

## 5.4 Result

### Index of home services

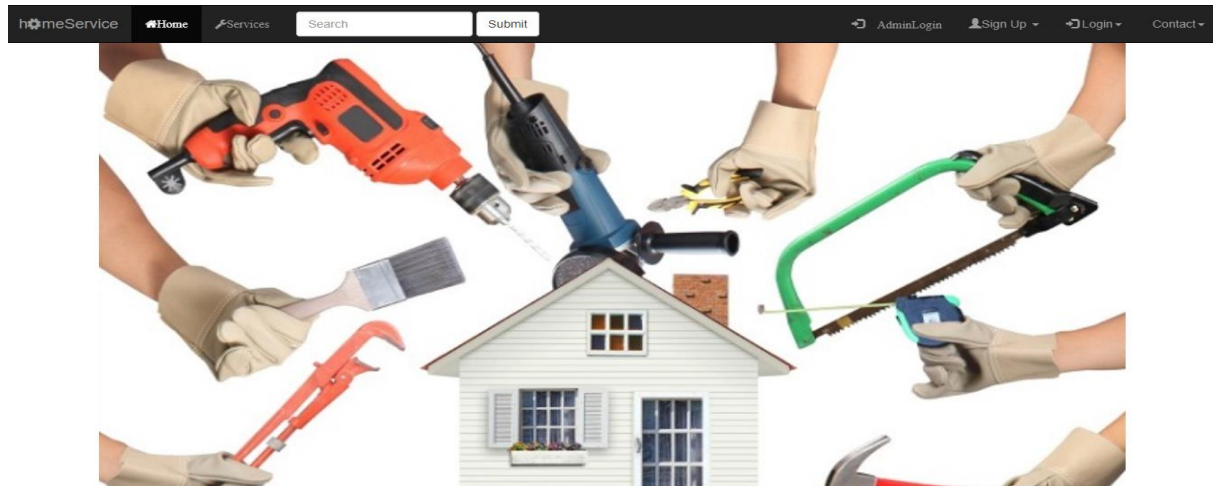


Fig 5.1 home page

### Admin Unauthorized Login Page:

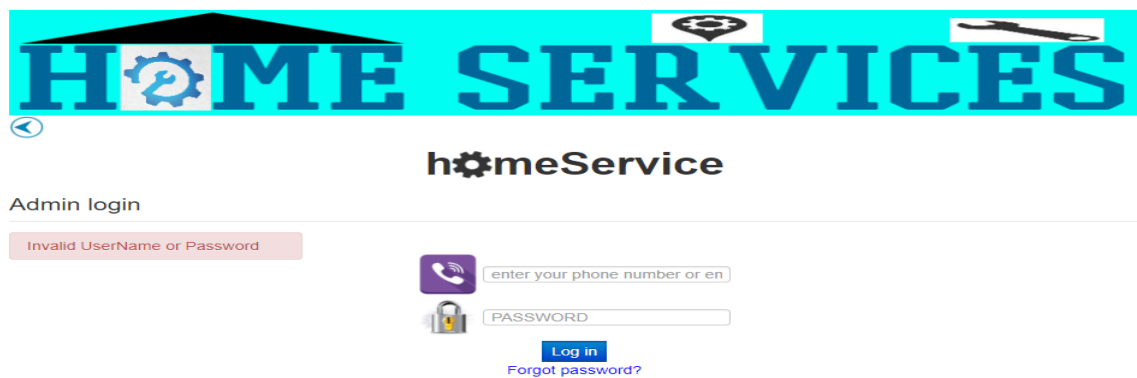


Fig 5.2 admin unauthorized login page

**Admin Login Page:**

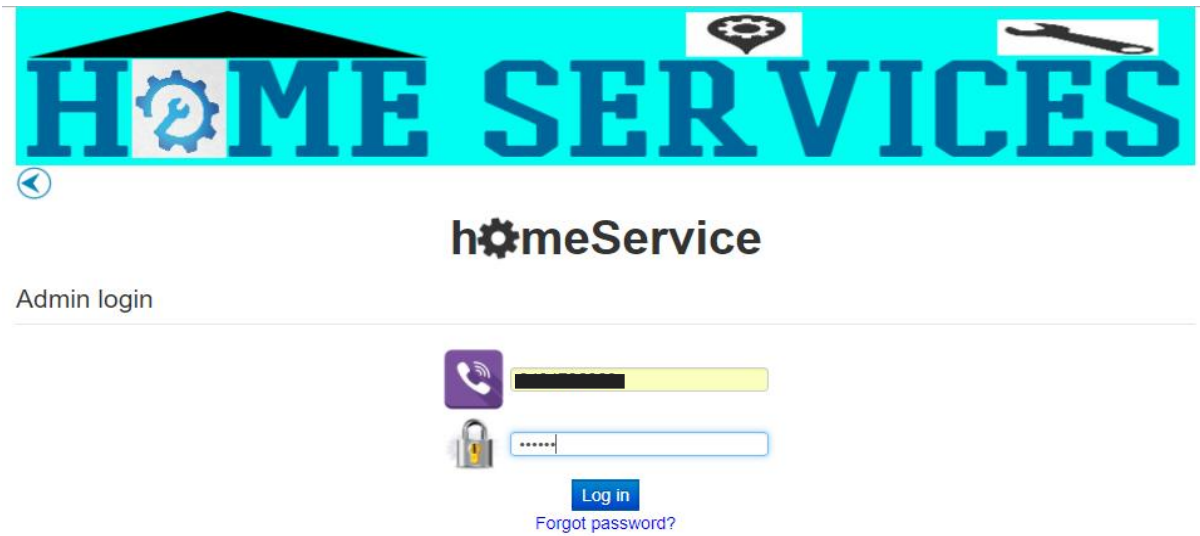


Fig 5.3 Admin Login page

**Admin home page**

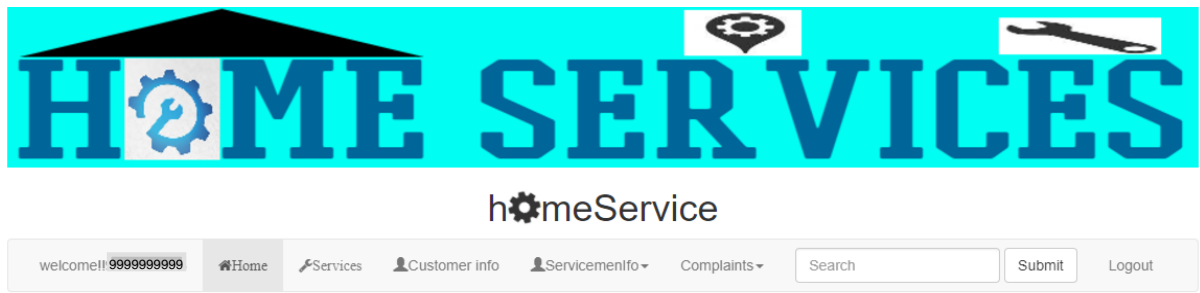


Fig 5.4 Admin Home page

## Admin profile page:

**HOME SERVICES**

hService

ServiceMen Registration

No file chosen

Fig 5.5 Admin Profile page

## Customer Details page:

**HOME SERVICES**


hService

welcome!!9494726263 [Home](#) [Services](#) [Customer info](#) [ServicemenInfo](#) [Complaints](#)   [Logout](#)

S.no	Customer Name	Customer PhoneNumber	city	pincode	Address
1	Siva Narayana	9999999999	Visakhapatnam	530048	17.8225457,83.3437804
2	sony	9999999991	visakhapatnam	530048	17.82104,83.3418422
3	mohan	9999999992	visakhapatnam	530048	17.821002099999998,83.3416843
4	rohini	9999999993	visakhapatnam	530048	17.8213375,83.3409803
5	Siva	9999999994	Vizag	530048	17.824616178632,83.35648512719051
