

# **AUTOMATED PIZZA ORDERING BOT WITH VOICE ASSISTANCE**

**A PROJECT REPORT**

*Submitted by*

**MOHANAPRIYA E (2116210701164)**

*in partial fulfillment for the course*

**OAI1903 - INTRODUCTION TO ROBOTIC PROCESS AUTOMATION**

*for the degree of*

**BACHELOR OF ENGINEERING**

**in**

**COMPUTER SCIENCE AND ENGINEERING**

**RAJALAKSHMI ENGINEERING COLLEGE**

**RAJALAKSHMI NAGAR**

**THANDALAM**

**CHENNAI – 602 105**

**NOVEMBER 2023**

# **RAJALAKSHMI ENGINEERING COLLEGE**

**CHENNAI - 602105**

## **BONAFIDE CERTIFICATE**

Certified that this project report “**AUTOMATED PIZZA ORDERING BOT WITH VOICE ASSISTANCE**” is the bonafide work of “**MOHANAPRIYA E (210701164)**” who carried out the project work for the subject OAI1903- Introduction to Robotic Process Automation under my supervision.

Dr. P.Kumar, M.E., Ph.D.,

Dr. N.Durai Murugan, M.E., Ph.D.,

### **HEAD OF THE DEPARTMENT**

### **SUPERVISOR**

Professor and Head

Assistant Professor (SG)

Department of

Department of

Computer Science and Engineering

Computer Science and Engineering

Rajalakshmi Engineering College

Rajalakshmi Engineering College

Rajalakshmi Nagar

Rajalakshmi Nagar

Thandalam

Thandalam

Chennai - 602105

Chennai - 602105

Submitted to Project and Viva Voce Examination for the subject OAI1903- Introduction to Robotic Process Automation held on\_\_\_\_\_.

## **ABSTRACT**

This project aims to develop an innovative solution to streamline the pizza ordering process through the integration of robotic process automation (RPA) and voice assistance technologies. Leveraging UiPath, a leading RPA tool, our automated pizza ordering bot provides users with a more efficient and engaging experience.

The primary objectives include automating the steps involved in ordering pizza from a delivery website and incorporating voice assistance to enhance user interaction. The bot is designed to interpret voice commands, navigate the pizza delivery website, select pizza options, and handle the entire ordering process seamlessly. The workflow is meticulously designed, incorporating decision-making logic, error-handling mechanisms, and a user-friendly interface. The integration of voice assistance adds an extra layer of convenience, allowing users to interact with the bot using natural language commands.

Throughout the development process, rigorous testing procedures ensure the accuracy and reliability of the bot. The deployment phase involves setting up the bot in the desired environment, and ongoing monitoring and maintenance protocols guarantee optimal performance. This project not only showcases the capabilities of UiPath in automating complex processes but also highlights the potential of voice assistance in creating a more intuitive and accessible user interface. The secure handling of sensitive information further underscores the commitment to user privacy and data security.

In conclusion, the Automated Pizza Ordering Bot with Voice Assistance in UiPath represents a successful fusion of automation and voice technologies, offering a modern solution to streamline the pizza ordering experience. The project contributes to the evolution of RPA applications and provides a foundation for future innovations in human-machine interaction.

## ACKNOWLEDGEMENT

Initially we thank the Almighty for being with us through every walk of our life and showering his blessings through the endeavour to put forth this report. Our sincere thanks to our Chairman **Mr. S.Meganathan, B.E, F.I.E.**, our Vice Chairman **Mr. Abhay Shankar Meganathan, B.E., M.S.**, and our respected Chairperson **Dr. (Mrs.) Thangam Meganathan, Ph.D.**, for providing us with the requisite infrastructure and sincere endeavouring in educating us in their premier institution.

Our sincere thanks to **Dr. S.N.Murugesan, M.E., Ph.D.**, our beloved Principal for his kind support and facilities provided to complete our work in time. We express our sincere thanks to **Dr. P.Kumar, M.E., Ph.D.**, Professor and Head of the Department of Computer Science and Engineering for his guidance and encouragement throughout the project work. We convey our sincere and deepest gratitude to our internal guides, **Dr. N.Durai Murugan, M.E., Ph.D.**, Associate Professor, **Ms. Roxanna Samuel, M.E.**, Assistant Professor (SG), **Ms. J.Jinu Sophia, M.E.**, Assistant Professor (SG), Department of Computer Science and Engineering, Rajalakshmi Engineering College for their valuable guidance throughout the course of the project. We are very glad to thank our Project Coordinators, **Dr. P.Revathy, M.E., Ph.D.**, Professor and **Mr.B.Bhuvaneswaran, M.E.**, Assistant Professor (SG), Department of Computer Science and Engineering for his useful tips during our review to build our project.

**MOHANAPRIYA E (210701164)**

## TABLE OF CONTENTS

CHAPTER NO.	TITLE	PAGE NO.
	<b>ABSTRACT</b>	<b>iii</b>
	<b>LIST OF FIGURES</b>	<b>vi</b>
	<b>LIST OF ABBREVIATIONS</b>	<b>vii</b>
<b>1.</b>	<b>INTRODUCTION</b>	<b>1</b>
	1.1 INTRODUCTION	1
	1.2 OBJECTIVE	3
	1.3 EXISTING SYSTEM	3
	1.4 PROPOSED SYSTEM	4
<b>2.</b>	<b>LITERATURE REVIEW</b>	<b>5</b>
<b>3.</b>	<b>SYSTEM DESIGN</b>	<b>11</b>
	3.1 SYSTEM FLOW DIAGRAM	11
	3.2 ARCHITECTURE DIAGRAM	12
	3.3 SEQUENCE DIAGRAM	13
<b>4.</b>	<b>PROJECT DESCRIPTION</b>	<b>14</b>
	4.1 MODULES	14
	4.1.1 CREATING PROJECT	14
	4.1.2 CREATING AN APP	14
	4.1.3 UPDATING APIS	15
	4.1.4 ROUTING	16
<b>5.</b>	<b>OUTPUT SCREENSHOTS</b>	<b>17</b>
<b>6.</b>	<b>CONCLUSION</b>	<b>19</b>
	<b>APPENDIX</b>	<b>20</b>
	<b>REFERENCES</b>	<b>32</b>

## LIST OF FIGURES

Figure No	Figure Name	Page No.
2.1	Literature Review	10
3.1	System Flow Diagram	11
3.2	Architecture Diagram	12
3.3	Sequence Diagram	13
5.1	Getting Input	17
5.2	Login	17
5.3	Choosing Menu	18
5.4	Ordering	
5.5	Payment	18
5.6	Mail Automation	

## LIST OF ABBREVIATIONS

ABBREVIATION	ACCRONYM
RPA	Robotic Process Automation
API	Application Programming Interface
URL	Uniform Resource Locator
CMD	Command Prompt
JSON	JavaScript Object Notation
DRY	Don't repeat yourself
ORM	Object Relational Mapping
MVC	Model View Controller
HTML	Hyper Text Markup Language
MTV	Model Template View

# **CHAPTER 1**

## **INTRODUCTION**

### **1.1 INTRODUCTION**

In the contemporary landscape of technological advancements, this project introduces a groundbreaking application of Robotic Process Automation (RPA) through the development of an Automated Pizza Ordering Bot, seamlessly integrated with voice assistance capabilities. Positioned within the context of the growing reliance on online platforms for food delivery, this initiative addresses the persisting challenges users face in navigating and completing orders efficiently. The primary objectives encompass leveraging UiPath, a prominent RPA platform, to automate the intricate process of pizza ordering from a selected delivery website. Moreover, the integration of voice assistance features not only enhances the user experience but also aligns with the contemporary trend of incorporating natural language interactions into applications. Voice assistance not only adds a layer of convenience but also aligns with the growing trend of integrating voice technologies into various applications to make human-machine interactions more conversational and user-friendly.

The significance of this project extends beyond mere automation; it underscores the potential of RPA solutions to adapt to diverse user interfaces and showcases UiPath's prowess in creating sophisticated, user-centric automation solutions. As we navigate through the intricacies of workflow design, voice integration, and security considerations, this project exemplifies the fusion of automation, user-centric design, and modern interaction paradigms, heralding a future where human-machine collaboration is seamlessly integrated into various application domains.



The integration of voice assistance introduces an element of interactivity that transcends traditional user interfaces. Users can now engage with the pizza ordering bot using spoken commands, thereby adding a layer of intuitiveness to the process. This aligns with the broader shift in technological interfaces towards natural language interactions, enhancing the accessibility and inclusivity of the application.

Furthermore, the strategic inclusion of robust error-handling mechanisms and security measures emphasizes a commitment to delivering a seamless and secure user experience. As the project unfolds, it not only demonstrates the technical prowess of UiPath in crafting intricate automation solutions but also underscores its adaptability to dynamic and evolving user interfaces.

In essence, this Automated Pizza Ordering Bot represents more than a mere automation of tasks—it symbolizes a paradigm shift in the way we interact with technology. It is a testament to the transformative potential of RPA, showcasing how advanced automation tools can be harnessed to create applications that are not only functional but also inherently user-centric, setting the stage for a future where human-machine collaboration seamlessly integrates into the fabric of everyday tasks.

As individuals increasingly rely on online platforms for meal orders, the complexities of navigating these interfaces become apparent. The overarching aim of this initiative is not merely to automate the pizza ordering process but to redefine the user experience. By harnessing the capabilities of UiPath for workflow automation, the project endeavors to bring a sense of ease and efficiency to the pizza ordering journey.

## **1.2 OBJECTIVE**

The primary objectives of the Automated Pizza Ordering Bot with Voice Assistance in UiPath project encompass a multifaceted approach aimed at redefining and optimizing the pizza ordering experience. Firstly, the project seeks to leverage UiPath's automation capabilities to streamline the intricate process of ordering pizza from a selected delivery website. This involves meticulously navigating the website, selecting pizza options, and seamlessly executing the entire ordering workflow. The overarching aim is to enhance the overall user experience, making pizza ordering more intuitive, efficient, and enjoyable. Error handling mechanisms are intricately woven into the fabric of the project, providing the bot with the capability to gracefully navigate unforeseen circumstances and offer clear feedback to users. Thorough testing and validation procedures are integral to guaranteeing the accuracy and reliability of the bot's automation workflow, voice assistance functionality, and error-handling scenarios. Ultimately, the project serves not only as a practical demonstration of UiPath's capabilities in automating complex processes but also as a forward-looking exploration into the seamless integration of voice assistance, setting the stage for a more interactive and user-centric automation landscape.

