gov/known-exploited-vulnerabilities-catalog>>.
- Train users to recognize and report phishing attempts.
- Enable and enforce multifactor authentication.

*Note: this joint Cybersecurity Advisory (CSA) is part of an ongoing #StopRansomware effort to publish advisories for network defenders that detail various ransomware variants and ransomware threat actors. These #StopRansomware advisories include recently and historically observed tactics, techniques, and procedures (TTPs) and indicators of compromise (IOCs) to help organizations protect against ransomware. Visit stopransomware.gov to see all #StopRansomware advisories and to learn more about other ransomware threats and no-cost resources.*

The Federal Bureau of Investigation (FBI) and the Cybersecurity and Infrastructure Security Agency (CISA) are releasing this joint CSA to disseminate known Zeppelin ransomware IOCs and TTPs associated with ransomware variants identified through FBI investigations as recently as 21 June 2022.

The FBI and CISA encourage organizations to implement the recommendations in the Mitigations section of this CSA to reduce the likelihood and impact of ransomware incidents.

Download the PDF version of this report: [pdf, 999 kb](#) </sites/default/files/publications/aa22-223a\_zeppelin\_csa.pdf>

Download the YARA signature for Zeppelin: [YARA Signature, .yar 125 kb](#) </sites/default/files/publications/zeppelin.yar>

Download the IOCs: [.stix 113 kb](#) </sites/default/files/publications/aa22-223a.stix.xml>

## Technical Details

*Note: this advisory uses the MITRE ATT&CK® for Enterprise framework, version 11. See [MITRE ATT&CK for Enterprise](#) for all referenced tactics and techniques.*

Zeppelin ransomware is a derivative of the Delphi-based Vega malware family and functions as a Ransomware as a Service (RaaS). From 2019 through at least June 2022, actors have used this malware to target a wide range of businesses and critical infrastructure organizations, including defense contractors, educational institutions, manufacturers, technology companies, and especially organizations in the healthcare and medical industries. Zeppelin actors have been known to request ransom payments in Bitcoin, with initial amounts ranging from several thousand dollars to over a million dollars.

Give Feedback

Zeppelin actors gain access to victim networks via RDP exploitation [T1133

<<https://attack.mitre.org/versions/v11/techniques/t1133/>>], exploiting SonicWall firewall vulnerabilities [T1190

<<https://attack.mitre.org/versions/v11/techniques/t1190/>>], and phishing campaigns [T1566

<<https://attack.mitre.org/versions/v11/techniques/t1566/>>]. Prior to deploying Zeppelin ransomware, actors spend one to two weeks mapping or enumerating the victim network to identify data enclaves, including cloud storage and network backups [TA0007 <<https://attack.mitre.org/versions/v11/tactics/ta0007/>>]. Zeppelin actors can deploy Zeppelin ransomware as a .dll or .exe file or contained within a PowerShell loader. [1 <<https://www.coresecurity.com/core-labs/articles/what-zeppelin-ransomware-steps-prepare-respond-and-prevent-infection>>]

Prior to encryption, Zeppelin actors exfiltrate [TA0010 <<https://attack.mitre.org/versions/v11/tactics/ta0010/>>] sensitive company data files to sell or publish in the event the victim refuses to pay the ransom. Once the ransomware is executed, a randomized nine-digit hexadecimal number is appended to each encrypted file as a file extension, e.g., file.txt.txt.C59-E0C-929 [T1486

<<https://attack.mitre.org/versions/v11/techniques/t1486/>>]. A note file with a ransom note is left on compromised systems, frequently on the desktop (see figure 1 below).

*Figure  
1:  
Sample  
Ransom  
Note*

Give Feedback

The FBI has observed instances where Zeppelin actors executed their malware multiple times within a victim's network, resulting in the creation of different IDs or file extensions, for each instance of an attack; this results in the victim needing several unique decryption keys.

## Indicators of Compromise (IOC)

See table 1 below for IOCs as of June 2022 obtained from FBI incident response investigations.

