



HIWALE ISHWAR SHASHIPAL

Qualification : B.E (Electronics Engineer)

Email Id :ishwar.hiwale@outlook.com

Mobile No. : +91 7738881173

PROFESSIONAL OBJECTIVE:

Looking for a challenging career which demands the best of my professional ability in terms of technical and analytical skill, and helps me in broadening and enhancing my current skill and knowledge. Experience in designing and implementing solutions in a organization. Strong belief in the ideology, **Organizational Growth is Self Growth and Self Growth is Organizational Growth.**

WORK EXPERIENCE:

1. Working in CrossAsyst Technologies as DevOps Engineer from September 2020 till 20th Oct 2023.

Responsibilities:-

- Deploying, automating, maintaining AWS cloud based production system to ensure the availability, performance, scalability and security of production systems.□
- Implemented and maintain fully automated CI/CD pipelines.□
- Experienced in Project Management and issue tracking tool like JIRA.□
- Experience in creating Terraform script and to build/create/update infrastructure as code depending on the project.□
- Monitored and maintained Terraform workspaces and state file for different environments.□
- Experience in application configuration, code compilation, packaging, building, automating, managing and releasing code from one environment to other.□
- Monitoring Infrastructure and ability to resolve the issues generated in Production Environment.□
- Experience working with CI/CD implementation on Micro-service architecture.□
- Manage Production, Staging, Dev, QA environments by working with product managers, developers, QA engineers during the Release and Development process.□

2. Working in Moofwd Technologies as DevOps Engineer from September 2019 till August 2020.

Responsibilities:-

- Experience with event-driven and scheduled AWS Lambda functions to trigger AWS resources.□
- Experience in Cloudformation and to automate infrastructure as code depending on the project.□
- Ability to troubleshoot the issues generated while building, deploying in Production Environment.□
- Monitoring Infrastructure with tools such as Splunk and New Relic. Setup monitoring, alerting, resolving alert conditions and checked application performance monitoring.□
- Manage Production, Staging, Dev, QA environments by working with product managers, developers, QA engineers during the Release and Development process.□
- Worked with configuration management tool Ansible. Written Ansible Playbooks to make the configuration changes in application servers as per the client request.□
- Worked on Jenkins and configure jobs in Jenkins. Experience in maintaining the CI with Jenkins□

3. Working with Vodafone India Ventures LTD(VIVL) as Cloud Specialist & Vodafone Shared Services India (VSSI) at Pune as a Senior Analyst(Level 2) from November 2017 till 30th April 2019.

Responsibilities:

-Project 1:

- Worked with AWS services like VPC, EC2, S3, ELB, VPC, EBS, RDS, IAM, Route 53, CloudWatch.
- Experience in Creating Load Balancer and Auto Scaling groups.□
- Setup/Managing VPC, Subnets, connection between different zones.□
- Creating S3 buckets in the AWS environment to store files DB Backup.□
- Creating/Managing DNS records on Amazon Route 53.□
- Creating/Managing AMI/Snapshots/Volumes, Upgrade/downgrade AWS resources (CPU, Memory, EBS)□
- Restoring the Backups Periodically to ensure the consistency of the Backups.□
- Performed Root Cause Analysis for the Production server issues and solved it & Good knowledge in shell scripts.□
- Monitoring CPU performance, Memory, Disk, Requests, logs, URL, databases, applications and uptime of the servers in 24/7 by using Cloud watch, Prometheus and Grafana.□
- Git and GitHub Source code management (Version Control System) and CI/CD tool Jenkins.□
- Working on the Remedy ticketing tool to assign the tickets to various team□

Project 2:

Working on Office 365 migration and Google Apps for Works migration.

- Creating the Project plan for the clients depending on the existing environment and complete migration.□
- Updating DNS records for Exchange Online and guiding users the various feature of Office 365 like Skype for Business, OneDrive storage and managing administrative Office 365.□
- Creating different policy in the account and taking preventative measures in the organization for security and compliance needs.□
- Coordinating various team and providing the best possible solution for the customer.□

4. Working with Paladion Network as Support Analyst (Level 2) from September 2016 till October 2017.

Responsibilities:-

- Working on Client Connect Application, providing Administration and Product Support to internal and external clients and users as per requirements.□
- Monitor Linux server production systems, applications and network performance.□
- Testing new feature introduced in the applications and detecting bugs.□
- Working with the developers of applications to advise concerning changes on system-levels.□
- Experience in creating EC2 instances and installation, configuration and managing WebServer(Apache).□
- Taking the remote session of users and providing resolution regarding various tools used in Sectest reports creation and SOC alerts generated□

5. Worked with Impact Infotech as a Technical Support Engineer from December 2015 till August 2016

Responsibilities:-

- Working on project of Microsoft office 365 and Google Apps for work.□
- Guiding customer by taking Remote session and helping them for User creation, Assigning licenses and Migration of Data.□
- Trouble shooting on issue of Exchange online, Skype for Business, One- drive.□
- DNS management of portal handling and updating.□
- Helping customer for outlook configuration and management of Anti-virus admin portal.

CERTIFICATION :

- **AWS certification.**
AWS Certified Solutions Architect - Associate
- **Red Hat Linux certification.**
Exam Ex-200 : Red hat Certified System Administrator
- **Office 365 certification.**
Exam 70-346 : Managing Office 365 Identities and Requirements.Exam 70-347 : Enabling Office 365 Services.

ACADEMIC QUALIFICATION:

Class	Board/University	Academic Year	Percentage(%)
B.E	Datta Meghe College of EngineeringMumbai University	May -2015	60.71
H.S.C	Maharashtra State Board	Feb-2011	61.17
S.S.C	Maharashtra State Board	Mar-2009	74.30

TECHNICAL SKILLS:

- **AWS Services:** EC2 ,VPC, RDS, S3, Route53 , IAM, Cloudfront, CloudWatch, Lambda, Cloud Formation.
- **DevOps Tools:** Git, Jenkins, Ansible, Terraform, Docker, Kubernetes.
- **Monitoring Tools:** Splunk, New Relic, Prometheus and Grafana, Nagios.
- **Databases:** MySQL, Postgresql and MongoDB.
- **Operating Systems:** Redhat Linux, Ubuntu and Amazon Linux.
- **Languages:** Python Scripting ,Java, PHP.

PERSONAL INFORMATION:

Name : Hiwale Ishwar Shashipal
Date of Birth : 30/10/1993
Gender : Male
Nationality : Indian
Marital status : Single
Languages Known : English, Hindi, Marathi.
Hobbies : Dancing, Listening Music, Playing Chess
Strength : Positive Attitude, Hard-Working, Learning Ability, Helping Nature.
Permanent Address : B-308, Jigar Apartment, Bhawani Nagar, Yogi dham road Kalyan (West).
Dist- Thane, Pin code 421301, Maharashtra, India.

DECLARATION:

I hereby declare that all the facts stated above are true to the best of my knowledge and belief.

Place:

Date :

(Ishwar Hiwale)