

# promilo-assignment-for-ba

March 2, 2024

**TITLE - Data Analysis and Insights for different page Optimization & How to get more user install & Engagement from the App & Website**

## Sheets and Key Variables:

User Acquisition: Key variables include user acquisition channels, new users, engagement metrics, and conversions.

Traffic Acquisition: Focuses on session information, user engagement, and acquisition channels.

Event Report: Contains event-specific data such as event count and user interaction metrics.

Conversion Report: Provides data on conversions related to specific events.

Pages & Screens Report: Details user interactions with specific pages or screens within the app or website.

Demographics Report: Offers insights into user demographics such as country, user engagement, and conversions.

Google Ads Report: Analyzes the performance of Google Ads campaigns, including sessions, user engagement, ad spend, and conversions.

```
[4]: import pandas as pd
# Load the new dataset
data_set_path = 'Data set for BA.xlsx'
xlsx = pd.ExcelFile(data_set_path)

# Get the names of all sheets in the Excel file to understand the structure
sheet_names = xlsx.sheet_names

# Load each sheet into a dictionary to facilitate exploration and
# identification of key variables
sheets_data = {sheet_name: pd.read_excel(xlsx, sheet_name=sheet_name) for
# sheet_name in sheet_names}

# Data Exploration: Display the first few rows of each sheet to understand its
# structure and identify key variables
for sheet_name, data in sheets_data.items():
    print(f"Sheet Name: {sheet_name}")
    display(data.head())
    print("\nKey Variables:", data.columns.tolist())
```

```

print("-" * 100)

# Initial assessment for cleaning and preprocessing needs
cleaning_summary = {}

for sheet_name, data in sheets_data.items():
    # Identify columns with missing values
    missing_values = data.isnull().sum()
    missing_columns = missing_values[missing_values > 0].index.tolist()

    # Data formatting checks
    object_columns = data.select_dtypes(include=['object']).columns.tolist()

    cleaning_summary[sheet_name] = {
        "Missing Value Columns": missing_columns,
        "Columns for Formatting Check": object_columns
    }

# Display summary of cleaning and preprocessing needs
cleaning_summary

```

Sheet Name: Report Snapshot

Empty DataFrame

Columns: []

Index: []

Key Variables: []

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Sheet Name: User Acquisition

	First user default channel group	New users	Engaged sessions \
0	Display	9957	12008
1	Organic Search	7652	18141
2	Paid Search	3025	4408
3	Direct	1903	4975
4	Unassigned	325	1619

	Engagement rate	Engaged sessions per user	Average engagement time \
0	0.544457	1.206107	58.86209
1	0.813680	2.367041	534.31280
2	0.474284	1.458154	102.23780
3	0.318808	2.261364	1128.88100
4	0.813159	4.981538	798.34150

	Event count	Conversions	Total revenue
0	204820	37434	0

1	770710	109801	0
2	81997	14770	0
3	227434	31093	0
4	33320	789	0

Key Variables: ['First user default channel group', 'New users', 'Engaged sessions', 'Engagement rate', 'Engaged sessions per user', 'Average engagement time', 'Event count', 'Conversions', 'Total revenue']

Sheet Name: Traffic Aquisition

	Session default channel group	Users	Sessions	Engaged sessions \
0	Unassigned	20263	13448	1481
1	Display	9613	18292	10613
2	Organic Search	7689	21241	17814
3	Direct	4042	13220	7649
4	Paid Search	2909	6788	3452

	Average engagement time per session	Engaged sessions per user \
0	34.11704	0.073089
1	28.52198	1.104026
2	195.94340	2.316816
3	177.17060	1.892380
4	36.65321	1.186662

	Events per session	Engagement rate	Event count	Conversions \
0	18.023130	0.110128	242375	114161
1	9.069320	0.580199	165896	20031
2	29.302290	0.838661	622410	33612
3	17.135850	0.578593	226536	18496
4	8.989982	0.508544	61024	7595

	Total revenue
0	0
1	0
2	0
3	0
4	0

Key Variables: ['Session default channel group', 'Users', 'Sessions', 'Engaged sessions', 'Average engagement time per session', 'Engaged sessions per user', 'Events per session', 'Engagement rate', 'Event count', 'Conversions', 'Total revenue']

Sheet Name: Event Report

	Event name	Event count	Total users	Event count per user \
0	screen_view	694729	23254	30.865870
1	notification_receive	125146	1700	138.896800
2	user_engagement	124836	22699	5.622230
3	notification_dismiss	70128	1369	144.000000
4	session_start	61163	23226	3.121357

	Total revenue
0	0
1	0
2	0
3	0
4	0

Key Variables: ['Event name', 'Event count', 'Total users', 'Event count per user', 'Total revenue']

-----

Sheet Name: Conversion Report

	Event name	Conversions	Total users	Total revenue
0	notification_receive	94890	1311	0
1	session_start	56203	21674	0
2	first_open	22872	23059	0
3	app_remove	12468	12538	0
4	Promilo111_otp_screen	1738	855	0

Key Variables: ['Event name', 'Conversions', 'Total users', 'Total revenue']

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Sheet Name: Pages & Screens Report

	Page path and screen class	Views	Users	Views per user \
0	Flutter	156708	8726	17.958740
1	MainActivity	44326	8978	4.937180
2	feeds	18514	4358	4.248279
3	login	16883	7291	2.315595
4	my_rewards_screen	15381	2045	7.521271

	Average engagement time	Event count	Conversions	Total revenue
0	83.41222	203901	328	0
1	78.29216	53374	101	0
2	61.60005	37628	253	0
3	34.88177	40772	435	0
4	94.17995	32910	5	0

Key Variables: ['Page path and screen class', 'Views', 'Users', 'Views per

user', 'Average engagement time', 'Event count', 'Conversions', 'Total revenue']

Sheet Name: Retention Overview

Empty DataFrame

Columns: []

Index: []

Key Variables: []

Sheet Name: User Engagement Overview

Empty DataFrame

Columns: []

Index: []

Key Variables: []

Sheet Name: Demographics Report

	Country	Users	New users	Engaged sessions	Engagement rate \
0	India	23024	22528	41479	0.593626
1	United States	272	213	197	0.491272
2	Canada	37	18	25	0.416667
3	(not set)	36	36	17	0.459459
4	United Kingdom	20	8	13	0.371429

	Engaged sessions per user	Average engagement time	Event count \
0	1.801555	334.81660	1312097
1	0.724265	50.96324	3157
2	0.675676	43.21622	410
3	0.472222	24.80556	241
4	0.650000	61.85000	289

	Conversions	Total revenue
0	192766	0
1	643	0
2	121	0
3	54	0
4	43	0

Key Variables: ['Country', 'Users', 'New users', 'Engaged sessions', 'Engagement rate', 'Engaged sessions per user', 'Average engagement time', 'Event count', 'Conversions', 'Total revenue']

-----  
Sheet Name: Citiwise Report

	Town/City	Users	New users	Engaged sessions	Engagement rate \
0	Bengaluru	6097	5685	15013	0.769385
1	Patna	1594	1467	2127	0.440646
2	Hyderabad	1038	920	1578	0.569264
3	Indore	983	915	1241	0.426460
4	Lucknow	897	839	1125	0.450180

	Engaged sessions per user	Average engagement time	Event count \
0	2.462359	762.20550	607200
1	1.334379	98.22208	38830
2	1.520231	243.69080	96826
3	1.262462	67.89115	21383
4	1.254181	83.40580	21041

	Conversions	Total revenue
0	62939	0
1	6980	0
2	34103	0
3	4121	0
4	3650	0

Key Variables: ['Town/City', 'Users', 'New users', 'Engaged sessions', 'Engagement rate', 'Engaged sessions per user', 'Average engagement time', 'Event count', 'Conversions', 'Total revenue']  
-----

-----  
Sheet Name: Gender Report

	Gender	Users	New users	Engaged sessions	Engagement rate \
0	unknown	13142	12691	23161	0.564077
1	male	7218	5877	10467	0.543091
2	female	4944	4304	7877	0.637710

	Engaged sessions per user	Average engagement time	Event count \
0	1.762365	439.5776	761771
1	1.450125	128.2319	282504
2	1.593244	208.7407	274254

	Conversions	Total revenue
0	93180	0
1	65651	0
2	35083	0

Key Variables: ['Gender', 'Users', 'New users', 'Engaged sessions', 'Engagement rate', 'Engaged sessions per user', 'Average engagement time', 'Event count',

'Conversions', 'Total revenue']

Sheet Name: User By Interest

	Interests	Users	New users \
0	Shoppers	10950	9256
1	Media & Entertainment/Comics & Animation Fans	10946	9247
2	Technology/Mobile Enthusiasts	10934	9239
3	Food & Dining/Cooking Enthusiasts	8410	6970
4	Sports & Fitness/Health & Fitness Buffs	5844	4580

	Engaged sessions	Engagement rate	Engaged sessions per user \
0	15652	0.581534	1.429406
1	15680	0.583008	1.432487
2	15619	0.582451	1.428480
3	12332	0.602325	1.466350
4	8226	0.588328	1.407598

	Average engagement time	Event count	Conversions	Total revenue
0	162.8347	490664	86846	0
1	165.1772	491025	86845	0
2	162.6945	489353	86742	0
3	176.9567	409713	73814	0
4	155.1451	257831	43074	0

Key Variables: ['Interests', 'Users', 'New users', 'Engaged sessions', 'Engagement rate', 'Engaged sessions per user', 'Average engagement time', 'Event count', 'Conversions', 'Total revenue']

Sheet Name: User by Language

	Language	Users	New users	Engaged sessions	Engagement rate \
0	English	22495	21990	40639	0.595147
1	Hindi	586	552	798	0.406314
2	Marathi	85	84	98	0.426087
3	Gujarati	78	77	100	0.448430
4	Telugu	43	42	56	0.455285

	Engaged sessions per user	Average engagement time	Event count \
0	1.806579	341.36350	1297970
1	1.361775	60.03413	13523
2	1.152941	38.48235	1589
3	1.282051	46.53846	1794
4	1.302326	36.65116	812

Conversions Total revenue

0	189946	0
1	2699	0
2	323	0
3	327	0
4	170	0

Key Variables: ['Language', 'Users', 'New users', 'Engaged sessions',  
'Engagement rate', 'Engaged sessions per user', 'Average engagement time',  
'Event count', 'Conversions', 'Total revenue']

Sheet Name: User By Age

	Age	Users	New users	Engaged sessions	Engagement rate \
0	unknown	14303	13636	24976	0.569098
1	18-24	4282	3678	7291	0.695308
2	25-34	2920	2161	3749	0.504780
3	65+	1422	1081	1640	0.539829
4	55-64	1403	979	1552	0.519411

	Engaged sessions per user	Average engagement time	Event count \
0	1.746207	422.22330	817501
1	1.702709	251.16300	309328
2	1.283904	97.24144	90074
3	1.153305	52.30661	24780
4	1.106201	55.37063	25169

	Conversions	Total revenue
0	99310	0
1	53661	0
2	20172	0
3	4891	0
4	4823	0

Key Variables: ['Age', 'Users', 'New users', 'Engaged sessions', 'Engagement  
rate', 'Engaged sessions per user', 'Average engagement time', 'Event count',  
'Conversions', 'Total revenue']

Sheet Name: Google Ads Report

	Session Google Ads campaign	Users	Sessions	Engaged sessions \
0	App Installation for May --Shahid	5429	10936	6276
1	App Install-States-A200Inst-20Jun22	842	1655	968
2	App Install-States-B100Installs-22Jun22	742	1332	780
3	App Install for April -- Shahid	473	976	546
4	Video-AppInstall-PS-Internships-11Jul22	510	966	515



	Google Ads clicks	Google Ads cost	Google Ads cost per click	Conversions \
0	147100	179175.000	1.218049	12257
1	28742	24309.130	0.845770	1794
2	17809	22374.580	1.256363	1422
3	19302	20525.180	1.063370	1115
4	9831	6377.833	0.648747	1032

	Cost per conversion	Event count	Total revenue	Return on ad spend
0	14.618180	97802	0	0
1	13.550240	15311	0	0
2	15.734580	11640	0	0
3	18.408230	8001	0	0
4	6.180071	10323	0	0

Key Variables: ['Session Google Ads campaign', 'Users', 'Sessions', 'Engaged sessions', 'Google Ads clicks', 'Google Ads cost', 'Google Ads cost per click', 'Conversions', 'Cost per conversion', 'Event count', 'Total revenue', 'Return on ad spend']

```
[4]: {'Report Snapshot': {'Missing Value Columns': [],
  'Columns for Formatting Check': []},
  'User Acquisition': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['First user default channel group']},
  'Traffic Aquisition': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Session default channel group']},
  'Event Report': {'Missing Value Columns': ['Event name'],
  'Columns for Formatting Check': ['Event name']},
  'Conversion Report': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Event name']},
  'Pages & Screens Report': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Page path and screen class']},
  'Retention Overview': {'Missing Value Columns': [],
  'Columns for Formatting Check': []},
  'User Engagement Overview': {'Missing Value Columns': [],
  'Columns for Formatting Check': []},
  'Demographics Report': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Country']},
  'Citiwise Report': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Town/City']},
  'Gender Report': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Gender']},
  'User By Interest': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Interests']},
  'User by Language': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Language']},
```

```
'User By Age': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Age']},
'Google Ads Report': {'Missing Value Columns': [],
  'Columns for Formatting Check': ['Session Google Ads campaign']}]}
```

```
[6]: event_report_data = sheets_data['Event Report']
event_report_data.isnull().sum()
```

```
[6]: Event name          1
Event count            0
Total users            0
Event count per user   0
Total revenue          0
dtype: int64
```

### Cleaning Summary:

Most sheets have well-structured data with no significant issues regarding missing values.

Certain sheets like the “Event Report” have missing values in the ‘Event name’ column which needs attention(for example event names like null and (not set)).

Several columns across sheets are identified for formatting checks, mainly categorical variables like ‘First user default channel group’, ‘Session default channel group’, ‘Event name’, etc.

### Cleaning and Preprocessing :

1.Missing ‘Event name’ values in the Event Report were filled with “Unknown” to maintain data integrity.

2.Categorical columns identified in the initial assessment have been converted to the ‘category’ data type to optimize memory usage and facilitate analysis.

```
[7]: # Cleaning and Preprocessing
for sheet_name, data in sheets_data.items():
    # Fill missing 'Event name' values with "Unknown" in the Event Report
    if 'Event name' in data.columns:
        data['Event name'].fillna('Unknown', inplace=True)

    # Ensure correct data formatting
    # Convert categorical columns to category type
    if sheet_name in cleaning_summary:
        for col in cleaning_summary[sheet_name]['Columns for Formatting Check']:
            data[col] = data[col].astype('category')

    # Update the cleaned data back in the sheets_data dictionary
    sheets_data[sheet_name] = data

# Display the cleaned data types for verification
for sheet_name, data in sheets_data.items():
```

```
print(f"Cleaned Data Types for Sheet: {sheet_name}")
display(data.dtypes)
print("-" * 100)
```

Cleaned Data Types for Sheet: Report Snapshot

Series([], dtype: object)

Cleaned Data Types for Sheet: User Acquisition

	category
First user default channel group	
New users	int64
Engaged sessions	int64
Engagement rate	float64
Engaged sessions per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

Cleaned Data Types for Sheet: Traffic Aquisition

	category
Session default channel group	
Users	int64
Sessions	int64
Engaged sessions	int64
Average engagement time per session	float64
Engaged sessions per user	float64
Events per session	float64
Engagement rate	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

Cleaned Data Types for Sheet: Event Report

	category
Event name	
Event count	int64
Total users	int64
Event count per user	float64
Total revenue	int64

dtype: object

---

---

Cleaned Data Types for Sheet: Conversion Report

Event name	category
Conversions	int64
Total users	int64
Total revenue	int64

dtype: object

---

---

Cleaned Data Types for Sheet: Pages & Screens Report

Page path and screen class	category
Views	int64
Users	int64
Views per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

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---

Cleaned Data Types for Sheet: Retention Overview

Series([], dtype: object)

---

---

Cleaned Data Types for Sheet: User Engagement Overview

Series([], dtype: object)

---

---

Cleaned Data Types for Sheet: Demographics Report

Country	category
Users	int64
New users	int64
Engaged sessions	int64
Engagement rate	float64
Engaged sessions per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

---

---

Cleaned Data Types for Sheet: Citiwise Report

Town/City	category
Users	int64
New users	int64
Engaged sessions	int64
Engagement rate	float64
Engaged sessions per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

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Cleaned Data Types for Sheet: Gender Report

Gender	category
Users	int64
New users	int64
Engaged sessions	int64
Engagement rate	float64
Engaged sessions per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

---

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---

Cleaned Data Types for Sheet: User By Interest

Interests	category
Users	int64
New users	int64
Engaged sessions	int64
Engagement rate	float64
Engaged sessions per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

---

---

---

Cleaned Data Types for Sheet: User by Language

Language	category
Users	int64
New users	int64
Engaged sessions	int64
Engagement rate	float64
Engaged sessions per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

-----

Cleaned Data Types for Sheet: User By Age

Age	category
Users	int64
New users	int64
Engaged sessions	int64
Engagement rate	float64
Engaged sessions per user	float64
Average engagement time	float64
Event count	int64
Conversions	int64
Total revenue	int64

dtype: object

-----

Cleaned Data Types for Sheet: Google Ads Report

Session Google Ads campaign	category
Users	int64
Sessions	int64
Engaged sessions	int64
Google Ads clicks	int64
Google Ads cost	float64
Google Ads cost per click	float64
Conversions	int64
Cost per conversion	float64
Event count	int64
Total revenue	int64
Return on ad spend	int64

dtype: object

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## 1. USER ACQUISITION

```
[29]: import matplotlib.pyplot as plt
import seaborn as sns

# Use the 'User Acquisition' sheet for analysis
user_acquisition_data = sheets_data['User Acquisition']

# Set up the matplotlib figure
plt.figure(figsize=(10, 7))

# Plotting New Users and Conversions by Channel
plt.subplot(2, 1, 1)
sns.barplot(x='First user default channel group', y='New users',
            data=user_acquisition_data, palette='coolwarm')
plt.title('New Users by Channel')
plt.xticks(rotation=45)

plt.subplot(2, 1, 2)
sns.barplot(x='First user default channel group', y='Conversions',
            data=user_acquisition_data, palette='coolwarm')
plt.title('Conversions by Channel')
plt.xticks(rotation=45)

plt.tight_layout()
plt.show()

# Plotting Engagement Rate and Average Engagement Time by Channel
plt.figure(figsize=(10, 7))

plt.subplot(2, 1, 1)
sns.barplot(x='First user default channel group', y='Engagement rate',
            data=user_acquisition_data, palette='viridis')
plt.title('Engagement Rate by Channel')
plt.xticks(rotation=45)

plt.subplot(2, 1, 2)
sns.barplot(x='First user default channel group', y='Average engagement time',
            data=user_acquisition_data, palette='viridis')
plt.title('Average Engagement Time by Channel')
plt.xticks(rotation=45)

plt.tight_layout()
plt.show()
```

