

Mohit Kumar

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To work for an organization which provides me the opportunity to enhance my skills and knowledge to grow along with the organizational objective.

CAREER PROFILES AND SKILLS:

Customer oriented

Dedicated and highly motivated team player

Quick learner and easy adaptability to new methods and system and self-learner

Reliable and punctual

Accurate and able to work independently as well as a part of the team

Ability to juggle over different work simultaneously

Have good hands on MS office

Strong problem solving ability

Good communication skills

Ability to deal with people diplomatically

Eager to learn new things

Work Experience

Shift Manager

Pizza Hut Collingwood - Collingwood, ON

November 2020 to July 2021

Greeted customers entering the store to ascertain what each customer wanted or needed.

- Described product to customers and accurately explained details and care of merchandise.
- Provided an elevated customer experience to generate a loyal clientele.
- Answered product questions with up-to-date knowledge of sales and store promotions.
- Managed wide variety of customer service and administrative tasks to resolve customer issues quickly and efficiently.
- Maintained cleanliness and presentation of stock room.
- Monitored cash drawers in multiple checkout stations to ensure adequate cash supply. Recommended alternative items if product was out of stock.
- Communicated all store initiatives and promotions to customers to generate return business.

Security Guard

Commissionaires Great Lakes

June 2018 to November 2020

- Patrols
- CCTV Monitoring
- Report Writing
- Two Way Radio
- Access Control

Education

Diploma in Computer Systems Technician-Software Engineering

Sheridan College - Oakville, ON

January 2018 to December 2019

Skills

- JAVA Programming ,SQL and PL/SQL Programming Using Oracle Database And MS SQL Server Management Studio (RDBMS) ,C Sharp and ASP.NET Using Microsoft Visual Studio ,JavaScript And PHP ,Hands On Experience With Mobile Web-Based Applications Using AJAX And JASON ,Data Communication Using Cisco Packet Tracer ,Computer Network Security
- Cash Handling
- Shift Management
- Food Service
- Food Handling
- Shift Management
- Food Service
- Supervising Experience
- Cash Handling
- C#
- Microsoft SQL Server

Certifications and Licenses

Ontario Security Guard Licence

February 2020 to February 2022

Food Handler

November 2020 to November 2025