



# Call Center



Agent

All



Date

1/1/2021



3/31/2021

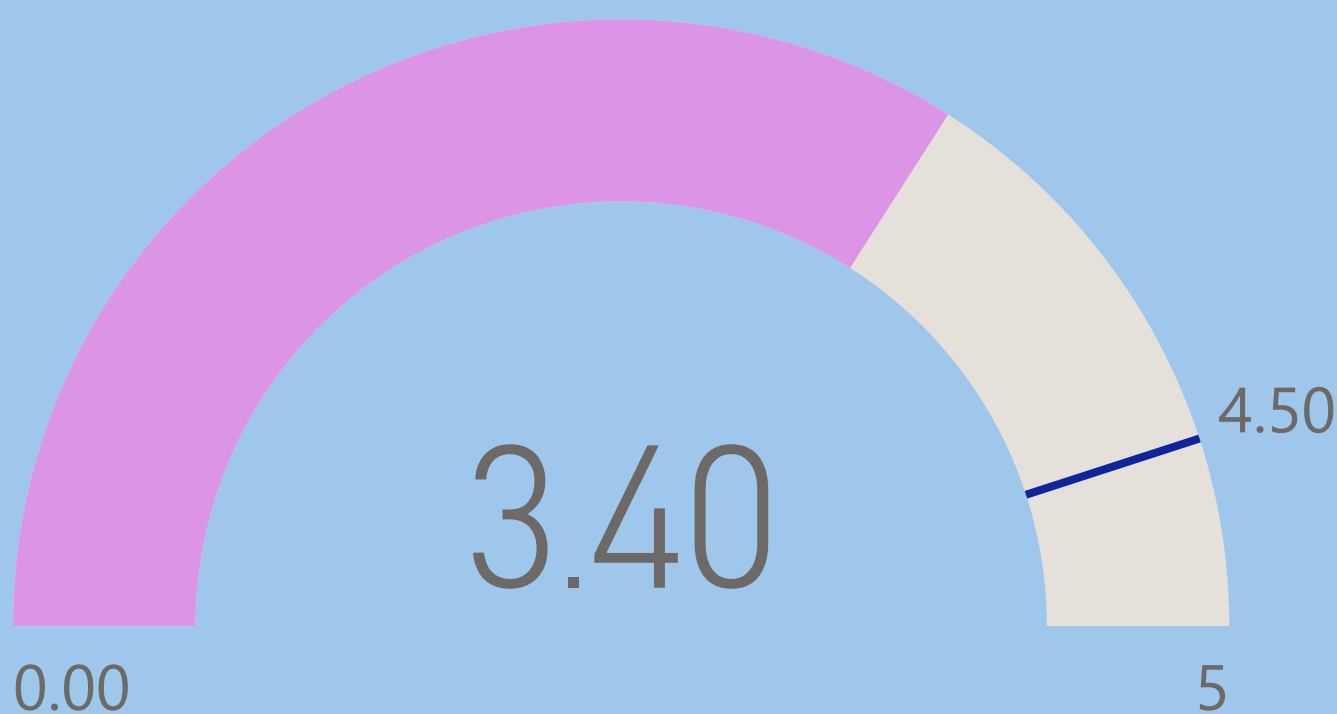


Topic

All



## AVERAGE SATISFACTION



54.75

AVGspeedofanswer

3.40

AVG\_Satisfaction\_rating

5000

Totalcalls

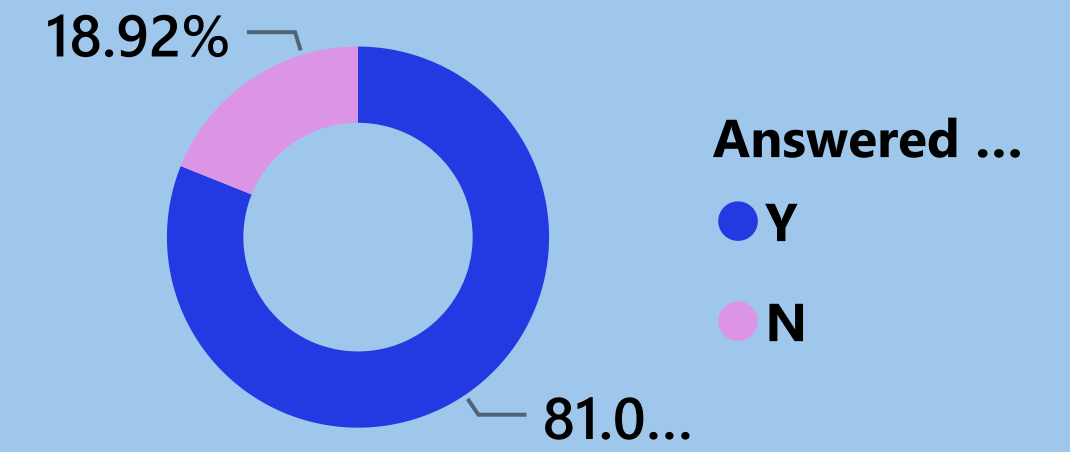
3646

resolvedcase

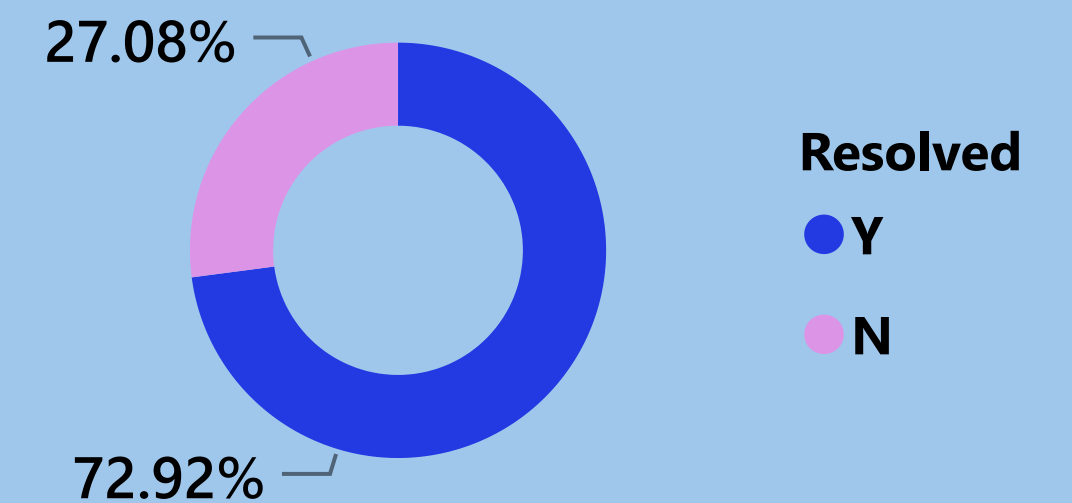
4054