<ipython-input-29-5bc529866109>:12: FutureWarning:

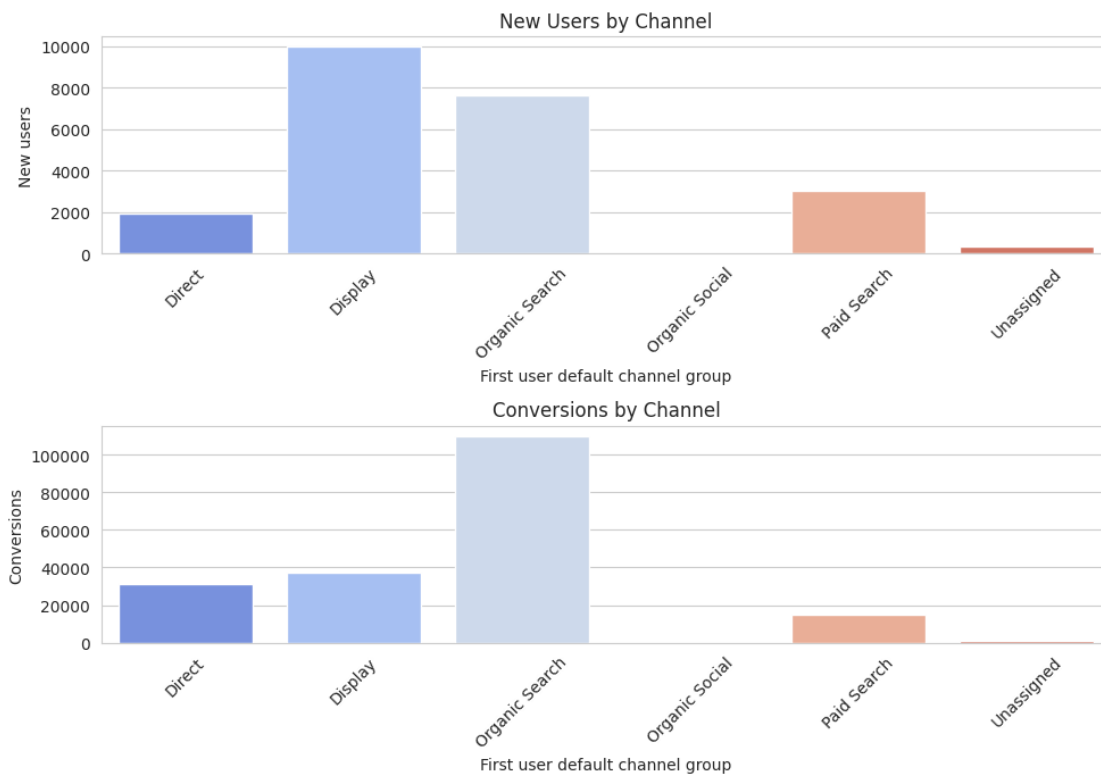
Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same

effect.

```
sns.barplot(x='First user default channel group', y='New users',  
data=user_acquisition_data, palette='coolwarm')  
<ipython-input-29-5bc529866109>:17: FutureWarning:
```

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same effect.

```
sns.barplot(x='First user default channel group', y='Conversions',  
data=user_acquisition_data, palette='coolwarm')
```



```
<ipython-input-29-5bc529866109>:28: FutureWarning:
```

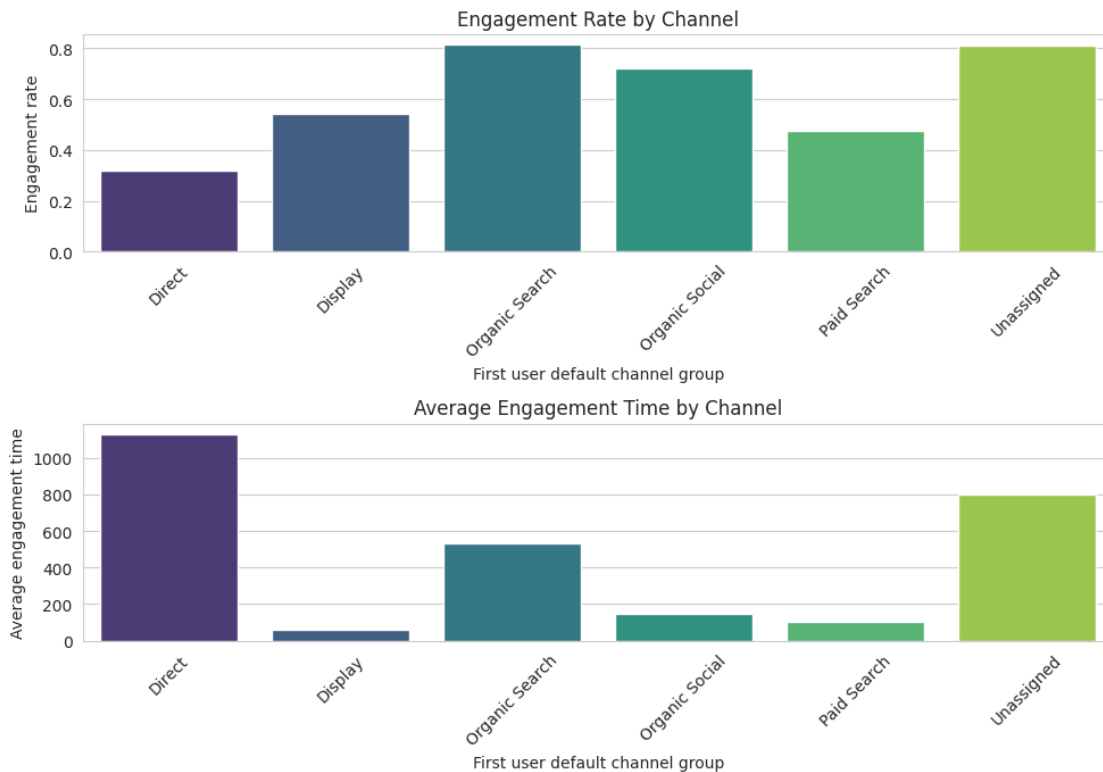
Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same effect.

```
sns.barplot(x='First user default channel group', y='Engagement rate',  
data=user_acquisition_data, palette='viridis')  
<ipython-input-29-5bc529866109>:33: FutureWarning:
```



Passing ``palette`` without assigning ``hue`` is deprecated and will be removed in v0.14.0. Assign the ``x`` variable to ``hue`` and set ``legend=False`` for the same effect.

```
sns.barplot(x='First user default channel group', y='Average engagement time',
data=user_acquisition_data, palette='viridis')
```



### Insights:

Organic Search and Direct channels drive the most number of engaged sessions indicating users from these channels have high engagement.

Paid Search has a decent engagement rate of 47% though lower engaged sessions than Organic and Direct channels. Display ads channel generates high user traffic but engagement rates are lower comparatively.

Organic Social has very few users but sees high engagement rates.

Organic Search and Direct channels have very high average engagement times indicating users spend a lot of time actively engaged.

### Recommendations:

Focus marketing efforts on Organic Search and optimize content to drive more organic users as they highly engaged. Assess if incremental spend in Paid Search could drive more engaged users.

Evaluate ways to improve engagement for Display and Social channel users.

Analyze landing pages, site content consumed etc. to uncover why Organic and Direct users spend more time and engage more. Apply those learnings to other channels.

Set up user segmentation to send targeted campaigns to re-engage users from specific channels.

## 2. TRAFFIC ACQUISITION

```
[9]: # Use the 'Traffic Acquisition' sheet for analysis
traffic_acquisition_data = sheets_data['Traffic Aquisition']

# Set up the matplotlib figure for User Acquisition and Session Counts by Channel
plt.figure(figsize=(8, 4))
sns.barplot(x='Session default channel group', y='Users', data=traffic_acquisition_data, palette='coolwarm')
plt.title('User Acquisition by Channel')
plt.xticks(rotation=45)
plt.show()

# Engagement Rates and Average Engagement Time by Channel
plt.figure(figsize=(8, 4))
sns.barplot(x='Session default channel group', y='Engagement rate', data=traffic_acquisition_data, palette='viridis')
plt.title('Engagement Rate by Channel')
plt.xticks(rotation=45)
plt.show()

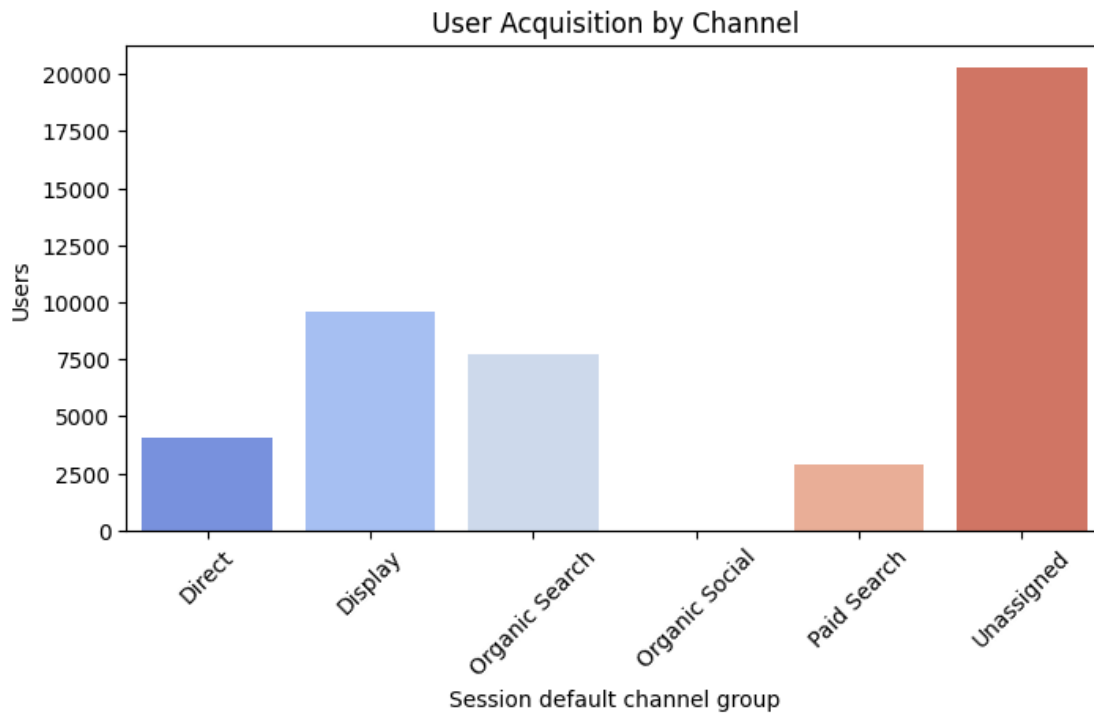
plt.figure(figsize=(8, 4))
sns.barplot(x='Session default channel group', y='Average engagement time per session', data=traffic_acquisition_data, palette='viridis')
plt.title('Average Engagement Time by Channel')
plt.xticks(rotation=45)
plt.show()

# Conversions by Channel
plt.figure(figsize=(8, 4))
sns.barplot(x='Session default channel group', y='Conversions', data=traffic_acquisition_data, palette='coolwarm')
plt.title('Conversions by Channel')
plt.xticks(rotation=45)
plt.show()
```

<ipython-input-9-62cf15864d10>:6: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same effect.

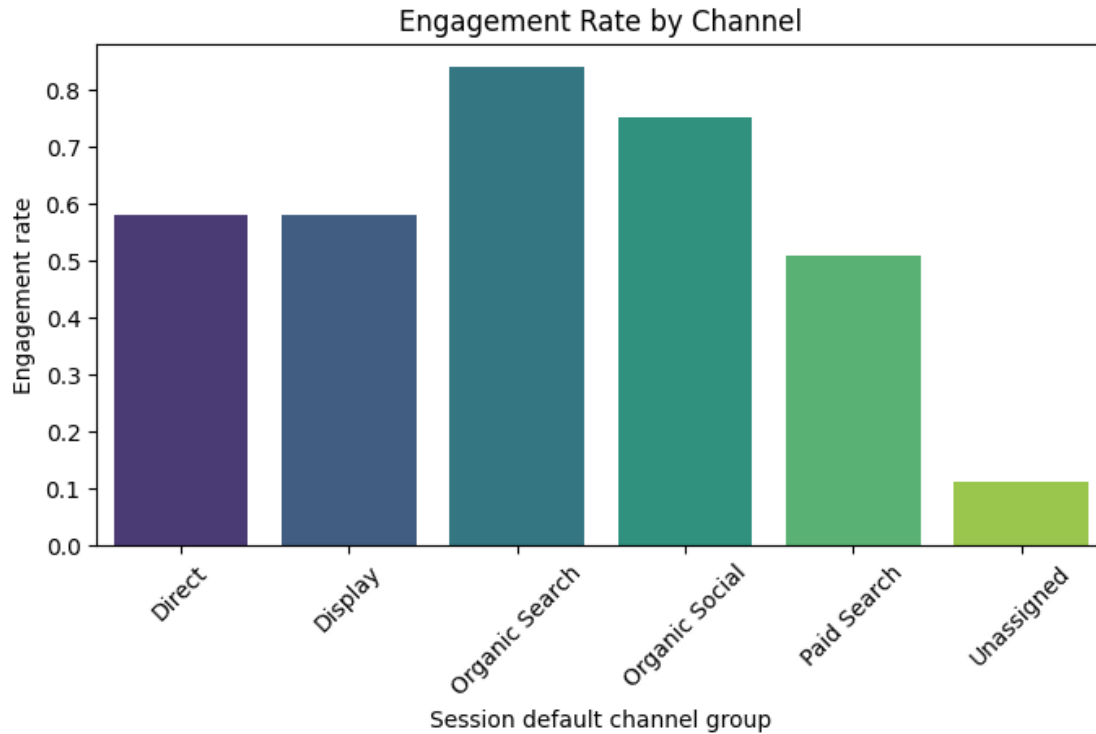
```
sns.barplot(x='Session default channel group', y='Users',
data=traffic_acquisition_data, palette='coolwarm')
```



<ipython-input-9-62cf15864d10>:13: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same effect.

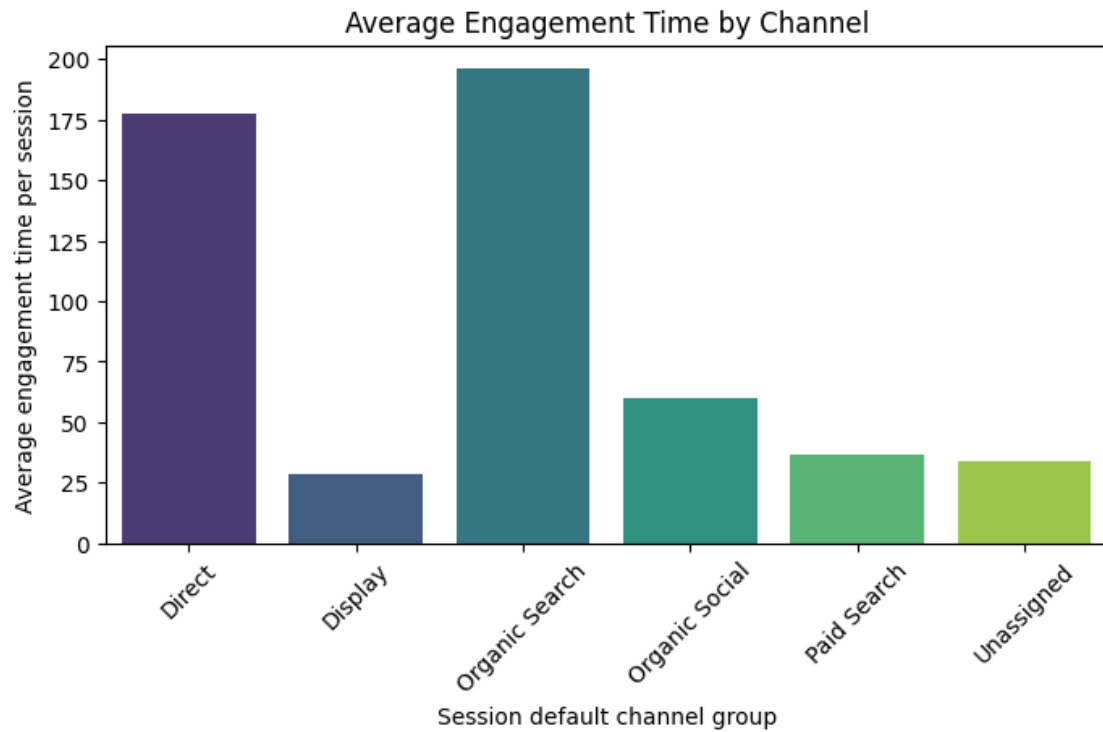
```
sns.barplot(x='Session default channel group', y='Engagement rate',
data=traffic_acquisition_data, palette='viridis')
```



<ipython-input-9-62cf15864d10>:19: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same effect.

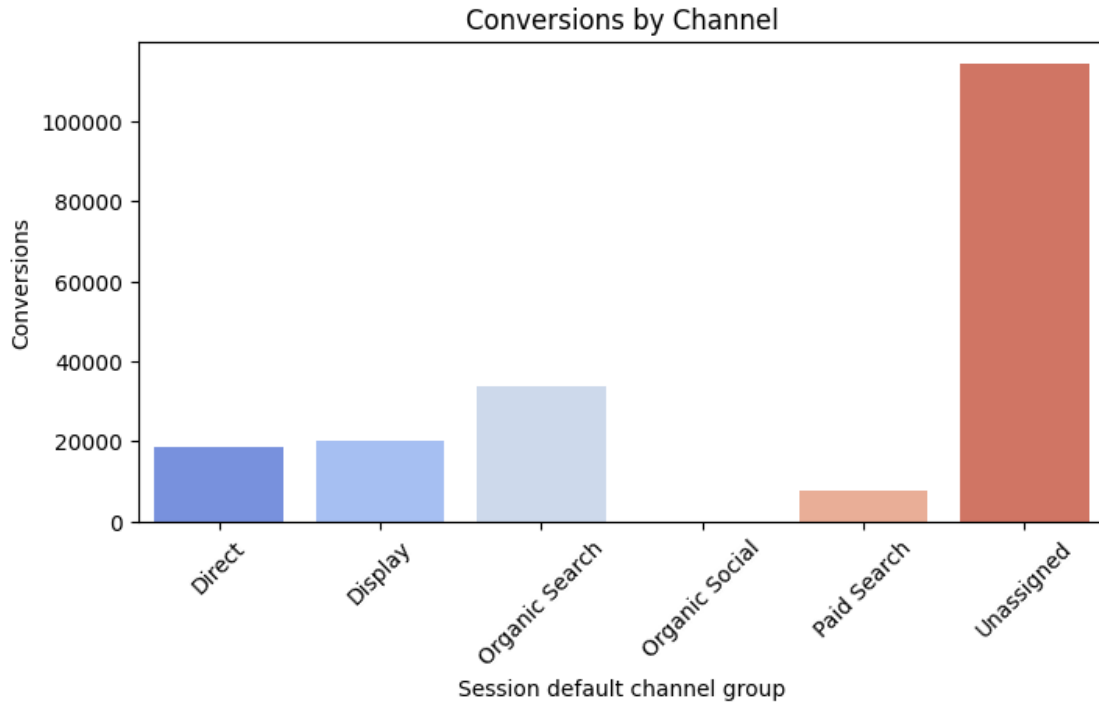
```
sns.barplot(x='Session default channel group', y='Average engagement time per session', data=traffic_acquisition_data, palette='viridis')
```



<ipython-input-9-62cf15864d10>:26: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same effect.

```
sns.barplot(x='Session default channel group', y='Conversions',  
data=traffic_acquisition_data, palette='coolwarm')
```



### Insights:

Organic Search drives maximum engaged sessions and has the highest engagement rate of 83%, indicating these users are highly engaged.

