

**A PROJECT REPORT  
ON**

**Health And Medicine Platforms For Public  
Aids As Well As Awareness**

SUBMITTED TOWARDS THE  
PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE  
DEGREE

**MASTER OF COMPUTER APPLICATIONS  
(MCA)**

**Submitted by**

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**Year:2024-2025**



## CERTIFICATE

This is to certify that the Project Entitled

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is a bonafide work carried out by Students under the supervision of Prof.Shubham P. Mahale and it is submitted towards the partial fulfillment of the requirement of Master of Applications (MCA).

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## **PROJECT APPROVAL SHEET**

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Health And Medicine platforms For Public Aids As Well As Awareness

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DEPARTMENT OF MCA

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## **Abstract**

Healthcare continues to be a major area of concern in society, with numerous challenges affecting the well-being of individuals and communities. Among these, the unavailability of essential medicines stands out as a significant issue. When patients cannot access the necessary drugs in a timely manner, their conditions often worsen, leading to prolonged illness or complications. Additionally, the circulation of counterfeit medicines in the market further endangers lives, as these fake products fail to provide the intended relief and may even cause harm.

Another major concern is the inadequacy of healthcare infrastructure in both government and private hospitals. Many facilities suffer from outdated equipment, insufficient beds, and a lack of qualified medical staff, all of which contribute to delays in treatment. These shortcomings are especially critical during emergencies, where every minute counts. When hospitals are not equipped to handle serious cases effectively, the chances of recovery decrease significantly for patients in need.

During critical health situations, the pressure on a patient's family becomes immense. Without proper guidance or medical support, families are often left confused and overwhelmed, forced to make urgent decisions regarding treatment. Any delay or error in these decisions, even if unintentional, can lead to tragic outcomes. This highlights the importance of a responsive and well-coordinated healthcare system that can support both patients and their families during such times.

To address these challenges, it is essential to focus on three key areas: ensuring the availability of genuine medicines, improving hospital infrastructure, and providing timely and professional emergency care. By investing in these sectors, the overall efficiency and reliability of the healthcare system can be significantly improved. This will not only help save lives but also restore the trust of the public in medical services.

Ultimately, building a stronger healthcare system is a collective responsibility that requires action from government authorities, healthcare providers, and the community. With proper reforms and consistent efforts, it is possible to reduce suffering, enhance patient outcomes, and ensure that no individual is deprived of the care they urgently need. .

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# **Chapter 1**

## **Introduction**

### **1.1 Basic Concept**

Healthcare faces numerous pressing challenges that deeply impact the well-being of individuals and communities. A significant issue is the lack of access to essential and genuine medicines, which leads to deteriorating health conditions and can even cause life-threatening situations. The widespread availability of counterfeit drugs further worsens this risk, compromising patient safety. Additionally, many hospitals and health centres suffer from poor infrastructure, such as outdated diagnostic equipment, limited bed capacity, and shortages of skilled medical professionals including doctors, nurses, and paramedics. These limitations become critical during medical emergencies when timely treatment is crucial to save lives. Families often experience immense stress, confusion, and helplessness in such situations due to the lack of proper guidance, clear communication, and support systems within hospitals. Moreover, rural and semi-urban areas are disproportionately affected due to minimal healthcare facilities and longer distances to access specialised services. To address these concerns, it is vital to ensure the availability of genuine medicines, upgrade hospital infrastructure, implement strict regulations against counterfeit drugs, and enhance emergency medical services. Strengthening the healthcare system requires coordinated efforts from the government, healthcare providers, regulatory bodies, and society to improve health outcomes and ensure reliable, accessible, and timely care for all sections of the population.

## **1.2 Motivation of the Project**

The motivation for the proposed system arises from the urgent need to address gaps in healthcare accessibility and public health awareness. Many individuals face challenges in accessing reliable medical information and connecting with healthcare professionals, creating a critical demand for a user-friendly, comprehensive digital platform. The widespread prevalence of health misinformation further emphasises the necessity for a trusted source of evidence-based content to guide individuals towards accurate health decisions. This proposed system seeks to bridge these gaps by offering interactive self-diagnosis tools, virtual consultations with qualified professionals, and educational resources tailored to user needs. Empowering individuals with such features will promote informed decision-making, encourage preventative care, and improve health outcomes. Additionally, the platform aims to reduce health disparities by reaching underserved populations with timely information and remote support. Ultimately, the system aspires to enhance community well-being through accessible, reliable, and secure digital health solutions that prioritise user experience, data privacy, and effective communication between patients and healthcare providers.

## **1.3 Project Idea**

The project aims to develop a Smart Healthcare Support and Monitoring System to address critical issues such as medicine unavailability, poor hospital infrastructure, and delays in emergency care. The system will feature a real-time platform to track the availability of essential and genuine medicines across pharmacies and hospitals, thereby reducing the risk of counterfeit drug circulation. It will also monitor hospital infrastructure, including bed capacity, medical equipment status, and staff availability, to ensure better preparedness during emergencies. An integrated emergency care support module will assist patients and families in critical situations by locating nearby hospitals with available resources and enabling quick communication for timely intervention. Additionally, the platform will include public awareness and feedback features to educate users and gather insights for continuous improvement in healthcare delivery. This project seeks to enhance healthcare accessibility, reliability, and responsiveness through effective digital solutions, ultimately improving patient outcomes, strengthening emergency response, and restoring public trust in the healthcare system.

# **Chapter 2**

## **Literature Survey**

### **2.1 Related Work Done**

Public health campaigns and digital health platforms have been extensively studied for their impact on improving health outcomes and raising awareness. Research indicates that well-designed community health awareness programs can significantly enhance health literacy, promote preventive behaviors, and reduce disease burden. These programs often employ various tools such as videos, written information, face-to-face approaches, and educational games to effectively communicate health messages. However, challenges such as program sustainability, cultural adaptation, and long-term impact measurement persist. Studies have shown that digital health platforms can bridge the gap in healthcare accessibility, particularly in underserved areas, by providing verified medical information and facilitating connections with healthcare professionals.

These platforms often incorporate interactive tools for self-diagnosis and educational resources to promote preventative care. Research also indicates that combating health misinformation through evidence-based content is crucial for improving health literacy and reducing health disparities. In India, the National Family Health Survey (NFHS-5) highlighted the importance of comprehensive knowledge and positive attitudes towards health issues such as HIV/AIDS, emphasizing the need for targeted awareness campaigns. The survey found that increased frequency of media consumption, such as television and newspapers, was associated with higher levels of health knowledge. Overall, the literature underscores the significance of leveraging technology and community engagement to enhance public health awareness and outcomes.

## **2.2 Limitation of Existing System**

Current health and medicine platforms often face several limitations that reduce their effectiveness in supporting public health and individual well-being. Many existing systems lack intuitive, user-friendly interfaces, making it challenging for individuals, especially the elderly and those with limited digital literacy, to navigate and locate relevant health information efficiently. This usability gap limits the platform's impact and discourages regular use. Furthermore, the accuracy and reliability of content can vary across platforms, with some failing to provide evidence-based information reviewed by qualified professionals. As a result, users may be exposed to misinformation, leading to confusion and potentially harmful health decisions that worsen their conditions instead of improving them.

