

Amit Gupta

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Professional Summary

Business Analyst with 6 years of experience at Deloitte, specializing in data-driven decision-making, process improvement, and client relationship management. Skilled in gathering requirements, performing data analysis, and improving operational efficiency.

Work Experience

Business Analyst

Deloitte – Gurgaon, India

February 2018 – Present

- Gathered and analyzed client requirements to deliver effective business solutions.
- Performed process analysis to identify inefficiencies and recommend improvements.
- Collaborated with cross-functional teams to deliver high-impact projects.
- Used data visualization tools like Tableau to present insights to stakeholders.

Key Projects:

- **Banking Process Improvement:** Led a project that reduced loan processing time by 15%.
- **Retail Data Analysis:** Developed dashboards for a retail client, providing real-time insights.

Technical Skills

- **Tools:** Excel, Tableau, Power BI, JIRA
- **Languages:** SQL, Python
- **Others:** Data Analysis, Requirement Gathering, Process Improvement