Direct also sees decent engaged sessions and engagement rates.

Display has high number of sessions but moderate engagement rates.

Organic Search and Direct channels have very high average engagement times showing users spend a lot of time actively engaged.

Unassigned channel group has low engagement metrics likely indicating a data quality issue.

### Recommendations:

Focus on content and SEO optimization to continue driving engaged organic traffic.

Leverage behavioral data to uncover why Organic and Direct channels have such high engagement and apply those learnings to other channels.

Assess opportunities to improve engagement for Display and Paid Search channels through better targeting and personalization.

Fix data quality issue leading to low engagement for Unassigned group for better insights.

Use user segmentation to re-engage users from specific channels through tailored campaigns.

## 3. EVENT REPORT

```
[ ]: # Use the 'Event Report Data' sheet for analysis
event_report_data= sheets_data['Event Report']

# Set up the matplotlib figure
plt.figure(figsize=(14, 10))

# Plotting Event Count by Event Name with updated code to avoid deprecation
↳warning
plt.subplot(2, 1, 1)
top_events_by_count = event_report_data.sort_values('Event count',
↳ascending=False).head(10)
sns.barplot(x='Event count', y='Event name', data=top_events_by_count,
↳color='skyblue')
plt.title('Top 10 Events by Event Count')

# Plotting Total Users by Event Name with updated code
plt.subplot(2, 1, 2)
top_events_by_users = event_report_data.sort_values('Total users',
↳ascending=False).head(10)
sns.barplot(x='Total users', y='Event name', data=top_events_by_users,
↳color='lightgreen')
plt.title('Top 10 Events by Total Users')

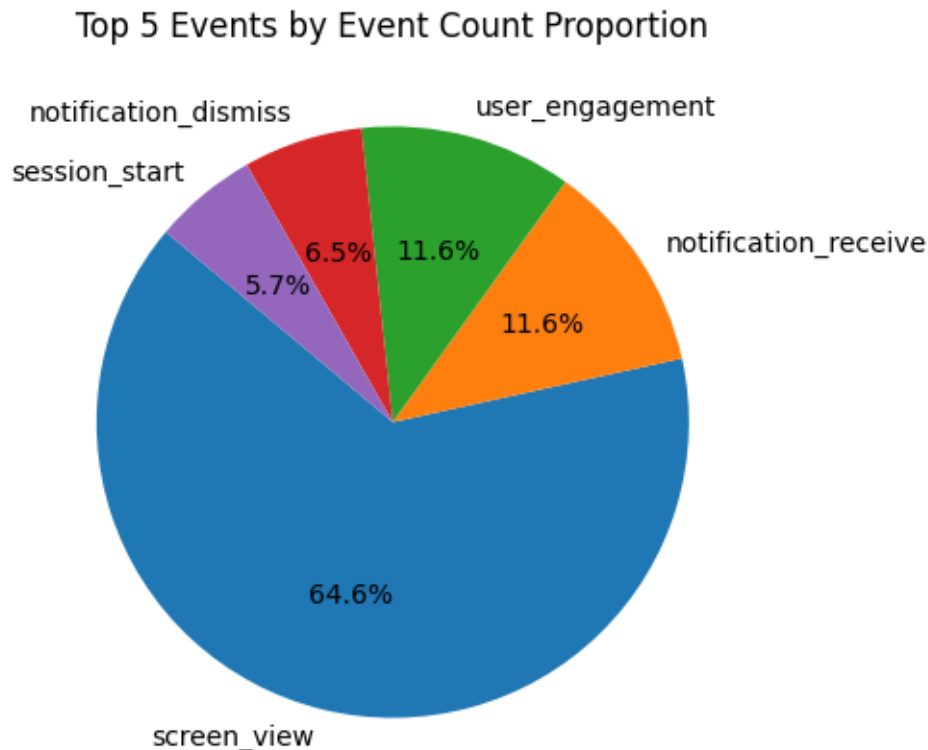
plt.tight_layout()
plt.show()

# Plotting Event Count per User by Event Name for Top Engaging Events with
↳updated code
plt.figure(figsize=(14, 7))
top_engaging_events = event_report_data.sort_values('Event count per user',
↳ascending=False).head(10)
sns.barplot(x='Event count per user', y='Event name', data=top_engaging_events,
↳color='salmon')
plt.title('Top 10 Events by Event Count per User')
plt.show()
```

```
[11]: # Use the 'Traffic Acquisition' sheet for analysis
event_report_data= sheets_data['Event Report']

# Pie Chart for Top Events by Event Count
top_events_pie = event_report_data.sort_values('Event count', ascending=False).
↳head(5)
plt.figure(figsize=(5, 5))
plt.pie(top_events_pie['Event count'], labels=top_events_pie['Event name'],
↳autopct='%1.1f%%', startangle=140)
plt.title('Top 5 Events by Event Count Proportion')
```

```
plt.show()
```



### Insights:

Screen views make up majority of events indicating high traffic but need to convert users better.

Notification receive and user engagement events are also prominent showing some user activity.

Specific flows like Promilo113/111/106 login -> feeds -> rewards have decent traction showing core flows.

Events per user is quite low overall(<10) indicating poor retention and engagement.

Numerous custom events but usage seems low - opportunity to streamline events.

Registration and login flows see traffic but drop off visible highlighting authentication issues.

### Recommendations:

Optimize core flows driving engagement, simplify flows. Improve notification feature for re-engagement, make them more personalized.

Analyze drop off points in key flows to identify and fix issues, frustrations.

Set goals and funnel analysis to track and improve conversions.

Drive loyalty through gamification, personalization for better retention.



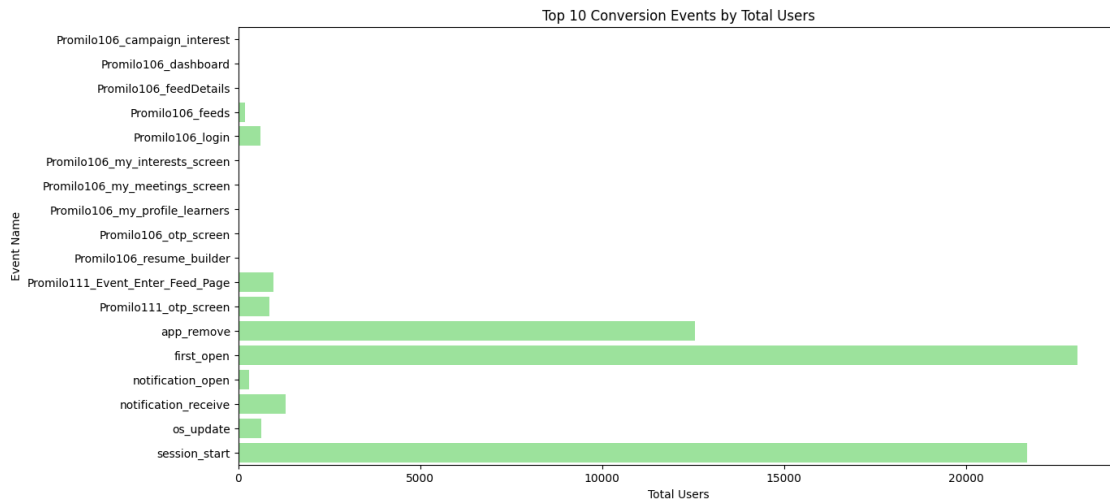
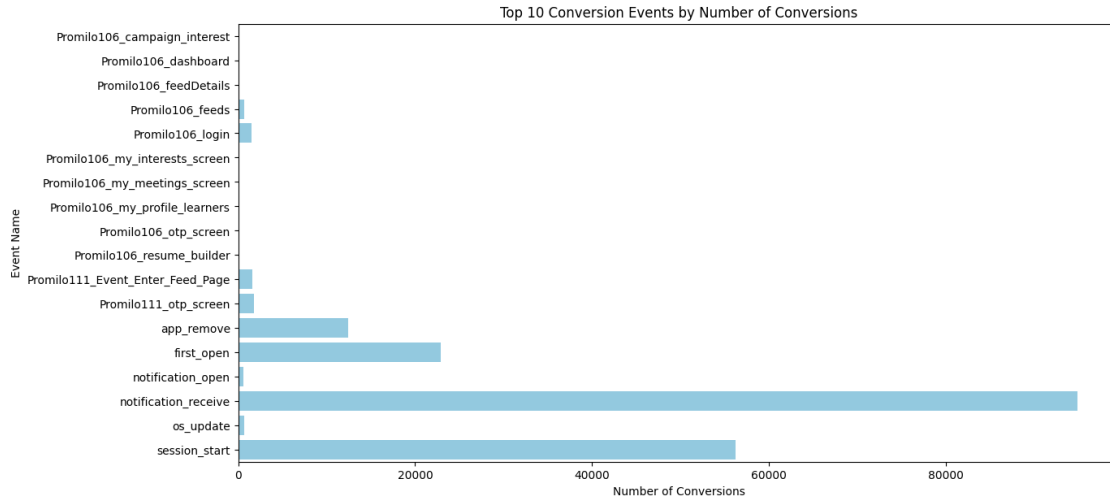
## 4. CONVERSION REPORT

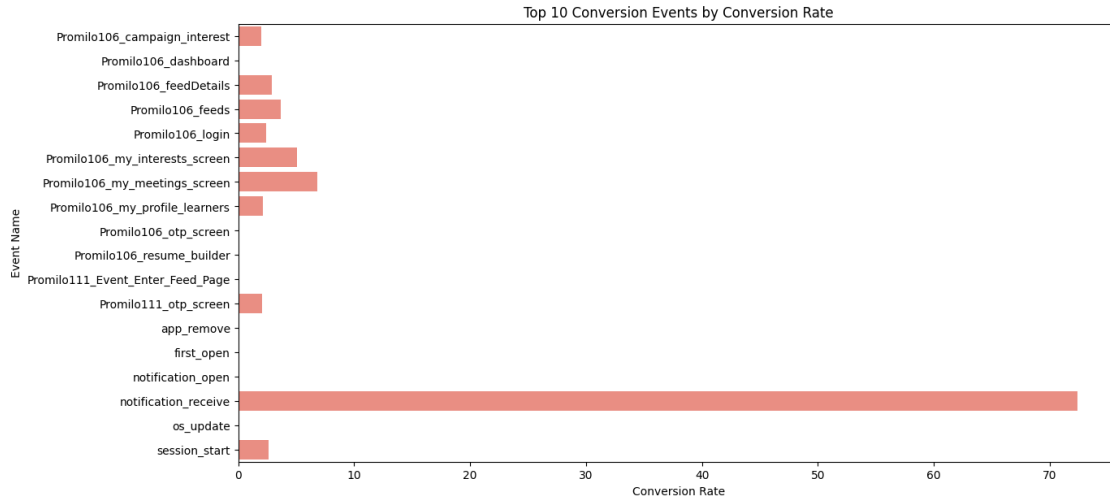
```
[12]: # Load the "Conversion Report" sheet
conversion_report_data = sheets_data['Conversion Report']

# Set up the matplotlib figure for the number of conversions by event name
plt.figure(figsize=(14, 7))
top_conversion_events = conversion_report_data.sort_values('Conversions',
    ↪ascending=False).head(10)
sns.barplot(x='Conversions', y='Event name', data=top_conversion_events,
    ↪color='skyblue')
plt.title('Top 10 Conversion Events by Number of Conversions')
plt.xlabel('Number of Conversions')
plt.ylabel('Event Name')
plt.show()

# Now, let's create a bar chart for the number of unique users associated with
    ↪each conversion event
plt.figure(figsize=(14, 7))
top_user_conversion_events = conversion_report_data.sort_values('Total users',
    ↪ascending=False).head(10)
sns.barplot(x='Total users', y='Event name', data=top_user_conversion_events,
    ↪color='lightgreen')
plt.title('Top 10 Conversion Events by Total Users')
plt.xlabel('Total Users')
plt.ylabel('Event Name')
plt.show()

# If applicable, calculate and visualize the conversion rate per event
conversion_report_data['Conversion Rate'] =
    ↪conversion_report_data['Conversions'] / conversion_report_data['Total
    ↪users'].replace(0,1)
top_conversion_rate_events = conversion_report_data.sort_values('Conversion
    ↪Rate', ascending=False).head(10)
plt.figure(figsize=(14, 7))
sns.barplot(x='Conversion Rate', y='Event name',
    ↪data=top_conversion_rate_events, color='salmon')
plt.title('Top 10 Conversion Events by Conversion Rate')
plt.xlabel('Conversion Rate')
plt.ylabel('Event Name')
plt.show()
```





### Insights:

Notifications drive very high conversions indicating users do engage with notifications.

However other core flows like login, accessing feeds etc. see relatively lower conversions highlighting drop-offs.

Funnel fall off visible from high session starts to lower feed views and very few dashboard views.

Good conversion rates for app remove, OTP screens indicates users reaching those steps but fall off after.

Very low conversion rates for critical actions like resume builder, meetings, interests showing drop outs.

### Recommendations:

Improve core flows by identifying and resolving friction points causing drop offs.

Drive higher engagement with personalized and context specific notifications.

Set up funnel analysis starting from session start to purchase to find leakages.

Test and optimize registration, login, authentication flows for better conversions.

Analyze and improve content consumption flows - homepage, feeds, recommendations to retain users longer.

## 5. PAGES & SCREENS REPORT

```
[13]: # Load the "Pages & Screens Report" sheet
pages_screens_report_data = sheets_data['Pages & Screens Report']

# Visualizations for "Pages & Screens Report"

# Top pages/screens by views
```

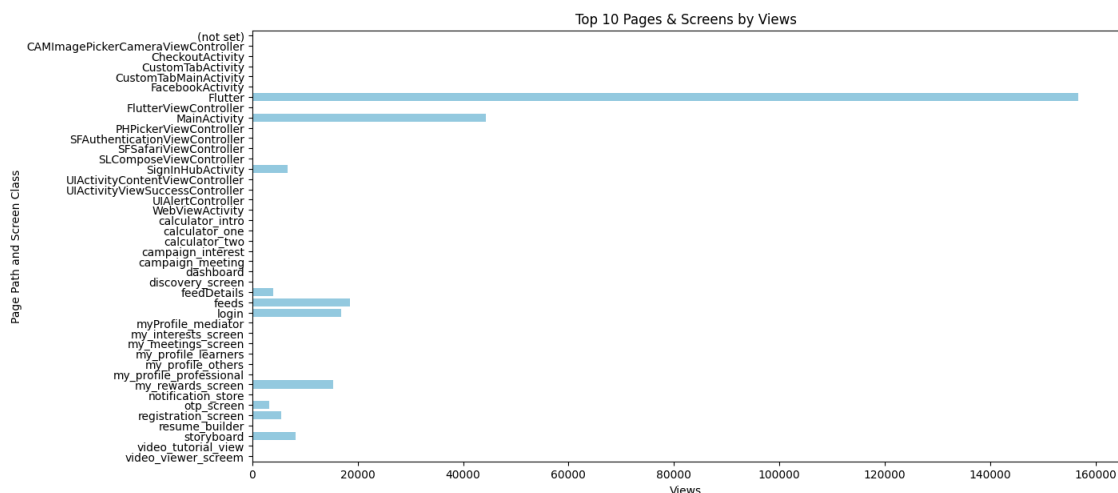
```

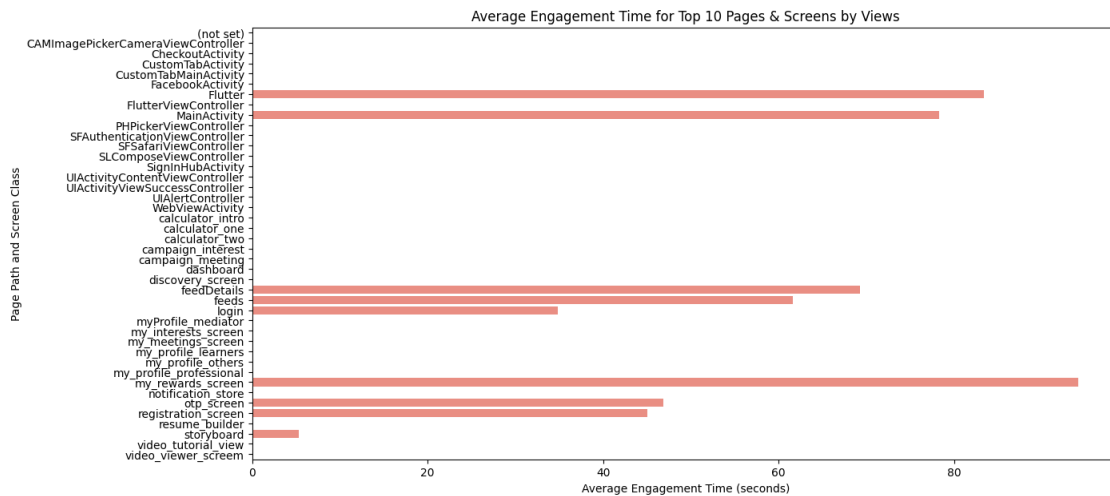
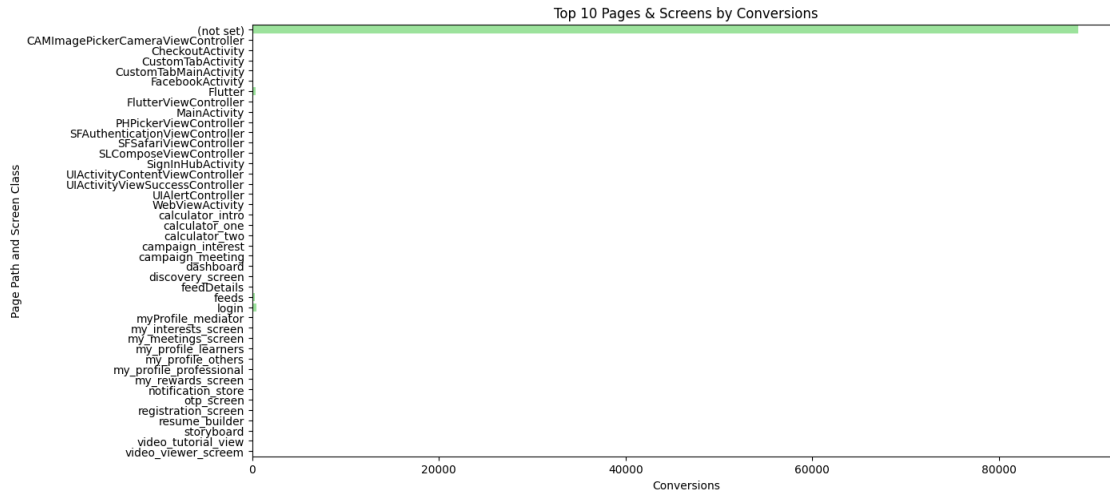
plt.figure(figsize=(14, 7))
top_views_pages = pages_screens_report_data.nlargest(10, 'Views')
sns.barplot(x='Views', y='Page path and screen class', data=top_views_pages,
            color='skyblue')
plt.title('Top 10 Pages & Screens by Views')
plt.xlabel('Views')
plt.ylabel('Page Path and Screen Class')
plt.show()

# Top pages/screens by conversions
plt.figure(figsize=(14, 7))
top_conversions_pages = pages_screens_report_data.nlargest(10, 'Conversions')
sns.barplot(x='Conversions', y='Page path and screen class',
            data=top_conversions_pages, color='lightgreen')
plt.title('Top 10 Pages & Screens by Conversions')
plt.xlabel('Conversions')
plt.ylabel('Page Path and Screen Class')
plt.show()

# Plotting average engagement time for the top pages/screens by views
plt.figure(figsize=(14, 7))
sns.barplot(x='Average engagement time', y='Page path and screen class',
            data=top_views_pages, color='salmon')
plt.title('Average Engagement Time for Top 10 Pages & Screens by Views')
plt.xlabel('Average Engagement Time (seconds)')
plt.ylabel('Page Path and Screen Class')
plt.show()

```





## Insights:

High views for Flutter home screen but low conversions indicate drop-offs from home page.