## **1.3 EXISTING SYSTEM**

Existing pizza ordering systems often involve user interfaces on websites or mobile applications, allowing customers to browse menus, select pizza options, customize orders, and provide delivery details. Some systems may include features like order tracking and account management for a more personalized experience. Voice assistance, while not as common in pizza ordering systems, has gained popularity in various applications. For Robotic Process Automation (RPA) tools like UiPath, they are typically employed in business processes to automate repetitive tasks, and their application in the consumer-facing aspect, such as pizza ordering, might not be as widespread.

## **1.4 PROPOSED SYSTEM**

The proposed system envisions the development of an Automated Pizza Ordering Bot with Voice Assistance in UiPath, a pioneering solution aimed at revolutionizing the traditional pizza ordering experience. This innovative system harnesses the powerful automation capabilities of UiPath to streamline the intricate steps involved in placing a pizza order through a designated delivery website. Concurrently, it integrates cutting-edge voice assistance technology to provide users with a more intuitive and user-friendly interface. Through this integration, users can interact with the bot using natural language voice commands, transcending conventional user interfaces and enhancing accessibility. The system prioritizes the creation of an intelligent decision-making framework, ensuring accurate interpretation of user preferences. Robust error-handling mechanisms and secure data handling practices are integral components, guaranteeing a smooth and secure ordering process. Thorough testing, deployment in diverse environments, and ongoing maintenance protocols underscore the commitment to reliability and adaptability. This proposed system stands at the forefront of innovation, showcasing the seamless synergy between UiPath automation and voice assistance technologies, ultimately redefining the landscape of user-centric automation applications in the domain of online food ordering.

## **CHAPTER 2**

### **LITERATURE REVIEW**

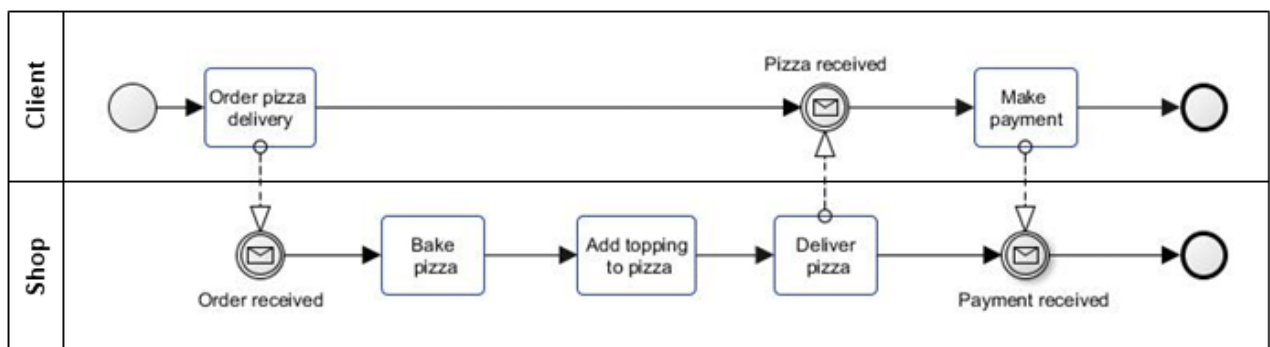
The literature surrounding the integration of UiPath automation, voice assistance, and user interaction in the context of an Automated Pizza Ordering Bot reveals a dynamic landscape of innovation and technological convergence. Studies on Robotic Process Automation (RPA) emphasize the transformative impact of tools like UiPath in streamlining intricate workflows across various industries. Within the realm of voice assistance and natural language processing, research explores the challenges and benefits of integrating voice commands into automated systems, shedding light on best practices for creating intuitive and user-friendly interfaces. Human-Computer Interaction (HCI) literature provides valuable insights into user-centric design principles, offering guidance on crafting seamless experiences in systems that blend automation and voice interaction. Security considerations, especially in handling sensitive information within voice-enabled systems, emerge as critical focal points, with encryption methods and privacy considerations taking precedence. Case studies on UiPath implementations across diverse domains showcase the adaptability and success of the tool, providing relevant context for the proposed pizza ordering bot. Additionally, exploration into recent innovations in voice-enabled applications and the broader integration of automation and voice assistance in various domains informs the project's design and aligns it with emerging trends. As the field continues to evolve, this literature review forms a foundation for understanding the multifaceted dimensions of the proposed system, underlining its position at the intersection of automation, voice technology, and user-centric design.

Beyond the foundational literature, additional exploration into specific aspects of the proposed system reveals noteworthy considerations. In investigating User-Centric Design in Automation, literature emphasizes the significance of iterative user testing and feedback loops to refine the user interface and ensure an optimal experience.

Research on Innovations in Voice-Enabled Applications sheds light on the continuous evolution of voice technology, exploring advancements such as natural language understanding and machine learning algorithms, which could enhance the system's responsiveness to diverse user commands.

Furthermore, studies focusing on the Integration of Automation and Voice in Other Domains provide insights into lessons learned and best practices from analogous applications. Drawing from experiences in fields such as virtual assistants, home automation, and automotive voice recognition, the literature offers valuable guidance for anticipating challenges and optimizing the effectiveness of the proposed pizza ordering bot.

In summarizing the literature review, the synthesis of knowledge from RPA, voice assistance, HCI, security, and innovative applications of voice technology contributes a comprehensive understanding. It not only validates the viability of the proposed system but also positions it within a broader context of technological advancements and user experience considerations. As the literature underscores the dynamic nature of these fields, ongoing monitoring and adaptation of the proposed system to emerging trends will be essential for its sustained relevance and effectiveness in meeting user needs.



## CHAPTER 3

### SYSTEM DESIGN

#### 3.1 SYSTEM FLOW DIAGRAM

A flowchart is a type of diagram that represents an algorithm, workflow or process. The flowchart shows the steps as boxes of various kinds, and their order by connecting the boxes with arrows. This diagrammatic representation illustrates a solution model to a given problem.

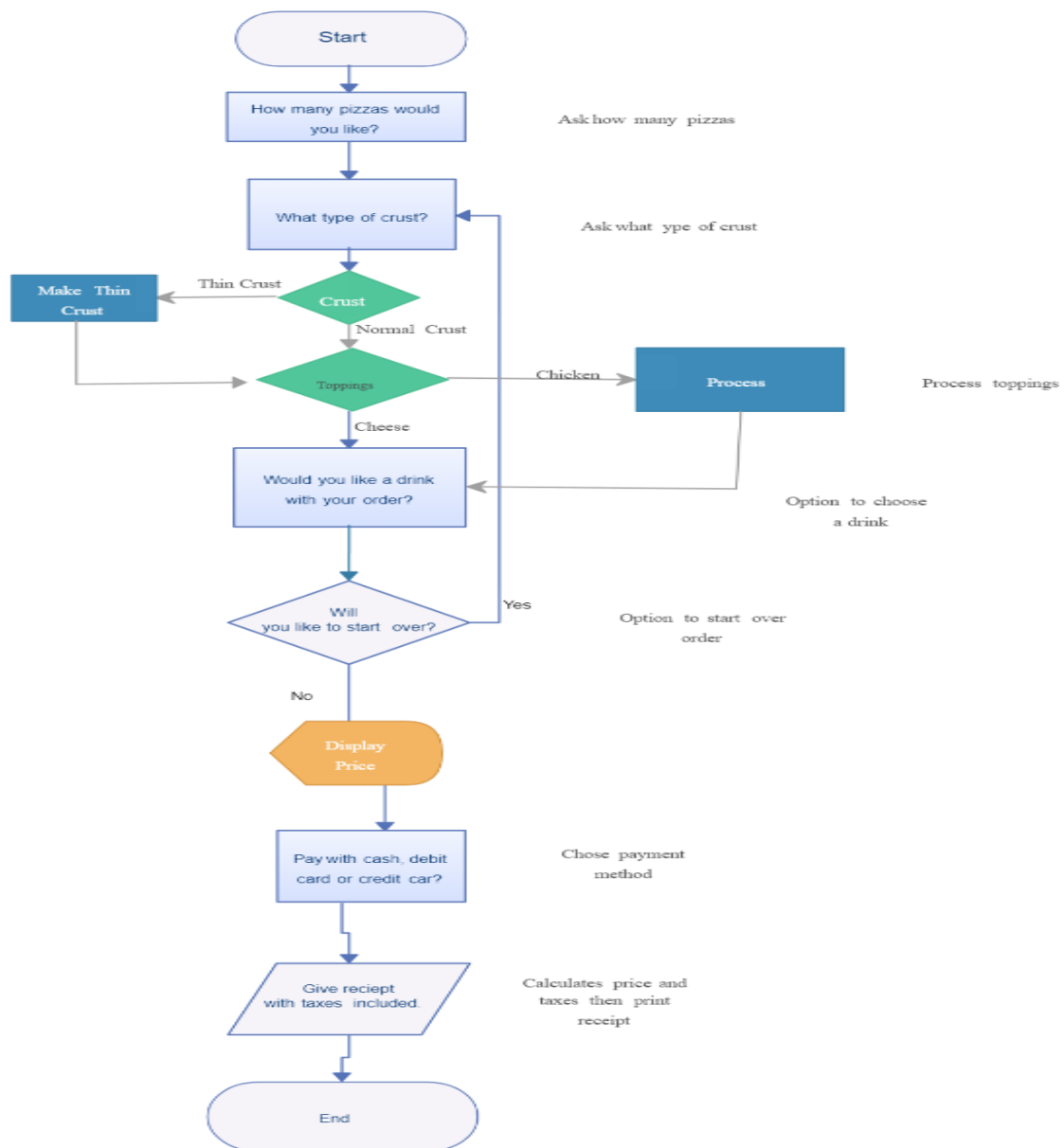


Fig 3.1 System Flow Diagram

### 3.2 ARCHITECTURE DIAGRAM

An architecture diagram is a graphical representation of a set of concepts, that are part of an architecture, including their principles, elements and components.