6	kumar	9999999995	visakhapatnam	530048	17.8209431,83.34193549999999

Fig 5.6 Customer details

### Servicemen details page:



homeService

welcome!!9494726263 Home Services Customer info ServicemenInfo Complaints Search Submit Logout



S.no	image	servicemen Name	servicemen PhoneNumber	servicemen Type	Address	pincode
1		naidu	777777777	plumber	visakhapatnam	530048
2		sai	777777775	plumber	visakhapatnam	530048

Fig 5.7 Servicemen details

### Admin reject the servicemen:

homeService

welcome!!9494726263 Home Services Customer info ServicemenInfo Complaints Search Submit Logout






S.no	image	servicemen Name	servicemen PhoneNumber	servicemen Type	Address	pincode	Rating	Clear
1		ram	6587419631	Flooring	kommadi	530048	3.50/5	<a href="#">Remove</a>
2		naga	6587419632	Electrician	kommadi	530048	3.00/5	<a href="#">Remove</a>
3		ganesh	6587419633	Carpenter	kommadi	530048	3.60/5	<a href="#">Remove</a>
4		sai	6587419634	plumber	visakhapatnam	530048	4.06/5	<a href="#">Remove</a>
5		naidu	6587419635	plumber	visakhapatnam	530048	2.50/5	<a href="#">Remove</a>