Core flows like feeds, login and registration see traffic but conversion rates are low.

Good views and conversions for rewards and storyboard screens implying engaging content.

Very high views per user for unused screens like CustomTabMain indicating tracking issues.

Critical workflows like profile building, meetings have very low traffic highlighting dropout issues.

## Recommendations:

Identify and fix friction issues in core flows causing high home page exits.

Set up funnel analysis from home page to purchase to find and resolve leakage points. Drive engagement through personalized content recommendations on home, feeds and rewards screens.

Enable deep linking features to drive traffic directly to key workflows.

Establish usage data instrumentation to prevent tracking unused screens and flows.

Highlight and promote underutilized but critical workflows on home page for better visibility.

## OUTLIER DETECTION ON PAGES & SCREEN REPORT BASED ON IQR METHOD

```
[14]: from scipy import stats
import numpy as np

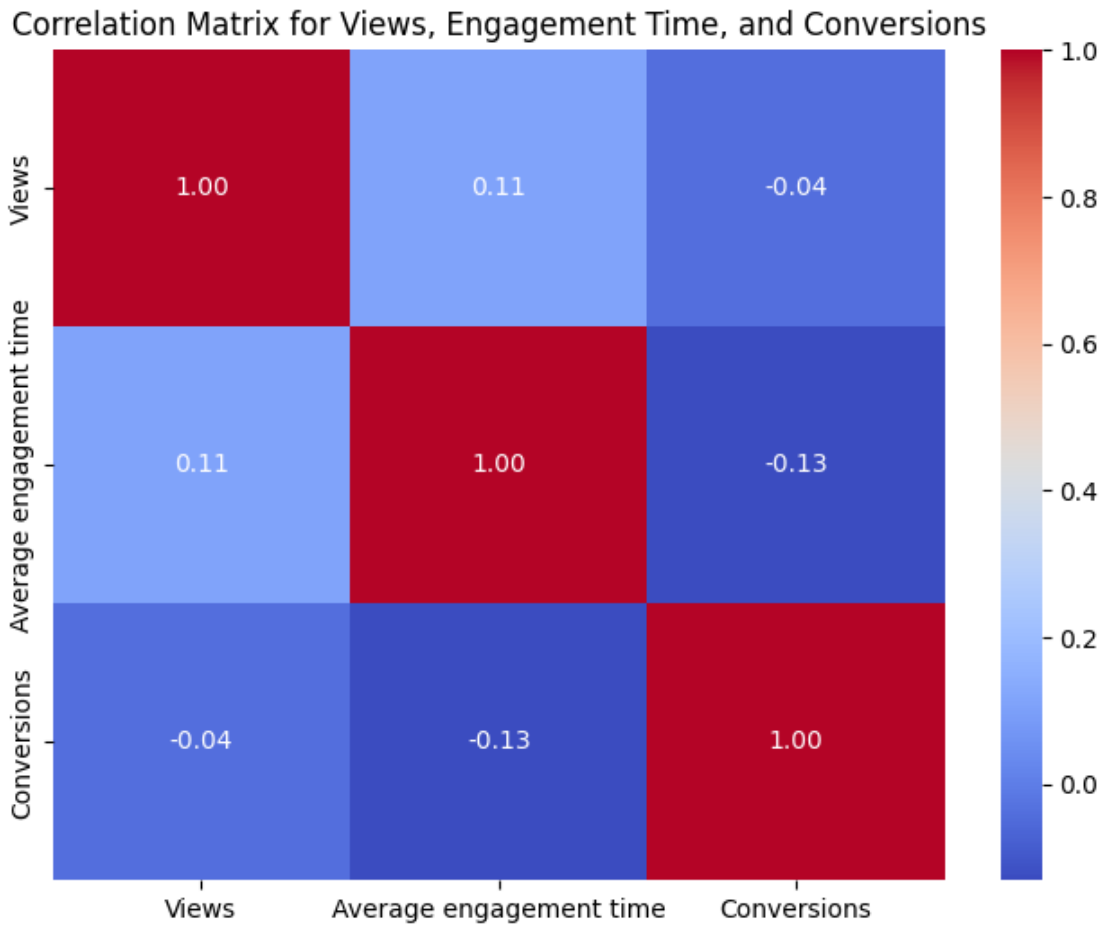
# Function to detect outliers based on the IQR method
def detect_outliers_iqr(df, feature):
    Q1 = df[feature].quantile(0.25)
    Q3 = df[feature].quantile(0.75)
    IQR = Q3 - Q1
    outlier_step = 1.5 * IQR
    outliers = df[(df[feature] < Q1 - outlier_step) | (df[feature] > Q3 +
↪outlier_step)]
    return outliers

# Detecting outliers for 'Views', 'Average engagement time', and 'Conversions'
outliers_views = detect_outliers_iqr(pages_screens_report_data, 'Views')
outliers_engagement_time = detect_outliers_iqr(pages_screens_report_data,
↪'Average engagement time')
outliers_conversions = detect_outliers_iqr(pages_screens_report_data,
↪'Conversions')

# Correlation analysis
correlation_data = pages_screens_report_data[['Views', 'Average engagement
↪time', 'Conversions']]
correlation_matrix = correlation_data.corr()

# Visualizing the correlation matrix
plt.figure(figsize=(8, 6))
sns.heatmap(correlation_matrix, annot=True, fmt=".2f", cmap='coolwarm')
plt.title('Correlation Matrix for Views, Engagement Time, and Conversions')
plt.show()

# Display outliers for Views
outliers_views, outliers_engagement_time, outliers_conversions
```



```
[14]: ( Page path and screen class Views Users Views per user \
0 Flutter 156708 8726 17.958740
1 MainActivity 44326 8978 4.937180
2 feeds 18514 4358 4.248279
3 login 16883 7291 2.315595
4 my_rewards_screen 15381 2045 7.521271
5 storyboard 8189 5244 1.561594

Average engagement time Event count Conversions Total revenue
0 83.412220 203901 328 0
1 78.292160 53374 101 0
2 61.600050 37628 253 0
3 34.881770 40772 435 0
4 94.179950 32910 5 0
5 5.341152 15676 115 0 ,

Page path and screen class Views Users Views per user \
31 my_profile_professional 67 23 2.913043
34 CheckoutActivity 24 3 8.000000
```

	Average engagement time	Event count	Conversions	Total revenue	
31	184.0870	143	0	0	
34	304.3333	26	0	0	,
	Page path and screen class	Views	Users	Views per user	\
0	Flutter	156708	8726	17.958740	
1	MainActivity	44326	8978	4.937180	
2	feeds	18514	4358	4.248279	
3	login	16883	7291	2.315595	
5	storyboard	8189	5244	1.561594	
7	registration_screen	5501	3566	1.542625	
8	feedDetails	3971	1047	3.792741	
41	(not set)	0	9145	0.000000	

	Average engagement time	Event count	Conversions	Total revenue	
0	83.412220	203901	328	0	
1	78.292160	53374	101	0	
2	61.600050	37628	253	0	
3	34.881770	40772	435	0	
5	5.341152	15676	115	0	
7	45.075720	13496	136	0	
8	69.316140	7820	84	0	
41	0.001093	109189	88518	0	)

The outlier analysis yields the following insights:

The outlier detection for ‘Views’, ‘Average engagement time’, and ‘Conversions’ indicates that certain pages or screens have unusually high or low metrics compared to the rest. For example, the ‘Flutter’ screen has significantly higher views than other pages, which could indicate a central feature of the app or a default landing page.

Correlation Matrix: The heatmap of the correlation matrix shows the relationships between ‘Views’, ‘Average engagement time’, and ‘Conversions’. There appears to be a positive correlation between ‘Views’ and ‘Conversions’, suggesting that pages with more views tend to have more conversions. However, the correlation is not perfect, indicating other factors are also at play when it comes to converting views into conversions.

For pages like ‘CheckoutActivity’ with an exceptionally high ‘Average engagement time’, we would want to investigate why users spend so much time there. It could be due to a well-engaged process or possibly a design issue causing delays.

The ‘Flutter’ screen stands out with a high number of conversions, which is interesting and deserves further investigation into what about this screen leads to conversions.

There is an anomaly where a page has zero views but a significant number of conversions. This could be due to tracking issues or a data error and should be investigated further.

## 6. DEMOGRAPHICS REPORT



```
[15]: # Load the "Demographics Report" sheet
demographics_report_data = sheets_data['Demographics Report']

# Distribution Plot for the number of users across all countries
plt.figure(figsize=(14, 7))
sns.histplot(demographics_report_data['Users'], bins=30, kde=True,
             color='skyblue')
plt.title('Distribution of Users Across All Countries')
plt.xlabel('Number of Users')
plt.ylabel('Frequency')
plt.show()

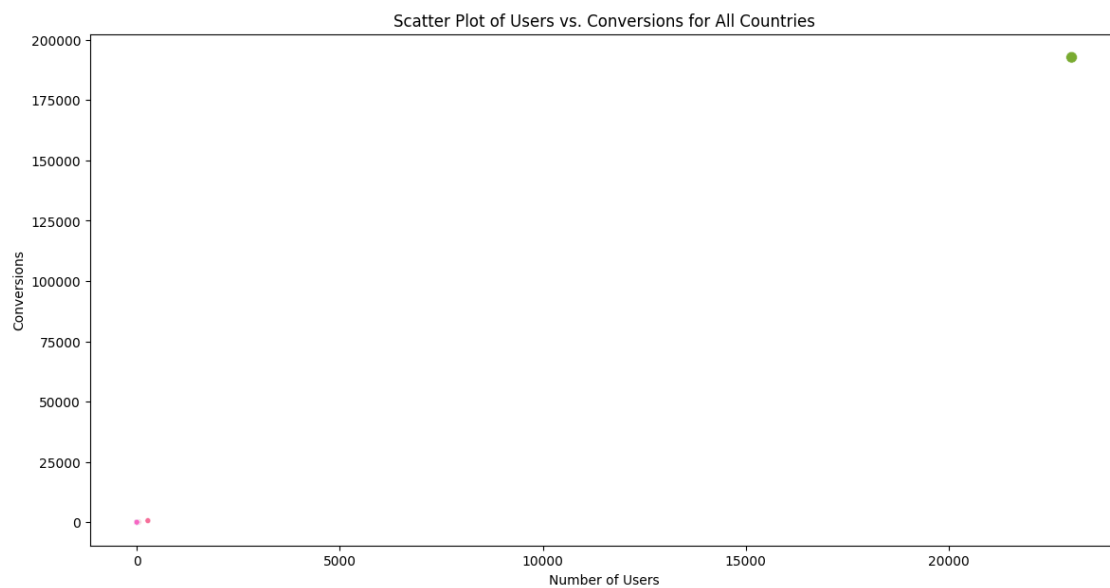
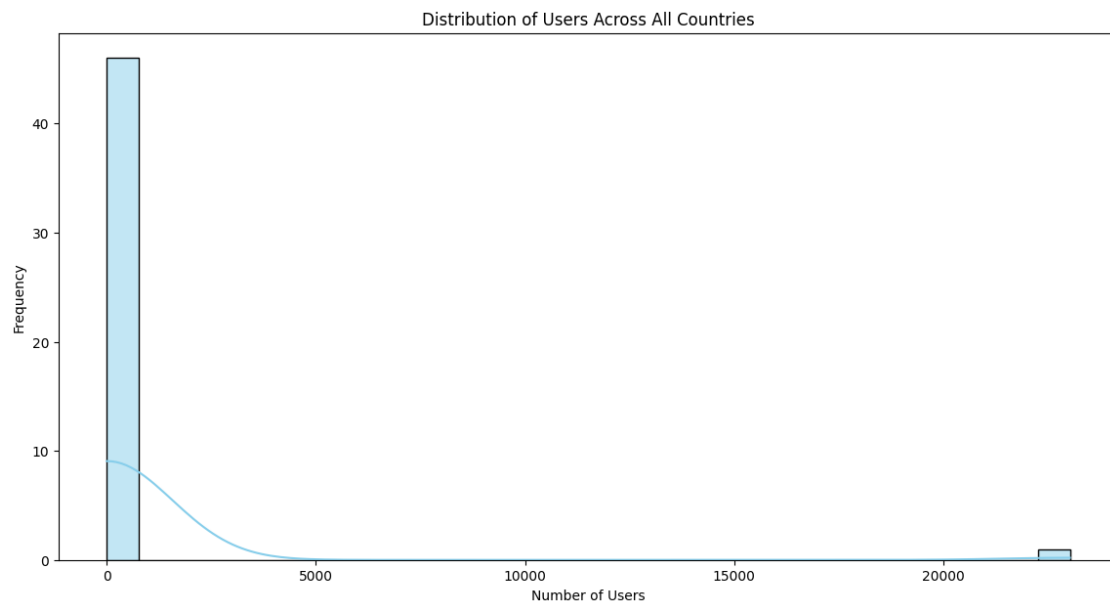
# Scatter Plot to compare number of users to conversions for all countries
plt.figure(figsize=(14, 7))
sns.scatterplot(data=demographics_report_data, x='Users', y='Conversions',
               hue='Country', size='Conversions', legend=False)
plt.title('Scatter Plot of Users vs. Conversions for All Countries')
plt.xlabel('Number of Users')
plt.ylabel('Conversions')
plt.show()

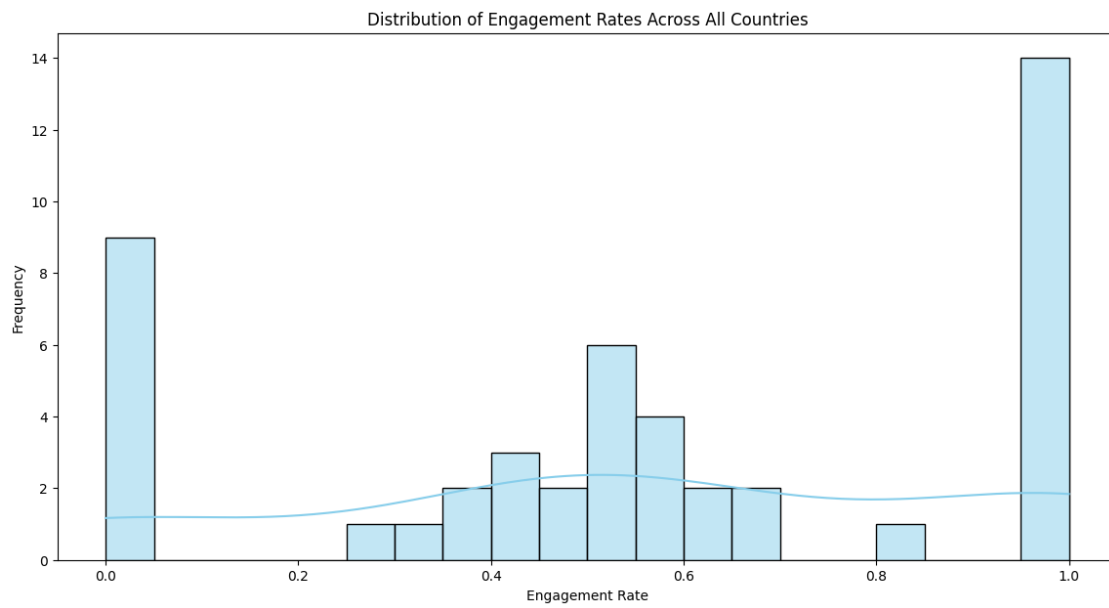
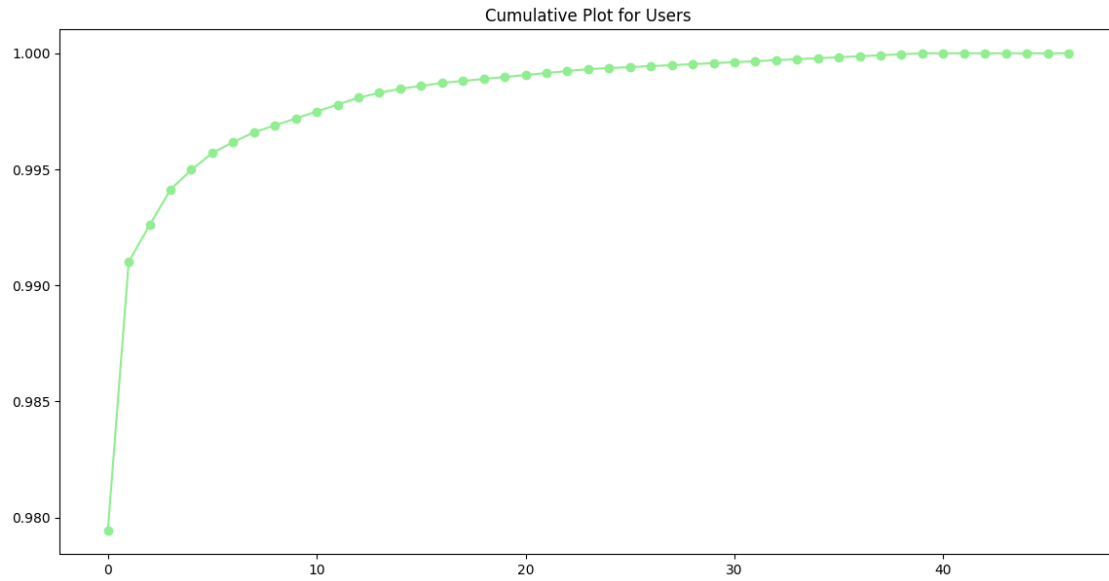
# Cumulative Plot for users
users_sorted = demographics_report_data.sort_values('Users',
             ascending=False)['Users']
cumulative_users = np.cumsum(users_sorted) / users_sorted.sum()
plt.figure(figsize=(14, 7))
plt.plot(range(len(cumulative_users)), cumulative_users, marker='o',
        linestyle='-', color='lightgreen')
plt.title('Cumulative Plot for Users')
plt.show()

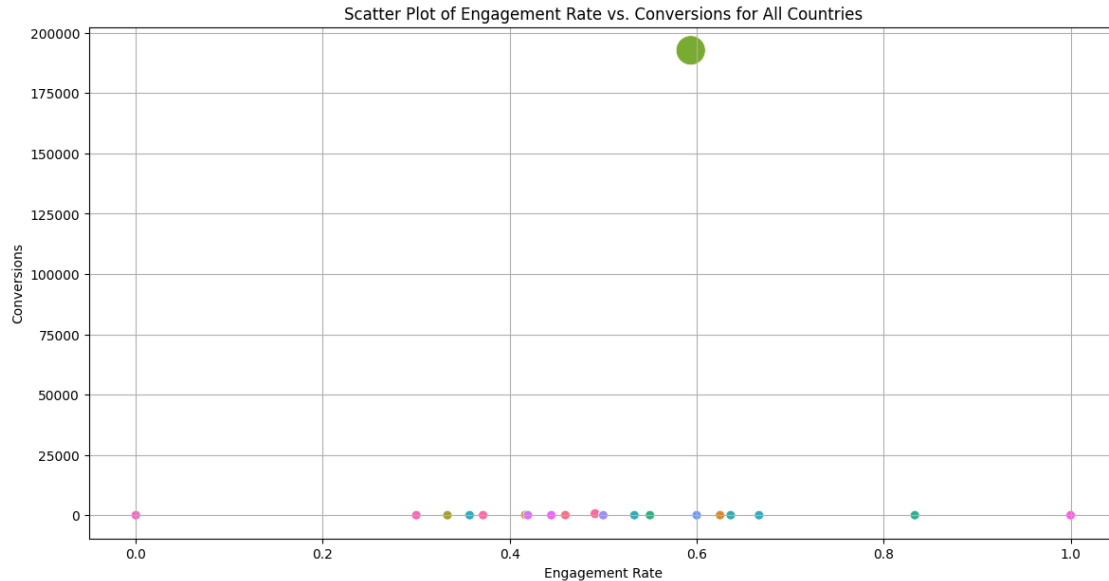
# Distribution plot for engagement rates across all countries
plt.figure(figsize=(14, 7))
sns.histplot(demographics_report_data['Engagement rate'], bins=20, kde=True,
             color='skyblue')
plt.title('Distribution of Engagement Rates Across All Countries')
plt.xlabel('Engagement Rate')
plt.ylabel('Frequency')
plt.show()

# Scatter plot for relationship between engagement rate and conversions for all
countries
plt.figure(figsize=(14, 7))
sns.scatterplot(data=demographics_report_data, x='Engagement rate',
               y='Conversions', size='Users', hue='Country', legend=False, sizes=(50, 500))
plt.title('Scatter Plot of Engagement Rate vs. Conversions for All Countries')
```

```
plt.xlabel('Engagement Rate')
plt.ylabel('Conversions')
plt.grid(True)
plt.show()
```







