

Access Code: 5141
Account Number: 07801-556175-01-3
NEW YORK COMMUNITY BA
102 DUFFY AV FL5
HICKSVILLE NY 11801

Account Summary	
Billing Period 07/01/25 - 07/31/25	Due Date July 15, 2025
Previous Balance & Payments	
Balance Last Statement	\$603.68
Payment(s) Received By 06/24/2025	-\$296.59
Past Due Amount	\$307.09
New Charges	\$307.09
Total Amount Due	\$614.18
(Please pay the past due amount of \$307.09 immediately to avoid service disruption)	





Depending on your area, a late fee of up to \$10 will be charged if payment is not received by the due date above.

Account Details	
BALANCE LAST STATEMENT	603.68
PAYMENTS	
06/16 Credit Card Pymt	-296.59
Previous Balance	\$ 307.09
ONE TIME ACTIVITY	
Charges that vary monthly based on your account activity.	
06/16 Late Fee	10.00
Total One Time Activity	\$ 10.00
CURRENT MONTHLY CHARGES	
TV	
07/01 -07/31 Preferred TV	160.00
Additional Outlet	9.95
TV Service	\$ 169.95
07/01 -07/31 8 Cable Box(es) (At \$14.00 each with remote(s) included)	112.00
TV Equipment	\$ 112.00
Total TV	\$ 281.95
Total Current Monthly Charges	\$ 281.95

continued on back

Changes to Your Bill	
Charged for one-time activity of \$10.00. See "One Time Activity".	

☐ Sign up now for Auto Pay and Paperless Billing at www.optimum.net/autopay and receive a \$5/mo credit.

Customer Service	
Be sure to first check business.optimum.net/support for answers to all your questions.	
Need more help?	
	Online Pay your bill: optimum.net/paybill Channel lineup: optimumbusiness.com/business-lineups Chat with us: business.optimum.net/chat
	Call 866.251.4435
	Write (Payments not accepted) Optimum Attn: Shared Services 1111 Stewart Avenue Bethpage, NY 11714
	Moving? Let us make it easy. Visit business.optimum.net/moving or call us for special offers for movers.

Power your on-the-go work with Optimum Mobile

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optimum.business



Please turn over for payment.




1111 STEWART AVENUE
BETHPAGE, NY 11714-3581


CHANGE SERVICE REQUESTED

#BWNHGYM
#PGHPAEEFAGEPA0#

NEW YORK COMMUNITY BA
NEW YORK COMMUNITY BA
400 MORELAND RD
COMMACK NY 11725-



You've got questions? We've got answers.



optimum.business

NEW YORK COMMUNITY BA
Account Number: 07801-556175-01-3
Total Amount Due: \$614.18

Account Details...continued		
TAXES, FEES & OTHER CHARGES		
07/01 -07/31	Taxes and Other Fees	15.14
Total Taxes, Fees & Other Charges		\$ 15.14
Total Amount Due		\$ 614.18

Optimum Updates

YOUR ACCOUNT IS PAST DUE AND WILL BE SCHEDULED FOR DISCONNECTION IMMEDIATELY. If the past due amount is not received by the pay by date on this bill, you will be charged a late fee. All equipment (Digital Video Recorder 'DVR'/Cable Boxes/Remotes/Smart Cards/Modems) must be returned upon disconnection or your account may be charged up to \$345.00 for each set of unreturned equipment.

Payment of your bill confirms your acceptance of the Business General Terms and Conditions of Service, viewable at [optimum.com/terms-of-service](#).


New hours, more convenience. Our Optimum Stores have updated hours. Visit [optimum.com/stores](#) to find the nearest location and check out the latest hours.

The Optimum Business Account Center: Access and manage all your services in one place with an easy-to-use dashboard. To log in with your Optimum ID go to [optimum.net/business](#).

Please return this section with your payment. Be sure the address below is in the return envelope window.

optimum.

business



0 7 8 0 1 5 5 6 1 7 5 0 1

Mailing Your Payment

Account Number:07801-556175-01-3

Past Due **Please Pay Now:**\$307.09

Due By **July 15, 2025:**\$307.09

Total Amount Due:\$614.18

Amount Enclosed \$

Make checks payable to Optimum.

