KRISHNA MOHAN CHAUDHARY

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PROGRAM PORTFOLIO MANAGEMENT | DELIVERY MANAGEMENT

Experienced Program Manager with 17+ years in Generative AI, Agile methodologies, and Program Management. Proven success in leading high-performance teams and delivering complex projects.

PROFESSIONAL SYNOPSIS

- Experienced Generative AI Program Manager with a proven track record of delivering high-impact AI projects and leading cross-functional teams.
- Conducted in-depth comparative analysis of **LLMs (Claudia Haiku, GPT-3.5, GPT-4, Sonnet)** to optimize cost, performance, and accuracy for AI solutions.
- **Spearheaded the successful delivery of the company's first Generative AI project in Global Trade Management, resulting in 30% efficiency increase on Customer finding HS Number**
- **Generative AI Project Delivery:** Successfully delivered the 1st Gen AI project in the Global Trade Management domain.
- Demonstrated exceptional program management skills, overseeing a **$40M** account and ensuring successful delivery of projects across diverse domains (Accounting, Global Trade, BFSI, HCM, Property Management) for clients including Thomson Reuters, Aviva, RBS, ACA, and ADP.
- Expertise in Agile methodologies (**SAFe, Scrum, Kanban, Lean**) and SDLC, enabling efficient & effective project execution.
- **Technical Knowledge:** Deep knowledge of distributed systems, large-scale web applications, microservices, and SPAs.
- **Process Automation:** Ability to analyze business process operations to determine opportunities for automation.
- **Engineering and Analytical Skills**: Adept in engineering and analytical skills, capable of diagnosing problems and weaknesses in existing software and implementing solutions.
- **Multi-Project Management**: Proven ability to work on multiple projects and successfully deliver solutions ensuring the highest quality, often in complex and challenging customer environments.

Technical Skill

- Copilot & GPT-4 for Coding/User Story.
- Microsoft technologies C#, ASP .net, REST Web API, MVC, MS SQL, .net core, Entity Framework
- Front-end technologies Angular,AngularJS, HTML5, CSS3, NodeJS, JavaScript
- GIT, Azure DevOps, Jira, Jenkins, Confluence, TFS
- Cloud/Mobile: -GCP, AWS, Azure, Xamarin

- Design pattern, IoC, TDD, DDD, CQRS
- **UI/UX tool** InVision Studio, Figma
- Unity, Moq,Xunit,NUnit, Selenium,
- SonarQube, Kibana , DataDog
- CI/CD Pipeline , Automation projects
- Power BI, Power App etc
- Microservices, Cloud applications migration

CORE COMPETENCES

- Gen AI Project Management
- Program/Portfolio Management
- Leadership skills
- Team Management, Servant Leader
- Experience with Greenfield projects
- Proven ability in transforming teams into POD/HPT
- Risk Management

- Delivery Management
- Stakeholder engagement and management
- Partner/Vendor Management
- Critical Thinking, Complex Problem Solver
- Incident/Problem/Change Management
- P&L responsibility
- **Agile Transformation**

ACADEMIC DOSSIER

- **Bachelor of Engineering (Computer Science)** from UIET Kanpur University, UP (India)

PROFESSIONAL CERTIFICATIONS

- **Gen AI Overview from Project Manager** From PMI
- **AI & Agility** by Scrum Alliance
- Certified **SAFe 5.1 Agilist**, Scaled Agile
- Certified **Scrum Product Owner**, Scrum Alliance

- *GCP (Digital Cloud Leader)* – google
- Certified **AWS Cloud Practitioner,** AWS
- Certified SAFe 5.1 Agilist, Scaled Agile

WORK HISTORY

ORGANIZATION	DESIGNATION	DURATION
EPAM INDIA PVT LTD	*Delivery/Project Manager*	Apr 2021 – Till date
REALPAGE INDIA PVT LDT, Hyderabad, India	*Sr. Product development Manager*	Feb 2017 – Apr 2021
VALUELABS PVT. LTD., Hyderabad, India	*Project Lead*	May 2016 – Feb 2017
SUMTOTAL (Skillsoft), Hyderabad, India	*Development Lead*	Dec 2015 - May 2016
ADP India Pvt Ltd	Consultant/Project Lead	Sep 2013–Dec 2015
CSC INDIA LTD., Noida, India	*Service Delivery coordinator*	Aug 2006 – Sep 2013
Convergent Technology, Gurgaon, India	*Software engineer*	Oct-2005-June 2006