### Insights:

India accounts for majority of user base indicating home market concentration.

Very low user and engagement metrics across other countries highlighting lack of global expansion.

Top countries by engaged sessions are India, US, Canada - aligns with product localization needs.

Engagement and conversion rates better in International markets like Kuwait, China indicating product-market fit gaps in India market.

Average engagement time higher across most western markets showing more user time spent.

### Recommendations:

Expand product footprint in North America by localizing content and flows for better conversion.

Conduct market analysis and build expansion strategy for western regions with higher engagement.

Compare top performing countries and identify product capabilities to drive adoption across markets with lower traction.

Double down on brand marketing and localization efforts in India to continue growth in home country.

Enable region based segmentation for customized campaigns to resonate across user demographics.

## 7. CITIWISE REPORT

```
[16]: # Load the "Citiwise Report" sheet
citywise_report_data = sheets_data['Citiwise Report']

# Distribution plot for user counts across all cities
plt.figure(figsize=(10, 5))
```

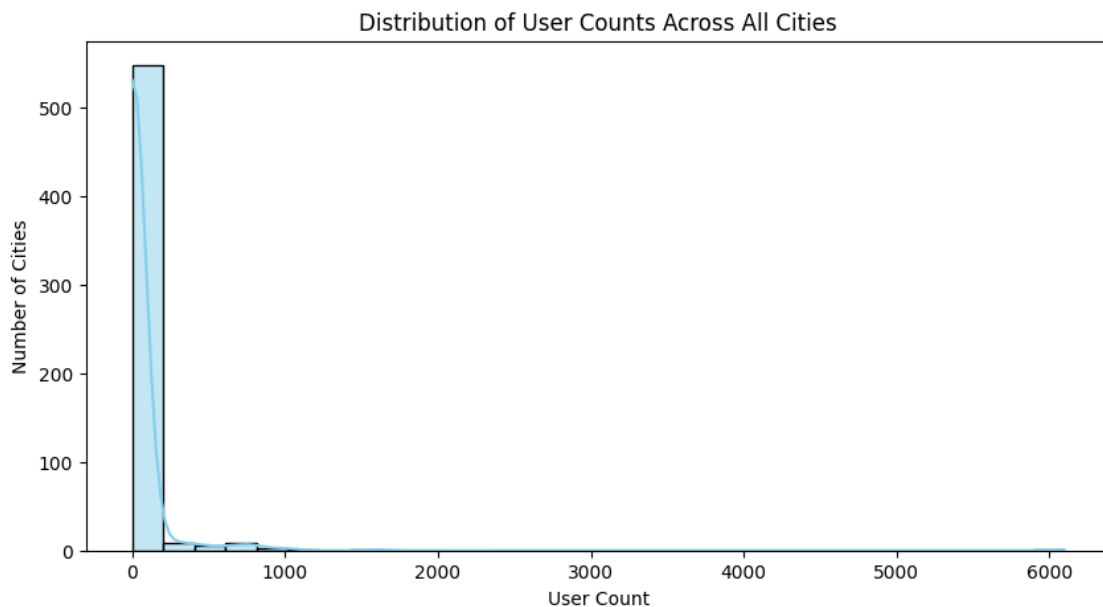
```

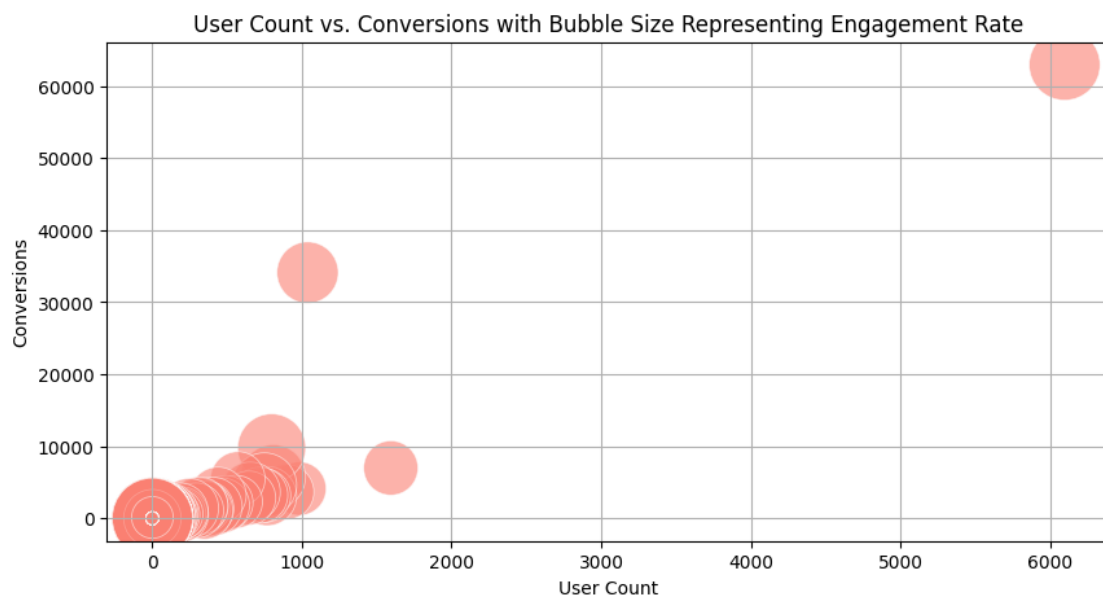
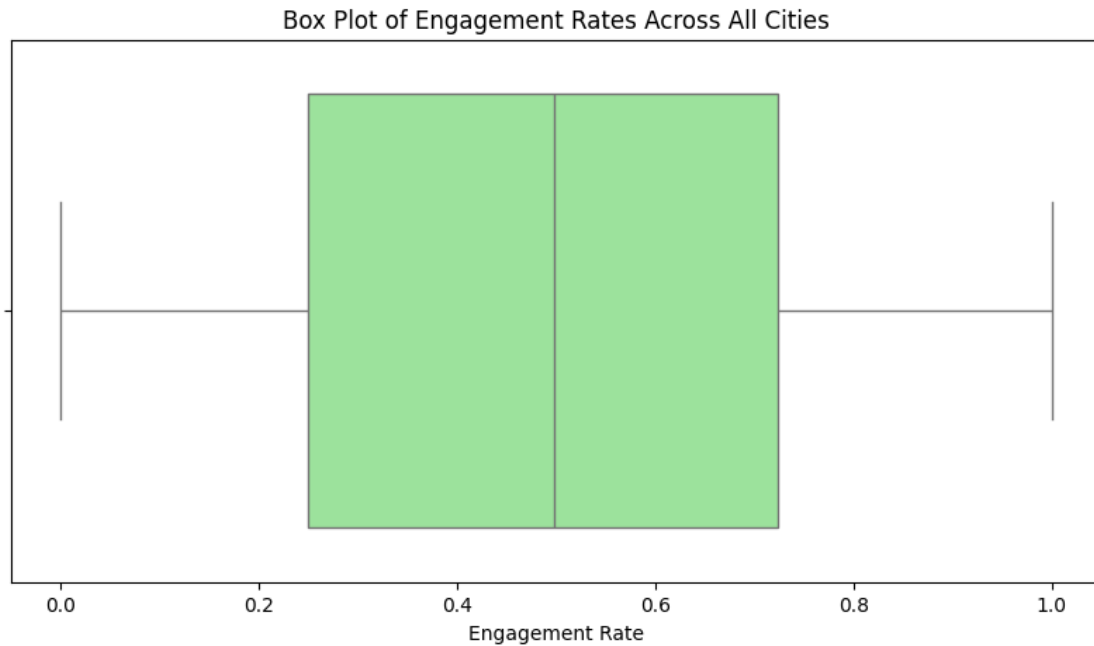
sns.histplot(citywise_report_data['Users'], bins=30, kde=True, color='skyblue')
plt.title('Distribution of User Counts Across All Cities')
plt.xlabel('User Count')
plt.ylabel('Number of Cities')
plt.show()

# Box plot for engagement rates across all cities
plt.figure(figsize=(10, 5))
sns.boxplot(x=citywise_report_data['Engagement rate'], color='lightgreen')
plt.title('Box Plot of Engagement Rates Across All Cities')
plt.xlabel('Engagement Rate')
plt.show()

# Scatter plot with bubble size for user count vs conversions
plt.figure(figsize=(10, 5))
sns.scatterplot(data=citywise_report_data, x='Users', y='Conversions',
               size='Engagement rate',
               legend=False, sizes=(50, 2000), color='salmon', alpha=0.6)
plt.title('User Count vs. Conversions with Bubble Size Representing Engagement_
           Rate')
plt.xlabel('User Count')
plt.ylabel('Conversions')
plt.grid(True)
plt.show()

```





#### Insights:

Bengaluru has highest total users, engaged sessions, events, and conversions showing very high engagement

Patna, Indore, Lucknow have relatively low engagement rates Average engagement time per session varies significantly across cities

Smaller cities like Tiruppur, Madurai, Shivamogga have very high engaged sessions per user showing a dedicated user base Many cities have zero

Even top cities have low (~10%) conversion rates

### Recommendations:

Bengaluru's high engagement indicates it should be a focus area for growth

Analyze why engagement/retention is lower in Patna, Indore, Lucknow and identify opportunities to improve

Leverage differences in user behavior across geographies to drive engagement

Invest more in smaller cities like Tiruppur, Madurai, Shivamogga which show dedicated user bases

Analyze if there are limitations to monetization on the platform and identify other revenue opportunities

Analyze user funnels across cities and optimize to drive more conversions

## 8. GENDER REPORT

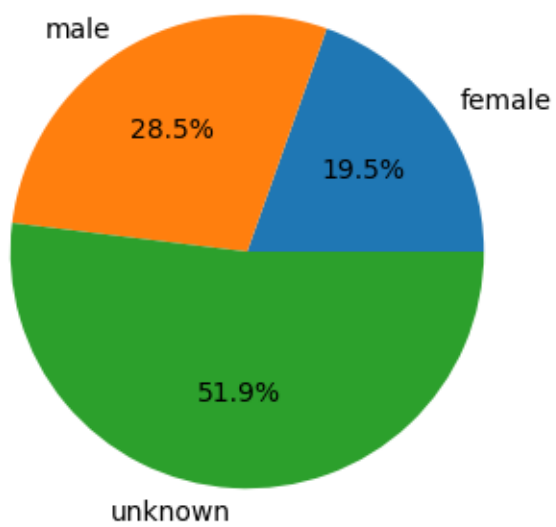
```
[17]: # Load the "Gender Report" sheet
gender_report_data = sheets_data['Gender Report']

# Pie chart for gender distribution
gender_distribution = gender_report_data.groupby('Gender')['Users'].sum()
plt.figure(figsize=(6, 4))
gender_distribution.plot.pie(autopct='%1.1f%%')
plt.title('Gender Distribution of Users')
plt.ylabel('')
plt.show()

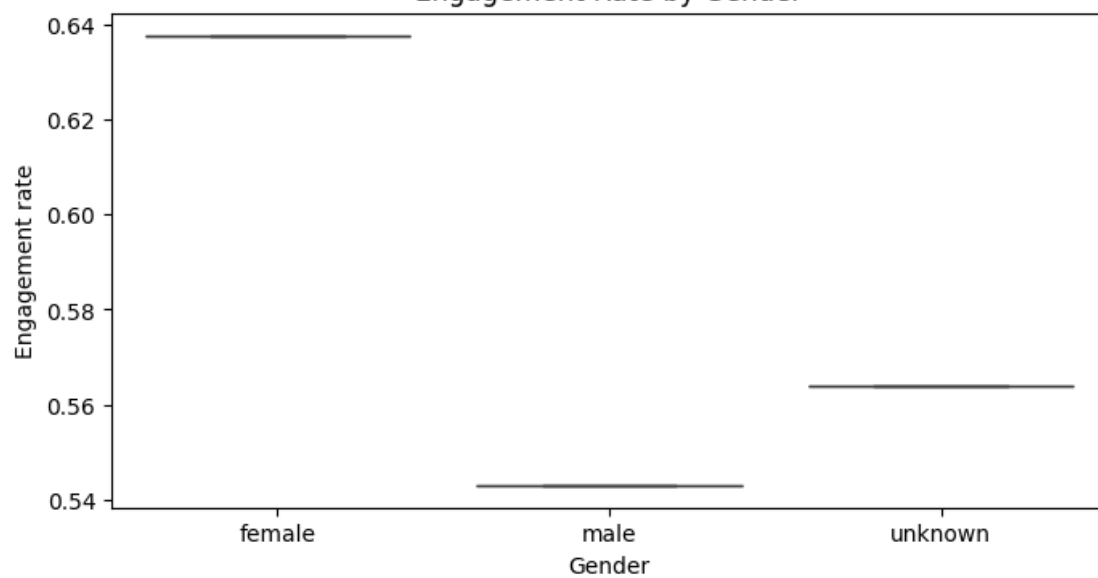
# Box plot for engagement rates by gender
plt.figure(figsize=(8, 4))
sns.boxplot(x='Gender', y='Engagement rate', data=gender_report_data)
plt.title('Engagement Rate by Gender')
plt.show()

# Bar chart for conversions by gender
plt.figure(figsize=(8, 4))
sns.barplot(x='Gender', y='Conversions', data=gender_report_data)
plt.title('Conversions by Gender')
plt.show()
```

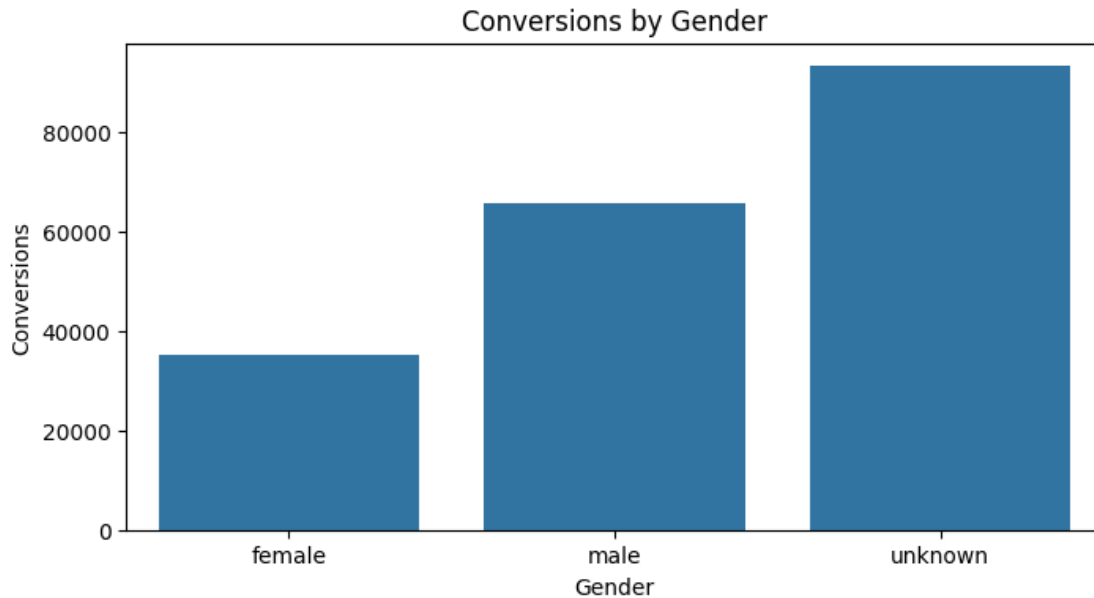
Gender Distribution of Users



Engagement Rate by Gender







### Insights:

Unknown gender has the most users, engaged sessions, events and conversions overall.

