

MOHANAD AL-SAMANEH

Confident and reliable IT support engineer with extensive practical experience of working with computers and resolving any support issues that are raised to the service desk.

Possessing a proven ability to administer and control the operation, configuration and maintenance of computer based information systems, as well as having an eye for detail and able to multi-task under pressure.

Obtaining a powerful knowledge on Linux OS and Command Line.

I work well alone or in a group and also have experience managing groups.

Nationality: Jordanian
Contact number: +905388774060
Email: MohanadLinux@gmail.com
Date of Birth: Aug.30.1983
Marital status: Single

WORK EXPERIENCE

Al Qusaily Building LLC AD, UAE

IT support technician

Dec2014 – Oct2020

- Install authorised software to laptops and desktops
- Providing Maintenance Support and break-fix solutions

ICapital AD, UAE

Support Engineer

Mar2013 - Oct2014

- Support Engineer on MOH System (Ministry of Health - **Cerner**)
- Maintenance Support
- Diagnose and resolve technical issue

Mideast Data Systems LLC AD, UAE

Support Engineer

Jul2010 - Jan2013

- Installing PC and Imaging
- Hardware Installation and Configuration

ACADEMIC QUALIFICATION

Oracle University KIC, AD, UAE

Oracle Database 10g

May 2009

- SQL
- Creating an Oracle Database
- Managing Table spaces and Data files
- Administration Users
- Oracle Database Security & Monitoring
- Managing Shared Servers
- Logical and Physical (Backup & Recovery)
- Recovery Manager (RMAN).

Ovidius University, Constanta, Romania

BachelorDegree in Mathematics and computer science

2008

Abu Dhabi secondary school, AD, UAE

Certificate of high school Scientific stream

2001

SKILLS

LANGUAGES

Systems: Cerner (health care system),
Oracle Database 10g

Device Maintenance: A+

Networking: Network+, CCNA

Operating Systems: Win, Linux

Programming Languages:

Python, PHP&MySQL, SQL, HTML & CSS

Key skills: MS Office, LibreOffice

Arabic
English
Romanian