Fig 5.8 admin reject the servicemen

**Customer sign up of index page:**

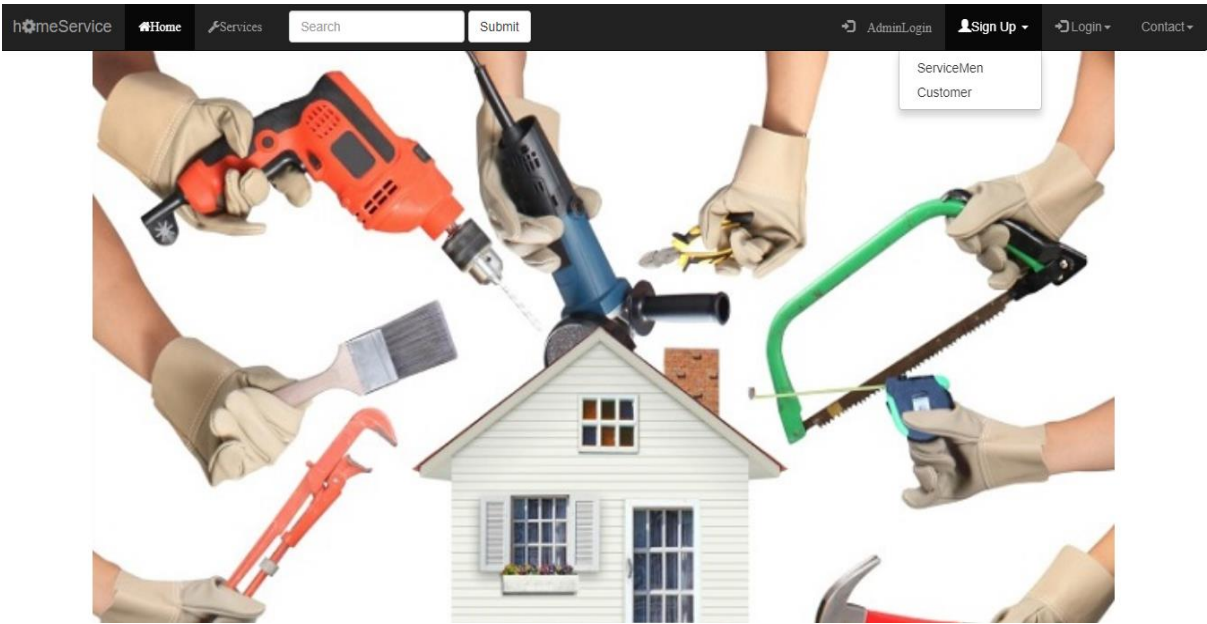




Fig 5.9 customer choose customer sign up button in home page


**Customer registration page:**


# HomeService


## Customer Registration




















Fig 5.10 customer registration page

**Customer login page:**

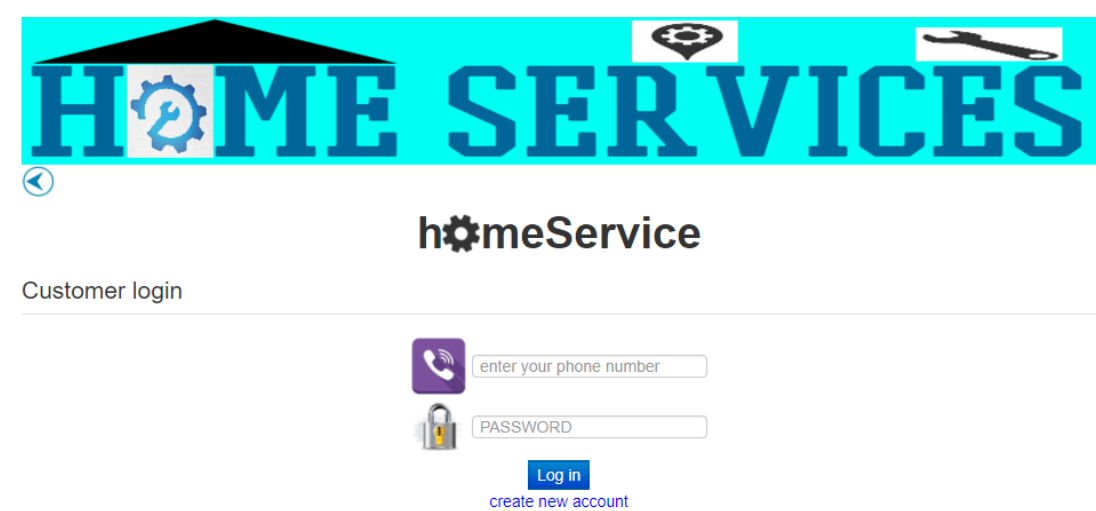


Fig 5.11 customer login page

**Customer home page:**

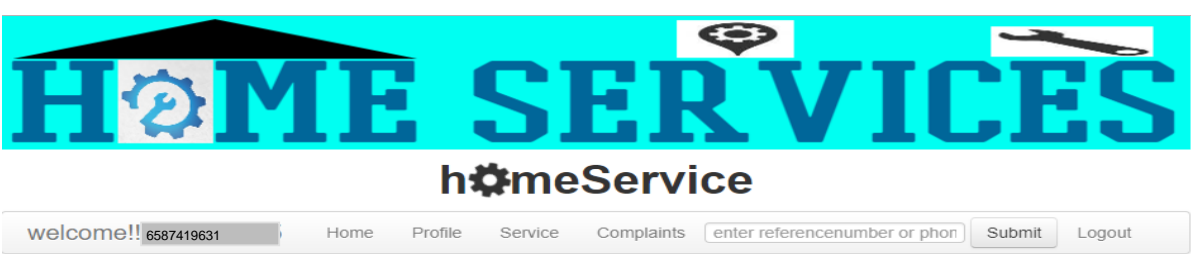


Fig 5.12 customer home page

## Customer services page:

### Choose Options



Select Service Type

Select Service type

Enter PINCode

enter your area pincode

Submit

S.no	Image	Name	Service type	PhoneNumber	Address	ClickTheAnyone	Rating
1		sai	plumber	6587419634	visakhapatnam	go	3.99/5
2		naidu	plumber	6587419635	visakhapatnam	go	0.00/5