Another key limitation is the restricted access to healthcare professionals and real-time consultation services. This issue is particularly prevalent in rural and underserved areas where physical healthcare infrastructure is limited, and individuals rely heavily on digital platforms for guidance and support. Existing platforms also often fail to address the diverse needs of different populations, such as language preferences, cultural health practices, or specific age-related health concerns. This leads to inequities in healthcare accessibility and excludes vulnerable groups who would benefit the most from such services.

Additionally, many current systems inadequately focus on comprehensive preventive care and public health education. Their content may be fragmented, lacking practical guidance on healthy lifestyles, early disease detection, and management of chronic conditions. This limits their role in promoting long-term health improvements within communities. Finally, community engagement and support features are frequently underdeveloped, reducing opportunities for shared learning, user feedback, and peer support. Without these features, platforms miss the chance to build a sense of community and trust, which are crucial for sustained user engagement and better health outcomes. Addressing these limitations is essential to developing an inclusive, effective, and impactful digital healthcare platform.

# **Chapter 3**

## **Problem Definition and Scope**

### **3.1 Need of Project**

The need for this project arises from critical gaps in the current health-care system, such as the unavailability of essential medicines, circulation of counterfeit drugs, inadequate hospital infrastructure, and lack of timely emergency response. These issues often result in delayed treatment, worsening patient conditions, and increased stress on families during medical emergencies. Many hospitals face shortages of beds, outdated equipment, and insufficient medical staff, especially in urgent situations where every second matters. Furthermore, patients and their families often struggle to make informed decisions due to a lack of reliable information and guidance. This project is essential to bridge these gaps by providing a digital solution that ensures the availability of genuine medicines, real-time hospital resource monitoring, and emergency support. It will not only improve the efficiency and responsiveness of healthcare services but also build public trust and contribute to saving lives through better coordination and timely interventions.

### **3.2 Problem Statement and Objectives of Project**

The lack of accessible and reliable health information is a significant issue in many communities, leading to preventable health problems and late medical interventions. Many individuals, especially in underserved areas, face difficulties in accessing healthcare services and trustworthy medical guidance. Misinformation about diseases, treatments, and healthy practices exacerbates health disparities and contributes to widespread public health challenges. Existing health platforms often fail to provide user-friendly interfaces and comprehensive resources tailored to the needs of diverse populations.

A dedicated health and medicine platform for public aids and awareness can bridge this gap by offering verified medical information, interactive self-diagnosis tools, and easy access to healthcare professionals. This platform will empower users with the knowledge to make informed health decisions, promote preventative care, and foster a proactive approach to personal and community health. By leveraging technology, we can enhance public awareness, reduce health disparities.

**Objective :**

**1) Increase Access to Reliable Health Information:**

Provide users with up-to-date, verified medical information to educate and inform them about various health conditions, treatments, and preventative measures.

**2) Promote Preventative Care:**

Encourage users to engage in preventative healthcare practices through educational resources and interactive tools that emphasize the importance of early detection and healthy lifestyles.

**3) Facilitate Access to Healthcare Services:**

Offer easy connections to healthcare professionals for consultations, advice, and referrals, particularly for individuals in underserved communities.

**4) Empower Self-Diagnosis and Decision-Making:**

Develop user-friendly self-diagnosis tools to help individuals identify potential health issues and make informed decisions about seeking medical care.

**5) Combat Health Misinformation:**

Actively counteract misinformation and myths about health and medicine by providing accurate and evidence-based content.

**6) Enhance Public Health Awareness:**

Raise awareness about public health issues, such as vaccination, hygiene, and chronic disease management, through targeted campaigns and informational resources.

**7) Promote Community Well-being:**

Foster a sense of community and support by creating forums and discussion boards where users can share experiences, ask questions, and offer mutual support.

### **3.3 Scope of the Project**

The scope of this project encompasses the development of a comprehensive digital platform aimed at enhancing public health awareness and providing essential medical aid. The platform will feature a user-friendly interface, ensuring accessibility for individuals across different age groups and educational backgrounds. Key functionalities will include interactive self-diagnosis tools, a database of verified medical information, and educational resources on various health topics. Users will have the opportunity to connect with healthcare professionals through virtual consultations, facilitating access to medical advice and referrals, especially for those in underserved areas. The platform will also host community forums and discussion boards to foster a supportive environment where users can share experiences and offer mutual support. In addition, the platform will implement targeted educational campaigns to raise awareness about public health issues such as vaccination, hygiene practices, and chronic disease management. Active measures will be taken to combat health misinformation by providing evidence-based content. The project will involve collaboration with medical experts, public health organizations, and technology developers to ensure the accuracy and reliability of the information provided. Regular updates and maintenance will be conducted to keep the platform current and responsive to user needs. The overall goal is to empower individuals with knowledge, promote preventative care, and enhance community well-being through an accessible and comprehensive digital health resource.

### **3.4 Major Constraints**

Several constraints will impact the specification, design, implementation, and testing of this health and medicine platform. Limited access to real-time, verified medical data can affect the accuracy and effectiveness of features such as self-assessments, risk predictions, and health recommendations. Strict data privacy and security regulations, including compliance with standards like HIPAA or local health data policies, must be considered during design and implementation to ensure the protection of sensitive user information. Compatibility issues may arise with different devices, browsers, and operating systems during development and testing, requiring additional resources for responsive and cross-platform design.

Integration with existing healthcare databases, hospital management systems, and third-party APIs may face technical challenges or regulatory re-

strictions, affecting seamless functionality. Designing a user interface that is intuitive and accessible for individuals with low digital literacy or disabilities adds further complexity to the specification, development, and testing processes. Time constraints in creating a reliable, secure, and scalable platform, combined with limited financial and infrastructural resources, may restrict the implementation of advanced features such as AI-driven diagnostics. Additionally, the availability of qualified healthcare professionals for continuous validation, clinical input, and content updates poses a practical limitation that can influence the pace of development and deployment.

### **3.5 Expected Outcomes**

The proposed health and medicine platform is expected to significantly improve public awareness about critical diseases such as cancer, heart attacks, and diabetes. It will provide accurate and accessible information to promote early detection and preventive care, thereby reducing risks of severe complications and mortality. The platform will enable users to assess their individual health risks using interactive tools, receive timely reminders for medical check-ups or medication adherence, and connect with healthcare professionals for expert guidance, thus enhancing overall treatment compliance.

Additionally, it is expected to reduce health misinformation by providing verified, evidence-based content reviewed by medical experts. Improved user engagement through an intuitive interface and multilingual support will empower diverse populations to make informed health decisions confidently. The platform will also encourage healthy lifestyle practices by sharing practical tips and preventive care recommendations. Overall, these outcomes will contribute to better health status, reduced disease burden, enhanced treatment adherence, and increased public awareness about preventive healthcare, thereby supporting national health goals and improving the quality of life for all users.

### **3.6 Applications**

#### **1) Risk Assessment Tool:**

An application that allows users to assess their risk levels for diseases like cancer, heart attacks, or diabetes based on lifestyle, family history, and symptoms through simple questionnaires and AI-based analysis.

**2) Awareness and Education App:**

Provides verified information, videos, infographics, and daily tips to spread awareness about prevention, symptoms, and treatment options for major non-communicable diseases.

**3) Teleconsultation Platform:**

Enables users to book appointments and consult with doctors or specialists online, reducing barriers to expert guidance and timely intervention.

**4) Medication and Check-up Reminder App:**

Sends personalised reminders for medications, lab tests, and regular health check-ups to ensure treatment adherence and preventive screening.

