

# Mohib Arsala

## **Quality Assurance Operator /DOA - Google**

Mississauga, ON L5B2H3

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(647) 7867378

To obtain a position that will enable me to use my strong programming, Web Development and organizational skills, educational background, and ability to work well with people.

Willing to relocate: Anywhere

## Work Experience

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### **Quality Control / DOA Technician**

SBE Canada

November 2016 to Present

Performing tests Quality Control & Assurance,

- Pervacio, Samsung GSPN, GD Tools software automotive test Android, iOS, Blackberry, Window, Google devices software functionality test.
- Application functionality tests, manual tests Selenium as per requirement.
- SmartPhone and PC repair as per requirements, 3 + Years experience.
- Expert in software and hardware, especially with problem solving, software screening.
- App Star Test Online, RF Test.
- PC Mark Test, Construction, Component assembly and materials Test.
- Temperature Test under (40 °C ) and under (0°C) for all Devices.
- Software and hardware Screening, functionality Tests.
- Reporting DOA Artimis Daily base, LDI, Device ID, LOGO and MEID tests.

As well have skill in repairs Cell Phones, Computers, SmartWatch, Hands-on experience doing phone and/or computer repairs, hardware and software, as well smart watch repairing skill, LG, SONY, SAMSUNG, GARMIN.

Strong hardware troubleshooting, diagnosis and testing skills

Experience using a soldering, heat gun, and other professional tools.

Ability to troubleshoot and repair at the component level.

Software troubleshooting skills on Windows and Mac OS.

Familiar with various software utilities for configuring, troubleshooting and malware removal.

Ability to research the web for software and hardware solutions.

Knowledge of data recovery methods and software tools.

Knowledge of current computer tablet and smartphone software such as Android, IOS, Windows Phone, Blackberry, etc.

Customer Service:

- Answer inbound customer inquiries and questions such as order status, POP and POR check,

- Problem solving such as Information, invoice-related inquiries, searching for customer complaints, problems and finding solutions.

### **Database Officer/ IT Specialist**

MRRD) Ministry of Rural Rehabilitation and Development (NSP) National Solidarity  
September 2009 to February 2016

Database Officer/ IT Specialist:

(MRRD) Ministry of Rural Rehabilitation and Development (NSP) National Solidarity Program (PMU)  
Provincial Management Unit in Nangarhar Province from 01-09-2009\_05-Feb-2016.

- Identifies database requirements by interviewing customers; analyzing department applications, programming, and operations; evaluating existing systems and designing proposed systems.
- Installs revised or new systems by proposing specifications and flowcharts; recommending optimum access techniques; coordinating installation requirements.
- evaluating computer operating systems and hardware products.
- Prepares users by conducting training; providing information; resolving problems.
- Provides information by answering questions and requests.
- Supports database functions by designing and coding utilities.
- Maintains quality service by establishing and enforcing organization standards.
- Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; participating in professional societies.
- Contributes to team effort by accomplishing related results as needed.

IT Specialist:

- Familiar with MS Outlook configuration (pop3, imap, E-mail Server set-up)
- Familiar with remote client access configuration (VPN tunnels, Remote Desktop)
- Computer experience with MS Word, Excel, email and web.
- Familiar with network topology
- Able to configure PC's with the required core environment software, printer setup and specific software.
- Install and configure new software, updates, and patches.
- Troubleshoot various hardware issues with PC's, printers, Routers, Network.
- Technical troubleshooting skills.
- Ability to work independently as well as part of a team.
- Ability to plan, organize and prioritize tasks, meet deadlines, and maintain accuracy.

### **Data Manager / Data Analyst**

World Bank

September 2005 to September 2009

through GTZ international Company, MRRD/NSP/PMU (Ministry of Rural Rehabilitation and Development/  
National Solidarity Program/Provincial Management Unit)  
from 01-Sep-2005 to 01-Sep-2009, in Nangarhar Province.

- Knowledge of programming languages such as SQL, JavaScript, CSS, HTML, and Java
- Advanced computing skills
- Experience in creating database queries
- Data modeling experience
- Use statistical methods to analyze data and generate useful business reports

- Work with management team to create a prioritized list of needs for each business segment
- Identify and recommend new ways to save money by streamlining business processes
- Use data to create models that depict trends in the customer base and the consumer population as a whole
- Work with departmental managers to outline the specific data needs for each business method analysis project

## Education

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### **Tech Degree. in Computer Science, Software Engineering.**

TeamTreehous, Udemay, Online Courses. - Newark, ON

January 2017 to December 2025

## Skills

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HTML5, CSS3, Javascript, React, Bootstrap, Angular, Node.js, Express, jQuery, Java, MySQL, PostgreSQL, Micro and Excel VBA. (2 years)

## Certifications/Licences

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### **Web Developer**

June 2017 to Present

Udemy Alumni / Teamtreehous:

Computer Software Engineering

HTML5, CSS3, Javascript, React.js, Bootstrap, Angular.js, Node.js, Express.js, jQuery.js, Java, MySQL, PostgreSQL, Micro and Excel VBA, Query relation Database.

Treehouse:

Front End & Back End Software Engineer,

HTML5, CSS3, Javascript, React.js, Bootstrap, Angular.js, Node.js, Express.js, jQuery.js, Java, MySQL, PostgreSQL, Micro and Excel VBA, Query relation Database.

## Additional Information

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- Fluent in English, Urdu, Persian and Pashto.
- Computer Programming Languages HTML5, CSS3, Java & Java Script, SQL, Query Relational Database, Information & Communication Technology (ICT).
- Operating System, Computer Network, Fundamental of I.T.
- Management Information System (MIS), Business Communication and Marketing.
- Provision of data analysis and reporting deliverables and development for various clients
- Skill of Computer software and hardware in both Window and Mac OS X.
- Principle of Commerce, Office Management.