060-06-25-A-C

OPTIMUM
PO BOX 70340
PHILADELPHIA PA 19176-0340

07801 556175 01 3 2 061418

Account Number: **07801-556175-01-3**
Total Amount Due: **\$614.18**

BILLING INFORMATION

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to The New York State Department of Public Service, Three Empire State Plaza, Albany, NY 12223-1350 or call 1-800-342-3377.

You're billed each month in advance for the next month's services. Service cancellations are effective on the last day of the then-current billing period. For more details, please visit optimum.com/terms. Rates subject to change or discontinuance at any time. At the end of your promotion, you will be billed rate card pricing for all services and fees. Promotional credits subject to change or discontinuance w/o notice; if expiration date shown, credit remains thru date if current service levels maintained. Visit optimum.com/pricing for current residential non-promo rates and optimum.com/business/pricing for current business non-promo rates.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order.

On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. TV Taxes and Fees includes an FCC fee and payments required under Altice's franchise agreement to support public, educational or government channels. Taxes and Fees are subject to change.

PAYMENT INFORMATION

You may pay your bill at optimum.net/paybill, at an Optimum Store, or using the My Optimum app. For store hours by location, visit optimum.com/stores

Optimum Stores near you:

1101 Stewart Avenue, Bethpage, NY 11714
1166 Deer Park Avenue, North Babylon, NY 11703

Mail your payment to: PO Box 70340, Philadelphia, PA 19176-0340

To make changes to your account or pick up new equipment, you need to be an authorized user. This means your name must be listed on the account, and to ensure account security, you'll need to present a photo ID.

To find other locations where you can make a payment in person, visit:
checkfreepay.com | westernunion.com

Authorization to convert your Check to an electronic funds transfer:

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill. If you're a TV customer, payments not received within 15 days of the due date may be sent to collections and will be assessed a late fee if not paid within 30 days of that date. Additionally, you'll receive written notice of service interruption for non-payment. If you're not a TV customer, payments not received within 2 days of the due date will be assessed a late fee and sent to collections within 13 days of that date. You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to make a one-time payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a representative.

If your service is interrupted or downgraded for non-payment, payment of the past due amount and applicable restoration charges are required before service is restored to prior level. Service interruption or downgrade will affect TV, Internet, and phone services. If your service is disconnected for non-payment, full outstanding balance, a reinstallation fee up to \$79.95, and one month's service in advance may be required before a reconnection is scheduled.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee for each. For a list of current replacement fees, see the "Other Services & Charges" at optimum.com/pricing for residential customers and optimum.com/business/pricing for business customers.

If your bank returns your check unpaid, you'll incur a \$20 fee.

SERVICE INFORMATION

If you're experiencing a service issue:

1. Ensure all your equipment is plugged in and powered on
2. Check that your TV is on the correct input for your cable box by pressing the SOURCE, INPUT, or TV/VIDEO button on the remote that came with your TV or the actual TV itself
3. Restart your equipment. Visit optimum.net/reboot for step-by-step

instructions

4. If you still have a problem, residential customers can visit optimum.net/support, and business customers can visit business.optimum.net/support for more troubleshooting information

If you have a cable-related outage that lasts for more than four consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

Parental Control: Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit optimum.net/parentalcontrol or optimum.net.

Closed Captioning: For immediate closed captioning issues, contact us at 888.420.0777 (phone), 516.803.1682 (fax), or CCQuestions@alticeusa.com. Mail written closed captioning complaints to: Vinny Guerrero, Director Executive Customer Relations / 1111 Stewart Avenue, Bethpage, NY 11714.

FCC Community ID numbers are: Oyster Bay Town - NY0489, N. Port Washington - NY0855, Manor Haven - NY0834, Baxter Estates - NY0835.

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Optimum Business Premier Technical Support

Includes Service Protection and 24/7
access to a Remote Tech Advisor.

Optimum Business Premier Protection & Support

Includes Remote Tech Advisor & Service
Protection, plus Device Protection for
laptops, printers, scanners and more.

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