**5) Health Monitoring and Tracking App :**

Integrates with wearable devices or allows manual data entry to track blood pressure, blood sugar, ECG, and other health parameters for early detection and doctor reporting.

# **Chapter 4**

## **System Requirement Specification**

### **4.1 Hardware and Software Requirement**

#### **Hardware Requirement:**

| Sr. No. | Parameter    | Minimum Requirement                 | Justification  |
|---------|--------------|-------------------------------------|--|
| 1       | Processor    | Intel i5 or AMD Ryzen 5             | Ensures smooth processing of data-intensive tasks.     |
| 2       | RAM          | 8 GB                                | Supports efficient for multi-tasking.                  |
| 3       | Storage      | 256 GB SSD                          | Provides sufficient space for data storage and access. |
| 4       | Connectivity | Reliable Wi-Fi (Wi-Fi 6E)           | seamless internet and peripheral connectivity.         |
| 5       | Ports        | USB Type-C and USB Type-A 3.2 ports | ports for external device connections.                 |

Table 4.1: Hardware Requirements

## Software Requirement

- **Operating System:**

The platform should be compatible with major operating systems such as Windows 10 or higher, Linux distributions (e.g., Ubuntu 20.04 or higher) for server deployment, and Android (version 8.0 and above) or iOS (version 12 and above) for mobile application accessibility. The development environment will require an OS that supports integrated development environments (IDEs) like VS Code, PyCharm, or Android Studio efficiently.

- **Programming Language:**

The health and medicine platform can be developed using Python for backend development due to its strong libraries for data analysis, AI integration, and web frameworks like Django or Flask. For frontend development, HTML, CSS, and JavaScript along with frameworks such as React.js or Angular.js can be used to build an interactive and user-friendly interface. Mobile application components can be developed using Java or Kotlin for Android and Swift for iOS to ensure smooth cross-platform functionality.

## Functional Requirement

- **Responsive User Interface:**

The web platform must provide a responsive and user-friendly interface accessible on desktops, tablets, and mobile browsers to ensure ease of use for all users.

- **User Authentication Module:**

The system must include secure user registration, login, and profile management features using web technologies such as HTML, CSS, JavaScript, and backend frameworks like Django or Node.js.

- **Dynamic Content Management:**

The platform should allow admins to upload, update, and manage health awareness content such as articles, videos, and infographics dynamically through a web-based admin panel.

- **Online Consultation Integration:**

The system must enable scheduling and conducting teleconsultations with healthcare professionals using embedded video conferencing APIs (e.g. Zoom API or WebRTC integration).

- **Notification and Reminder System:**  
The web application should implement email or browser-based notifications to remind users about their appointments, medication schedules, and upcoming health screenings.

## Non-Functional Requirement

- **Performance:**  
The platform must load all web pages within 3 seconds under standard network conditions to ensure smooth user experience.
- **Scalability:**  
The system should be scalable to handle an increasing number of users and data without impacting performance, supporting future expansion to more regions and services.
- **Security:**  
The platform must implement strong security measures such as HTTPS, data encryption, and secure authentication protocols to protect sensitive user health data.
- **Availability:**  
The system should maintain 99 percent uptime to ensure continuous availability of health information and consultation services for users at any time.
- **Usability:**  
The platform must have an intuitive, accessible design with clear navigation, readable fonts, and language options to accommodate users with varying digital literacy levels.

## Data Dictionary

textbf1. User Table:**Fields:** UserID (Primary Key), Name, Email, Password, Age, Gender, ContactNumber. **Description:** Stores registered user details for login, profile, and personalisation features.

### 2. Health Assessment Table:

- **Fields:** AssessmentID (Primary Key), UserID (Foreign Key), DiseaseType, RiskLevel, AssessmentDate.

- **Description:** Stores user assessment results for diseases like cancer, heart attack, or diabetes.

### 3. Content Table:

- **Fields:** ContentID (Primary Key), Title, Description, ContentType, UploadedBy, UploadDate.
- **Description:** Stores health awareness articles, videos, and infographics uploaded by admins.

### 4. Appointment Table:

- **Fields:** AppointmentID (Primary Key), UserID (Foreign Key), DoctorID (Foreign Key), Date, Time, Status.
- **Description:** Stores appointment bookings for online consultations.

### 5. Notification Table:

- **Fields:** NotificationID (Primary Key), UserID (Foreign Key), Message, NotificationType, SentDate.
- **Description:** Stores reminders and notification messages sent to users.

### 6. Doctor Table:

- **Fields:** DoctorID (Primary Key), Name, Specialisation, ContactNumber, Email, AvailabilityStatus.
- **Description:** Stores details of healthcare professionals available for teleconsultation.

# Chapter 5

## Project Plan

### 5.1 Project Schedule

#### 5.1.1 Project Task Set

Major Tasks in the Project stages are:

- **Task 1:** Requirement Analysis and Research: Conduct a thorough analysis of the current gaps in healthcare accessibility and public health education.

Identify user needs and preferences through surveys, interviews, and focus groups.

Research existing platforms to understand their limitations and gather best practices for the new platform.

~~textbf{Task 2: Platform Design and Development:}~~ Design a user-friendly interface that ensures easy navigation and accessibility for all users.

Develop interactive self-diagnosis tools that guide users in identifying potential health issues.

Implement a comprehensive database of verified medical information and educational resources.

- **Task 3: Integration of Virtual Consultation Services:** Collaborate with healthcare professionals to establish a network for virtual consultations and referrals.

Develop a secure communication system to facilitate real-time consultations and maintain patient privacy.

Create scheduling and booking features for users to easily connect with healthcare providers.

- **Task 4:** Content Creation and Verification: Curate and create evidence-based content on various health topics, including preventative care and public health issues.  
Establish a review process with medical experts to ensure the accuracy and reliability of the information provided.  
Develop targeted educational campaigns to raise awareness about critical health topics.
- **Task 5:** Community Engagement and Support Features: Design and implement forums and discussion boards for users to share experiences and offer mutual support.  
Moderate community interactions to maintain a supportive and respectful environment.  
Encourage user participation through events, QA sessions, and community-driven content.
- **Task 6:** Testing and Quality Assurance: Conduct extensive testing of the platform to identify and resolve any technical issues or user experience problems.  
Gather feedback from beta testers and make necessary improvements based on their input.  
Ensure the platform meets all security and privacy standards to protect user data.
- **Task 7:** Launch and Continuous Improvement: Develop a marketing strategy to promote the platform and reach a wide audience.  
Launch the platform and monitor its performance and user engagement.  
Continuously gather user feedback and update the platform with new features, content, and improvements based on their needs and preferences.