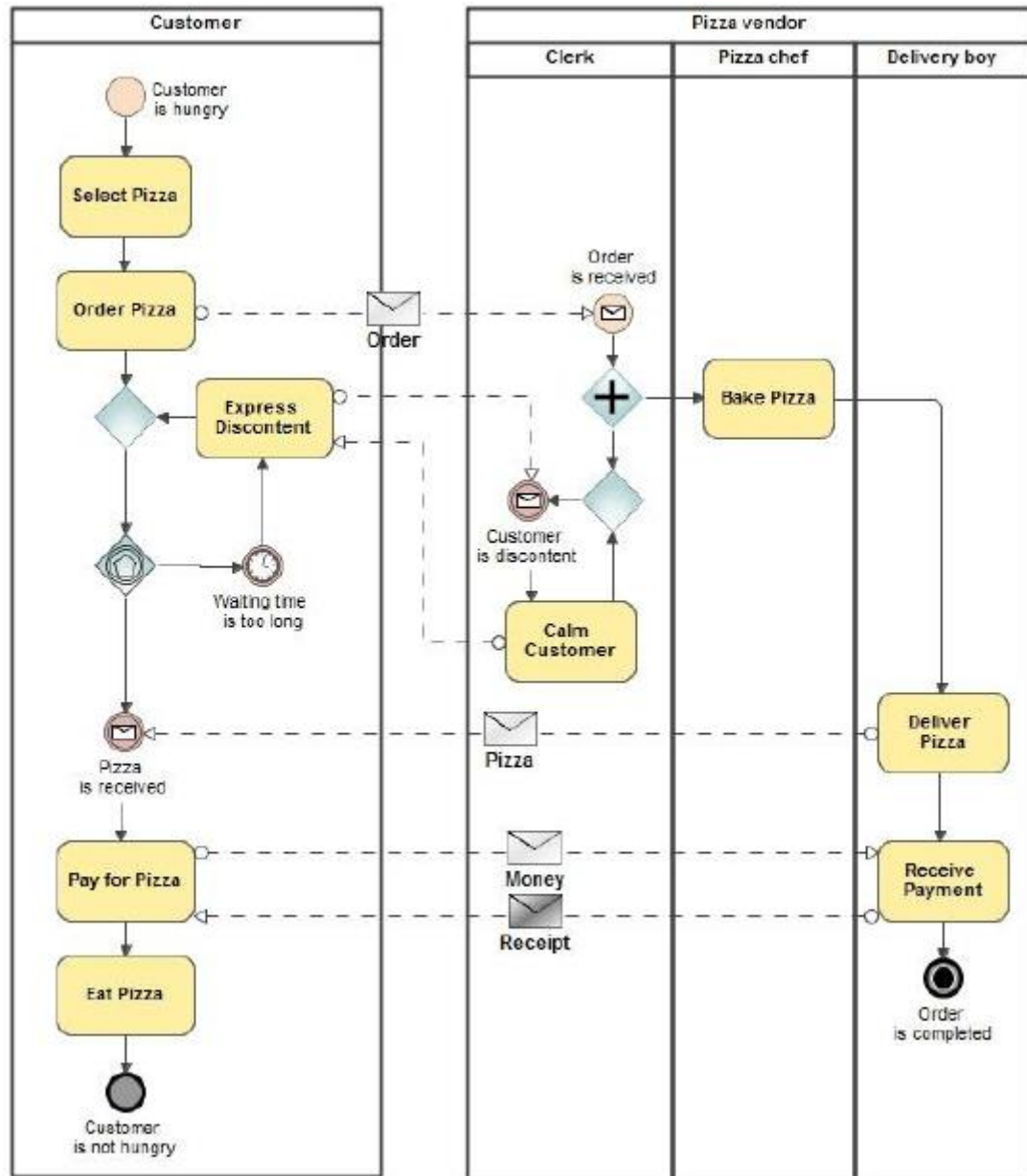


Fig 3.2 Architecture Diagram

### 3.3 SEQUENCE DIAGRAM

A sequence diagram is a type of interaction diagram because it describes how—and in what order—a group of objects works together.

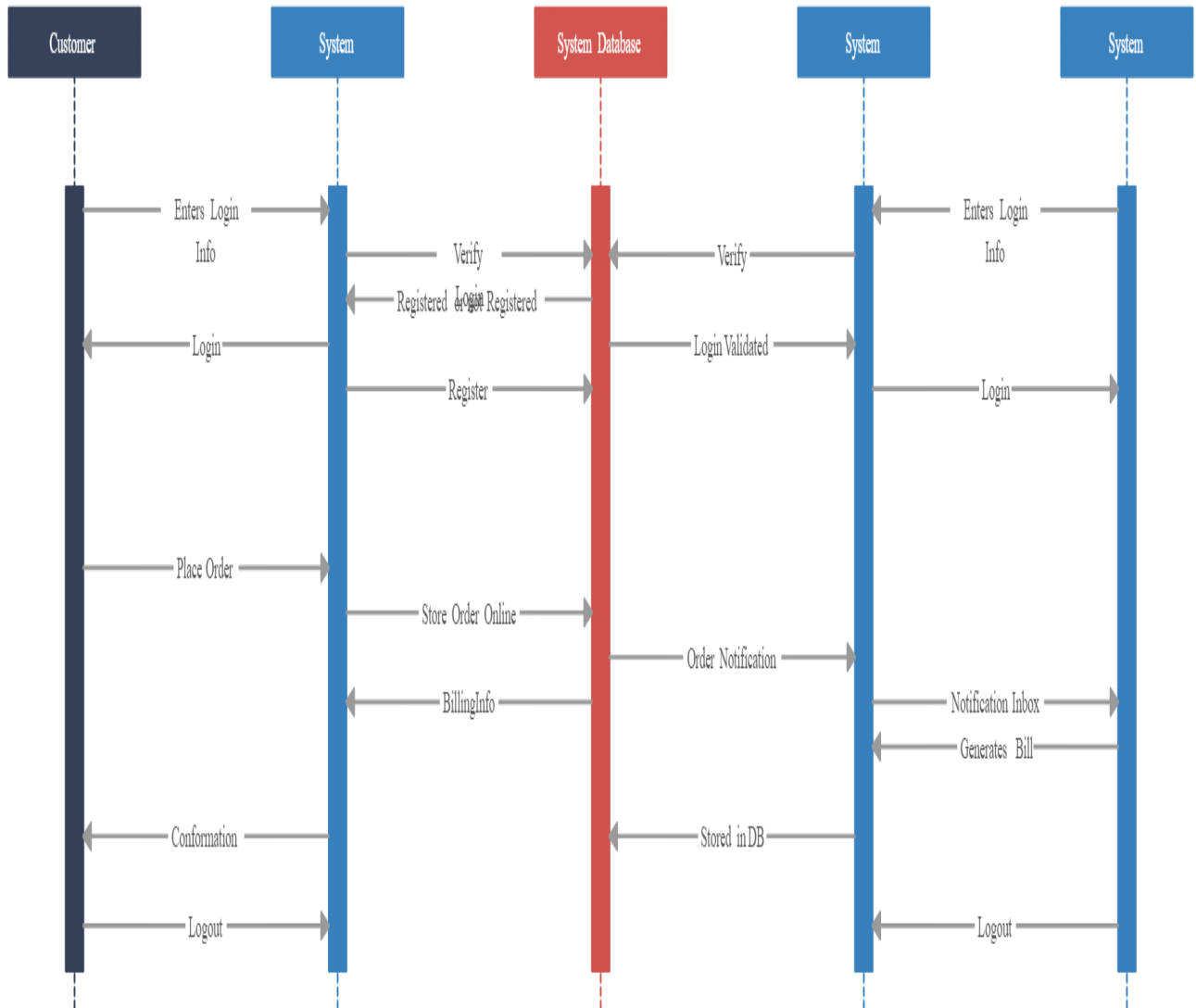


Fig 3.3 Sequence Diagram



## **CHAPTER 4**

### **PROJECT DESCRIPTION**

#### **4.1 MODULES**

##### **4.1.1 CREATING PROJECT**

Creating the automated pizza ordering bot with voice assistance in UiPath involves a comprehensive and strategic process. Beginning with the definition of project scope and objectives, the project focuses on automating the pizza ordering process while integrating voice assistance for user interaction. The research and planning phase delve into UiPath capabilities and voice assistance technologies, shaping the project timeline and milestones. Workflow design becomes pivotal, necessitating a detailed diagram that outlines the intricacies of the pizza ordering process, with considerations for decision points, error handling, and voice command integration. Setting up the UiPath project involves the installation of UiPath Studio and utilizing the UiPath Recorder to capture and organize activities. Integration of voice assistance follows, employing UiPath's Speech activities or external APIs to interpret and respond to natural language commands. The user interface is then designed for a seamless interaction experience. Implementation of decision-making logic and robust error-handling mechanisms ensures the bot's adaptability to user inputs and unforeseen scenarios. Rigorous testing, using both UiPath's debugging tools and real-world scenarios, validates the accuracy and reliability of the bot.

##### **4.1.2 CREATING AN APP**

Embarking on the creation of a groundbreaking mobile app, the first crucial step is to articulate a clear and compelling concept that addresses a specific need or provides unique value to a target audience. After defining the app's purpose and conducting thorough market research, the design phase takes shape, involving the creation of wireframes and the visual aesthetic using tools like Sketch or Figma. Once

the design is solidified, a prototype is developed to visualize the app's flow and functionality. The subsequent decision on the technology stack—choosing between platforms, programming languages, and frameworks—sets the foundation for development. The actual coding process begins, and the app is shaped using development framework

