# **Terms and Conditions for Special offer for MSR Members**

By entering the 'Special offer for MSR Members -

1) Spend 1000 or above (singe bill) and earn 3 bonus stars at Starbucks.'

#### 1. Standard Terms

- a. This Offer is organized by Tata Starbucks Private Ltd. (Hereby known as "Starbucks India").
- b. The Offer will be held 1st Feb to 28th Feb between store operational time.
- c. Offer is valid at all Starbucks stores operating through takeaway and dine –in model (current) and upcoming.
- d. The offer is only valid for transactions made through the Starbucks card or Starbucks India App at the stores.
- e. MSR members across cities to receive the offer communication from Starbucks India.
- f. No two offers can be clubbed together.
- g. Bonus Stars will be loaded into the member account within 24 to 48 business hours of completion of spend level.
- Stars can be earned multiple times during the offer period. Members will get 3
  Bonus stars on spending multiple of 1000. Eg INR 1000 = 3 Bonus stars, INR 2500 =
  6 Bonus Stars.
- ii. Minimum amount in a single bill should be INR 1000, in order to member to earn the stars.
- iii. No two offers can be clubbed together.
  - h. Starbucks Prepaid Gift Card (hereby known as "Starbucks Card") is not targeted towards, nor intended for use by, anyone under the age of 18. If you are below the age 18, you may only use Starbucks Card under the supervision of a parent or legal guardian who agrees to be bound by these Terms of Use.

#### 2. Qualifying Criteria

- a. The customer needs to transact for a min of INR 1000 in a single bill in order to earn the Bonus Stars.
- b. For list of stores on takeaway, click <a href="https://www.starbucks.in/card/rewards/customer-service">https://www.starbucks.in/card/rewards/customer-service</a> and go to T&C for takeaway and delivery orders in select stores.

### 3. Offer Rules and Regulations

- a. By availing the Offer, the Customer agrees to be bound by the Offer Terms & Conditions, and the decisions of Starbucks India.
- b. Starbucks India reserves the rights at any point of time to alter the Terms & Conditions of the Offer or cancel any Offer if it is no longer able to run the Offer due to reasons beyond its control, subject to state legislation.
- c. Once the invoice is generated, the same cannot be refunded.
- d. No two offers can be redeemed in a single bill.

### 4. Copyright and Intellectual Property

a. Nothing contained herein shall be construed as conferring by implication, estoppels or otherwise any license or right under any patent or trademark of Starbucks India or any third party. Except as expressly provided above, nothing

- contained herein shall be construed as conferring any license or right under any Starbucks India copyright.
- b. Should any viewer of a Starbucks India published document respond with information related to this Offer and shall include feedback data such as questions, comments, suggestions, or the like regarding the content of any such Starbucks India material, such information shall be deemed to be non-confidential and we shall have no obligation of any kind with respect to such information and shall be free to reproduce, use, disclose, and distribute the information to others without limitation. We shall be free to use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever including but not limited to developing, manufacturing and marketing products incorporating such information.

#### 5. VARIATION

a. Starbucks India reserves the right to amend, delete or add to the Terms and Conditions of the Offer at any time without giving any prior notice to any party.

### 6. Governing Laws & Jurisdiction

- b. All applicable laws of India and regulations shall apply to this Offer.
- c. In case of dispute this Offer shall be governed and construed in accordance with Indian laws and are subject to the exclusive jurisdiction of Competent Courts at Mumbai only.

#### 7. CONFIDENTIALITY

- a. Any Customer's Personal Data provided by Customer to Starbucks India in connection with the Offer shall be kept confidential except to any activities mentioned thereto. Starbucks India shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Customer Personal Data.
- b. The Starbucks India Privacy Policy resides here: <a href="http://www.starbucks.in/aboutus/company-information/online-policies/privacy-statement">http://www.starbucks.in/aboutus/company-information/online-policies/privacy-statement</a>

## 8. CONTACT FOR CLARIFICATION

a. For information/clarification/queries, please contact us at <u>customercare@tatastarbucks.com</u> with your query clearly mentioned as the subject of your e-mail.