MD5	SHA1	SHA256
981526650af8d6f8f2017 7a26abb513a	4fee2cb5c98abbe556e9 c7ccfebe9df4f8cd53f	001938ed01bfde6b10092 7ff8199c65d1bff30381b 80b846f2e3fe5a0d2df21 d
c25d45e9bbfea29cb6d9 ee0d9bf2864d	eaeff8d315cca71e99706 3a2baec5cc73fad9453	a42185d506e08160cb96 c81801fbe173fb071f4a2f 284830580541e057f442 3b
183b6b0c90c1e0276a201 5752344a4cf	1cb5e8132302b420af9b1 e5f333c507d8b2a2441	aa7e2d63fc991990958d fb795a0aed254149f185f 403231eaebe35147f4b5 ebe
9349e1cc3de7c7f6893a 21bd6c3c4a6b	db398e38ee6221df7e4a a49d8f96799cca4d87e1	a2a9385cbbcfacc2d541f 5bd92c38b0376b150029 01b2fd1cc62859e161a80 37
c8f75487d0d496a3746e 6c81a5ecc6dc	4b91a91a98a2f0128c80f 8ceef0f5d293adf0cd	54d567812eca7fc5f2ff5 66e7fb8a93618b6d2357 ce71776238e0b94d5517 2b1
477eedb422041385e59a 4fff72cb97c1	9892cc90e6712d3548e4 5f34f14f362bccedf0be	fb59f163a2372d09cd0fc 75341d3972fdd3087d2d 507961303656b1d791b1 7c6

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5841ef35aaff08bb03d25 e5afe3856a2	ffd228b0d7afe7cab4e97 34f7093e7ba01c5a06e	1e3c5a0aa079f8dfcc49c dca82891ab78d016a919 d9810120b79c5deb332f 388
d6c4b253ab1d169cf312f ec12cc9a28f	0f47c279fea1423c7a0e7 bc967d9ff3fae7a0de8	347f14497df4df73bc414 f4e852c5490b12db991a 4b3811712bac7476a3f1b c9
fba7180ad49d6a7f3c60c 890e2784704	f561f9e3c949fe87f12dbf a166ffb2eb85712419	7d8c4c742689c097ac86 1fcbf7734709fd7dcab1f7 ef2ceffb4b0b7dec109f5 5
bc6c991941d9afbd522fa 0a2a248a97a	a243ce234fc8294e2e2e 526418b4eaadc2d6c84f	37c320983ae4c1fd0897 736a53e5b0481edb1d1d 91b366f047aa024b0fc0 a86e
f3490951ae51922cb360 a3d76a670159	e2cb60be111716e32db7c a2365ad6e73c30f0e21	894b03ed203cf712a28 ec472efec0ca9a55d605 8115970fe7d1697a3ddb0 072
e4f1f05c2e6c3fc2f3336 a8c8799ffb4	dbd9fcf2b05e703d34181 c46f4c22392b9fcc1da	307877881957a297e41d 75c84e9a965f1cd07ac9 d026314dcfff55c4da23 d03e

Give Feedback

aa2048271f0aef338348 0ce4a7c93b52	512b16ea74027fa4d005 5831de5e51278812c8de	baf3434f3ba5bb9685e 239762281d4c7504de7e 0cf9d6394e4a85b488 2ff5d
f66b738e1bfe1f8aab510 abed850c424	571f50fee0acad1da39fe 06c75116461800cc719	faa79c796c27b11c4f007 023e50509662eac4bca9 9a71b26a9122c260abfb3 c6
bb30f050546f5d6e61faf c59eaf097c3	ee44179f64918f72a8d2e 88a5074d89efab3d81b	e48cf17caffc40815efb90 7e522475722f059990af c19ac516592231a783e8 78
78621f1e196497d440afb 57f4609fcf9	eed7c3bb3fc5181b88abe ed2204997f350324022	4a4be110d587421ad50d 2b1a38b108fa05f314631 066a2e96a1c85cc05814 080
f4e0ee0200de39769174 8a2cdcd7e34a	bd3f6b878284a63c72e8 354e877e3f48d6fca53c	9ef90ec912543cc24e18e 73299296f14cb2c931a5 d633d4c097efa372ae59 846
cf5a358a22326f09fd55 983bb812b7d8	1addcffae4fd4211ea2420 2783c2ffad6771aa34	dd89d939c941a53d6188 232288a3bd73ba9baf0b 4ca6bf6ccca697d9ee42 533f