## 5.2 Gan Chart(Jan-Jun):

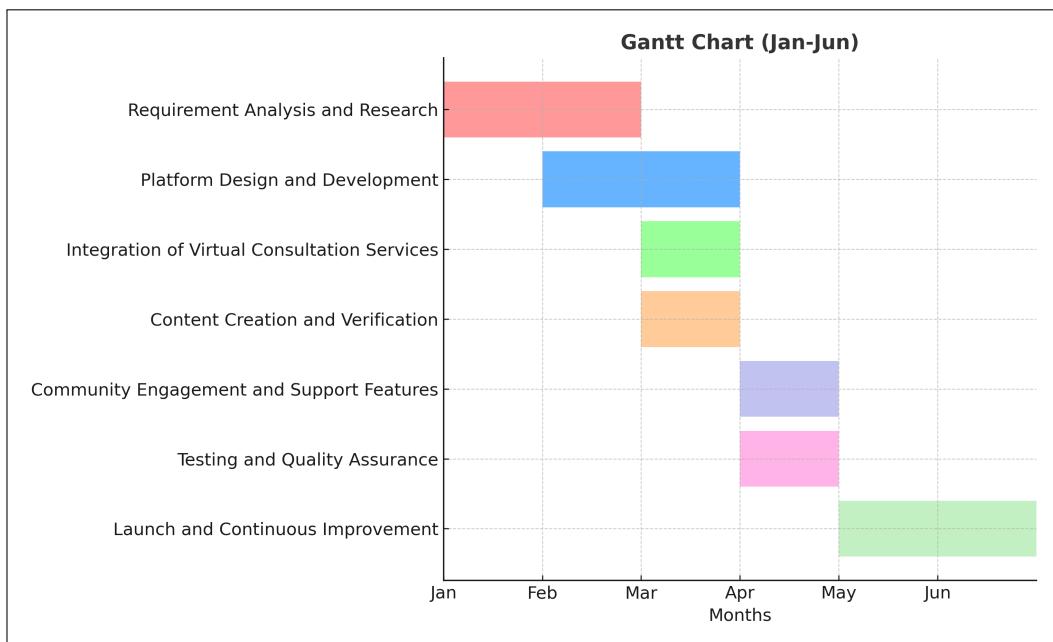


Figure 5.1: Gan Chart(Jan-Jun).

# Chapter 6

## System Design

### 6.1 Use Case Diagram

#### 1. Healthcare Provider:

- **Logs in:** Authenticates into the system to access its functionalities.
- **View patients' vital signs:** Monitors patients' health parameters (e.g., blood pressure, glucose levels).
- **Provides health education and treatment:** Shares guidance, advice, or prescriptions to patients.
- **Receives alert:** Gets notified if a patient's health data indicates an emergency or abnormal reading.

#### 2. Patient:

- **Logs in:** Accesses the system for personal health data or services.
- **View patients' vital signs:** Indicates patients can view their own vital signs monitored by the system.
- **Receives alert:** Gets notified about medication reminders or abnormal health conditions.
- **Provides health education and treatment:** (Depending on diagram design, this might be read-only for patients or interaction with provider guidance.)

#### 3. System Administrator:

- **Logs in:** Authenticates into the system to manage functionalities.
- **Maintains users' account and security:** Manages user registrations, roles, and data security.
- **Updates patients' information:** Edits or updates health records, demographics, or system data as needed.

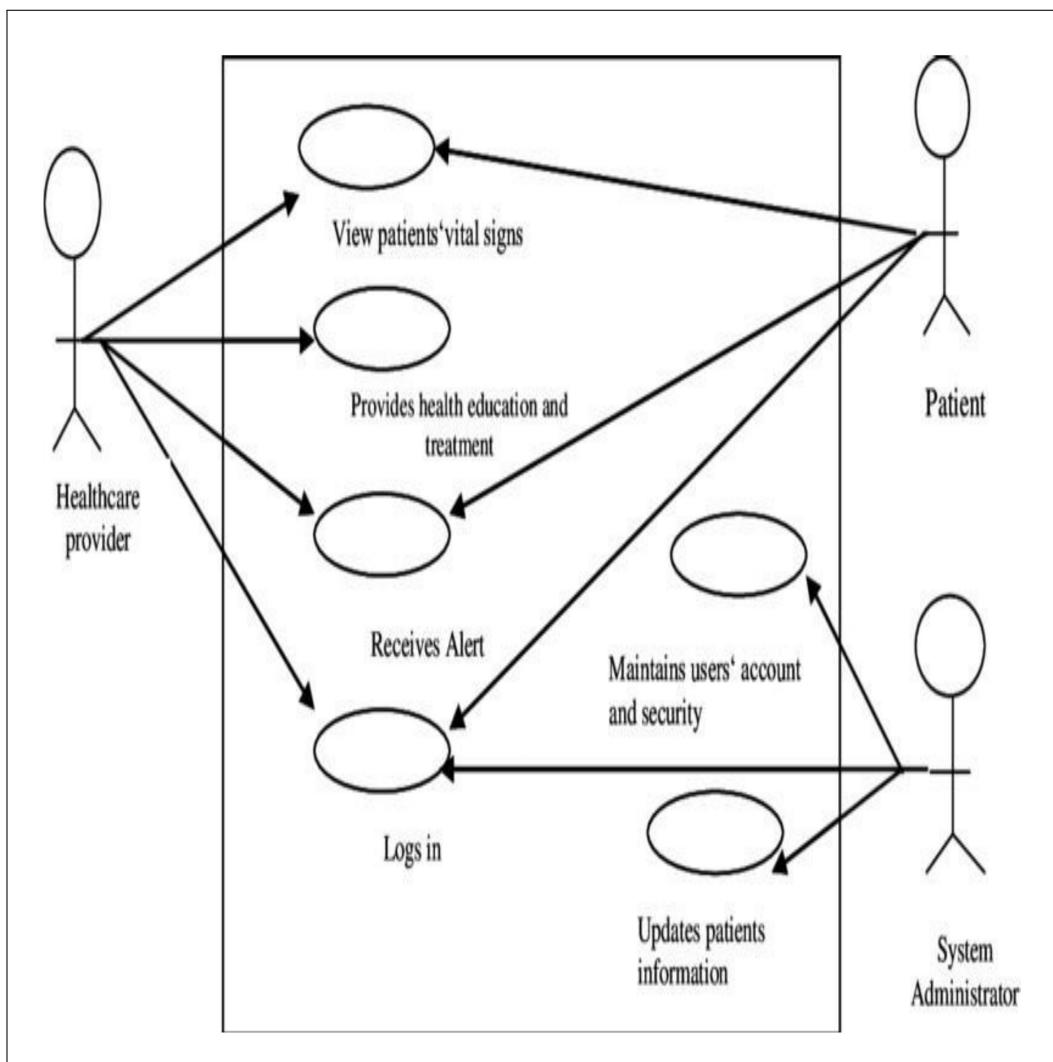


Figure 6.1: Use case diagram

## 6.2 Data Model

### 6.2.1 Data Description

The platform will store health information data consisting of disease names, detailed descriptions, symptoms, preventive measures, and treatment options. This data will be curated and reviewed by medical experts to ensure accuracy and will be used in awareness modules, self-assessment tools, and educational content for users.

It will manage medicine data, including medicine names, manufacturers, expiry dates, prices, and availability status in linked pharmacies or hospitals. This ensures users can find genuine and essential medicines when needed.

Additionally, appointment data will include booking details such as dates, times, and the involved doctor and user IDs. This facilitates smooth scheduling and real-time consultations. The platform will also store feedback data, capturing user experiences, suggestions, and ratings to improve services and build community trust.

Emergency support data such as hospital names, locations, contact numbers, and bed or ambulance availability will be stored to enable timely assistance during crises. All data will be structured to maintain integrity, security, and efficient retrieval for web applications, APIs, and user interfaces.

### 6.2.2 Data objects and Relationships

#### Data Objects:

##### 1)User:

Represents individuals using the platform, including patients, doctors, and administrators. Contains information such as name, email, password, contact details, and role.

##### 2)Health Information:

Contains educational and awareness content about various diseases, symptoms, preventive measures, and treatment options to inform and educate users.

