



Mohedeen Tabbara

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PROFESSIONAL EXPERIENCE

June 2022–Present
**Pharmacy Technical support
Agent**
TELUS Health. Montreal, Quebec

- Assisting with hardware and software issues: helped troubleshoot issues with computers, printers, and other technology.
- Treat inquiries from customers and provide assistance or escalate issues

August 2015–June 2022
**Customer Sales and Service
Agent**
TELUS Mobility., Vancouver, BC

- Answered customer inquiries related to billing and technical support
- Resolved customer complaints related to service quality, billing errors, and other issues
- Managed customer accounts

RELEVANT SKILLS

JavaScript

HTML & CSS

ReactJS

Node.js

Express

SQL

CAREER OBJECTIVE

As an emerging Full Stack Developer with a foundational understanding of various technologies and programming languages, I am eager to apply my knowledge in a practical setting. My goal is to secure an entry-level position as a Full Stack Developer, where I can grow and harness my developing skills, and contribute to designing, developing, and implementing innovative applications and solutions.

EDUCATION

March 2023 – July 2023
McGill University, Quebec, Canada
Full Stack JavaScript Development Certificate

2020 - 2022
McGill University, Quebec, Canada
Computer and Information Technology Certificate

2014 - 2018
Concordia University, Quebec, Canada
Various Sociology courses and Business Technology management

LANGUAGES (SPOKEN AND WRITTEN)

- French (Proficient)
- English (Proficient)
- Arabic

OTHER RESOURCES

GitHub profile: github.com/MohedeenT