## CHAPTER 5

### OUTPUT SCREENSHOTS

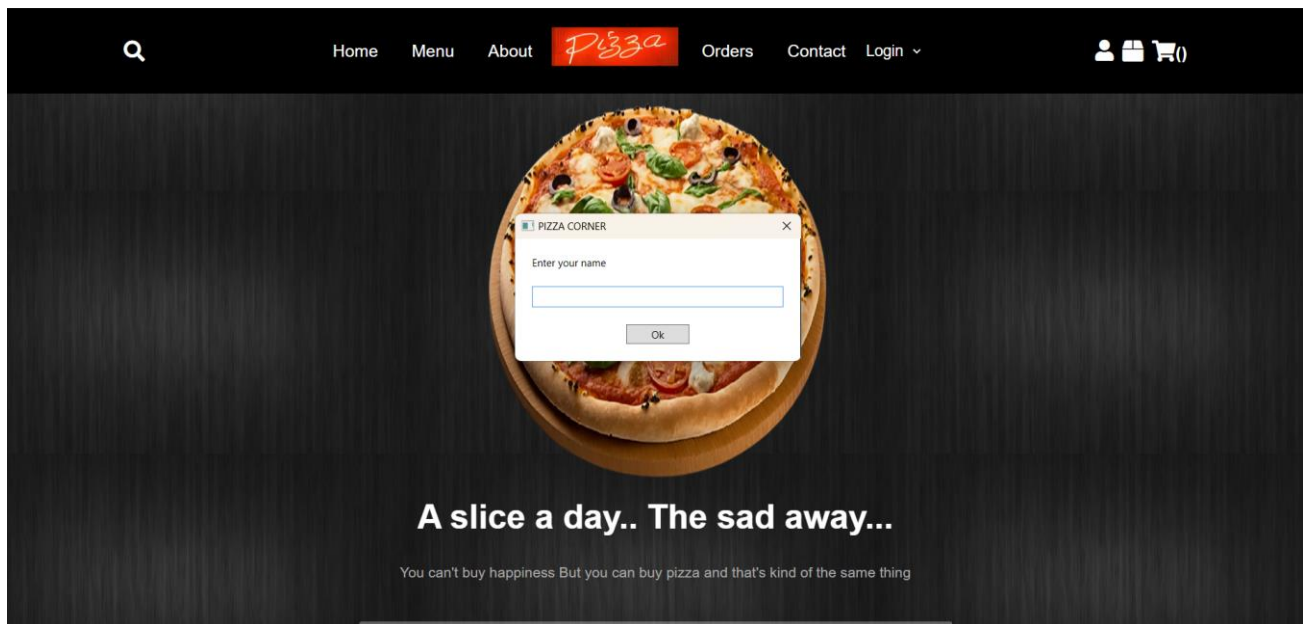


Fig 5.1 Getting Input

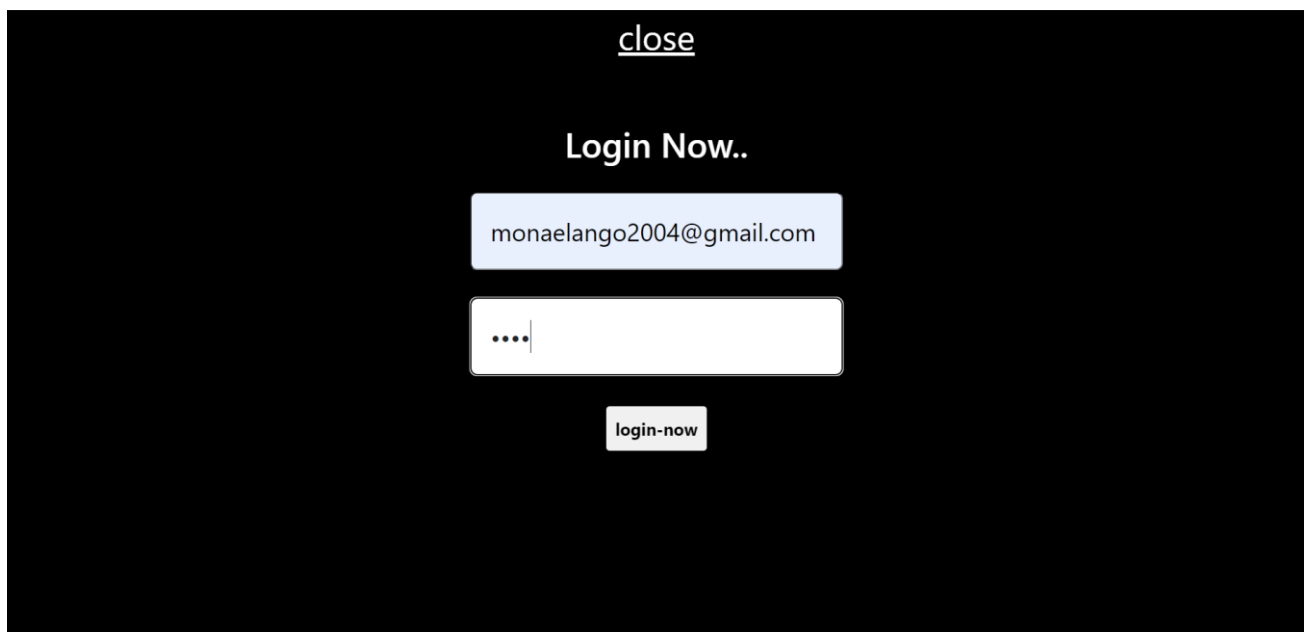


Fig 5.2 Login

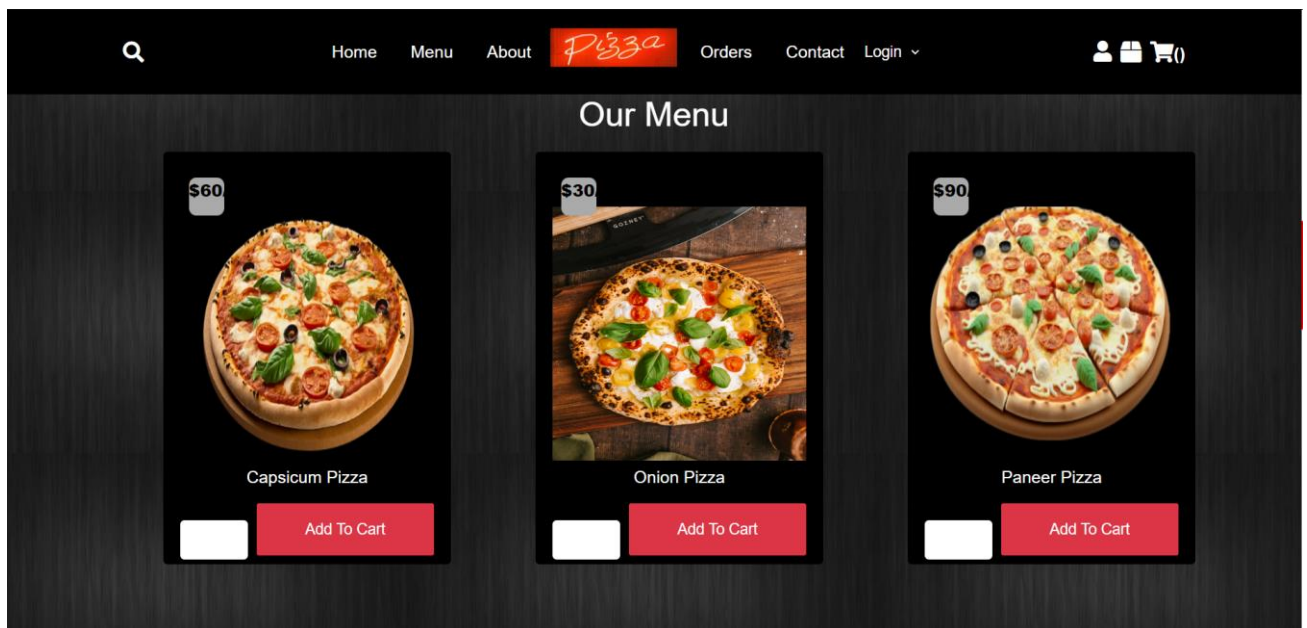


Fig 5.3 Choosing Menu

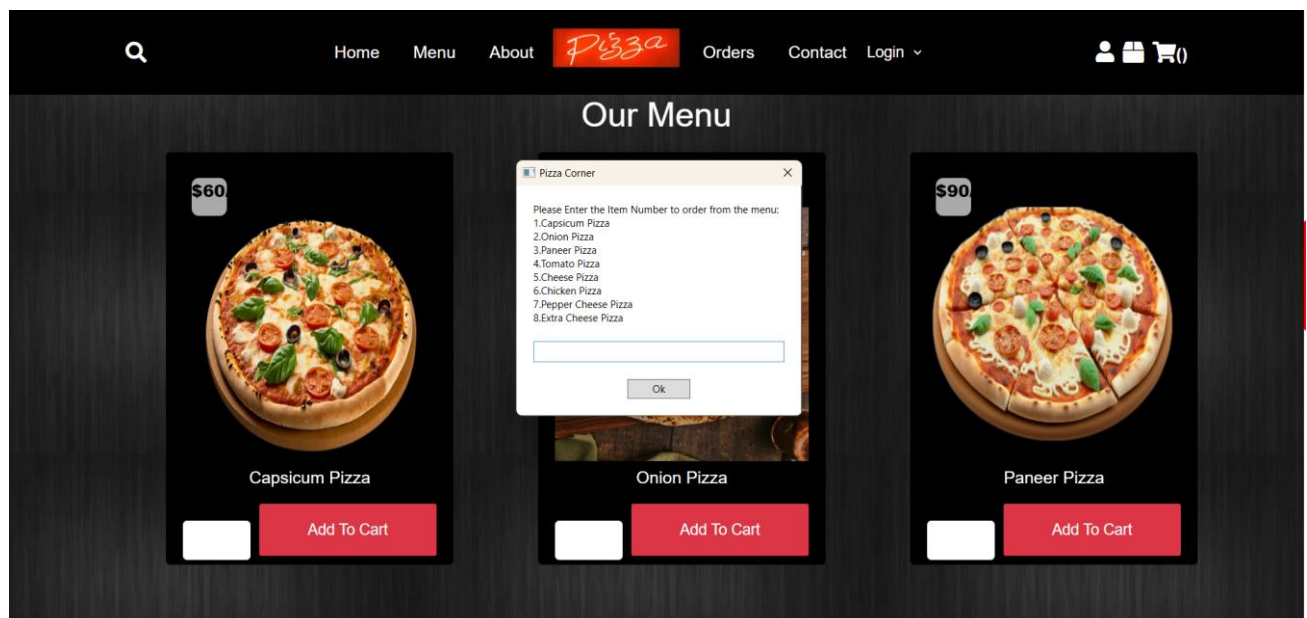


Fig 5.4 Ordering

## Order Now

Your Order Summary

**Your Name :**

**Address :**

**Payment Method**

**pin code :**

**Total Amount :**

Figure 5.5 Payment



210701164@rajalakshmi.edu.in

to me ▼

#### YOUR ORDERS

1. Paneer Pizza - 2
2. Cheese Pizza - 2

#### ORDER DETAILS

Name: santhi

Phone Number: 9342220243

Address: 22b bus santhi street

Payment Mode: Cash On Delivery

TOTAL BILL AMOUNT: \$370/-

Figure 5.6 Mail Automation

## **CHAPTER 6**

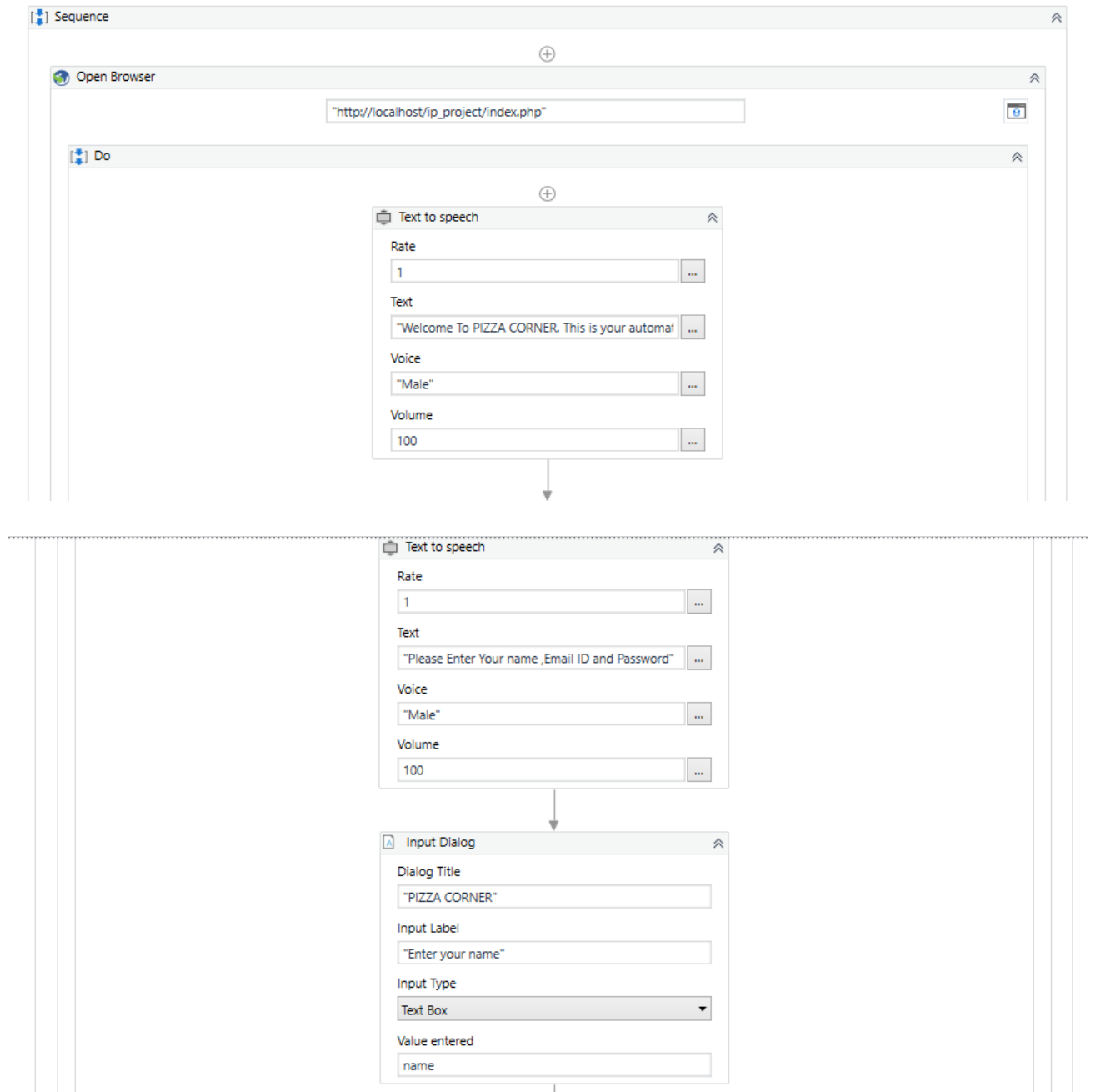
### **CONCLUSION**

In conclusion, the development of the Automated Pizza Ordering Bot with Voice Assistance in UiPath represents a transformative leap in enhancing user experiences within the realm of online food ordering. By seamlessly integrating UiPath's powerful automation capabilities with sophisticated voice recognition technology, this innovative application redefines the pizza ordering process. The meticulous planning, encompassing the definition of project scope, research, and iterative design, has resulted in a user-centric interface that streamlines the complexities of pizza customization and ordering.

