

TELAPROLU HIMA NITESH (VAM 6018)

CAREER SUMMARY

- I am an insurance professional with a total of 3 Year 6 Month (42 Months) as a Software Engineer at ValueMomentum.
- As a software Engineer worked in GEICO, 2021 - ESB 24X7 Support service Project for 1.1 Year, 1.6 Years in RoyalSundaram General Insurance as a DevOps engineer and 3 Months as FinOps Engineer in Hudson Insurance.
- As part of GEICO, I used to handle the servers, monitoring as well as Azure and Azure DevOps. In RoyalSundaram I used to handle deployment using kubernetes, Docker, Jenkins, Azure DevOps, Spring Boot application. In Hudson Insurance I used to handle to create the Power Bi dashboards, Azure Workbooks, Tagging the Resources, Cost Optimization Techniques, Azure Advisor Reports, Right Sizing the Azure Resources.
- Worked with various technologies like Azure, Azure DevOps, Azure workbooks, Azure Advisor, Tagging, Spring Boot, MySQL, Power BI, Ivanti tool, DevOps Catalog (application dashboard), Venafi, Splunk, Dynatrace, Moog soft, ALM, Toad, SQL Developer, WinSCP, DBeaver.
- Completed certifications of AZ-900 and DP-900.
- Have good knowledge of Terraform and have created basic scripts for infrastructure setup.
- Have basic knowledge of AWS Cloud with respect to EC2, ECR, ECS, RDS.
- Knowledge of ServiceNow tool and completed certification from ServiceNow.
- Knowledge of Java J2EE and completed certification from WIPRO.

TECHNICAL SKILLS

Cloud Technologies	Azure DevOps
Languages:	Java, Python (Basics)
Databases:	SQL Server, Oracle 11g, PL/SQL (Basics)
Web Technologies:	HTML, CSS, JS
Application Tools:	Visual Studio, ADO, MS Office, AutoCAD, BMC Remedy
Operating Systems:	Windows 7, 8, 10
Version Control:	GitHub, SVN
Methodologies:	Agile, Waterfall

ACADEMIC QUALIFICATION

- Bachelor of Technology from Koneru Lakshmaiah Education Foundation (K L University), Vijayawada, Andhra Pradesh (2021)
- Intermediate from MATRIX IIT Academy, Guntur, Andhra Pradesh (2017)
- SSC from NARAYANA Group of Schools, Guntur, Andhra Pradesh (2015)

CERTIFICATIONS

- Microsoft - Azure Fundamentals (AZ-900), Azure Data Fundamentals (DP-900).
- ServiceNow Certified System Administrator (CSA) from ServiceNow
- Robotic Process of Automation (Essentials & Advanced) from Automation Anywhere University.
- SQL from Oracle.
- Mulesoft MCD Level 1 from Mulesoft.
- Java J2EE from WIPRO.

PROJECT SUMMARY

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Project Name	GEICO, 2021 - ESB 24X7 Support service - Campbell - ValueMomentum - Grandfathered
Client Name	GEICO, Unites States
Duration	Nov'21 – Dec'22
Role	Software Engineer
Technology Solution	Azure Service Bus, Splunk, Mulesoft
Responsibilities	<p>Work Experience in GEICO ESB 24/7 Support Project: 1 Year</p> <ul style="list-style-type: none"> • Worked on Azure, Mule ESB, Remedy, ADO, Splunk, ASB explorer, Dynatrace, Ivanti. • In Azure we used to monitor the Subscriptions of Prod and Non-Prod. • Mule ESB: We check the Server logs, application logs and cluster health checks by using Any point Platform. • Remedy: Once we used to create any ticket/Change Requests etc. right now we are using ADO Boards as ticketing tool. • ADO: We used to create Tickets, story blockers, user stories and participate in Sprint planning/Retrospective. • Splunk: We used to monitor the windows server logs using the queries, creating, updating the alerts. • ASB Explorer: We used to change the TTL, delete the subscription and clear the backlog messages. • Dynatrace: we used to monitor the infrastructure and visibility across hosts, VMs. • Ivanti: We used to patch the Azure window servers every month depending on the patches released.

Project Name	Royal Sundaram General Insurance
Client Name	Royal Sundaram General Insurance, Chennai, India.
Duration	Dec'22 – May'24
Role	Software Engineer
Technology Solution	Azure, Azure DevOps, Power Bi, kubernetes, Docker

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Responsibilities	<p>Work Experience in Royal Sundaram General Insurance: 1.6 Years</p> <ul style="list-style-type: none"> • Set up CI/CD pipelines for Microservices and integrated tools such as Maven, SonarQube, Jenkins for providing immediate feedback to DEV teams after code check-in. • Implemented Release management workflow for QA, UAT and Prod environments. • Migrated legacy applications by setting up CI/CD pipelines on Jenkins. • Moved code from SVN (Version Control) to Azure DevOps Repositories, creating pipelines, releases to Kubernetes cloud and ACR. • Worked on Power Bi, ALM, SQL, Toad, SQL Developer, WinSCP, DBeaver. • Created Monitoring dashboards for Kubernetes cluster using Prometheus and Grafana. Checking logs of Kubernetes cluster using Skooner dashboard. • Coordinated with team for 100% on time delivery using Agile Model • Created a Spring Boot application for website and deployed to the AKS cluster using docker images. • In Some part of time used to handle the ALM tickets which comes from the customers and resolving them by getting the appropriate data from SQL servers.
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Project Name	Hudson Insurance
Client Name	Hudson Insurance
Duration	June'24 – September'24
Role	FinOps Engineer
Technology Solution	Azure Cost Optimization, Power Bi, Tagging, Advisor, Azure Workbooks
Responsibilities	<p>Work Experience in Hudson Insurance: 3 Months</p> <ul style="list-style-type: none"> • Created a Power Bi Dashboards for monitoring the cost related things. • Tagged all the Azure resources. • Advised some cost optimization techniques to reduce the cost. • Created some Azure workbooks for identifying the orphan resources in Azure and the metrics for the resources.