Fig 5.13 customer choose servicemen

## Customer complaint form page:



# HOME SERVICES

## hService

welcome!! 6587419634
Home Profile Service Complaints

enter referencenumber or phoner

Submit

Logout

### Complaint Form

**The Service men id** 6587419634

**Your Name:**

mohan

**Your phone number:**

85

**Details of complaint:**

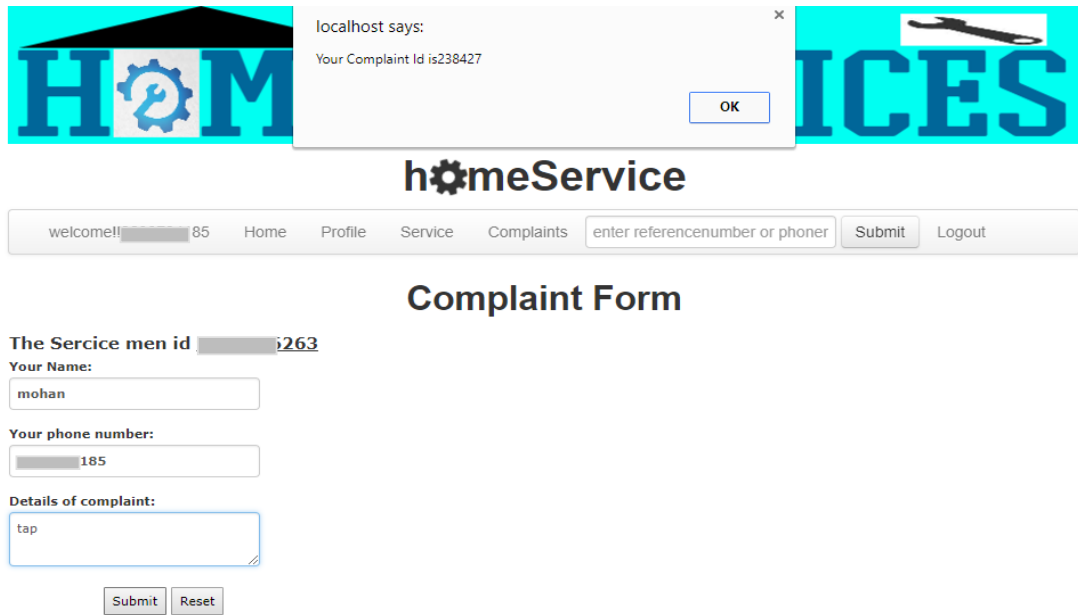
tap|

Submit

Reset

Fig 5.14 customer complaint form

### Customer complaint form with complaint id page:



The screenshot displays the 'homeService' web application interface. At the top, there is a navigation bar with the 'homeService' logo and a menu containing 'Home', 'Profile', 'Service', and 'Complaints'. A user is logged in as 'welcome!! [redacted] 85'. A modal dialog box is open, displaying 'localhost says: Your Complaint Id is 238427' with an 'OK' button. Below the navigation bar, the 'Complaint Form' is visible. It includes a section for 'The Service men id [redacted] 263' and a form with the following fields: 'Your Name:' (containing 'mohan'), 'Your phone number:' (containing '[redacted] 185'), and 'Details of complaint:' (containing 'tap'). 'Submit' and 'Reset' buttons are located at the bottom of the form.

Fig 5.15 customer complaint id

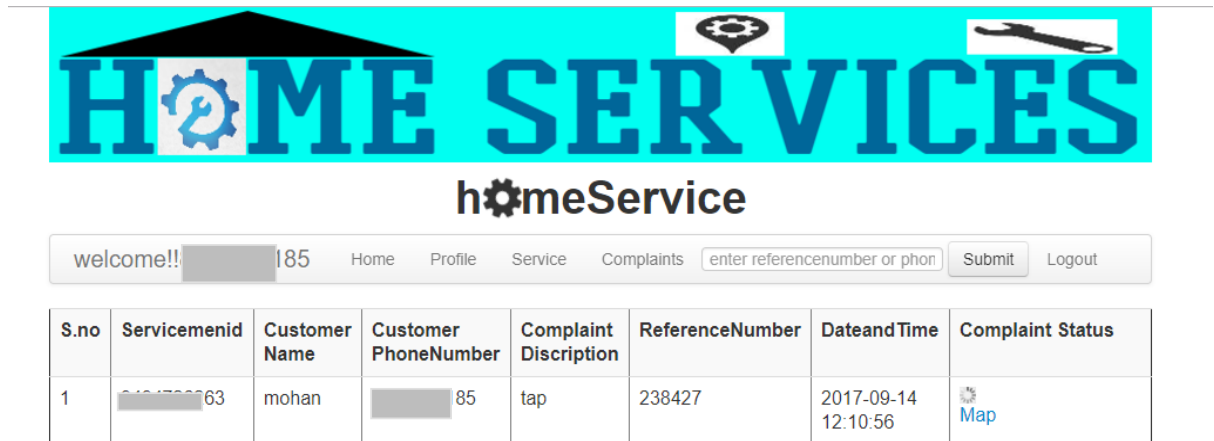
### Message display in servicemen mobile:



Fig 5.16 complaint details in message



### Customer complaints status page:



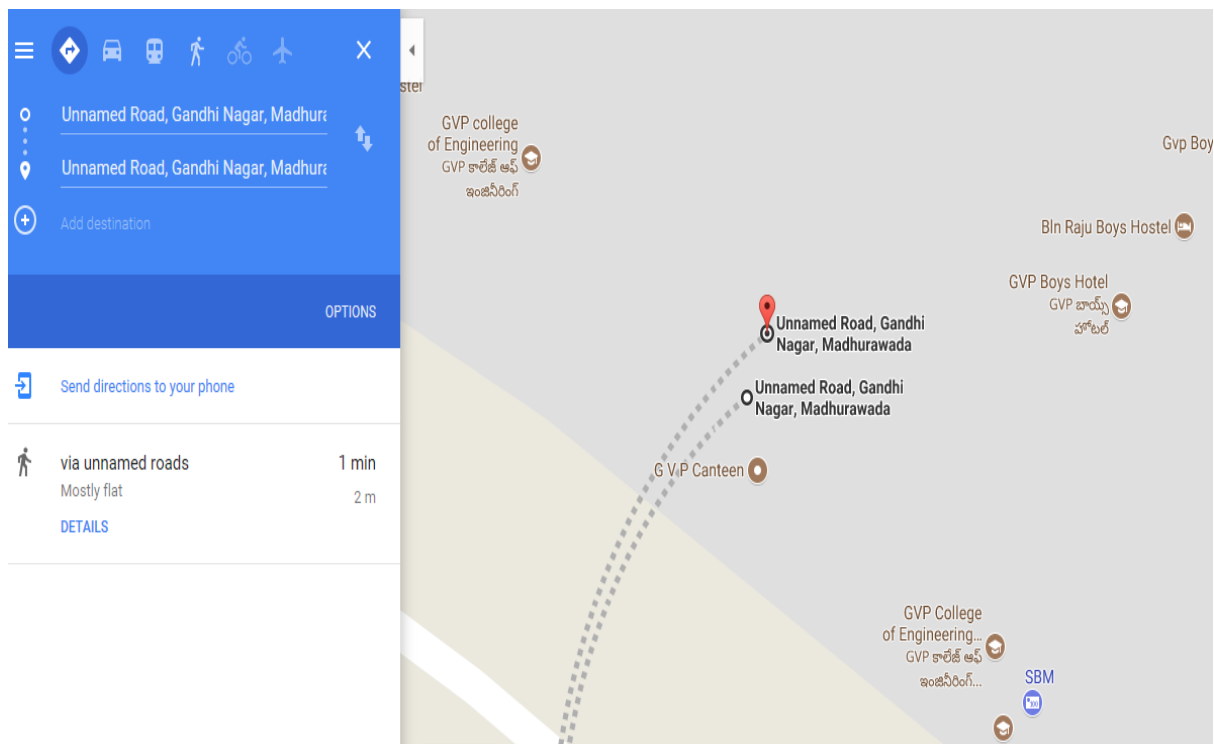
HOME SERVICES  
homeService

welcome!! 185 Home Profile Service Complaints enter referencenumber or phon Submit Logout

S.no	Servicemenid	Customer Name	Customer PhoneNumber	Complaint Discription	ReferenceNumber	Dateand Time	Complaint Status
1	63	mohan	85	tap	238427	2017-09-14 12:10:56	<a href="#">Map</a>

Fig 5.17 customer complaint status

### Customer map to servicemen page:



Unamed Road, Gandhi Nagar, Madhura  
Unamed Road, Gandhi Nagar, Madhura  
Add destination

OPTIONS

Send directions to your phone

via unnamed roads 1 min  
Mostly flat 2 m  
[DETAILS](#)

GVP college of Engineering  
GVP కాలేజ్ ఆఫ్ ఇంజనీరింగ్  
Gvp Boy  
Bln Raju Boys Hostel  
GVP Boys Hotel  
GVP బాయ్స్ హోటల్  
Unamed Road, Gandhi Nagar, Madhura  
Unamed Road, Gandhi Nagar, Madhura  
G V.P Canteen  
GVP College of Engineering...  
GVP కాలేజ్ ఆఫ్ ఇంజనీరింగ్...  
SBM

Fig 5.18 customer route map to servicemen location

Customer give Rating to servicemen page:

