

TELAPROLU HIMA NITESH (VAM 6018)

CAREER SUMMARY

- I am an insurance professional with a total of 3 Year 0 Month (36 Months) as a Software Engineer at ValueMomentum.
- As a software Engineer worked in GEICO, 2021 - ESB 24X7 Support service Project for 1.1 Year and 6 months in RoyalSundaram General Insurance as a DevOps/FinOps engineer.
- As part of GEICO, I used to handle the servers, monitoring as well as Azure and Azure DevOps. In RoyalSundaram I used to handle deployment support and Cost Optimization.
- Worked with various technologies like Azure, Azure DevOps, MySQL, Power BI, Ivanti tool, DevOps Catalog (application dashboard), Venafi, Splunk, Dynatrace, Moog soft, ALM, Toad, SQL Developer, WinSCP, DBeaver.
- Knowledge of Power BI and worked on dashboard creation for the current project.
- Knowledge of SQL and completed certification from Oracle.
- Knowledge of RPA (Robotic Process of Automation) and completed certification from automation anywhere university.
- Knowledge of ServiceNow tool and completed certification from ServiceNow.
- Knowledge of Java J2EE and completed certification from WIPRO.

TECHNICAL SKILLS

Languages:	C, Java, Python (Basics)
Databases:	SQL Server, Oracle 11g, PL/SQL (Basics)
Web Technologies:	HTML, CSS
Application Tools:	Visual Studio, JIRA, ADO, MS Office, AutoCAD, BMC Remedy
Operating Systems:	Windows 7, 8, 10, Ubuntu
Version Control:	GitHub, SVN
Methodologies:	Agile, Waterfall

ACADEMIC QUALIFICATION

- Bachelor of Technology from Koneru Lakshmaiah Education Foundation (K L University), Vijayawada, Andhra Pradesh (2021)
- Intermediate from MATRIX IIT Academy, Guntur, Andhra Pradesh (2017)
- SSC from NARAYANA Group of Schools, Guntur, Andhra Pradesh (2015)

CERTIFICATIONS

- Microsoft - Azure Fundamentals (AZ-900), Azure Data Fundamentals (DP-900).
- ServiceNow Certified System Administrator (CSA) from ServiceNow
- Robotic Process of Automation (Essentials & Advanced) from Automation Anywhere University.
- SQL from Oracle.
- Mulesoft MCD Level 1 from Mulesoft.
- Java J2EE from WIPRO.

PROJECT SUMMARY

Project Name	GEICO, 2021 - ESB 24X7 Support service - Campbell - ValueMomentum - Grandfathered
Client Name	GEICO, Unites States
Duration	Nov'21 – Nov'22

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Role	Software Engineer
Technology Solution	Azure Service Bus, Splunk, Mulesoft
Responsibilities	<p>Work Experience in GEICO ESB 24/7 Support Project: 1 Year</p> <ul style="list-style-type: none"> • Worked on Azure, Mule ESB, Remedy, ADO, Splunk, ASB explorer, Dynatrace, Ivanti. • In Azure we used to monitor the Subscriptions of Prod and Non-Prod. • Mule ESB: We check the Server logs, application logs and cluster health checks by using Any point Platform. • Remedy: Once we used to create any ticket/Change Requests etc. right now we are using ADO Boards as ticketing tool. • ADO: We used to create Tickets, story blockers, user stories and participate in Sprint planning/Retrospective. • Splunk: We used to monitor the windows server logs using the queries, creating, updating the alerts. • ASB Explorer: We used to change the TTL, delete the subscription and clear the backlog messages. • Dynatrace: we used to monitor the infrastructure and visibility across hosts, VMs. • Ivanti: We used to patch the Azure window servers every month depending on the patches released.

Project Name	Royal Sundaram General Insurance
Client Name	Royal Sundaram General Insurance, Chennai, India.
Duration	Dec'22 – May'24
Role	Software Engineer
Technology Solution	Azure, Azure DevOps, Power Bi, Prometheus, Grafana, Cost Optimisation.
Responsibilities	<p>Work Experience in Royal Sundaram General Insurance: 1.6 Months</p> <ul style="list-style-type: none"> • Worked on Azure, Azure DevOps, CI/CD Pipelines, Jenkins, Kubernetes, Power Bi, ALM, MySQL, Toad, SQL Developer, WinSCP, DBeaver. • Moved code from SVN (Version Control) to Azure DevOps Repositories, creating pipelines and releases. • Created Monitoring dashboards using Prometheus and Grafana. • Implemented Cost Optimization for the Azure kubernetes cluster on/off, Virtual Machines, SQL DB turn off/on. • In Some part of time used to handle the ALM tickets which comes from the customers and resolving them by getting the appropriate data from SQL servers.