The strategic decision-making logic, robust error-handling mechanisms, and secure data handling practices embedded in the system ensure a smooth and secure user journey. Through extensive testing and deployment, the bot has been fine-tuned to deliver accurate and reliable performance, showcasing the versatility of UiPath in crafting intricate automation solutions. This project not only addresses the technical complexities of automation but also introduces a layer of interactivity through voice assistance, aligning with the evolving landscape of natural language interactions in technology.

# APPENDIX

## SAMPLE PROCESS



↓

Input Dialog

Dialog Title  
"Email ID"

Input Label  
"Enter Your Email ID:"

Input Type  
Text Box

Value entered  
email

↓

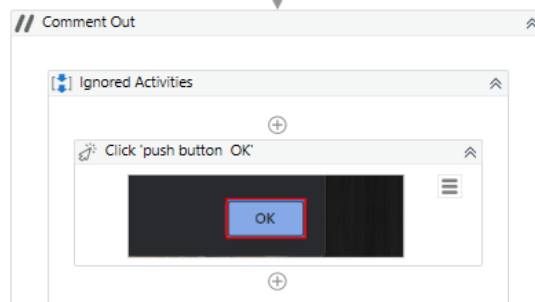
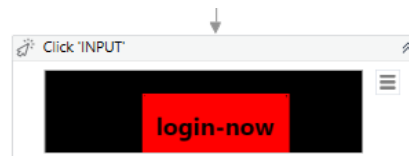
Input Dialog

Dialog Title  
"Password"

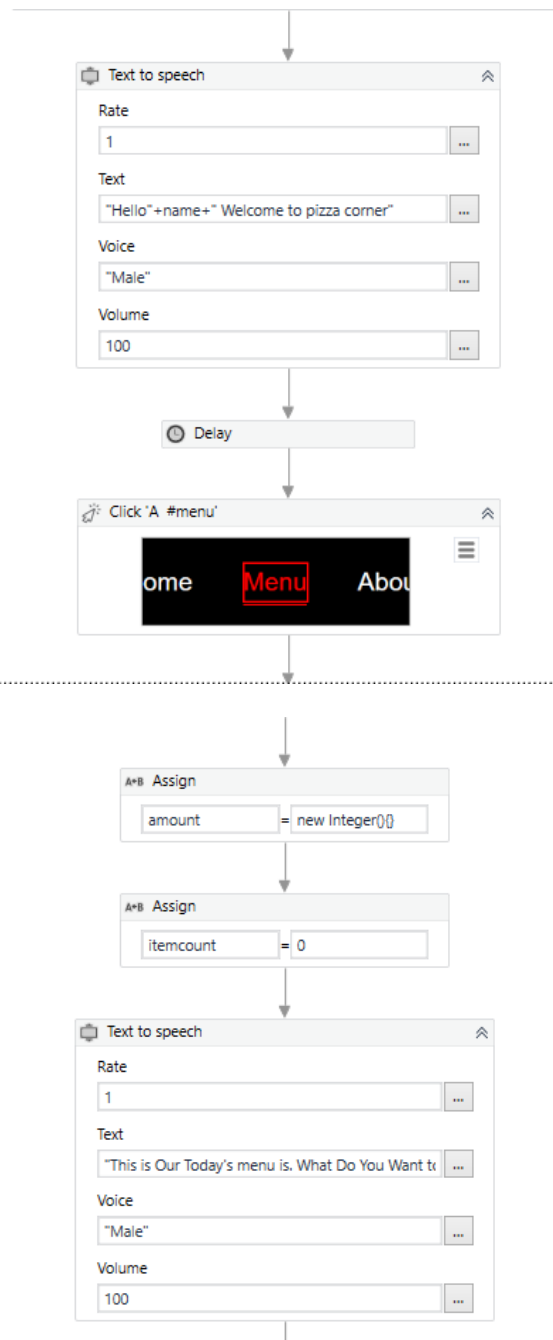
Input Label  
"Enter your Password"

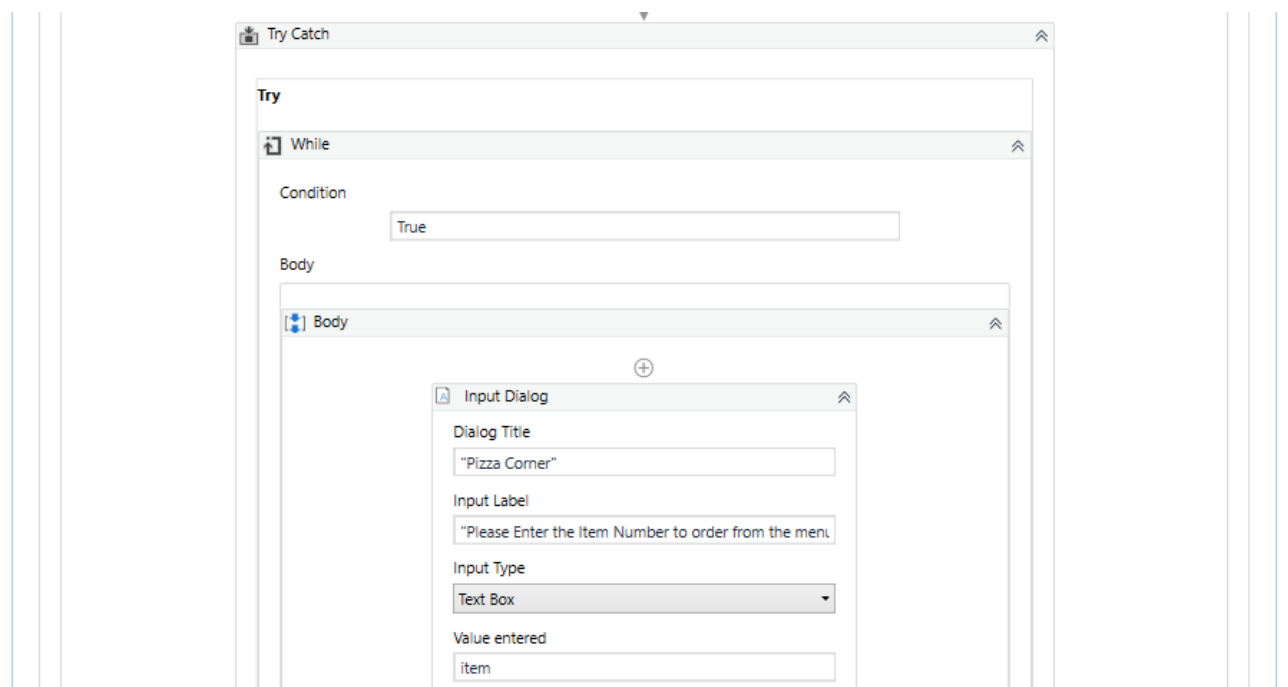
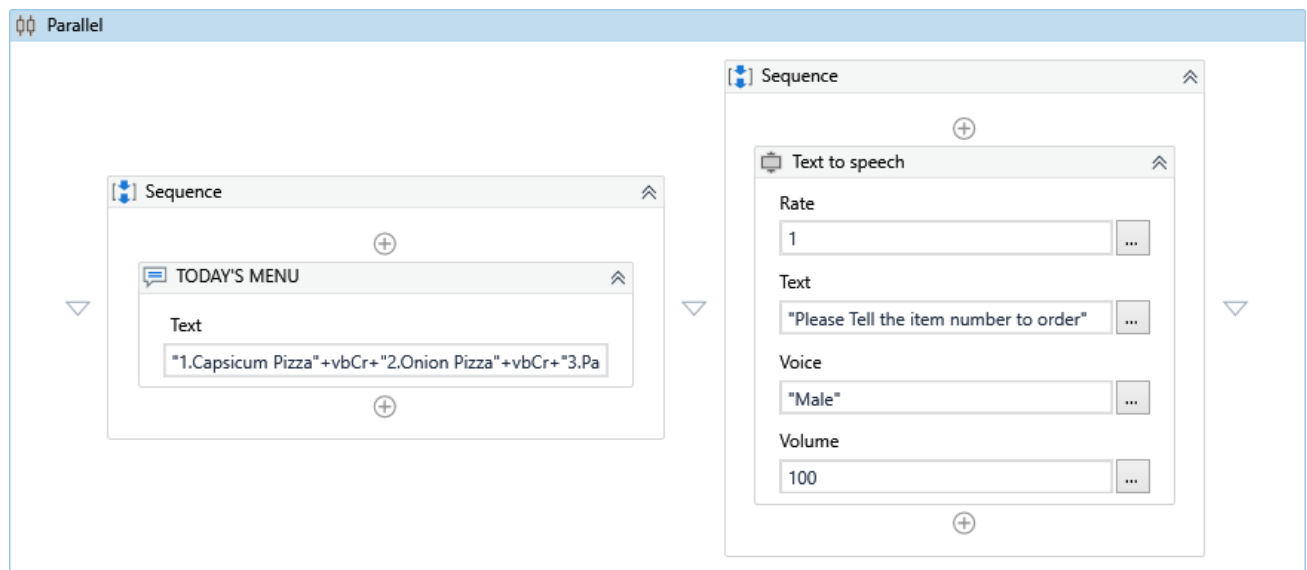
Input Type  
Text Box