##### 3)Medicine:

Represents essential and genuine medicines with details like name, manufacturer, expiry date, availability status, and linked pharmacy information.

**4)Pharmacy:**

Represents pharmacies linked to the platform, storing their names, locations, and contact information to help users find medicines easily.

**5)Doctor:**

Contains details of registered doctors, including their names, specialisations, contact information, and consultation availability.

**6)Appointment:**

Represents scheduled consultations between users and doctors, including date, time, and appointment status to manage patient care efficiently.

**7)Feedback:**

Stores user reviews, ratings, and suggestions to improve platform services and maintain quality standards.

**8)Emergency Support:**

Represents hospitals' emergency facilities, including names, locations, bed availability, and ambulance contact for timely assistance during emergencies.

**Relationships:****1)User - Appointment - Doctor:**

Users book Appointments with Doctors (many-to-many relationship managed through Appointment data object).

**2)Pharmacy - Medicine:**

Each Pharmacy provides multiple Medicines (one-to-many relationship).

**3)Doctor - Health Information:**

Health Information is reviewed or verified by Doctors to ensure accuracy and reliability.

**4)User - Feedback:**

Users submit Feedback related to services, medicines, or awareness content (one-to-many relationship).

**5)Emergency Support - User:**

Users access Emergency Support data to find nearby hospitals and ambulances during crises (read-only relationship from user side).

### 6.3 Data Flow Diagram

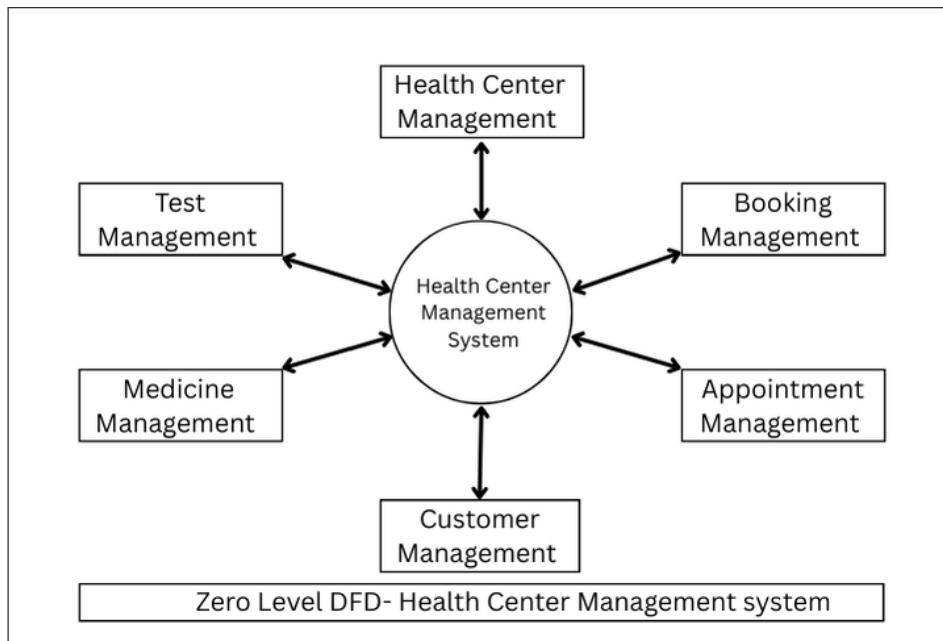


Figure 6.2: Data Flow Diagram Level 0

The Health Center Management System is the central unit that coordinates data flow between various modules, ensuring efficient healthcare delivery. The Health Center Management module oversees overall operations, ensuring the optimal use of resources and facilities. The Test Management module handles medical tests, ensuring accurate and timely results for effective patient care. The Medicine Management module manages medication inventory and distribution, ensuring patients receive the correct medications. The Customer Management module manages patient information, including personal details and medical history, enhancing personalized care. The Appointment Management module schedules and manages patient appointments, improving access to medical services. The Booking Management

The system design diagram illustrates a comprehensive Health and Medicine Platform for public aids and awareness, featuring several key modules. The Health Center Management module oversees the overall operations, ensuring efficient service delivery and optimal use of resources. The Booking Management module simplifies appointment booking, reducing wait times. The

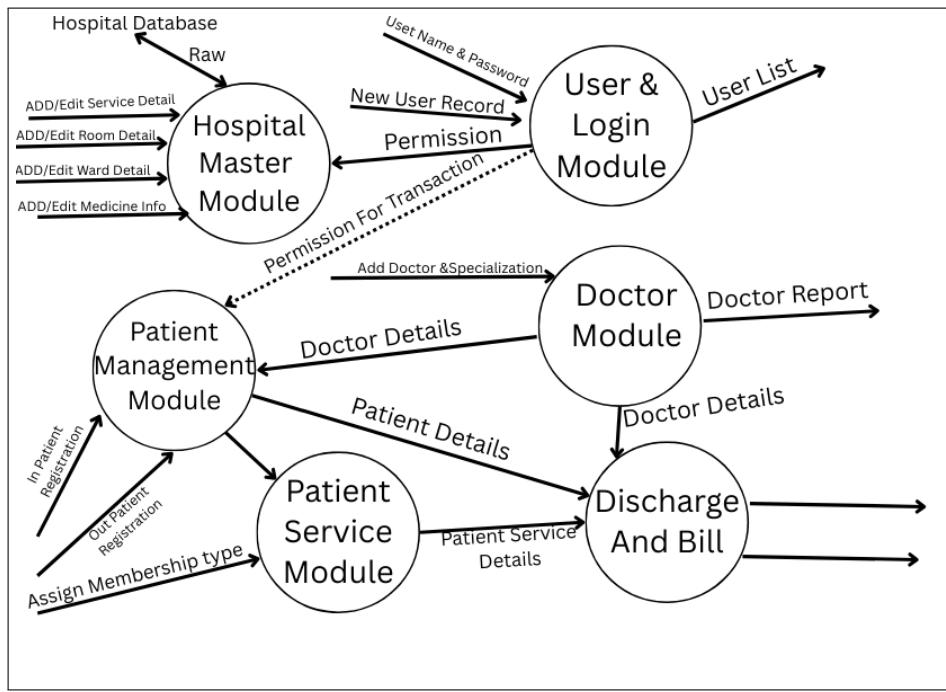


Figure 6.3: Data Flow Diagram Level 1

Appointment Management module schedules and organizes patient appointments. The Customer Management module handles patient information and medical history, enhancing personalized care. The Medicine Management module manages medication inventory and distribution. The Test Management module ensures accurate and timely medical test results. Centralized processing ensures smooth operation and integration across all modules. This design supports a holistic approach to healthcare management, enhancing accessibility and public health awareness.