answeredcalls

## Answered

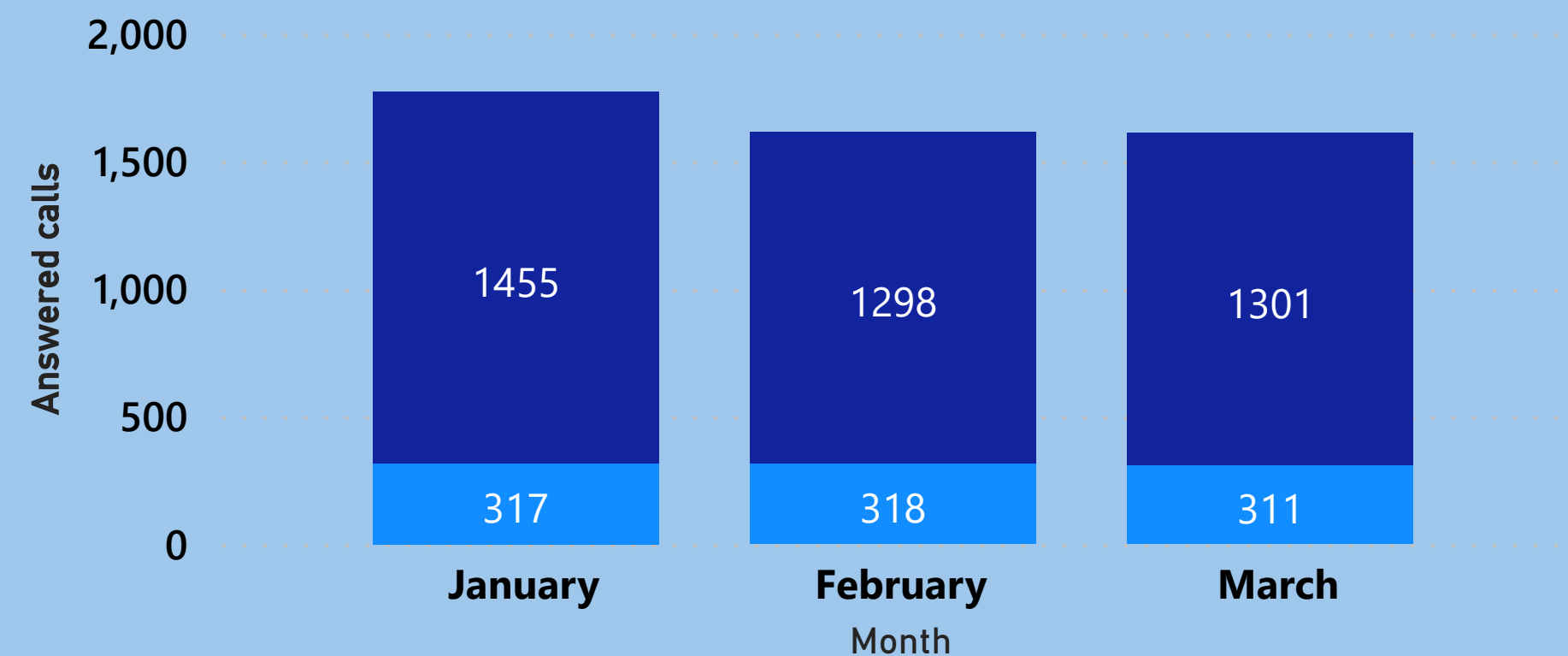


## Resolved



## Month-wise Answered (Y/N)

Answered (Y/N) ● N ● Y



Agent	answeredcalls	resolvedcase	AVG_Statis_rate
Becky	517	462	3.37
Dan	523	471	3.45
Diane	501	452	3.41
Greg	502	455	3.40
Jim	536	485	3.39
Joe	484	436	3.33
Martha	514	461	3.47
Stewart	477	424	3.40