

MOHIT SINGH

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Data Analyst with **11+ years** of experience in **data analytics, automation, and reporting** within the supply chain & logistics industry. Skilled in **SQL, Python, Power BI, and AWS services (Athena, Glue, EC2, Lambda)**. Proficient in **data manipulation, visualization, and predictive analytics**, transforming complex datasets into actionable insights. Passionate about leveraging **big data technologies and automation** to drive business efficiency and decision-making.

TECHNICAL SKILLS

- ❖ **Programming & Analytics:** Python, R, SQL
- ❖ **Databases & Big Data:** MySQL, PostgreSQL, MongoDB, AWS Athena
- ❖ **Data Visualization:** Power BI, Excel
- ❖ **Cloud & Automation:** AWS (Glue, EC2, Lambda), Apache Spark (PySpark)
- ❖ **Data Modeling:** Dimensional modeling, ETL processes
- ❖ **Operating Systems:** Linux (Basic Commands)

EDUCATION

MBA from Amity University
Graduate from Rajasthan University(Jaipur)
10th & 12th from BSEH

PROFESSIONAL EXPERIENCE

Ecom Express Pvt Ltd. (Sr. Business Analyst)

Apr 2018 – Present

- Analyzed and optimized **large datasets** to data-drive business decisions.
- Engineered a scheduled automation process using **SQL** and **Python**, resulting in a **50% reduction in processing** time and increasing overall team productivity.
- Leveraged data collection and manipulation techniques to provide essential insights for informed business decision-making.
- Utilized a robust toolkit including **Excel, SQL, Python, R, and Power BI** to extract valuable insights from datasets.
- Proficiently employed diverse **Python** and **R** libraries to facilitate seamless data interpretation.
- Successfully managed substantial datasets, demonstrating prowess in data handling through Python and R.
- Tracked and maintained **over 100 automation reports**, ensuring consistent oversight and actionable insights.
- Drew insights from diverse data sources to uncover trends, identify areas for improvement, and highlight growth opportunities in the company's delivery operations.
- Collaborated closely with cross-functional teams to develop and execute data-driven solutions, **aiming to enhance efficiency, cut costs, and elevate customer satisfaction**.
- Helping to KAM/SAM for their requirement to resolve customer query and complaints.
- Generated comprehensive performance **scorecards at the Cluster/State level, providing valuable inputs** for weekly review meetings.
- Developed customer presentations, including essential metrics such as **Delivered & Return, FOC, FAD, FAR, ROC, TAT**, offering impact-full insights to clients.

Git hub link :- <https://github.com/MohitRaiput717>

[Data Analyst Projects](#) - Automate task, EDA data read through HTML .

[Python Libraries](#) - Python Library such Pandas, Numpy, Matplotlib, Seaborn, Datetime, Mysql-connector, openpyxl, pywin32, SMTP, polars, autoviz, autowebscraper.

[Spark Manipulation](#) & [Mongodb Context](#)

SHOP CJ PVT LTD (May 2016 to Jan 2018) as Coordinator.

HOME SHOP 18 (Sept 15 to May 16) As FOS (Supervisor)

- Generated data of defaulter location and follow-up with **3PL level**.
- Developed of **Forward, Return & Reverse pickup** (RVP) dependency report on courier basis.
- Prepared pending report of **high ageing** shipments & flash to Manager/courier level.
- Preparing **Daily, Weekly & Monthly** reports send to Directors, Managers region wise.
- Created **TAT** adherence & performance report of customers.
- Analysis of **Delivery/NDR/Return** & TAT breached shipments.
- Preparing Zone wise **performance** & time to time raise alarm to **Zone/3PL level**.
- Composed High value & ageing pending shipments data & flash to Managers level.

QUANTIUM MAIL LOGISTICS 6 Month As a supervisor.

- Totally handling operation Gurgaon Branch.
- Maintaining Pick up, arrange delivery and RTO Process.
- Close all shipments within TAT.
- Focus on NDR and escalation cases