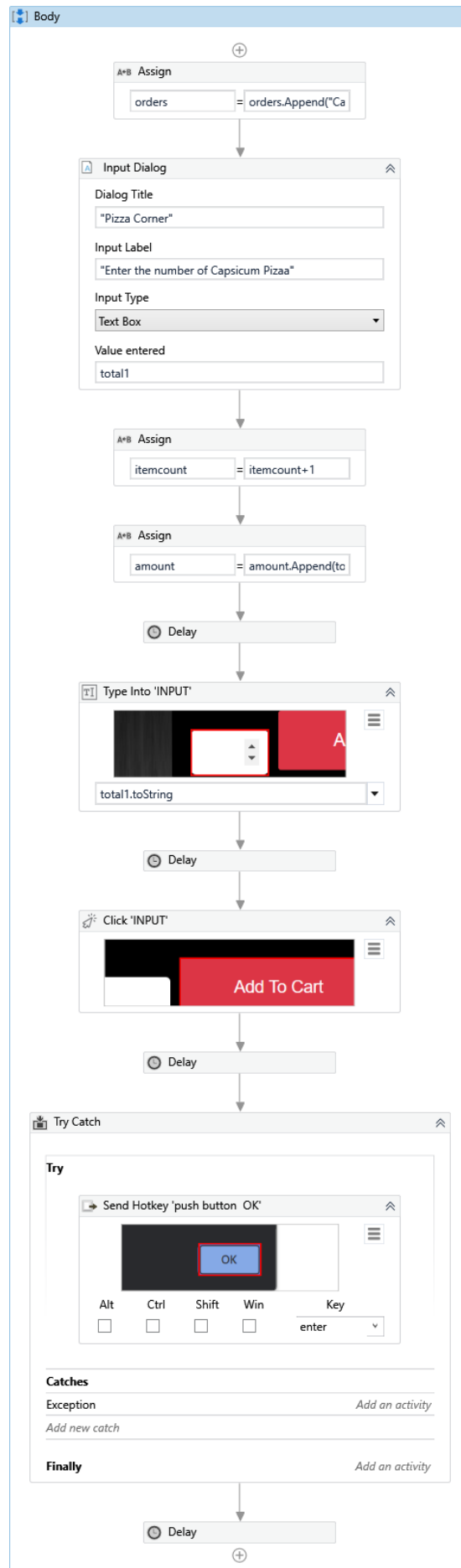
Value entered  
password









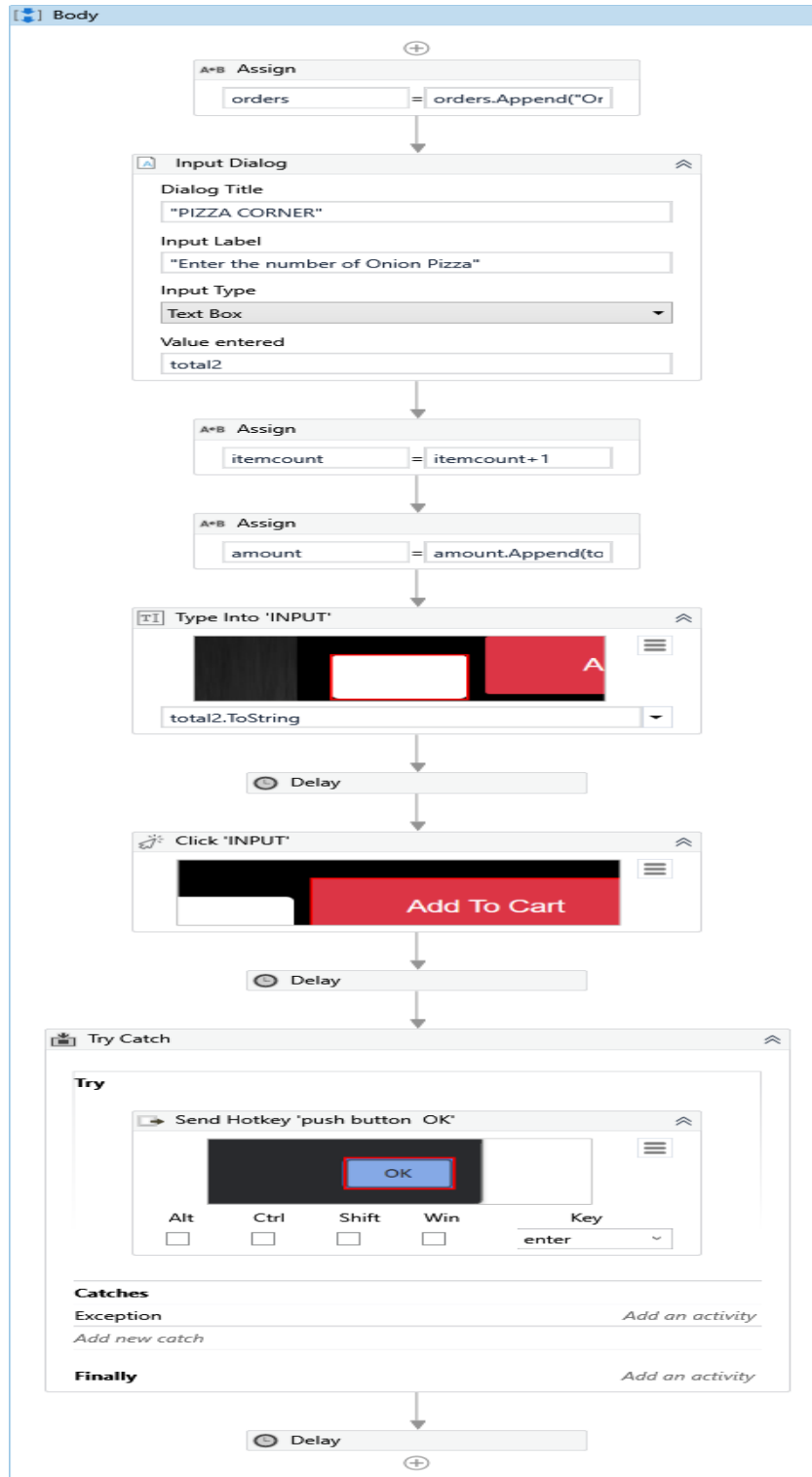


Else If - Condition

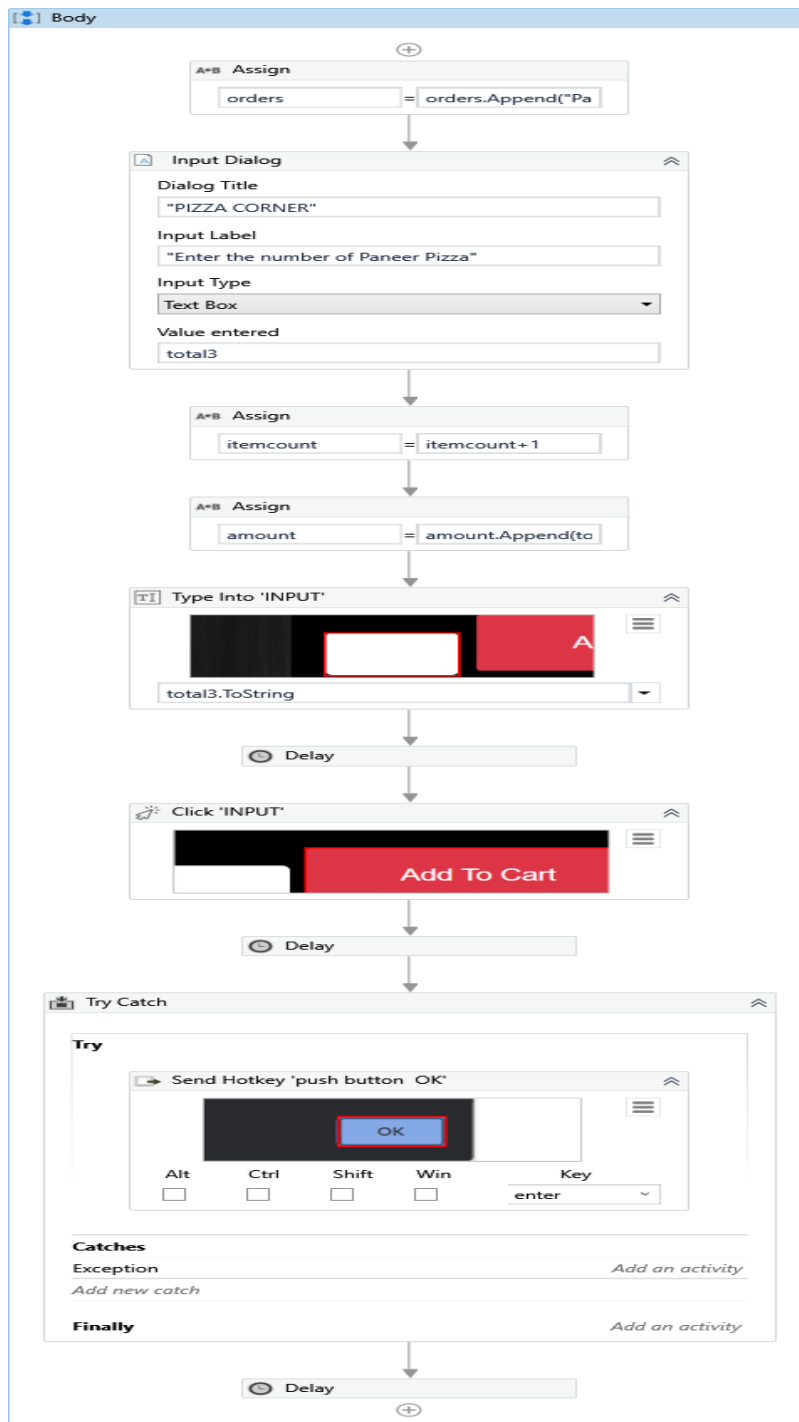
X

item=2

Then



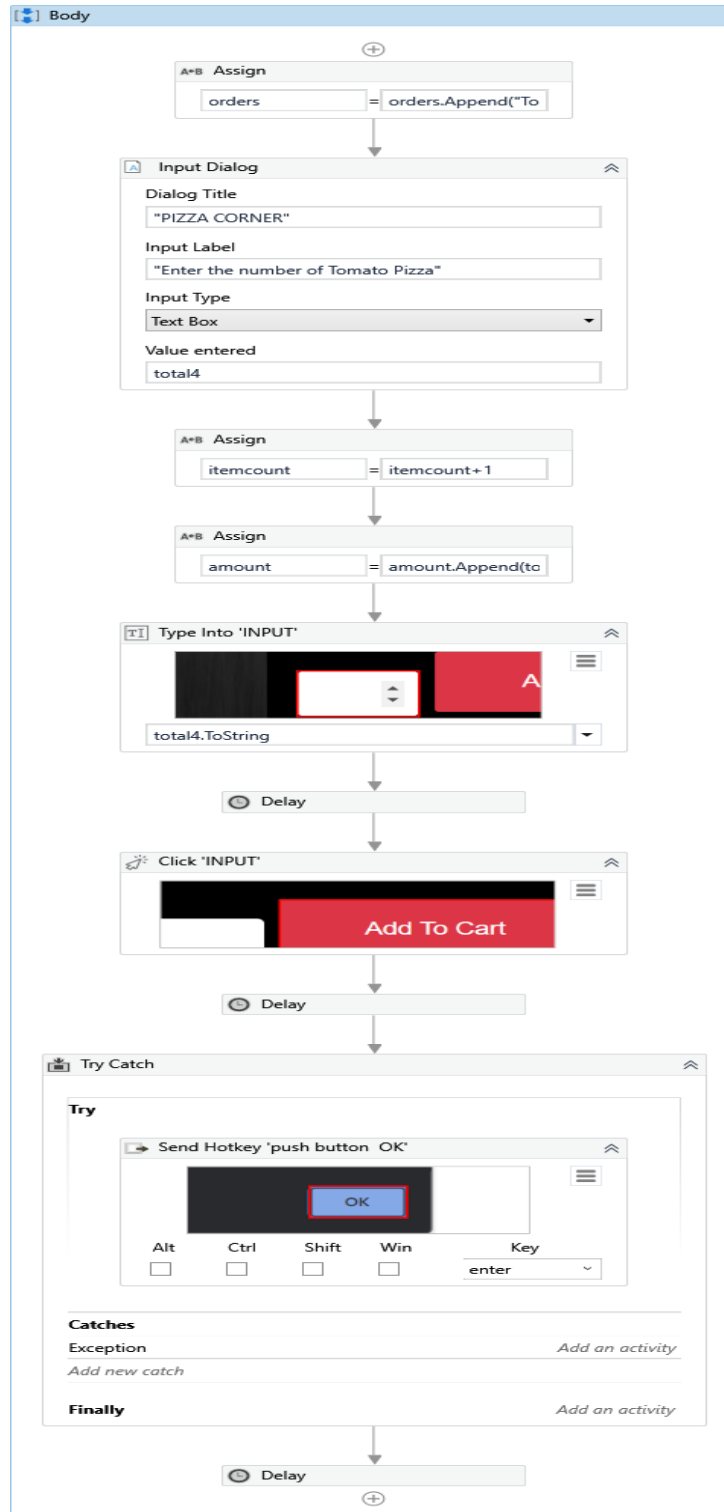
Else If - Condition	X
item=3	
Then	



Els If - Condition

item=4