Give Feedback

7afe492a38ca6f27e240 28aab68406b5	5870a3adbce9737319f3 c9461586d5f2afbc7adb	79d6e498e7789aaccd8c aa610e8c15836267c6a6 68c32211708cf80bc382 86c
1da1c0115caca5ebf0643 80eb7490041	5edb8b651c7013ebaba2 eb81c87df76a1e0724d6	b22b3625bcce7b010c0e e621434878c5f8d7691c 2a101ae248dd221a70668 ac0
8c3c663ffcf363d087f4e 114a79945ca	905726d178962dd1d7fe 87504d051aca440740b8	961fb7641f04f9fed8391 c387f01d64435dda6af11 64be58c4cb808b08cc91 0
17c5cae3bce5832dd429 86fe612517d9	6f70e73c53d7622d8c48 08ae7849133df1343484	d618c1ccd24d29e911cd3 e899a4df2625155297e8 0f4c5c1354bc2e79f7076 8c
bfe7f54f1f0640936dd7a 3384608b1f6	9436ccee41c01ca3cb4d b55c10884615aba76d19	8170612574f914eec9e66 902767b834432a75b1d6 ae510f77546af2a291a48 a2
f28af04ef0370addfebfd d31f1ec25ed	cfcfa995c15d9f33de21d 0dd88d3b95d0f91d6bc	5326f52bd9a7a52759fe 2fde3407dc28e8c2caa3 3abf1c09c47b192a1c004 c12

Give Feedback

f3bcad5358f89df1eb029 4ef53f54437	eb036759beb28f86ee98 1bdca4fad24152b82d8c	6bafc7e2c7edc2167db18 7f50106e57b49d4a0e1b 9269f1d8a40f824f2ccb4 2b
b1f6370582fbaf5c51e82 6fecef53cd7	4b2d0127699f708a8116b ff8f25c9d6140033197	f7af51f1b2b98b482885b 702508bd65d310108a50 6e6d8cef3986e69f972c 67d
de785ed922d4e737dc0f a0bb30a4de8b	4d280105e724db851f03 de8fc76409ef4057ff2c	bc214c74bdf6f6781f0de 994750ba3c50c0e10d9d b3483183bd47f5cef154 509
7a296f7c1ac4aeee18d4c 23476735be7	c13542310f7a4e50a782 47fc7334096ca09c5d7f	ed1548744db512a55024 74116828f75737aec8bb1 1133d5e4ad44be16aa36 66b
37f18b38e1af6533d93b bb3f2ddb86dc	d3929331d9bc278dea56 07aec1574012a08de861	cf9b6dda84cbf2dbfc6ed d7a740f50bddc1288425 65c590d8126e5d93c024 ff2
291de974e5cbe5e3d47e 3d17487e027f	def93f18aad146fe8f3c4f 9a257364f181197608	21807d9fcaa91a0945e8 0d92778760e78562688 83d36139a1ad29ab91f9d 983d

Give Feedback

99d59c862a082b207a8 68e409ce2d97c	908a9026d61717b5fa29 959478a9bd939da9206 f	0d22d3d637930e7c26a 0f16513ec438243a8a01e a9c9d856acbcda61fcbb499
d27125d534e398f1873b 7f4835a79f09	1862f063c30cd02cfea60 70d3dba41ac5eee2a35	6fbfc8319ed7996761b61 3c18c8cb6b92a1eaed155 5dae6c6b8e2594ac5fa2 b9
4534f2afe5f7df1d998f3 7ad4e35afeb	e2cc94e471509f9fa586 20b8bb56d77f2cfe74b0	e8596675fef4ad8378e4 220c22f4358fdb4a2053 1b59d7df5382c4218675 20a9
7ab0676262c681b8ec15 bdada17d7476	2f1803d444891abb6048 64d476a8feac0d614f77	353e59e96cbf6ea6c16d 06da5579d3815aaaeeef acabd7b35ba31f7b17207 c5b
d7d3d23a5e796be844af 443bda5cd67e	a9771c591f6ccc2f3419d 571c64ab93228785771	85f9bf4d07bc2ac1891e3 67f077dd513d6ca07705 bfffd1b648d32a7b2dc39 6f5
0a1cd4efda7543cec406 a6822418daf6	af4f8d889d6a2049e7a3 79ea197f8cd361feb074	614cb70659ef5bb2f641f 09785adc4ab5873e056 4a5303252d3c141a8992 53b2