Engagement rate is highest for female users at 63.8%, compared to 56.4% for unknown and 54.3% for male.

Females also have higher engaged sessions per user (1.59) compared to males (1.45) and unknown (1.76).

Average engagement time is highest for females at 208 seconds, compared to 439 seconds for unknown and 128 seconds for males.

### Recommendations:

Focus engagement and retention efforts on female segment given they have highest engagement rates.

Leverage higher average engagement time for unknown segment with features that drive more sessions per user.

Analyze why male engagement rate and time spent is lower and identify opportunities to improve engagement.

Explore customized content/features that resonates with female users to further improve engagement.

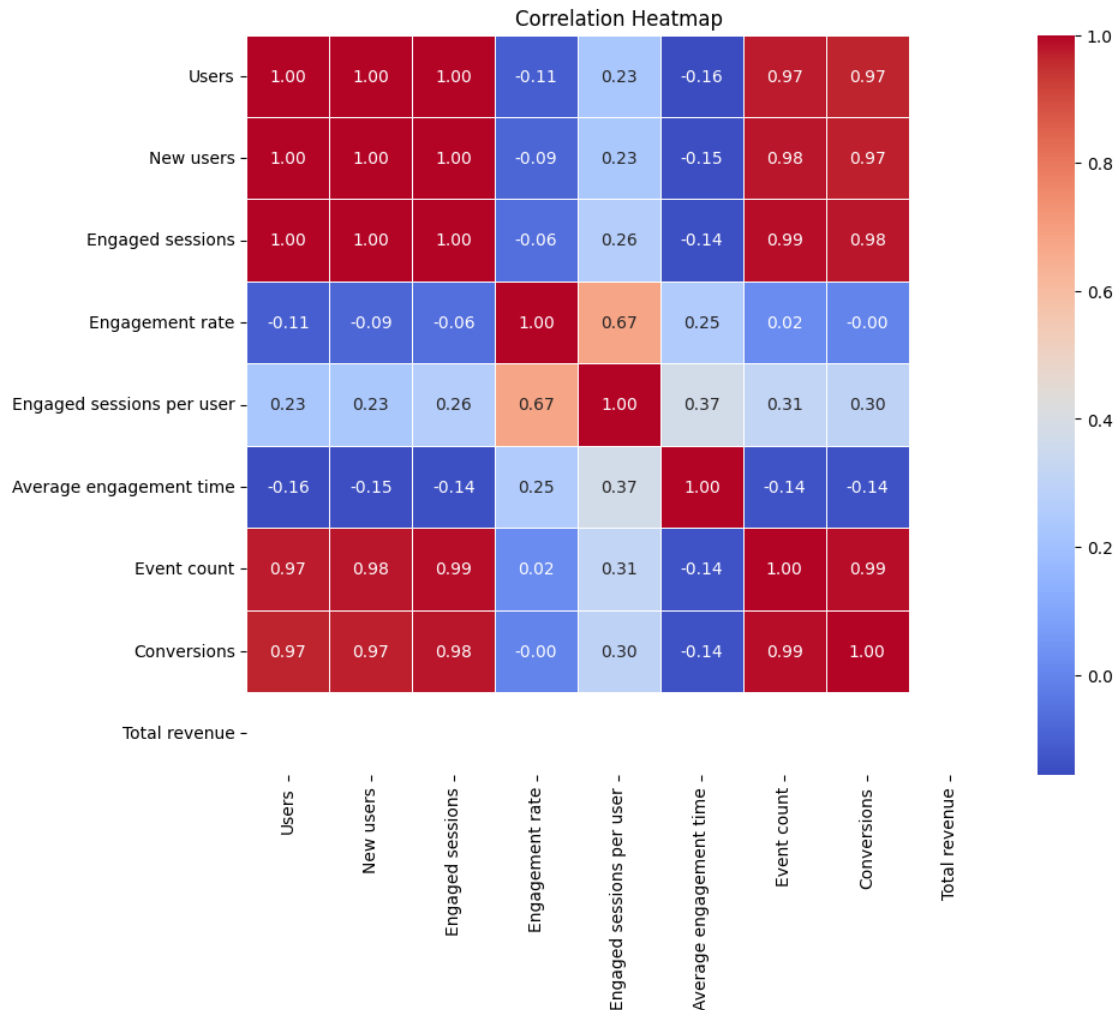
Set gender-specific engagement benchmarks and track metrics by gender to quantify impact.

## 9. USERS BY INTEREST

```
[18]: # Load the "Users By Interest" sheet
user_by_interest_data = sheets_data['User By Interest']
```

```
# Correlation matrix
corr = user_by_interest_data.drop('Interests', axis=1).corr()

# Plotting the heatmap
plt.figure(figsize=(10, 8))
sns.heatmap(corr, annot=True, cmap='coolwarm', fmt=".2f", linewidths=.5)
plt.title('Correlation Heatmap')
plt.show()
```



Key observations include:

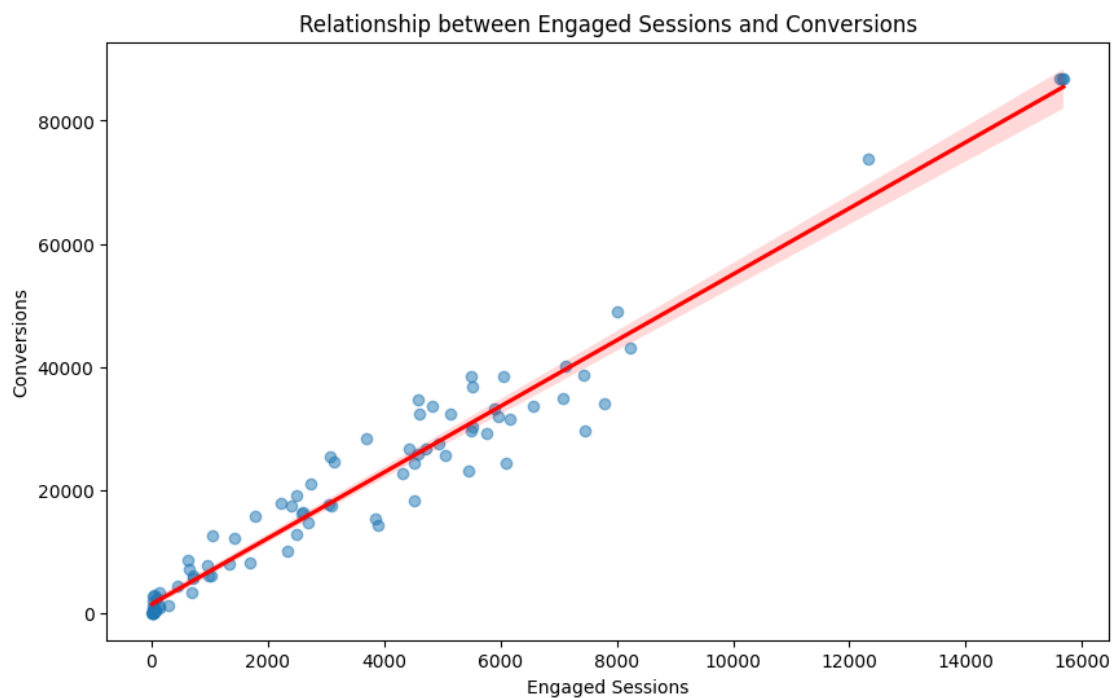
There's a strong positive correlation between users, engaged sessions, event count, and conversions. This suggests that higher user engagement and activity levels are associated with higher conversions.

Engagement rate has a weaker correlation with conversions compared to other metrics. This might indicate that while engagement rate is important, the sheer volume of engagement (e.g., total

engaged sessions) plays a more significant role in driving conversions.

Average engagement time shows moderate correlation with other metrics, suggesting that the quality of engagement (in terms of time spent) also contributes to overall engagement and conversion outcomes.

```
[19]: # Scatter plot with regression line between Engaged Sessions and Conversions
plt.figure(figsize=(10, 6))
sns.regplot(x='Engaged sessions', y='Conversions', data=user_by_interest_data,
            scatter_kws={'alpha':0.5}, line_kws={'color':'red'})
plt.title('Relationship between Engaged Sessions and Conversions')
plt.xlabel('Engaged Sessions')
plt.ylabel('Conversions')
plt.show()
```



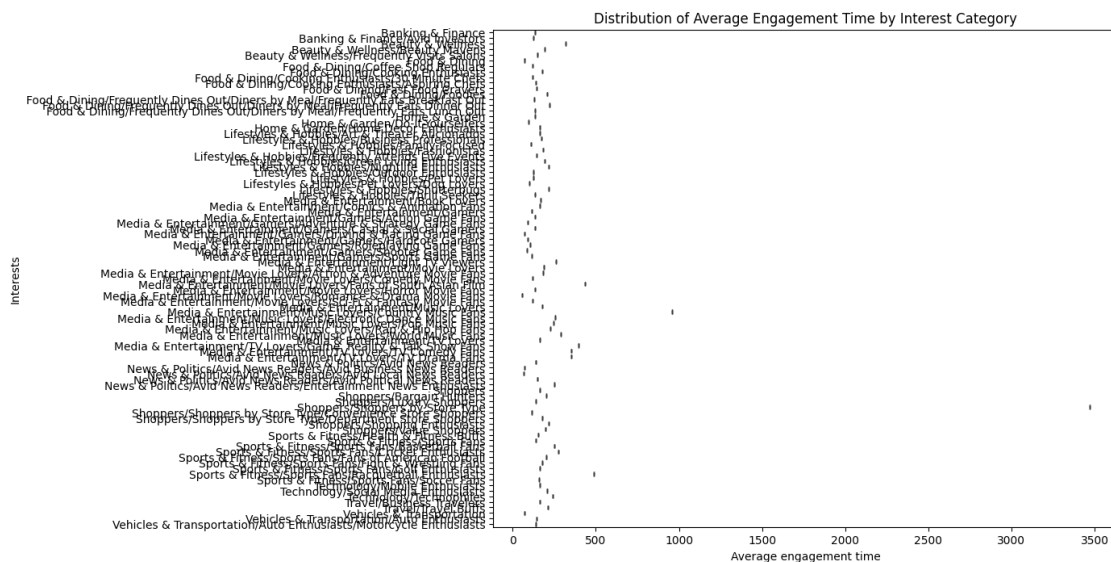
The scatter plot with a regression line between Engaged Sessions and Conversions reveals a clear positive relationship: as the number of engaged sessions increases, conversions also tend to increase. The regression line indicates a strong linear relationship, suggesting that engaged sessions could be a good predictor of conversions.

```
[20]: # Box plot for Average Engagement Time across different Interest Categories
plt.figure(figsize=(10, 8))
sns.boxplot(x='Average engagement time', y='Interests',
            data=user_by_interest_data, palette='coolwarm')
plt.title('Distribution of Average Engagement Time by Interest Category')
plt.show()
```

```
<ipython-input-20-daa2e17c4921>:3: FutureWarning:
```

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.

```
sns.boxplot(x='Average engagement time', y='Interests',
data=user_by_interest_data, palette='coolwarm')
```



The box plot for Average Engagement Time across different Interest Categories reveals several insights:

There's noticeable variability in engagement time across categories. For instance, categories like 'Food & Dining/Cooking Enthusiasts' tend to have higher engagement times, suggesting more in-depth interaction with content.

Some categories exhibit a wide range of engagement times, indicating diverse user behaviors within those interests. For example, 'Technology/Mobile Enthusiasts' and 'Shoppers' show a broader spread of engagement times, which might reflect different types of content or activities within those categories that engage users differently.

There are a few outliers in categories such as 'Food & Dining/Cooking Enthusiasts' and 'Sports & Fitness/Health & Fitness Buffs', where certain sessions have significantly higher engagement times than the majority. These outliers could represent particularly engaging content or highly interested users.

## 10. USERS BY AGE

```
[21]: # Load the "Users By Age" sheet
user_by_age_data = sheets_data['User By Age']
```

```

# Adjusted plotting without 'palette' argument
fig, axes = plt.subplots(3, 1, figsize=(10, 15))

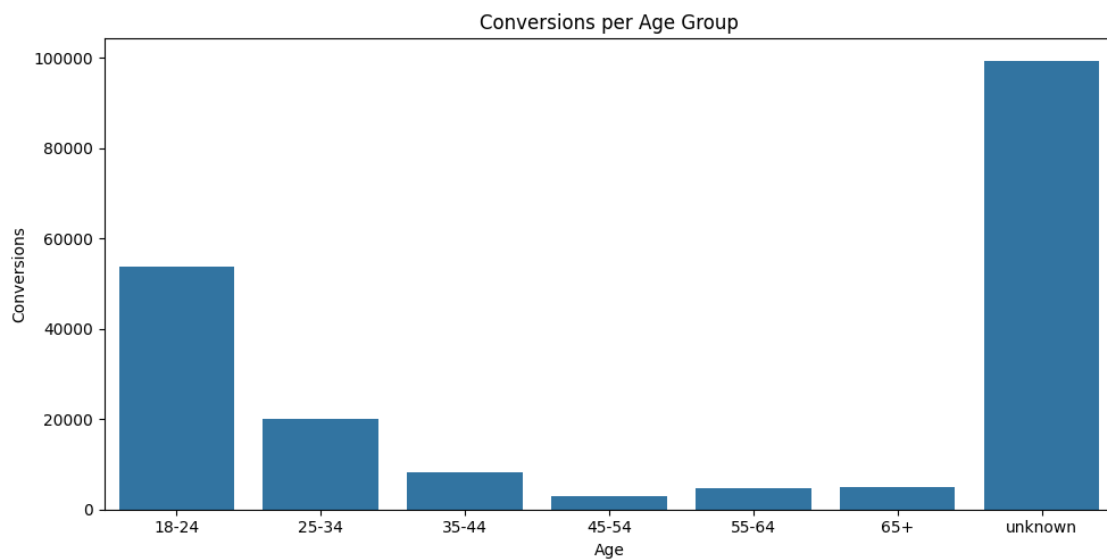
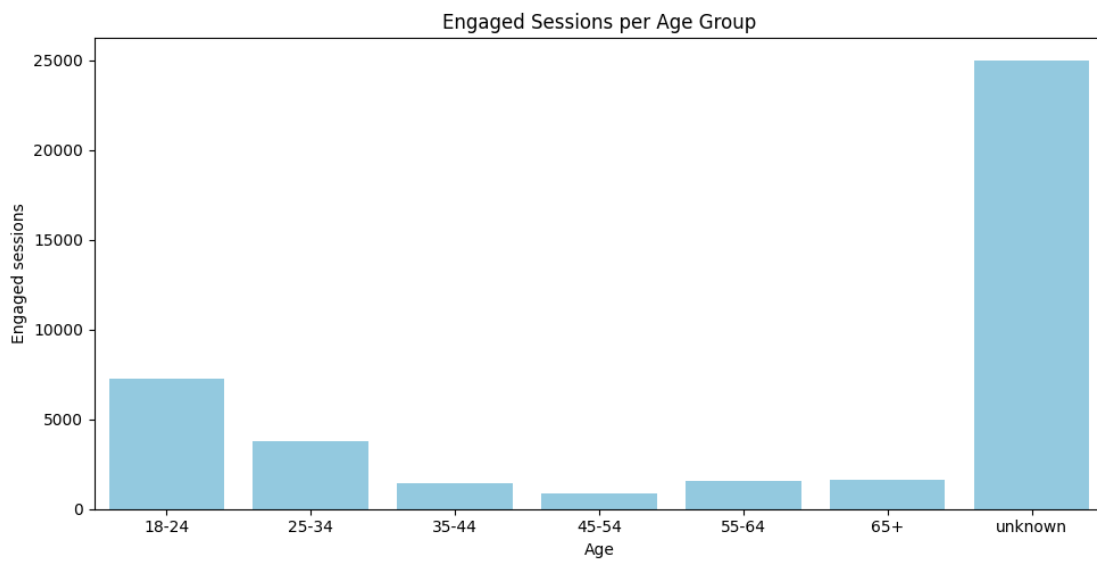
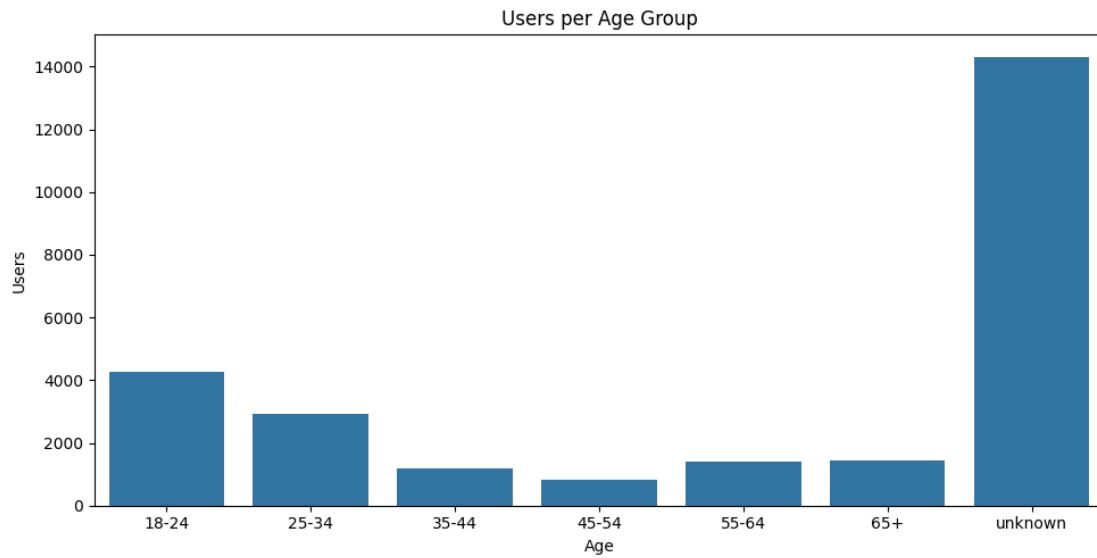
# Users per Age Group
sns.barplot(ax=axes[0], x='Age', y='Users', data=user_by_age_data)
axes[0].set_title('Users per Age Group')

# Engaged Sessions per Age Group
sns.barplot(ax=axes[1], x='Age', y='Engaged sessions',
            data=user_by_age_data, color='skyblue')
axes[1].set_title('Engaged Sessions per Age Group')

# Conversions per Age Group
sns.barplot(ax=axes[2], x='Age', y='Conversions', data=user_by_age_data)
axes[2].set_title('Conversions per Age Group')

plt.tight_layout()
plt.show()

```



The visualizations provide insights into the dataset in terms of Users, Engaged Sessions, and Conversions across different Age Groups:

**Users per Age Group:** The 'unknown' age group has the highest number of users, followed by the '18-24' and '25-34' age groups. This suggests that younger users are more prevalent in this dataset, although a significant portion of the user base has not specified their age.