@EPAM India as Technical Program Manager (Client – Thomson Reuters)

Project Overview: Led a cutting-edge Generative AI project aimed at revolutionizing the Global Trade Management System. The project focused on leveraging AI to optimize traffic flow, enhance real-time decision-making, and improve overall efficiency in global trade logistics. Managed the Gen AI Project for a high-profile client, delivering advanced AI solutions to improve operational efficiencies

- **Project Leadership**: Directed a cross-functional team of data scientists, AI engineers, and logistics experts to develop and implement AI-driven solutions applications that increased operational efficiency **by 25%**
- Implemented machine learning models that enhanced customer engagement, resulting in **a 40%** improvement in user experience metrics
- Spearheaded the integration of AI technologies across cross-functional teams, leading to **a 8%** reduction in time-to-market for new products
- Monitored and compared **cutting-edge AI technologies** different **LLMs, including Claudia Haiku, GPT-3.5, GPT-4, and Sonnet, based on cost, benefits, and result accuracy**
- **AI Model Development:** Oversaw the design and deployment of advanced AI models for traffic prediction, route optimization, and anomaly detection.
- **Strategic Planning:** Formulated and executed project strategies, ensuring alignment with organizational goals and industry standards.
- **Quality Improvement:** Implemented quality improvement initiatives that enhanced the reliability & accuracy of AI models and system outputs, resulting in a **30%** reduction in defect rate and an increase in the overall quality index.
- **Performance Monitoring:** Established metrics and KPIs to monitor project progress, ensuring timely delivery and adherence to quality standards.
- **Pipeline Optimization:** Refined and overhauled the build pipeline, improving performance **by 62%.**
- **Agile Transformation:** Led Agile transformation across 12 teams, improving processes and sustainability, and reducing waste by 15-20%, thereby enhancing productivity.
- **Training and Development:** Facilitated training sessions for team members and stakeholders to enhance understanding and adoption of AI technologies.
- Managed technical programs developing and delivering **SaaS application** corporate tax (Accounting and GTM).
- Always received perfect business partner satisfaction score and Quality Score. **CSAT of 9+**
- Collaborated with product management to ensure AI solutions met client expectations and delivered value.

@ REALPAGE INDIA Pvt LDT as (Sr. Product Development Manager):

- Lead cross-functional technical team of 18-20 engineers (Dev/QA/BA) and revamped engineering processes, implementing weekly code sprint, agile methodologies, and code reviews.

- Debugged issues to unlock daily builds, managed project schedules and coordinated project goals.
- Launched internal tech-talk program to evangelize new technologies & build attendance to an avg of 40+ people.
- Established and rolled out better development practices for team to improve productivity and product quality, including readability guidelines, timeline estimates, Agile development, "**no -meeting Wednesdays**" and "**Net zero defect**"
- **Scoping New Engagements:** estimations, RFPs, build processes and procedures, training requirements.
- Led project to redesign web application and developed new data driven approach.
- Designed and led two usability studies with more than 60 people participating.
- Designed architecting solutions, Release Reports, Closure Reports, Project Kickoff.
- Created presentations in a concise & well-researched manner on new product feature ideas & opportunities collaborating with product owner's implementation of Agile Methodology.
- Acted as a liaison between several levels of the organization with business process evaluations and improvement.
- Managed weekly status reports for SVP of engineering by synthesizing information from three teams of 18 engineers

PROFESSIONAL ACHIEVEMENTS

- **EPAM Account Impact Award** for growing the account and keeping 13 team deliverables on Time.
- Awarded **Business Team of the year** twice awards for promise to deliver & outstanding performance for various releases in RealPage in year 2018 & 2020 .
- MAD award for saving $50K by implementation of automated Sanity testing (Selenium) as part of CI/CD.
- Hackathon mentorship: Placed 2nd out of 35 teams in RealPage Hackathon 2019.

REFERENCES AVAILABLE UPON REQUEST