Give Feedback

23eda650479fc4908d0d dff713508025	b1e6527c10f68586f7f1a 279ed439d46c3f12a06	fb3e0f1e6f53ffe680d66 d2143f06eb6363897d37 4dc5dc63eb2f28188b8a d83
6607d8c1a28d7538e2a6 565cf40d1260	f618879c011cde3440660 72949f025827feea663	594df9c402abfdc3c838 d871c3395ac047f256b2 ac2fd6ff66b3712529783 48d
caa7a669da39ffd8a3a4f 3419018b363	44538b7f8f065e3cef00 49089a8522a76a7fcc6	2dff3ba5c70af51ddf0ff 5a322eba0746f3bf3ae0 751beb3dc0059ed3faaf 3d
48b844494a746ca96c7 b96d6bd90f45f	7bf83b98f798f3a8f4ce 85b6d29554a435e516e 3	45fba1ef399f41227ae4d 14228253237b5eb464f5 6cab92c91a6a964dc790 622
9c13ab7b79aec8dc0286 9999773cd4b2	4b4d865132329e0dd1d1 29e85fc4fa9ad0c1d206	774ef04333c3fb2a6a44 07654e28c2900c62bd2 02ad6e5909336eb9bc18 0d279
450e5bf4b42691924d09 267ac1a570cb	665a563157f4aa0033a1 5c88f55ac4fa28397b49	677035259ba8342f1a62 4fd09168c42017bdca9eb c0b39bf6c37852899331 460

Give Feedback

51104215a618a5f56ad9c 884d6832f79	801580a46f9759ceeeeb bce419d879e2ed6943fe	26ec12b63c0e4e60d839 aea592c4b5dcff853589 b53626e1dbf8c656f4ee 6c64
73627cbe2ba139e2ec26 889a4e8d6284	1116dc35993fce8118e1e5 421000a70b6777433f	37efe10b04090995e2f3 d9f932c3653b27a65fc7 6811fa583934a725d41a 6b08
935f54b6609c53390015 79e96dc34244	a809327d39fab61bfccfac 0c97b1d4b3fb9a2cfef	a5847867730e7849117c 31cd8bb0a25004635d 49f366fbfaebce034d86 5d7d
ba681db97f283c2e784d 9bb4969b1f5a	5d28acf52f399793e82e c7e79da47d372d9175d7	e61edbddf9aed8a52e9b e1165a0440f1b6e9943ae 634148df0d0517a0cf2db 13
c1ab7b68262b5ab31c45 327e7138fd25	b8c74327831e460d2b2a 8eb7e68ee68938779d8 d	746f0c02c832b079aec2 21c04d2a4eb790287f6d 10d39b95595a7df4086f 457f
f818938b987236cdd411 95796b4c1fb5	bfed40f050175935277c 802cbbbce132f44c06ec	b191a004b6d8a706aba8 2a2d1052bcb7bed0c286 a0a6e4e0c4723f073af5 2e7c

Give Feedback

0a1cd4efda7543cec406 a6822418daf6	af4f8d889d6a2049e7a3 79ea197f8cd361feb074	614cb70659ef5bb2f641f 09785adc4ab5873e056 4a5303252d3c141a8992 53b2
d7d3d23a5e796be844af 443bda5cd67e	a9771c591f6ccc2f3419d 571c64ab93228785771	85f9bf4d07bc2ac1891e3 67f077dd513d6ca07705 bffd1b648d32a7b2dc39 6f5
7ab0676262c681b8ec15 bdada17d7476	2f1803d444891abb6048 64d476a8feac0d614f77	353e59e96cbf6ea6c16d 06da5579d3815aaaeeef acabd7b35ba31f7b17207 c5b
4534f2afe5f7df1d998f3 7ad4e35afeb	e2cc94e471509f9fa586 20b8bb56d77f2cfe74b0	e8596675fef4ad8378e4 220c22f4358fdb4a2053 1b59d7df5382c4218675 20a9
d27125d534e398f1873b 7f4835a79f09	1862f063c30cd02cfea60 70d3dba41ac5eee2a35	6fbfc8319ed7996761b61 3c18c8cb6b92a1eaed155 5dae6c6b8e2594ac5fa2 b9
99d59c862a082b207a8 68e409ce2d97c	908a9026d61717b5fa29 959478a9bd939da9206 f	0d22d3d637930e7c26a 0f16513ec438243a8a01e a9c9d856acbcda61fcb7 b499

Give Feedback

# MITRE ATT&CK TECHNIQUES

Zeppelin actors use the ATT&CK techniques listed in Table 2.

