MOHIT SINGH

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Summary:- Results-driven Data Analyst with 10 years of experience in data analyst, automation, and business reporting in the supply chain and logistics domain. Proficient in SQL, Python, Power BI, and AWS tools including Athena, Glue, Lambda, and EC2. Adept at building automated data pipelines, developing interactive dashboards, and translating raw data into actionable insights. Currently exploring roles in Data Analysis, Business Intelligence, and Data Engineering where I can drive data-backed decision-making.

TECHNICAL SKILLS

- Programming & Analytics: Python, R, SQL
- * Databases & Big Data: MySQL, PostgreSQL, MongoDB, AWS Athena
- * Data Visualization: Power BI, Excel
- * Cloud & Automation: AWS (S3, Glue, EC2, Lambda), Apache Spark (PySpark)
- Data Modelling: Dimensional modelling, ETL processes
- Tools & Platforms: Windows, Linux (basic), Git, Jupyter, VS Code, PyCharm

EDUCATION

MBA from Amity University

Graduate from Rajasthan University(Jaipur)

10th & 12th from BSEH

PROFESSIONAL EXPERIENCE

Ecom Express Pvt Ltd. (Sr. Business Analyst)

Apr 2018 – Present

- Automated the generation of 100+ daily/weekly reports using SQL and Python, cutting manual effort by 50%.
- Tracked and maintained these 100+ automation reports, ensuring consistent oversight and actionable insights.
- Developed CPDS (Cost per Delivery Shipment) automation, reducing cost by ₹0.50 per shipment at multiple locations.
- Built a volume prediction system for daily shipment forecasts, enabling HR to optimize manpower planning across 2K+ locations.
- Designed and delivered interactive Power BI dashboards metrics for cluster/state reviews.
- Partnered with KAM/SAM teams to resolve customer escalations and enhance service levels, improving customer satisfaction by 15%.
- Collaborated closely with cross-functional teams to develop and execute data-driven solutions, aiming to enhance efficiency, cut costs, and elevate customer satisfaction.
- Conducted ad-hoc analyses, such as speed optimization, cost-per-delivery, and volume metrics, to solve critical business challenges.
- Streamlined data models and database schemas, enhancing report performance and decision-making capabilities.
- Extracted and processed 6 months of historical data from SQL Server using Python multiprocessing, enabling efficient batchbased querying and reducing extraction time by over 70%.
- Migrated data from Postgre to MYSQL using Python, ensuring seamless transfer with data type conversions, validation, and schema compatibility.
- Designed and implemented a Star Schema for the MySQL database to optimize query performance and ensure minimal duplication.
- Enabled faster data extraction and reporting by restructuring tables into fact and dimension models, improving efficiency and scalability of analytical work-flows.

SHOP CJ PVT LTD (May 2016 to Jan 2018) as Coordinator.

HOME SHOP 18 (Sept 2015 to May 2016) As FOS (Supervisor)

- Generated data of defaulter location and follow-up with 3PL level. *
- Developed of Forward, Return & Reverse pickup (RVP) dependency report on courier basis. *
- Prepared pending report of high ageing shipments & flash to Manager/courier level. *
- Preparing Daily, Weekly & Monthly reports send to Directors, Managers region wise. *
- Created **TAT** adherence & performance report of customers. *
- Analysis of **Delivery/NDR/Return** & TAT breached shipments. *
- Preparing Zone wise **performance** & time to time raise alarm to **Zone/3PL level**. *
- Composed High value & ageing pending shipments data & flash to Managers level.

QUANTIUM MAIL LOGISTICS (Mar 2015 to Sept 2015) As a supervisor.

- Totally handling operation Gurgaon Branch.
- Maintaining Pick up, arrange delivery and RTO Process.
- Close all shipments within TAT.
- Focus on NDR and escalation cases

- Automated DC-level CPDS calculations using SQL, Python (Boto3, Pandas), and AWS S3, enabling real-time cost visibility and reducing per-shipment delivery costs.
- Built a volume prediction system and a fake delivery detection model using SQL and Python (Pandas, NumPy), enabling proactive logistics planning and identifying 35K+ suspicious delivery attempts.
- <u>Data Analyst Projects</u> **Automate task**, **EDA** data read through **HTML** .
- Python Libraries Python Library such Pandas, Numpy, Matplotlib, Seaborn, Datetime, Mysql-connector, openpyxl, pywin32, SMTP, polars, autoviz, autowebscraper.
- Spark Manipulation & Mongodb Context