ELLIE WHITE

Junior Java Developer

✉ e.white@email.com
📞 (123) 456-7890
📍 Bellevue, WA
🔗 LinkedIn
🔗 Github

EDUCATION

Bachelor of Science
Computer Science
University of Washington
📅 2013 - 2017
📍 Seattle, WA

SKILLS

- JDeveloper
- Bitbucket
- sbt (Scala Build Tool)
- PowerMock
- Play Framework
- Microsoft SQL Server
- Oracle WebLogic
- Apache CXF

WORK EXPERIENCE

Junior Java Developer
T-Mobile US, Inc.

📅 2022 - current   📍 Bellevue, WA

- Created 6 Java-based web applications for T-Mobile's internal teams on JDeveloper, **ensuring all programs had an average uptime rate of 98.4%**
- Participated in Agile meetings, delivering high-quality code on schedule, completing sprints 2 days ahead of schedule
- Worked with various teams to implement RESTful APIs using Apache CXF, improving system interoperability and reducing API response time by 0.3 seconds
- Designed unit tests on PowerMock, decreasing post-deployment bug findings by 71%

Database Administrator
F5 Networks

📅 2018 - 2022   📍 Seattle, WA

- Managed 3 Microsoft SQL Server databases for F5 Networks, helping the IT team focus on troubleshooting critical applications during emergencies
- Enforced database security protocols by restricting write access to codes on Bitbucket, resulting in a 13% drop in security incidents
- Optimized database performance by fine-tuning queries, making the primary system 11% more responsive on mobiles
- Developed disaster recovery solutions, **minimizing data loss by 61%** in the event of a system failure

Help Desk Technician
Nordstrom

📅 2017 - 2018   📍 Seattle, WA

- Provided technical support to Nordstrom customers via phone and email, resolving 39 tickets per day
- Used a customized ticketing system to track Play Framework-related support requests from employees, maintaining a response time of under 7 minutes
- Diagnosed 4 systems to identify and resolve common software issues, **lowering recurring technical issues by 22%**
- Configured desktops and laptops, ensuring smooth functioning of the Nordstrom application with an average 97% satisfaction rate among users