

Mohib Ahmad

Chat Support Associate

Aspiring Chat Support Executive eager to leverage excellent communication skills, problem-solving abilities, and a strong customer-centric mindset to excel in the role. Adept at quickly learning and adapting to new technologies and processes. Committed to providing top-notch customer service through live chat interactions, even as a newcomer to the field. Dedicated to ensuring customer satisfaction and brand loyalty while working collaboratively within a team-oriented environment.



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03078086914



Lahore, Pakistan

SOFT SKILLS

Active Listening

Empathy

Patience

Attention to Detail

Self-Motivation

LANGUAGES

English

Professional Working Proficiency

Urdu

Full Professional Proficiency

Punjabi

Professional Working Proficiency

INTERESTS

Video Games

Community Work

Sports

EDUCATION

Web Development

PNY Trainings

08/2023 - Present

Programming

PNY Trainings

03/2023 - 06/2023

Intermediate in Computer Science

Unique Group of Institutions

2020 - 2022

Matriculation

Unique Group of Institutions

2018 - 2020

SKILLS

Excellent Communication Skills

My written communication abilities, allowing me to convey information clearly and concisely.

Customer-Centric Approach

I am committed to ensuring customer satisfaction and have a deep understanding of the importance of timely and effective problem resolution.

Technical Proficiency

I am a quick learner when it comes to new technologies.

Adaptability

My ability to adapt to different situations and respond to customer inquiries with professionalism and empathy sets me apart as a candidate who can excel in fast-paced environments.