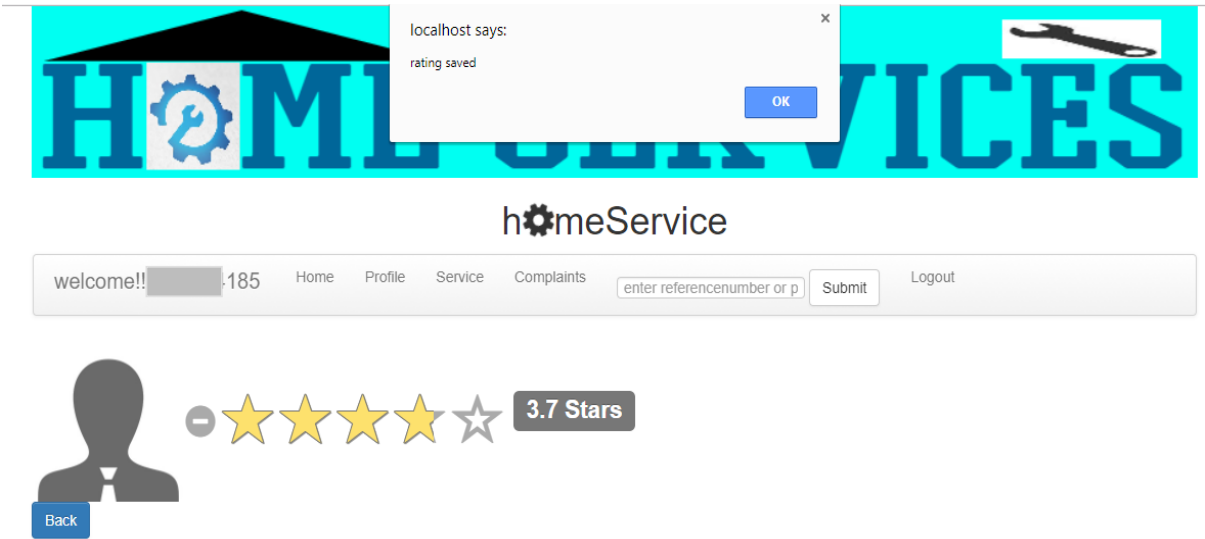


Fig 5.19 customer give rating to servicemen

Customer help line number page:

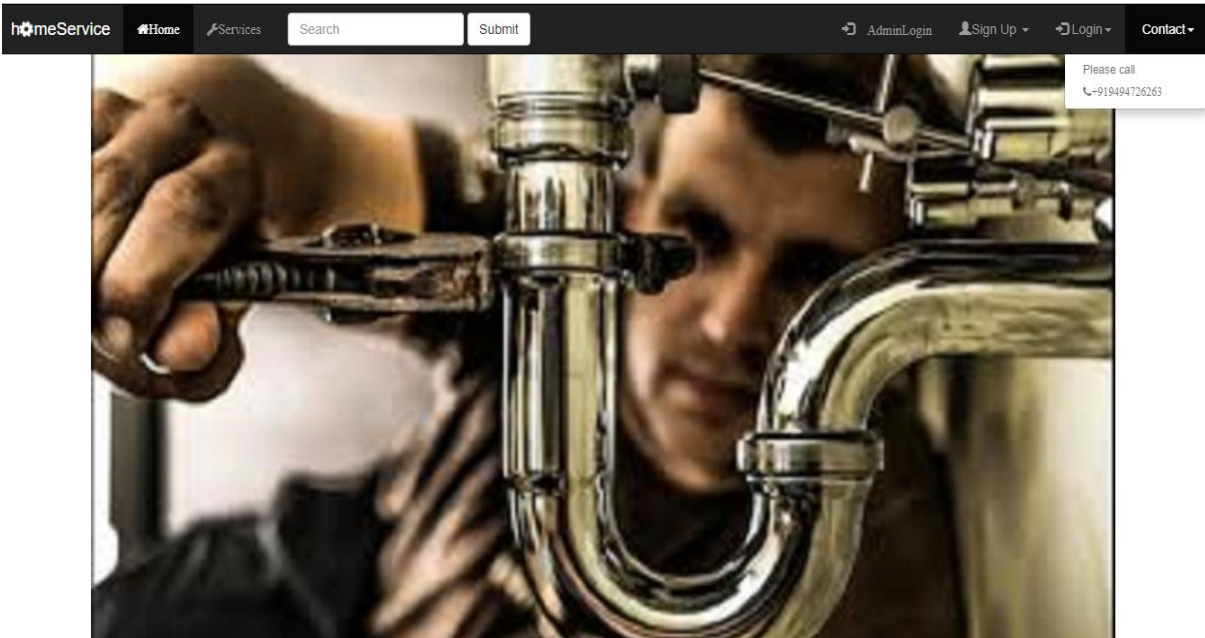


Fig 5.20 customer helpline number

**Servicemen sign up of index page:**

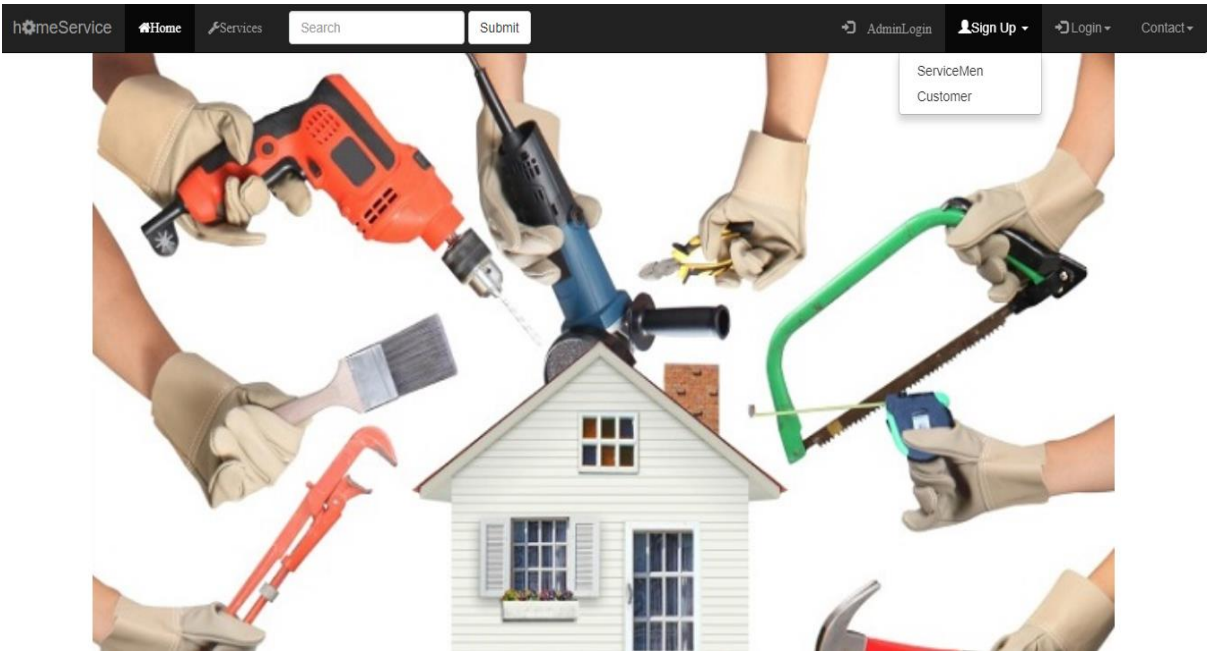


Fig 5.21 servicemen choose servicemen sign up button in home page

**Servicemen registration:**

The image shows the 'ServiceMen Registration' page. At the top is a blue banner with the 'HOME SERVICES' logo, where the 'H' contains a gear icon. Below the banner is the 'homeService' logo. The page title is 'ServiceMen Registration'. The registration form is a light gray box containing several input fields with icons: 'Fullname' (person icon), 'enter your phone number' (phone icon), 'enter your password' (lock icon), 're enter your password' (lock icon), 'Enter email' (email icon), 'Select Service type' (gear icon with a dropdown arrow), a location pin icon with the number '17.8211102', another location pin icon with the number '83.3417322999999', 'enter your address with door number' (house icon), and 'enter your area pincode' (red pin icon with 'PINCODE' text). At the bottom of the form is a 'Choose File' button with a user icon and a green arrow, followed by the text 'No file chosen'. A blue 'Submit' button is at the very bottom.