The Data Flow Diagram (DFD) for the health and medicine platform highlights the administrative processes essential for managing public aids and raising awareness. The admin can log into the system, manage user roles, and handle access credentials, ensuring secure and organized system management. The core component, "Manage Modules," connects to tasks such as managing hospital details, patient details, doctor details, medicine details, doctor fees details, test details, and generating reports. Additionally, the admin can assist users with forgotten passwords by sending recovery emails. This structured approach ensures efficient administration, secure data handling, and seamless operation, contributing to the overall effectiveness of the

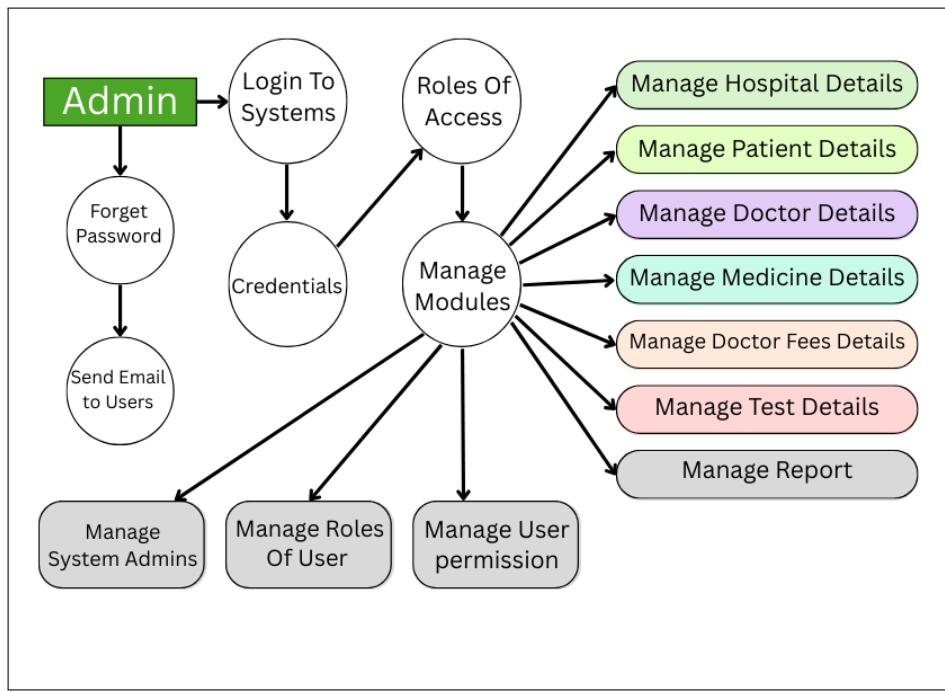


Figure 6.4: Data Flow Diagram Level 2

health and medicine platform in providing public aids and enhancing awareness.

## 6.4 Activity Diagram

### 1) Login and Authentication:

The process begins with the user logging in. The system performs authentication to verify the credentials. If invalid, the process terminates; if valid, the user gains access to system functionalities.

### 2) Add Room Module:

Users can add room details to the system. Within this, they can change room rates or delete room records, allowing management of room availability and pricing.

### 3) Add Doctor Module:

Users can add new doctors to the system and edit their details as required, ensuring up-to-date doctor records are maintained for patient assignments and billing.

**4) Add Patient Module:**

This module enables adding new patient records. Once patients are added, the system facilitates adding bills, which are categorized as:

**Room Bill:** Charges for room occupancy.

**Doctor Bill:** Charges for doctor consultations and treatments.

**Medicine Bill:** Charges for prescribed medicines.

All these are compiled into a Payment Bill, after which the patient can be discharged.

**5) Reports Module:** The system generates various reports related to patients, billing, and management activities for administrative review and analysis.

**6) Payment and Billing:**

The diagram shows a flow where after bill generation (room, doctor, medicine), final payment is processed, ensuring all dues are cleared before patient discharge.

**7) Logout:**

After completing operations, the user logs out to end the session securely.