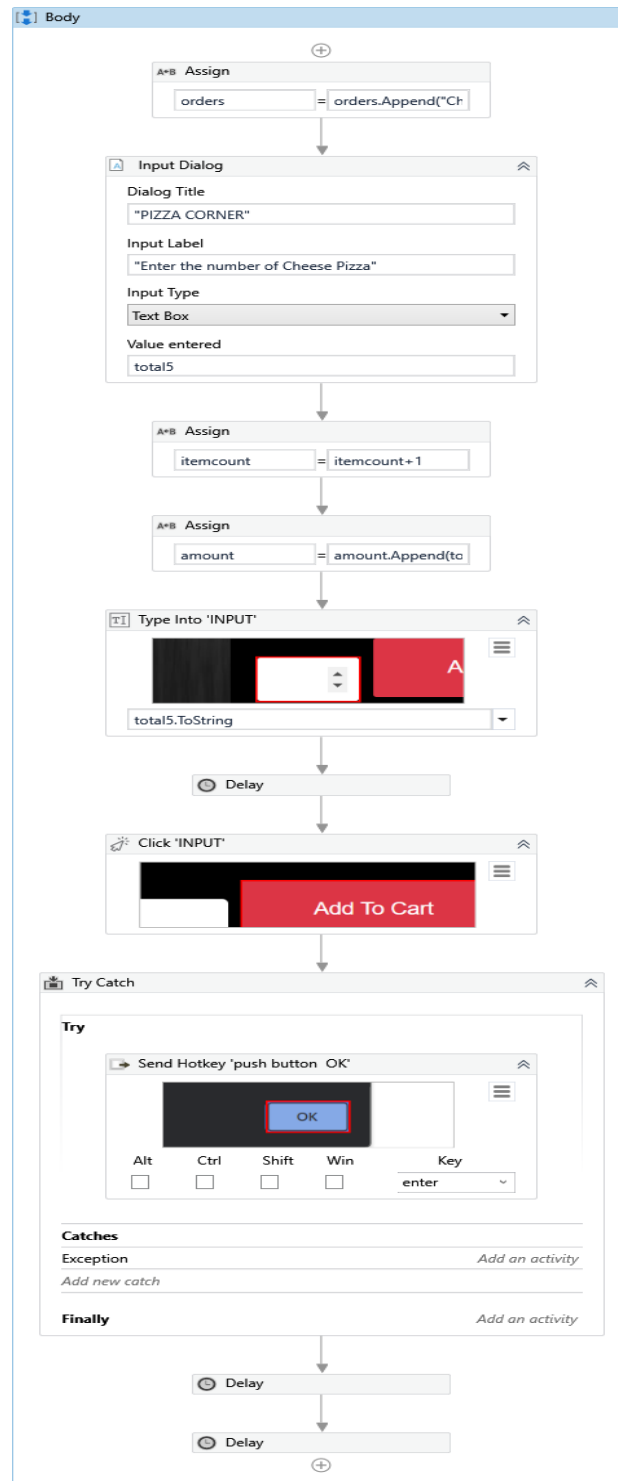
Then



Else If - Condition

item=5

Then



Try Catch

Try

Send Hotkey 'push button OK'

Alt ☐ Ctrl ☐ Shift ☐ Win ☐ Key enter

Catches

Exception [Add an activity](#)

[Add new catch](#)

Finally [Add an activity](#)

Body

Text to speech

Rate 1

Text "This is not a valid number."

Voice "Male"