**Table 2: Zeppelin Actors Att&ck Techniques for Enterprise**

<u>Initial Access</u>		
Technique Title	ID <a href="https://attack.mitre.org/versions/v11/techniques/t1133/"> &lt;https://attack.mitre.org/versions/v11/techniques/t1133/&gt;</a>	Use
Exploit External Remote Services	T1133 <a href="https://attack.mitre.org/versions/v11/techniques/t1133/"> &lt;https://attack.mitre.org/versions/v11/techniques/t1133/&gt;</a>	Zeppelin actors exploit RDP to gain access to victim networks.
Exploit Public- Facing Application	T1190 <a href="https://attack.mitre.org/versions/v11/techniques/t1190/"> &lt;https://attack.mitre.org/versions/v11/techniques/t1190/&gt;</a>	Zeppelin actors exploit vulnerabilities in internet- facing systems to gain access to systems
Phishing	T1566 <a href="https://attack.mitre.org/versions/v11/techniques/t1566/"> &lt;https://attack.mitre.org/versions/v11/techniques/t1566/&gt;</a>	Zeppelin actors have used phishing and spear phishing to gain access to victims' networks.

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## Execution

Technique Title	ID <a href="https://attack.mitre.org/versions/v11/techniques/t1204/001/">&lt;https://attack.mitre.org/versions/v11/techniques/t1204/001/&gt;</a>	Use
Malicious Link	T1204.001 <a href="https://attack.mitre.org/versions/v11/techniques/t1204/001/">&lt;https://attack.mitre.org/versions/v11/techniques/t1204/001/&gt;</a>	Zeppelin actors trick users to click a malicious link to execute malicious macros.
Malicious File Attachment	T1204.002 <a href="https://attack.mitre.org/versions/v11/techniques/t1204/002/">&lt;https://attack.mitre.org/versions/v11/techniques/t1204/002/&gt;</a>	Zeppelin actors trick users to click a malicious attachment disguised as advertisements to execute malicious macros.

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## Persistence

Technique Title	ID	Use

Modify System Process	T1543.003 <a href="https://attack.mitre.org/versions/v11/techniques/t1543/003/">https://attack.mitre.org/versions/v11/techniques/t1543/003/</a>	Zeppelin actors encrypt Windows Operating functions to preserve compromised system functions.
<u>Impact</u>		
Technique Title	ID	Use
Data Encrypted for Impact	T1486 <a href="https://attack.mitre.org/versions/v11/techniques/t1486/">https://attack.mitre.org/versions/v11/techniques/t1486/</a>	Zeppelin actors have encrypted data on target systems or on large numbers of systems in a network to interrupt availability to system and network resources.

Give Feedback

## DETECTION

Download the YARA signature for Zeppelin: [YARA Signature, .yar 125 kb](#)

[`</sites/default/files/publications/zeppelin.yar>`](#)

## Mitigations

The FBI and CISA recommend network defenders apply the following mitigations to limit potential adversarial use of common system and network discovery techniques and to reduce the risk of compromise by Zeppelin ransomware:

- **Implement a recovery plan** to maintain and retain multiple copies of sensitive or proprietary data and servers in a physically separate, segmented, and secure location (i.e., hard drive, storage device, the cloud).
- **Require all accounts** with password logins (e.g., service account, admin accounts, and domain admin accounts) **to comply** with [National Institute for Standards and Technology \(NIST\) standards <https://pages.nist.gov/800-63-3/>](https://pages.nist.gov/800-63-3/) for developing and managing password policies.
  - Use longer passwords consisting of at least 8 characters and no more than 64 characters in length;
  - Store passwords in hashed format using industry-recognized password managers;
  - Add password user “salts” to shared login credentials;
  - Avoid reusing passwords;
  - Implement multiple failed login attempt account lockouts;
  - Disable password “hints”;
  - Refrain from requiring password changes more frequently than once per year. **Note:** NIST guidance suggests favoring longer passwords instead of requiring regular and frequent password resets. Frequent password resets are more likely to result in users developing password “patterns” cyber criminals can easily decipher.
  - Require administrator credentials to install software.
- **Require multifactor authentication** for all services to the extent possible, particularly for webmail, virtual private networks, and accounts that access critical systems.