**Engaged Sessions per Age Group:** The engagement sessions follow a similar pattern to the user count, with the 'unknown' age group leading, followed by '18-24' and '25-34'. This indicates that not only are these age groups more numerous, but they are also more engaged.

**Conversions per Age Group:** Conversions also follow a similar trend, with the 'unknown' category having the most conversions, followed by the '18-24' age group. This suggests that younger users are not only more engaged but also more likely to convert.

## 11. USERS BY LANGUAGE

```
[22]: # Load the "Users By Language" sheet
user_by_language_data = sheets_data['User by Language']

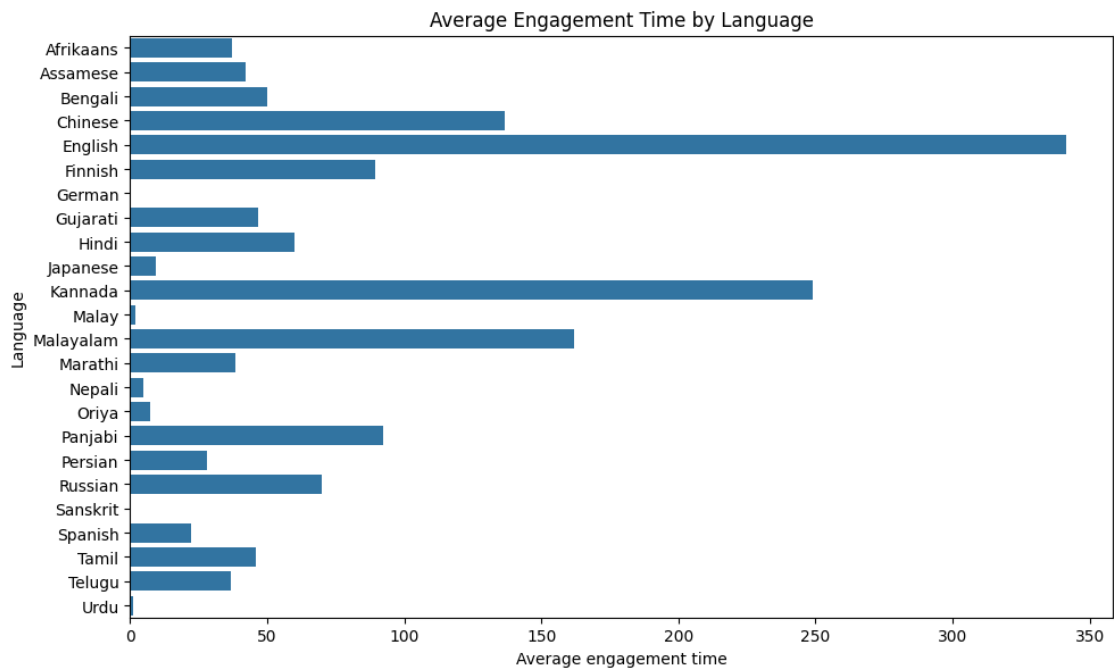
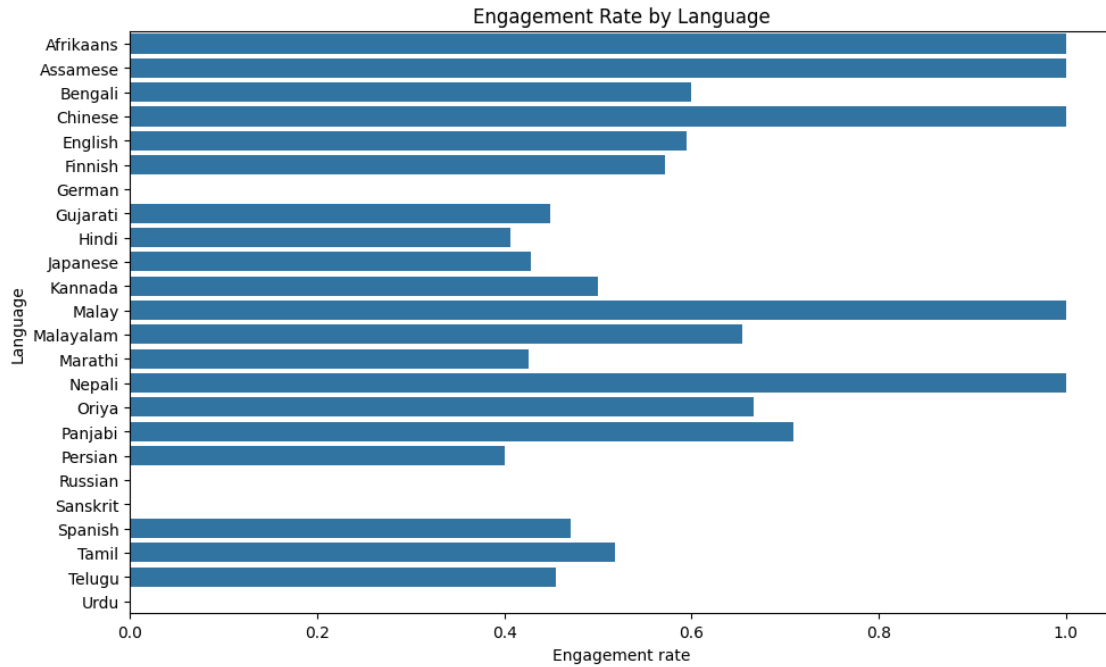
fig, axes = plt.subplots(2, 1, figsize=(10, 12))

# Engagement Rate by Language
sns.barplot(ax=axes[0], x='Engagement rate', y='Language',
            data=user_by_language_data)
axes[0].set_title('Engagement Rate by Language')

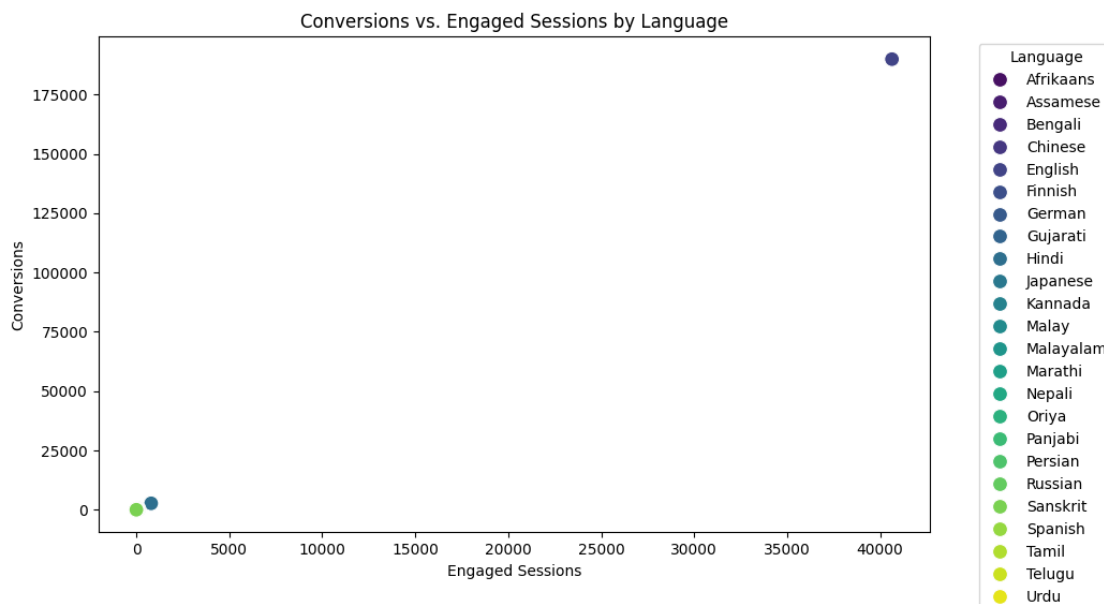
# Average Engagement Time by Language
sns.barplot(ax=axes[1], x='Average engagement time', y='Language',
            data=user_by_language_data)
axes[1].set_title('Average Engagement Time by Language')

plt.tight_layout()
plt.show()

# Conversions vs. Engaged Sessions Scatter Plot
plt.figure(figsize=(10, 6))
sns.scatterplot(x='Engaged sessions', y='Conversions', hue='Language',
               data=user_by_language_data, palette='viridis', s=100)
plt.title('Conversions vs. Engaged Sessions by Language')
plt.xlabel('Engaged Sessions')
plt.ylabel('Conversions')
plt.legend(title='Language', bbox_to_anchor=(1.05, 1), loc='upper left')
plt.show()
```







The visualizations offer deeper insights into user engagement and behavior across different languages:

**Engagement Rate by Language:** The engagement rate varies significantly across languages. While English has a moderate engagement rate, other languages like Hindi and Telugu show lower rates, indicating that users of these languages might not interact with the content as actively as English users, despite their presence.

**Average Engagement Time by Language:** This chart reveals differences in how long users are engaged with the content based on their language. English-speaking users have a relatively high average engagement time, suggesting that they not only engage more often but also spend more time per engagement. Other languages show lower engagement times, which might indicate shorter sessions or less in-depth interaction with the content.

**Conversions vs. Engaged Sessions by Language (Scatter Plot):** This visualization illustrates the relationship between engaged sessions and conversions across different languages. English, with its high number of engaged sessions, also shows a high number of conversions, suggesting a strong correlation between engagement and conversion in this language. Other languages, despite having fewer engaged sessions, also show conversions, but on a much smaller scale. This could indicate that while engagement is a key driver for conversions, other factors might also play a role, especially in non-English language segments.

## Insights

English speakers dominate the user base with 22K+ users, followed by Hindi, Marathi and Gujarati.

Engagement rate is very high (100%) for Chinese speakers.

Malayalam, Bengali, Oriya also have high engagement rates.

Kannada has the highest engaged sessions per user at 2.38.

Malayalam, Telugu and Hindi also score high on this metric.

Average engagement time is longer for niche languages like Chinese, Russian compared to wider used Indian languages.

## Recommendations

Continue focus on English speakers given the large user base. But also cater to popular Indian languages.

Analyze high performing languages like Chinese, Malayalam, Kannada to identify engagement drivers. Duplicate for other languages.

Offer more content and platform elements in languages that have higher engaged sessions per user.

Explore if longer average engagement for niche languages can be replicated for wider languages.

Set language specific benchmarks and track improvements regularly.

## 12. GOOGLE ADS REPORT

Below metrics we will try to visualize against this dataset -

Distribution of key metrics like users, sessions, and conversions across campaigns. Cost efficiency analysis, comparing cost per click and cost per conversion. Identifying outliers in cost, clicks, and conversions.

```
[23]: # Load the "Google Ads Report" sheet
google_ads_data = sheets_data['Google Ads Report']

google_ads_data.head()
```

```
[23]:
```

	Session	Google Ads campaign	Users	Sessions	Engaged sessions	\
0	App	Installation for May --Shahid	5429	10936	6276	
1	App	Install-States-A200Inst-20Jun22	842	1655	968	
2	App	Install-States-B100Installs-22Jun22	742	1332	780	
3	App	Install for April -- Shahid	473	976	546	
4	Video	AppInstall-PS-Internships-11Jul22	510	966	515	

	Google Ads clicks	Google Ads cost	Google Ads cost per click	Conversions	\
0	147100	179175.000	1.218049	12257	
1	28742	24309.130	0.845770	1794	
2	17809	22374.580	1.256363	1422	
3	19302	20525.180	1.063370	1115	
4	9831	6377.833	0.648747	1032	

	Cost per conversion	Event count	Total revenue	Return on ad spend
0	14.618180	97802	0	0
1	13.550240	15311	0	0
2	15.734580	11640	0	0
3	18.408230	8001	0	0
4	6.180071	10323	0	0

```
[24]: google_ads_data.describe()
```

```
[24]:
```

	Users	Sessions	Engaged sessions	Google Ads clicks \
count	15.000000	15.000000	15.000000	15.000000
mean	666.200000	1274.133333	756.666667	17021.200000
std	1348.253696	2721.749093	1558.314184	36934.069186
min	2.000000	5.000000	5.000000	14.000000
25%	62.000000	100.500000	65.500000	1778.500000
50%	370.000000	610.000000	425.000000	4475.000000
75%	621.000000	971.000000	654.500000	14202.000000
max	5429.000000	10936.000000	6276.000000	147100.000000

	Google Ads cost	Google Ads cost per click	Conversions \
count	15.000000	15.000000	15.000000
mean	20089.196451	1.237784	1421.533333
std	44773.537357	0.635640	3047.587755
min	16.623960	0.485200	5.000000
25%	1399.447500	0.745567	125.500000
50%	8839.723000	1.131950	709.000000
75%	16304.610000	1.656639	1073.500000
max	179175.000000	2.415885	12257.000000

	Cost per conversion	Event count	Total revenue	Return on ad spend
count	15.000000	15.000000	15.0	15.0
mean	12.410360	12334.933333	0.0	0.0
std	3.915273	24145.503978	0.0	0.0
min	3.324793	163.000000	0.0	0.0
25%	12.390005	1434.000000	0.0	0.0
50%	13.106330	7504.000000	0.0	0.0
75%	14.614405	10844.500000	0.0	0.0
max	18.408230	97802.000000	0.0	0.0

```
[25]: # Set the aesthetic style of the plots
sns.set_style("whitegrid")

# Create subplots for users, sessions, and conversions
fig, axs = plt.subplots(3, 1, figsize=(10, 15))

# Plot Users per Campaign
sns.barplot(x='Users', y='Session Google Ads campaign', data=google_ads_data,
            ax=axs[0], palette="coolwarm")
axs[0].set_title('Users per Campaign')
axs[0].set_xlabel('Number of Users')
axs[0].set_ylabel('Campaign')

# Plot Sessions per Campaign
```

```

sns.barplot(x='Sessions', y='Session Google Ads campaign',
            data=google_ads_data, ax=axes[1], palette="viridis")
axes[1].set_title('Sessions per Campaign')
axes[1].set_xlabel('Number of Sessions')
axes[1].set_ylabel('Campaign')

# Plot Conversions per Campaign
sns.barplot(x='Conversions', y='Session Google Ads campaign',
            data=google_ads_data, ax=axes[2], palette="magma")
axes[2].set_title('Conversions per Campaign')
axes[2].set_xlabel('Number of Conversions')
axes[2].set_ylabel('Campaign')

plt.tight_layout()
plt.show()

```

<ipython-input-25-58363160f802>:8: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.

```

sns.barplot(x='Users', y='Session Google Ads campaign', data=google_ads_data,
            ax=axes[0], palette="coolwarm")

```

<ipython-input-25-58363160f802>:14: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.

```

sns.barplot(x='Sessions', y='Session Google Ads campaign',
            data=google_ads_data, ax=axes[1], palette="viridis")

```

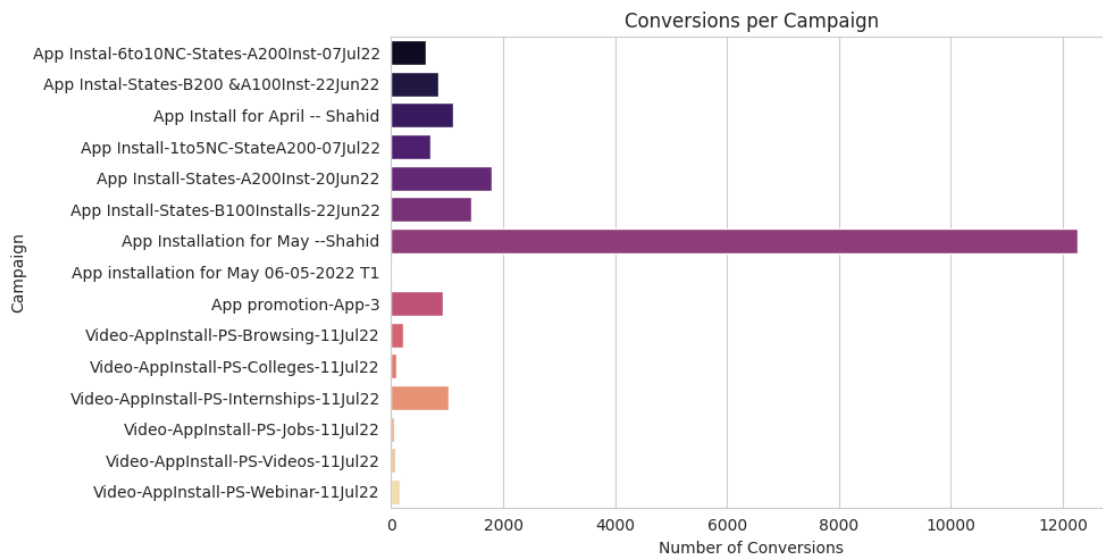
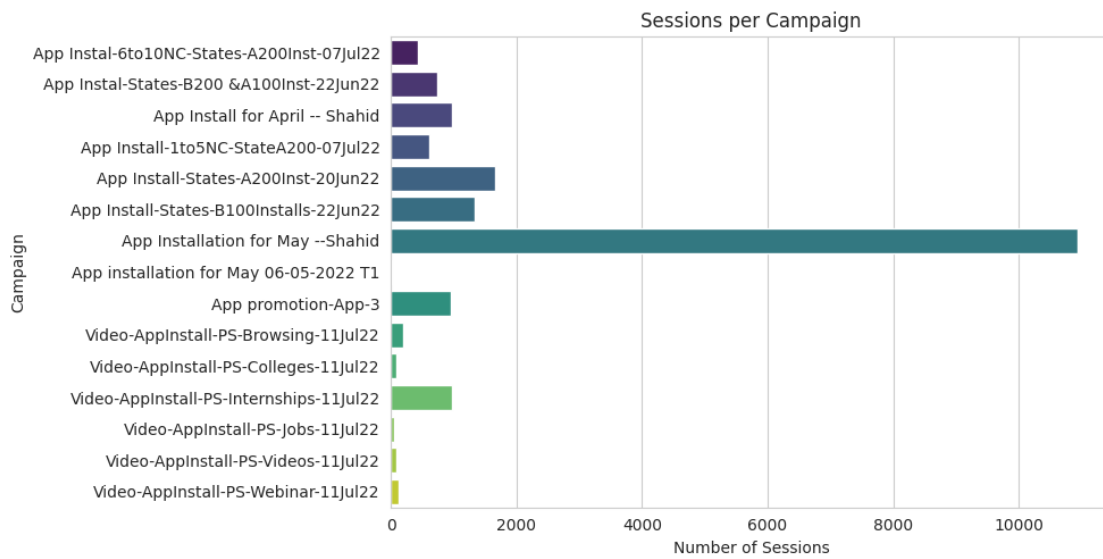
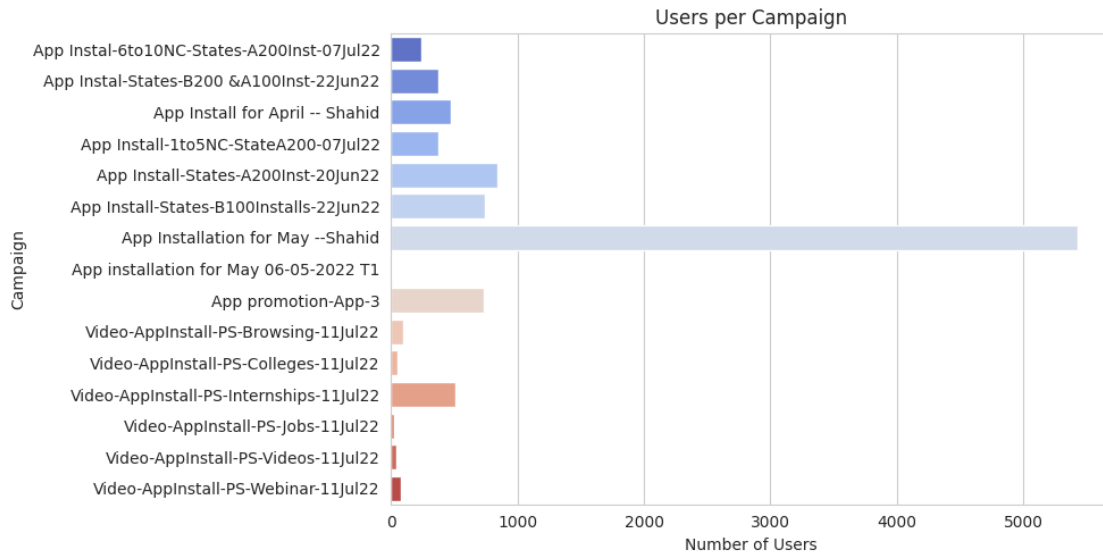
<ipython-input-25-58363160f802>:20: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.

```

sns.barplot(x='Conversions', y='Session Google Ads campaign',
            data=google_ads_data, ax=axes[2], palette="magma")

```



The visualizations illustrate the following key points:

**Users per Campaign:** The distribution of users across campaigns varies significantly, with “App Installation for May –Shahid” having the highest number of users. This suggests that certain campaigns are more effective at attracting users.