Fig 5.22 servicemen registration page

**Servicemen login page:**

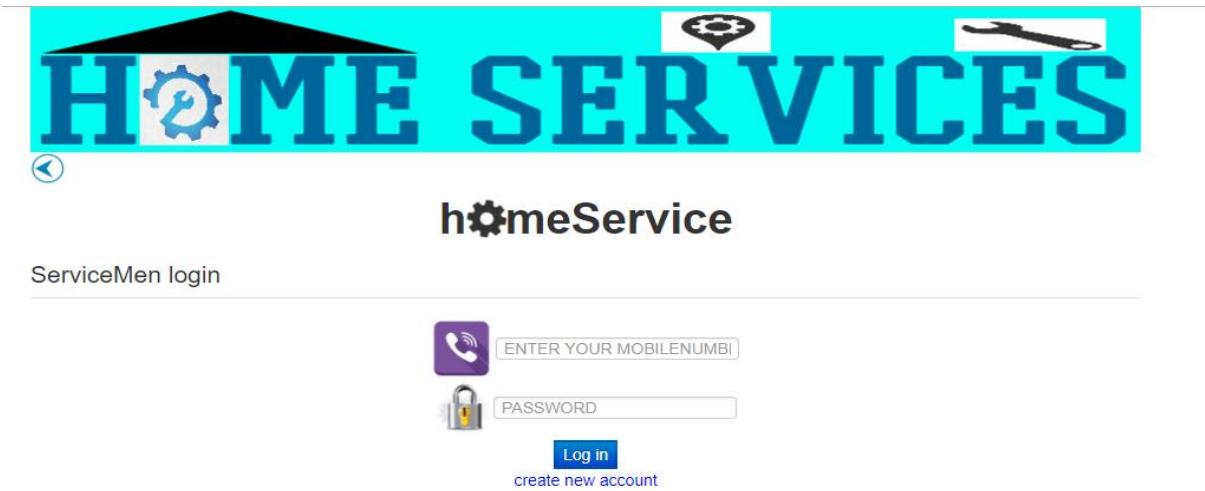


Fig 5.23 servicemen login page

**Servicemen home page:**

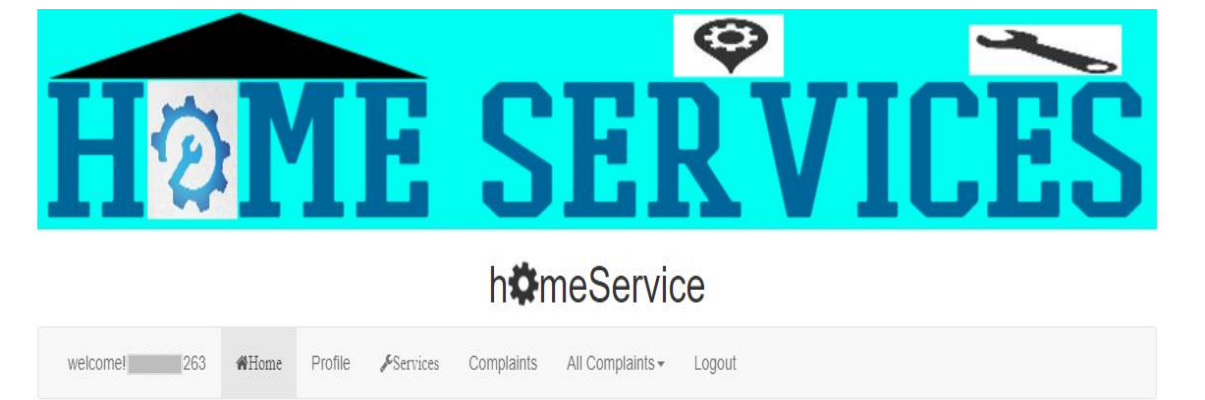



Fig 5.24 servicemen home page

Servicemen profile page:



homeService

welcome!!9494726263

Home

Profile


Services

Complaints

All Complaints

Logout

ServicemenId:63



Your Rating is:3.99/5

FullName

sai

Email

sai@gmail.com

PhoneNumber

9494726263

Address

visakhapatnam

Service Type


plumber

Pincode

530048

Fig 5.25 servicemen profile

Servicemen complaints list page:



homeService

welcome!!263

Home

Profile

Services

Complaints


All Complaints

Logout

Customer Name	ReferenceNumber	Complaint Request
mohan	238427	<a href="#">Map View</a>

Fig 5.26 servicemen complaints

Servicemen accept/reject the customer complaints page:



# HOME SERVICES

homeService

welcome! 263

Home

Profile

Services

Complaints

All Complaints

Logout

Servicemenid	Customer Name	Customer PhoneNumber	Complaint Discription	ReferenceNumber	DateandTime	Complaint Request
263	mohan	185	tap	181903	2017-10-17 23:27:00	<a href="#">Accept/Reject</a>

BACK

Fig 5.27servicemen accept/reject the customer complaints page

Message display in customer mobile:

3:10 PM

<

AD-TLTEST

⋮



Customer Complaint Details.

Customer Complaint Id:533218


DateAndTime:19-10-2017  
03:07pm

Customer name:mohan

Customer Phone Number:  
185.

Fig 5.28complaint details in mobile

**All accepted complaints by servicemen page:**




homeService

welcome!!9494726263 [Home](#) [Profile](#) [Services](#) [Complaints](#) [All Complaints](#) [Logout](#)

S.no	Servicemenid	Customer Name	Customer PhoneNumber	Complaint Discription	ReferenceNumber	Dateand Time	Complaint Status
1	63	Siva Narayana	115	Water Leakage problem	117221	2017-09-09 17:28:58	✓ACCEPT <a href="#">Map</a>
2	63	sony	328	sjdhfkjbsd	315579	2017-09-12 12:01:56	✓ACCEPT <a href="#">Map</a>
3	63	naidu	956	hii	346752	2017-09-04 13:19:20	✓ACCEPT <a href="#">Map</a>
4	63	naidu	956	hi	495507	2017-09-04 13:32:07	✓ACCEPT <a href="#">Map</a>
5	63	rohini	177	water leakage problem	530636	2017-09-12 12:10:41	✓ACCEPT <a href="#">Map</a>

Fig 5.29 All accepted complaints by servicemen page

**All rejected complaints by servicemen page:**



homeService

welcome!! 263 [Home](#) [Profile](#) [Services](#) [Complaints](#) [All Complaints](#) [Logout](#)

S.no	Servicemenid	Customer Name	Customer PhoneNumber	Complaint Discription	ReferenceNumber	Dateand Time	Complaint Status
1	33	naidu	956	hi	869647	2017-09-09 17:31:32	✗REJECT <a href="#">Map</a>

Fig 5.30All rejected complaints by servicemen page