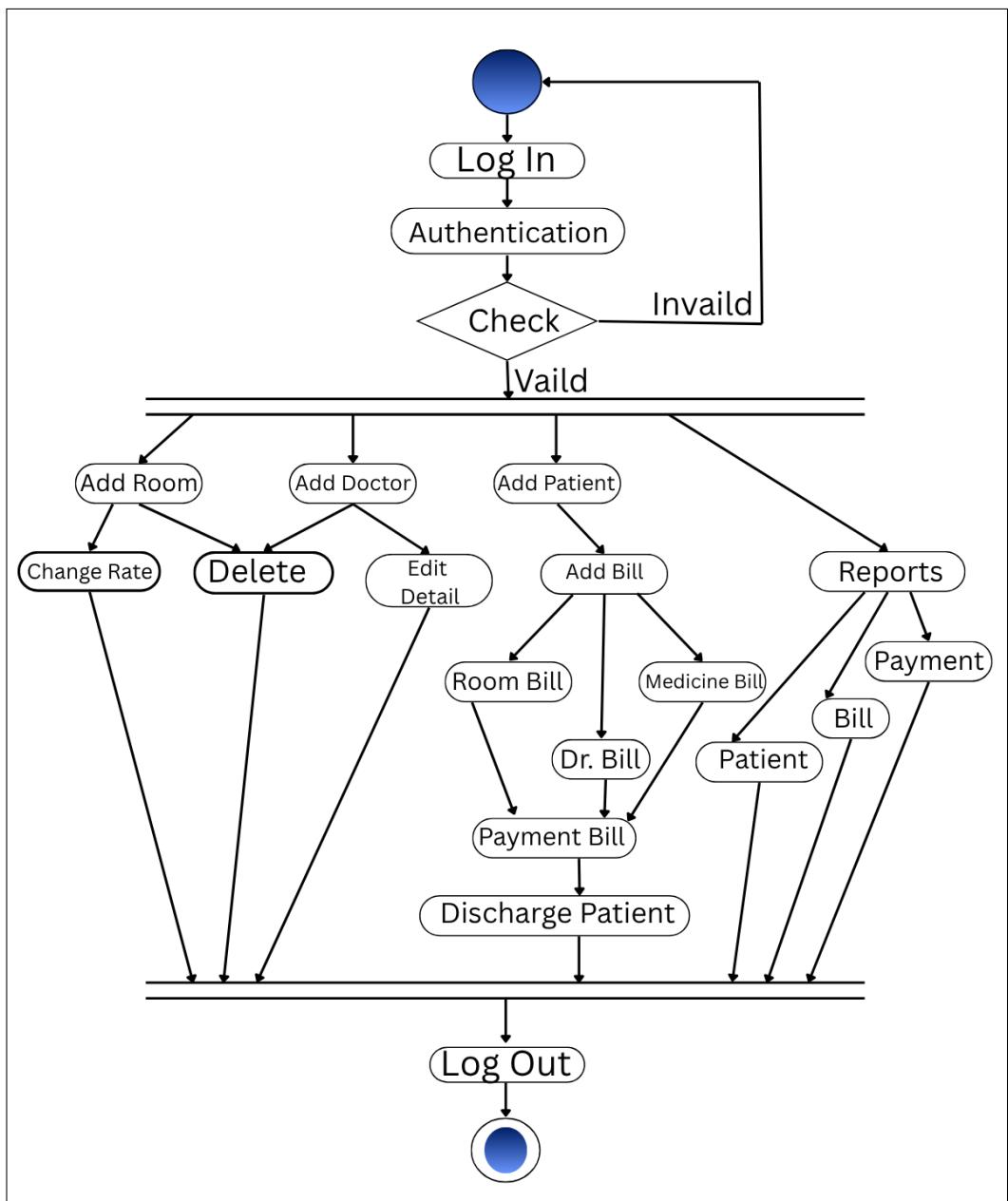


Figure 6.5: Activity Diagram

## 6.5 System Architecture

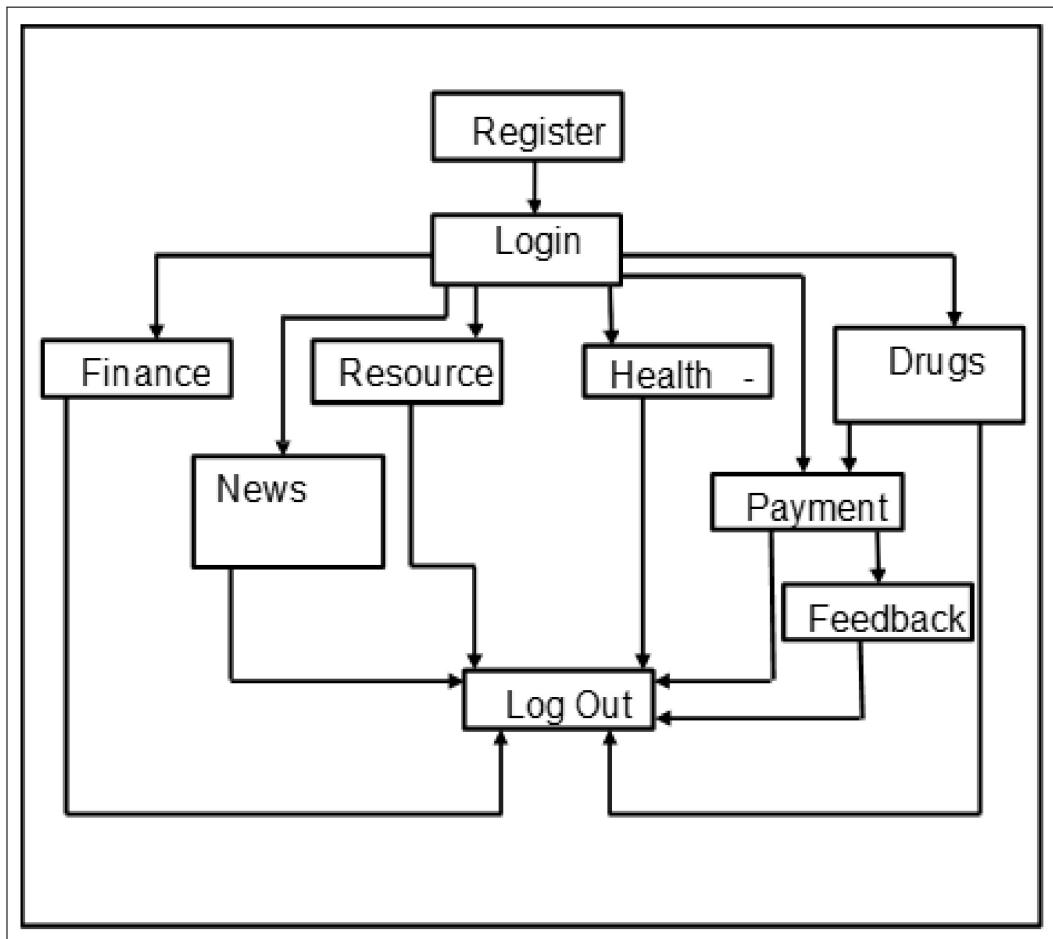


Figure 6.6: System Architecture

### 1) Registration:

Users start by creating an account on the platform. This involves entering personal details, medical history, and setting up secure login credentials.

### 2) Central Processing Unit (L):

This unit processes and manages all user interactions and data. It ensures smooth operation and integration of different platform components.

### 3) Finance:

Manages all financial aspects, including budgeting, funding, and resource al-

location. Ensures financial transparency and sustainability of the platform.

**4) Resources:**

Oversees the management and distribution of medical resources and educational materials. Keeps the database updated with accurate and verified information.

**5) Health:**

Centralizes all health-related data and functionalities, including self-diagnosis tools and medical information. Ensures the platform's content is evidence-based and user-friendly.

**6) Doctor:**

Facilitates connections between users and healthcare professionals. Manages virtual consultations, advice, and referrals to ensure timely medical support.

**7) Payment:**

Handles the financial transactions related to medical services and consultations. Ensures secure and seamless payment processing for users and healthcare providers.

**8) Feedback:**

Collects user feedback on platform features and healthcare services. Analyzes feedback to improve and enhance platform functionalities continuously.

**9) Needs Assessment:**

Assesses user needs to tailor the platform's resources and services. Identifies gaps in healthcare accessibility and adapts the platform to address them.

**10) Communication:**

Ensures effective communication between users, healthcare professionals, and platform administrators. Manages notifications, updates, and support requests.

# **Chapter 7**

# **Project Implementation**

## **7.1 Overview of Implementation**

The frontend will be built using HTML, CSS, and JavaScript to provide an intuitive and responsive user interface. The backend will be developed using PHP or Python frameworks to handle server-side operations, user authentication, and data processing securely. SQLite will be used to manage and store all health-related data, user records, and medicine information efficiently. Integration of modules such as user registration, health information access, medicine tracking, and appointment booking will be carried out systematically. Rigorous testing will be done at each stage to fix bugs and ensure data security and system reliability. Once tested, the platform will be deployed on a secure server, with ongoing maintenance and updates based on user feedback to keep the system relevant, reliable, and accessible for the target users.

## **7.2 Tools and Technologies Used**

The development of the health and medicine platform for public aids and awareness will utilise a range of modern web development tools and technologies to ensure reliability, security, and scalability. The frontend of the platform will be designed using HTML, CSS, and JavaScript to create responsive and user-friendly interfaces accessible across devices. For backend development, technologies such as PHP or Python with frameworks like Laravel or Django will be used to manage server-side logic efficiently. MySQL will be employed as the relational database to securely store user data, health information, and medicine records. Additionally, tools like Visual Studio Code Overall, these tools and technologies will enable the development of a robust,

secure, and interactive platform that enhances public health awareness and accessibility.

## 7.3 Methodology / Algorithm

### 7.3.1 Methodology

The methodology for developing the health and medicine platform for public aids and awareness involves a systematic approach starting with requirement analysis to understand user needs for genuine medical information, medicine availability, and emergency support. Following this, a detailed system design will be prepared including database schema, user interfaces, and functional workflows. Suitable web development technologies such as HTML, CSS, JavaScript, and PHP or Python will be used to build the platform, while MySQL will manage data storage. Implementation will integrate modules for user registration, health information, and appointment bookings seamlessly. The developed system will undergo rigorous testing to ensure functionality, data accuracy, security, and user-friendliness. Finally, the platform will be deployed on a secure server with regular maintenance, updates, and integration of user feedback to ensure continuous improvement and relevance in addressing healthcare accessibility and public awareness needs effectively.