Volume 100

Text to speech

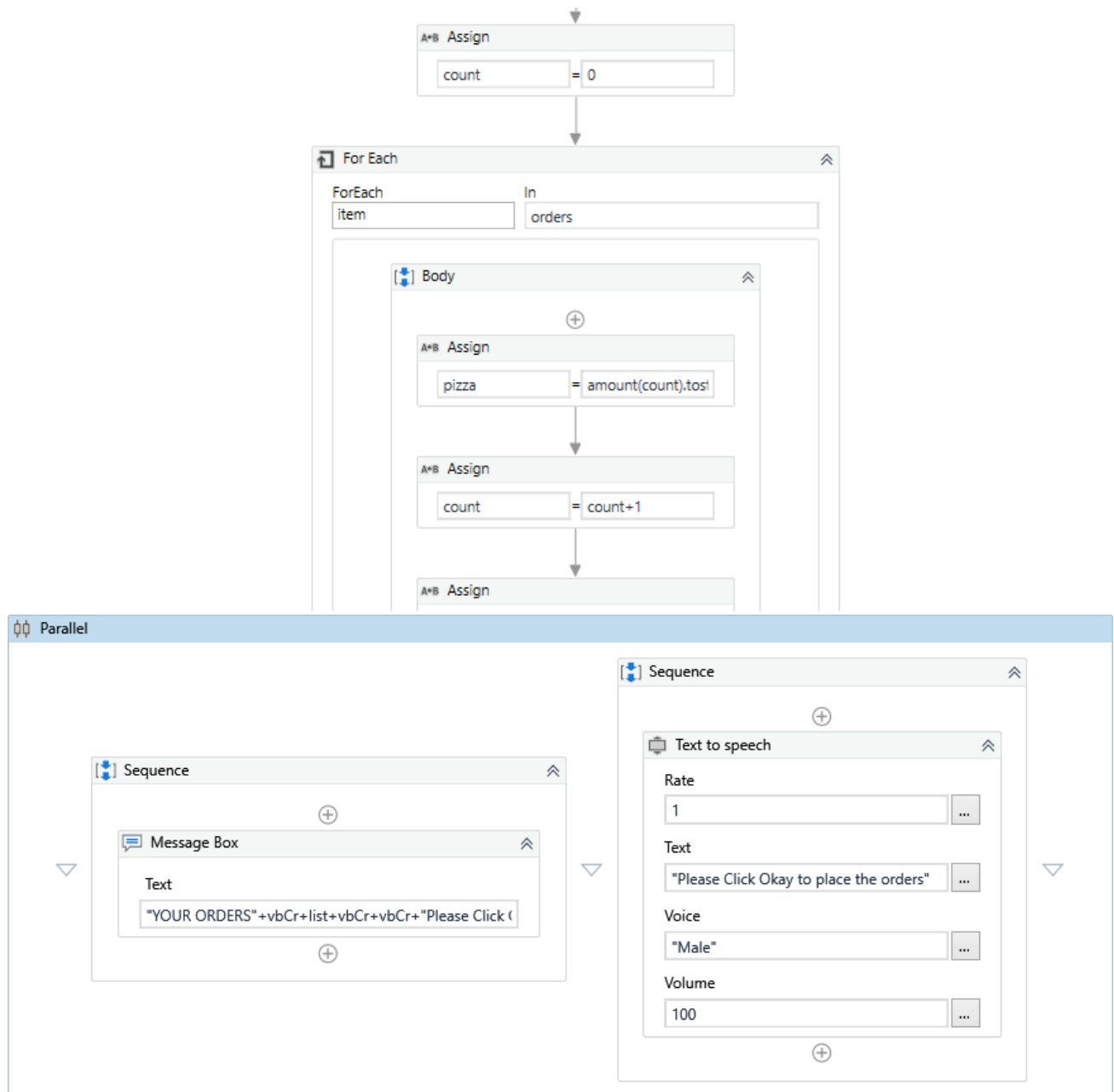
Rate 1

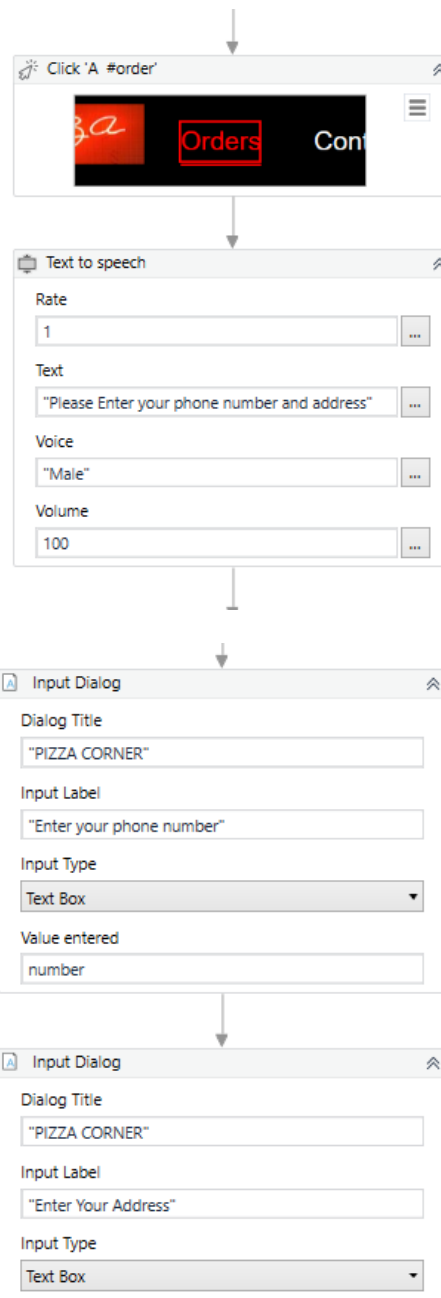
Text "Enter a valid item number"

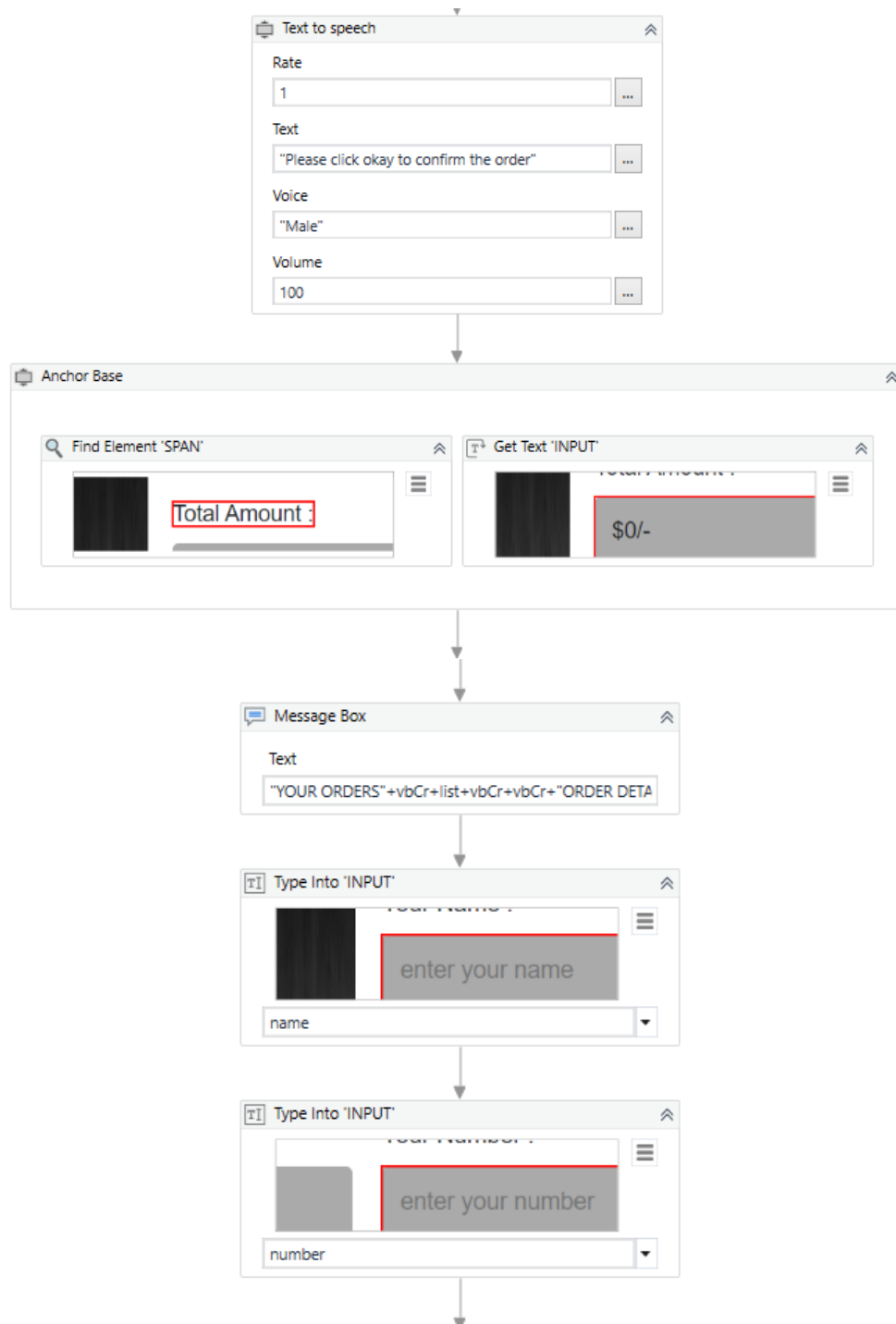
Voice "Male"

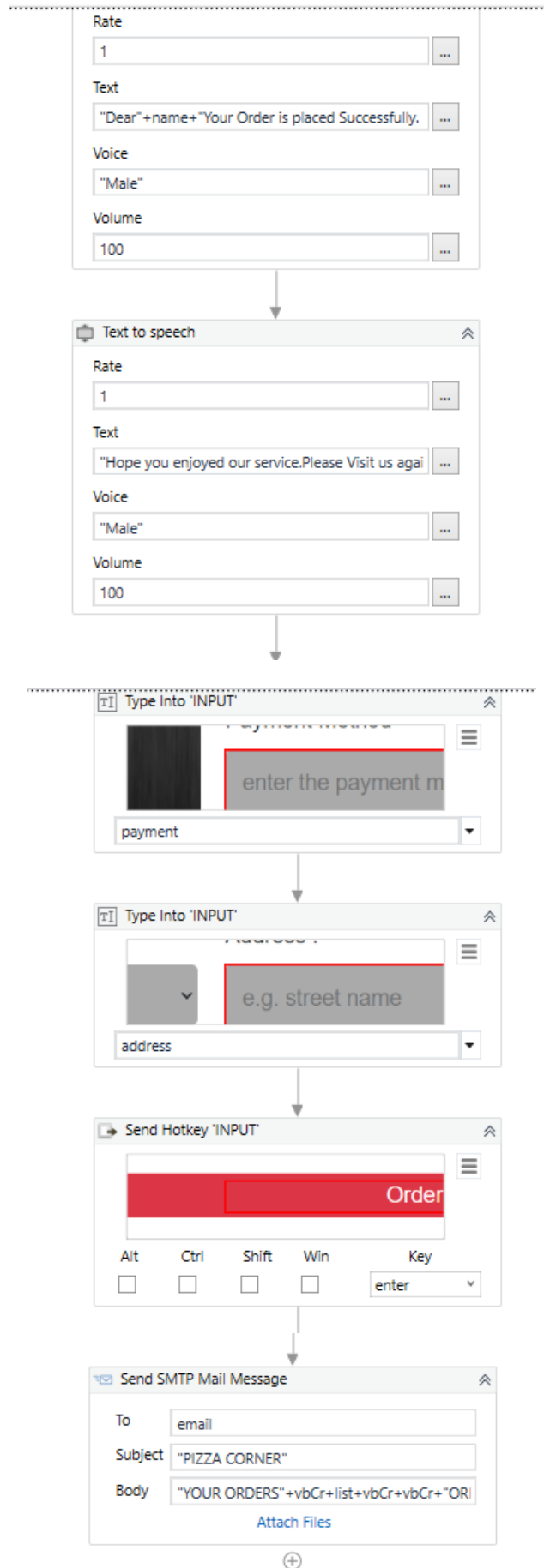
Volume 100











## REFERENCES

1. Bicking, I. 2014. Virtualenv. Consulted 01.08.2016  
<https://virtualenv.pypa.io/en/latest/>
2. Davidson, M. 2010. MySQL Server Hardening  
<http://security.stackexchange.com/questions/1138/mysql-server-hardening>
3. "Mastering UiPath" by Alok Mani Tripathi: This book covers advanced UiPath concepts and best practices.
4. "UiPath Robotic Process Automation - Second Edition" by Carl Daniel: A comprehensive guide to UiPath RPA development.
5. "Robotic Process Automation - Simple Steps to Win, Insights and Opportunities for Maxing Out Success" by Gerard Blokdijk: Explores RPA implementations and strategies.