# TELAPROLU HIMA NITESH (VAM 6018)

## CAREER SUMMARY

- I am an insurance professional with a total of 2 Year 8 Month (32 Months) as a Software Engineer at ValueMomentum.
- As a software Engineer worked in GEICO, 2021 - ESB 24X7 Support service Project for 1.1 Year and 6 months in RoyalSundaram General Insurance as a DevOps engineer.
- As part of GEICO, I used to handle the servers, monitoring as well as Azure and Azure DevOps. In RoyalSundaram I used to handle deployment using kubernetes, Docker, Jenkins, Azure DevOps.
- Worked with various technologies like Azure, Azure DevOps, MySQL, Power BI, Ivanti tool, DevOps Catalog (application dashboard), Venafi, Splunk, Dynatrace, Moog soft, ALM, Toad, SQL Developer, WinSCP, DBeaver.
- Knowledge of Power BI and worked on dashboard creation for the current project.
- Knowledge of SQL and completed certification from Oracle.
- Knowledge of RPA (Robotic Process of Automation) and completed certification from automation anywhere university.
- Knowledge of ServiceNow tool and completed certification from ServiceNow.
- Knowledge of Java J2EE and completed certification from WIPRO.

## TECHNICAL SKILLS

| | |
|---|---|
| Languages: | C, Java, Python (Basics) |
| Databases: | SQL Server, Oracle 11g, PL/SQL (Basics) |
| Web Technologies: | HTML, CSS |
| Application Tools: | Visual Studio, JIRA, ADO, MS Office, AutoCAD, BMC Remedy |
| Operating Systems: | Windows 7, 8, 10, Ubuntu |
| Version Control: | GitHub, SVN |
| Methodologies: | Agile, Waterfall |

## ACADEMIC QUALIFICATION

- Bachelor of Technology from Koneru Lakshmaiah Education Foundation (K L University), Vijayawada, Andhra Pradesh (2021)    CGPA: 9.0
- Intermediate from MATRIX IIT Academy, Guntur, Andhra Pradesh (2017)
- SSC from NARAYANA Group of Schools, Guntur, Andhra Pradesh (2015)

## CERTIFICATIONS

- Microsoft - Azure Fundamentals (AZ-900), Azure Data Fundamentals (DP-900).
- ServiceNow Certified System Administrator (CSA) from ServiceNow
- Robotic Process of Automation (Essentials & Advanced) from Automation Anywhere University.
- SQL from Oracle.
- Mulesoft MCD Level 1 from Mulesoft.
- Java J2EE from WIPRO.

## PROJECT SUMMARY

| | |
|---|---|
| **Project Name** | GEICO, 2021 - ESB 24X7 Support service - Campbell - ValueMomentum - Grandfathered |
| **Client Name** | GEICO, Unites States |
| **Duration** | Nov'21 – Dec'22 |

# TELAPROLU HIMA NITESH (VAM 6018)

| Role | Software Engineer |
|---|---|
| Technology Solution | Azure Service Bus, Splunk, Mulesoft |
| **Responsibilities** | Work Experience in GEICO ESB 24/7 Support Project: 1 Year<br>• Worked on Azure, Mule ESB, Remedy, ADO, Splunk, ASB explorer, Dynatrace, Ivanti.<br>• In Azure we used to monitor the Subscriptions of Prod and Non-Prod.<br>• Mule ESB: We check the Server logs, application logs and cluster health checks by using Any point Platform.<br>• Remedy: Once we used to create any ticket/Change Requests etc. right now we are using ADO Boards as ticketing tool.<br>• ADO: We used to create Tickets, story blockers, user stories and participate in Sprint planning/Retrospective.<br>• Splunk: We used to monitor the windows server logs using the queries, creating, updating the alerts.<br>• ASB Explorer: We used to change the TTL, delete the subscription and clear the backlog messages.<br>• Dynatrace: we used to monitor the infrastructure and visibility across hosts, VMs.<br>• Ivanti: We used to patch the Azure window servers every month depending on the patches released. |

| Project Name | Royal Sundaram General Insurance |
|---|---|
| Client Name | Royal Sundaram General Insurance, Chennai, India. |
| Duration | Dec'22 – Feb'23 |
| Role | Software Engineer |
| Technology Solution | Azure, Azure DevOps, Power Bi, kubernetes, Docker, Prometheus, Grafana |
| Responsibilities | Work Experience in Royal Sundaram General Insurance: 15 Months<br>• Set up CI/CD pipelines for Microservices and integrated tools such as Maven, SonarQube, Jenkins for providing immediate feedback to DEV teams after code check-in.<br>• Implemented Release management workflow for QA, UAT and Prod environments.<br>• Migrated legacy applications by setting up CI/CD pipelines on Jenkins.<br>• Moved code from SVN (Version Control) to Azure DevOps Repositories, creating pipelines, releases to Kubernetes cloud and ACR.<br>• Worked on Power Bi, ALM, SQL, Toad, SQL Developer, WinSCP, DBeaver.<br>• Created Monitoring dashboards for Kubernetes cluster using Prometheus and Grafana. Checking logs of Kubernetes cluster using Skooner dashboard.<br>• Ensured and coordinated with team for 100% on time delivery using Agile Model<br>• In Some part of time used to handle the ALM tickets which comes from the customers and resolving them by getting the appropriate data from SQL servers. |

****