Give Feedback

- **Keep all operating systems, software, and firmware up to date.** Timely patching is one of the most efficient and cost-effective steps an organization can take to minimize its exposure to cybersecurity threats. Prioritize patching SonicWall firewall vulnerabilities and [known exploited vulnerabilities](https://www.cisa.gov/known-exploited-vulnerabilities-catalog) <<https://www.cisa.gov/known-exploited-vulnerabilities-catalog>> in internet-facing systems.  
Note: SonicWall maintains a vulnerability list that includes Advisory ID, CVE, and mitigation. Their list can be found at [psirt.global.sonicwall.com/vuln-list](https://psirt.global.sonicwall.com/vuln-list) <<https://psirt.global.sonicwall.com/vuln-list>>.
- **Segment networks** to prevent the spread of ransomware. Network segmentation can help prevent the spread of ransomware by controlling traffic flows between—and access to—various subnetworks and by restricting adversary lateral movement.
- **Identify, detect, and investigate abnormal activity and potential traversal of the indicated ransomware with a networking monitoring tool.** To aid in detecting the ransomware, implement a tool that logs and reports all network traffic, including lateral movement activity on a network. Endpoint detection and response (EDR) tools are particularly useful for detecting lateral connections as they have insight into common and uncommon network connections for each host.
- **Install, regularly update, and enable real time detection for antivirus software** on all hosts.
- **Review domain controllers, servers, workstations, and active directories** for new and/or unrecognized accounts.
- **Audit user accounts** with administrative privileges and configure access controls according to the principle of least privilege.
- **Disable unused ports.**
- **Consider adding an email banner to emails** received from outside your organization.
- **Disable hyperlinks** in received emails.
- **Implement time-based access for accounts set at the admin level and higher.** For example, the Just-in-Time (JIT) access method provisions privileged access when needed and can support enforcement of the principle of least privilege (as well as the Zero Trust model). This is a process where a network-wide policy is set in place to automatically disable admin accounts at the Active Directory level when the account is not in direct need. Individual users may submit their requests through an automated process that grants them access to a specified system for a set timeframe when they need to support the completion of a certain task.
- **Disable command-line and scripting activities and permissions.** Privilege escalation and lateral movement often depend on software utilities running from the command line. If threat actors are not able to run these tools, they will have difficulty escalating privileges and/or moving laterally.
- **Maintain offline backups of data**, and regularly maintain backup and restoration. By instituting this practice, the organization ensures they will not be severely interrupted, and/or only have irretrievable data.

Give Feedback

- **Ensure all backup data is encrypted, immutable** (i.e., cannot be altered or deleted), and covers the entire organization's data infrastructure.

## RESOURCES

- [Stopransomware.gov](https://www.stopransomware.gov) <<https://www.stopransomware.gov>> is a whole-of-government approach that gives one central location for ransomware resources and alerts.
- Resource to mitigate a ransomware attack: CISA-Multi-State Information Sharing and Analysis Center (MS-ISAC) Joint Ransomware Guide.
- No-cost cyber hygiene services: [Cyber Hygiene Services](https://www.cisa.gov/cyber-hygiene-services) <<https://www.cisa.gov/cyber-hygiene-services>> and [Ransomware Readiness Assessment](https://github.com/cisagov/cset/releases/tag/v10.3.0.0) <<https://github.com/cisagov/cset/releases/tag/v10.3.0.0>>.

## REPORTING

The FBI is seeking any information that can be shared, to include boundary logs showing communication to and from foreign IP addresses, a sample ransom note, communications with Zeppelin actors, Bitcoin wallet information, decryptor files, and/or a benign sample of an encrypted file. The FBI and CISA do not encourage paying ransom as payment does not guarantee victim files will be recovered. Furthermore, payment may also embolden adversaries to target additional organizations, encourage other criminal actors to engage in the distribution of ransomware, and/or fund illicit activities. Regardless of whether you or your organization have decided to pay the ransom, the FBI and CISA urge you to promptly report ransomware incidents to a [local FBI Field Office](https://www.fbi.gov/contact-us/field-offices) <<https://www.fbi.gov/contact-us/field-offices>>, CISA at [us-cert.cisa.gov/report](https://us-cert.cisa.gov/report) <<https://us-cert.cisa.gov/report>>, or the U.S. Secret Service (USSS) at a [USSS Field Office](http://www.secretservice.gov/contact/field-offices/) <<http://www.secretservice.gov/contact/field-offices/>>.

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## References

- [1] [What is Zeppelin Ransomware? Steps to Prepare, Respond, and Prevent Infection](https://www.coresecurity.com/core-labs/articles/what-zeppelin-ransomware-steps-prepare-respond-and-prevent-infection) ([coresecurity.com](https://www.coresecurity.com/core-labs/articles/what-zeppelin-ransomware-steps-prepare-respond-and-prevent-infection)) <<https://www.coresecurity.com/core-labs/articles/what-zeppelin-ransomware-steps-prepare-respond-and-prevent-infection>>

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## Revisions

August 11, 2022: Initial Version

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