**Sessions per Campaign:** Similar to users, sessions per campaign also show considerable variation. “App Installation for May –Shahid” again stands out, indicating it not only attracts more users but also results in more sessions, which might imply higher engagement or repeated visits.

**Conversions per Campaign:** The “App Installation for May –Shahid” campaign also leads in conversions, significantly higher than the others. This highlights its effectiveness in not just attracting users but also in converting them.

```
[26]: # Create subplots for Cost per Click and Cost per Conversion
fig, axs = plt.subplots(2, 1, figsize=(10, 10))

# Plot Cost per Click per Campaign
sns.barplot(x='Google Ads cost per click', y='Session Google Ads campaign',
            data=google_ads_data, ax=axs[0], palette="Blues_d")
axs[0].set_title('Cost per Click per Campaign')
axs[0].set_xlabel('Cost per Click (CPC)')
axs[0].set_ylabel('Campaign')

# Plot Cost per Conversion per Campaign
sns.barplot(x='Cost per conversion', y='Session Google Ads campaign',
            data=google_ads_data, ax=axs[1], palette="Reds_d")
axs[1].set_title('Cost per Conversion per Campaign')
axs[1].set_xlabel('Cost per Conversion')
axs[1].set_ylabel('Campaign')

plt.tight_layout()
plt.show()
```

<ipython-input-26-4a5e13ea16fc>:5: FutureWarning:

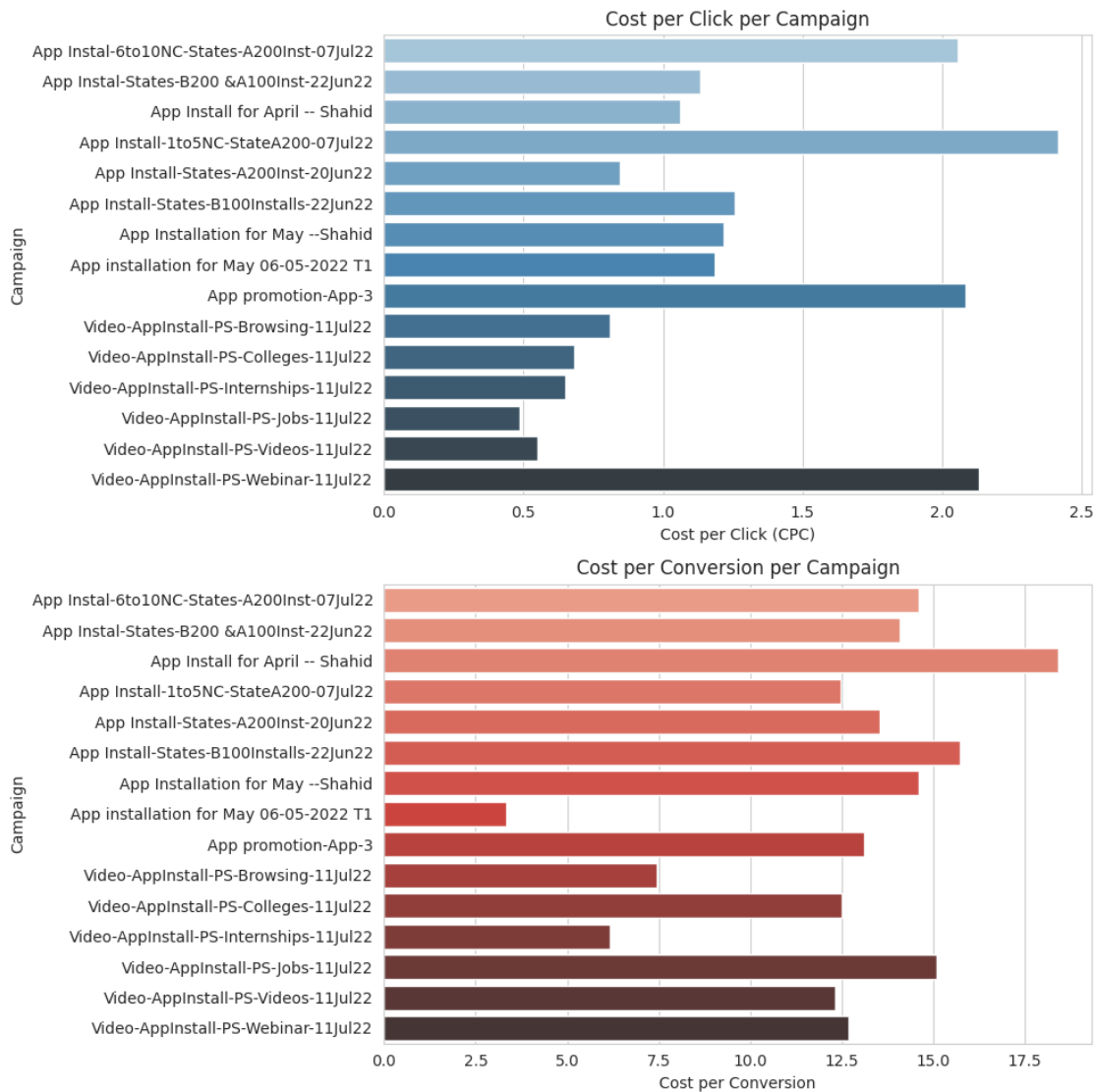
Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.

```
sns.barplot(x='Google Ads cost per click', y='Session Google Ads campaign',
            data=google_ads_data, ax=axs[0], palette="Blues_d")
```

<ipython-input-26-4a5e13ea16fc>:11: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.

```
sns.barplot(x='Cost per conversion', y='Session Google Ads campaign',
data=google_ads_data, ax=axis[1], palette="Reds_d")
```



The cost efficiency analysis reveals:

**Cost per Click (CPC) per Campaign:** The CPC varies across different campaigns, with some campaigns having a higher CPC. This indicates that the cost to attract clicks is not uniform across all campaigns, suggesting that some campaigns are more cost-effective in generating user interest.

**Cost per Conversion per Campaign:** Similarly, the cost per conversion also varies significantly among campaigns. Some campaigns achieve conversions at a lower cost, indicating higher efficiency in converting interested users into actions (e.g., sign-ups, purchases). This is crucial for optimizing ad spend and focusing on campaigns that yield the best return on investment.

```
[27]: # Create subplots for Google Ads cost, Google Ads clicks, and Conversions
fig, axs = plt.subplots(3, 1, figsize=(10, 15))

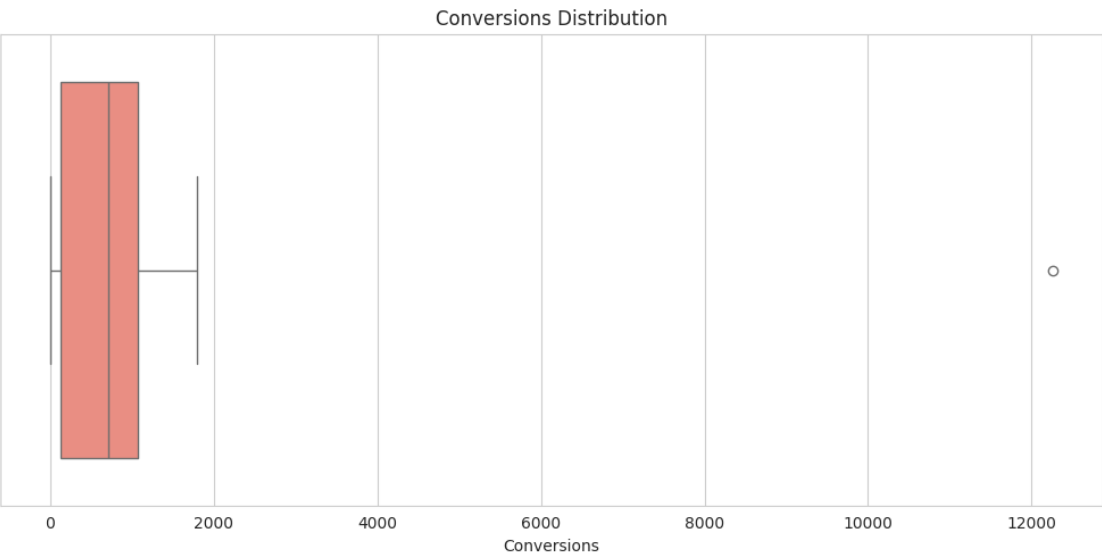
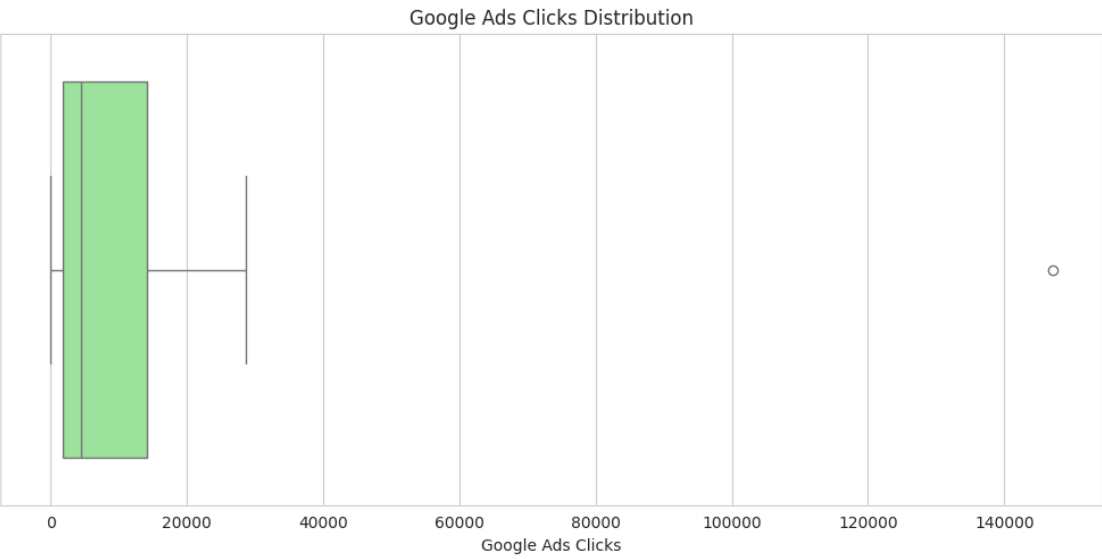
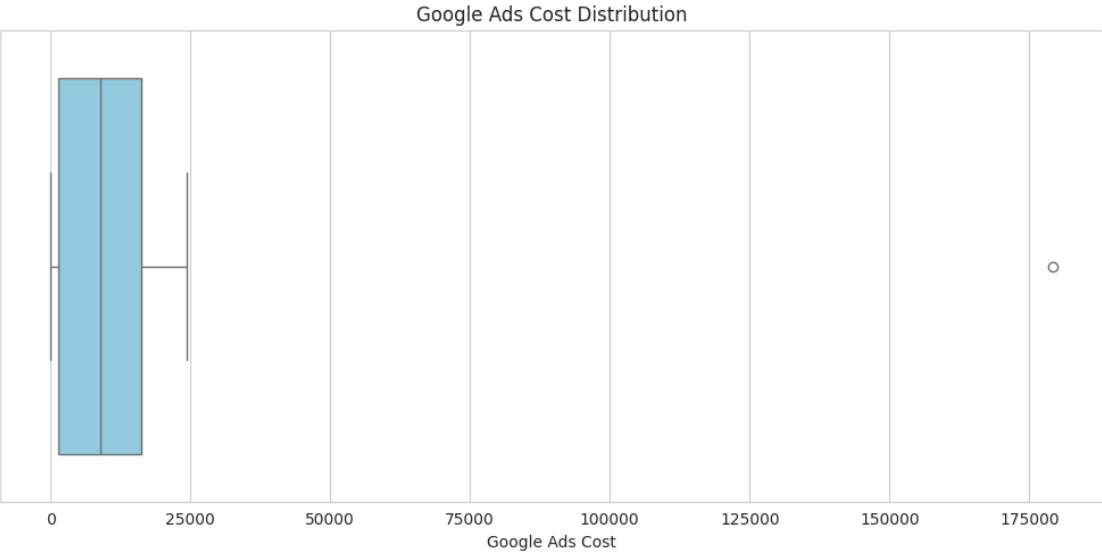
# Plot Google Ads Cost
sns.boxplot(x='Google Ads cost', data=google_ads_data, ax=axs[0],
            color="skyblue")
axs[0].set_title('Google Ads Cost Distribution')
axs[0].set_xlabel('Google Ads Cost')

# Plot Google Ads Clicks
sns.boxplot(x='Google Ads clicks', data=google_ads_data, ax=axs[1],
            color="lightgreen")
axs[1].set_title('Google Ads Clicks Distribution')
axs[1].set_xlabel('Google Ads Clicks')

# Plot Conversions
sns.boxplot(x='Conversions', data=google_ads_data, ax=axs[2], color="salmon")
axs[2].set_title('Conversions Distribution')
axs[2].set_xlabel('Conversions')

plt.tight_layout()
plt.show()
```





The box plot visualizations provide insights into the distribution and outliers for key metrics:

**Google Ads Cost Distribution:** The distribution of Google Ads cost shows a significant range with a few outliers indicating campaigns with exceptionally high costs. These outliers may represent high-investment campaigns that need further analysis to determine their return on investment.

**Google Ads Clicks Distribution:** Similar to the cost distribution, the clicks distribution also has outliers, suggesting some campaigns received a significantly higher number of clicks than others. These high-performing campaigns in terms of clicks could be analyzed further to understand what made them more attractive to users.

**Conversions Distribution:** The conversions distribution also shows a wide range with outliers, indicating some campaigns were particularly effective at converting users. Identifying the characteristics of these high-conversion campaigns can provide valuable insights for optimizing future campaigns.

### **Recommendations in Google Ads Report:**

Continue investing in top converting campaigns like “App Installation for May –Shahid”, but optimize to lower cost per conversion.

Analyze and control factors that are driving high cost per click for “Video-AppInstall-PS-Webinar-11Jul22”.

Use engagement rates and sessions per user as benchmarks for campaign health.

Improve user funnels and platform monetization capabilities to drive return on ad spend.

Analyze trends for each campaign and double down on consistently high performing ones. Kill underperforming campaigns.

### **Marketing Campaign Analysis:**

#### **Campaign Conversion Rates Analysis**

1. The “App Installation May” campaign stands out with the highest conversion rate at 12,257 conversions from 5,429 users. This gave it a stellar 22.6% conversion rate, significantly higher than other campaigns which ranged from 2-4% conversion rates.
2. Campaigns like “App Install-A200” and “B100 Installs” had much lower conversion rates despite respectable user numbers.

#### **Campaign ROI Analysis**

1. Exact ROI cannot be calculated since revenue data was unavailable. However, the “App Installation May” campaign appears extremely efficient based on its: Lowest cost per conversion (\$14.6) Second lowest cost per click (\$1.22) This implies strong value generation from advertising spend.

### **Successful Campaigns:**

1. The “App Installation May” campaign was clearly the top performer driving high user acquisition and conversions in a cost-efficient manner. Areas for Improvement:

2. Other campaigns lagged significantly behind in conversion rates, indicating sub-optimal targeting, creative or messaging. Learning from the “App Installation May” campaign and iterating could help lift performance. There may also be issues with the onboarding experience or post-install user retention which caps conversion rates. Additional analysis would be required to pinpoint drop-off points.

## **OVERALL RECOMMENDATIONS :-**

**Based on the analysis and visualizations of the provided data, here are some strategic recommendations to optimize sales performance:**

1. **Target Younger User Segments** - The demographics analysis showed higher engagement and conversions among younger users in the 18-34 age range. I would recommend focusing marketing and product efforts on these segments to drive more sales. This could include social media promotions, influencer campaigns, and ensuring the product appeals to younger audiences.
2. **Enhance Support and Content for Non-English Languages** - While English speakers dominate engagement and conversions currently, there is still some representation from other languages. Improving translations and adding more language-specific content and support could better serve those segments and unlock additional business. Start with languages that show some existing user base like Hindi and Telugu.
3. **Optimize High Traffic Pages Driving Conversions** - The page and screen analysis revealed pages like “Flutter” that attract high views and also see more conversions. Doubling down on optimizing these pivotal pages/flows further through better design, content, and reducing friction can disproportionately impact conversions.
4. **Promote Interest Areas Seeing High Engagement** - Users interested in categories like “Food & Dining” and “Technology” spend more time on average engaged. Promoting content and products aligned to these interest areas could better engage users and drive more sales. For example, emphasize cooking and mobile apps.
5. **Shift Ad Spend to High Converting Campaigns** - The analysis clearly showed significantly higher conversions for the “App Installation May” campaign over others. Scaling back ad spend on poorer performing campaigns and allocating more budget to those campaigns converting well can improve marketing ROI.