# Chapter 8

## System Testing

### 8.1 Test Cases and Test Result

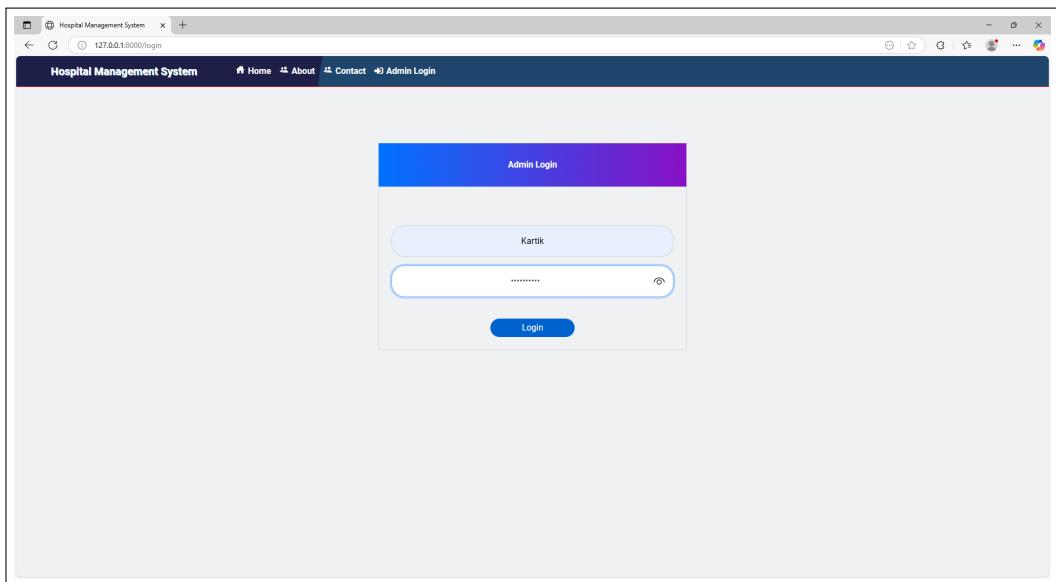


Figure 8.1: Admin Login.1

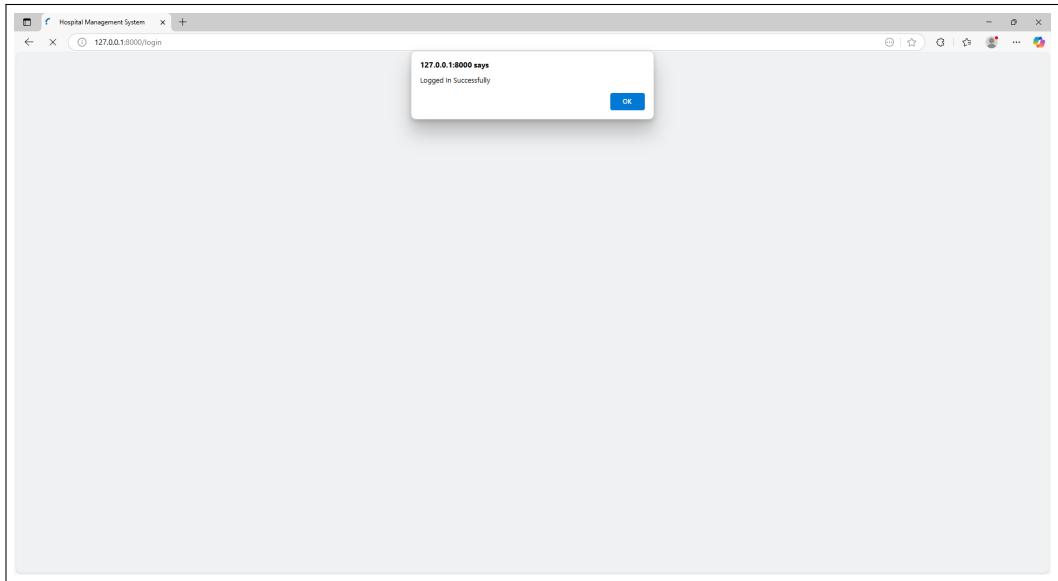


Figure 8.2: Admin Login.2

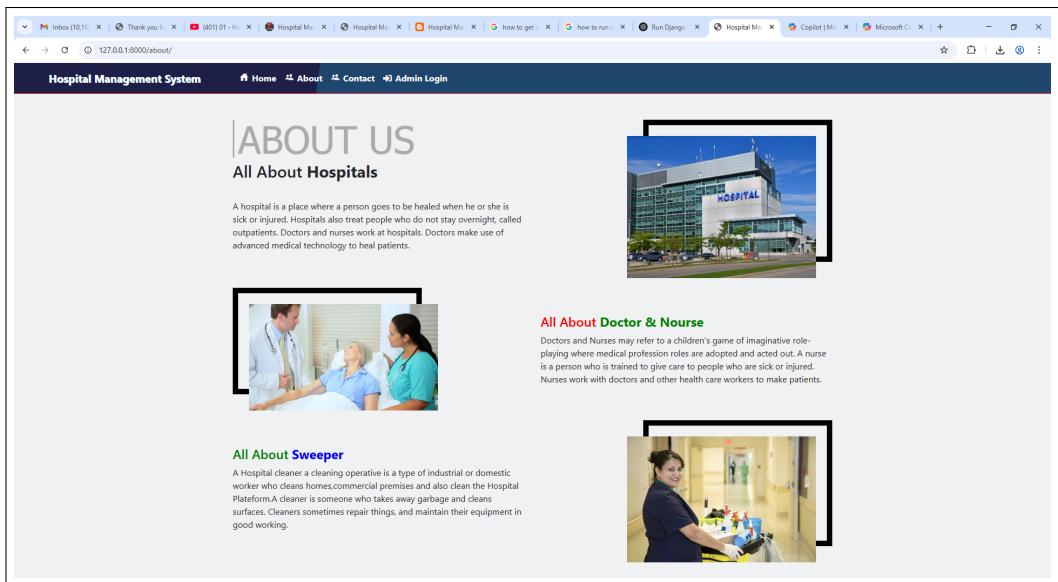


Figure 8.3: Hospital management System.

# Chapter 9

## Results

### 9.1 Screen Shots

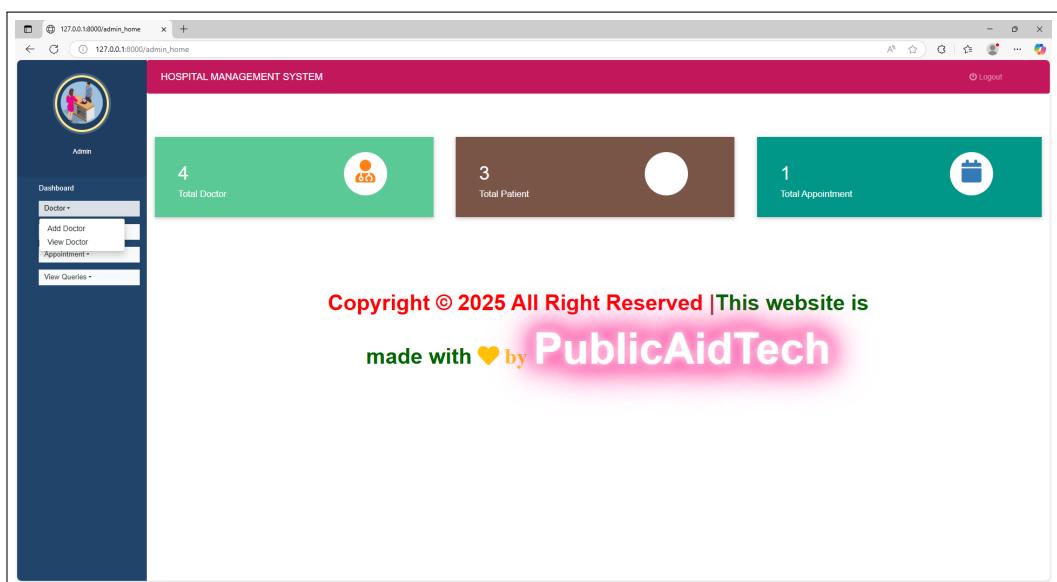


Figure 9.1: Home Page.

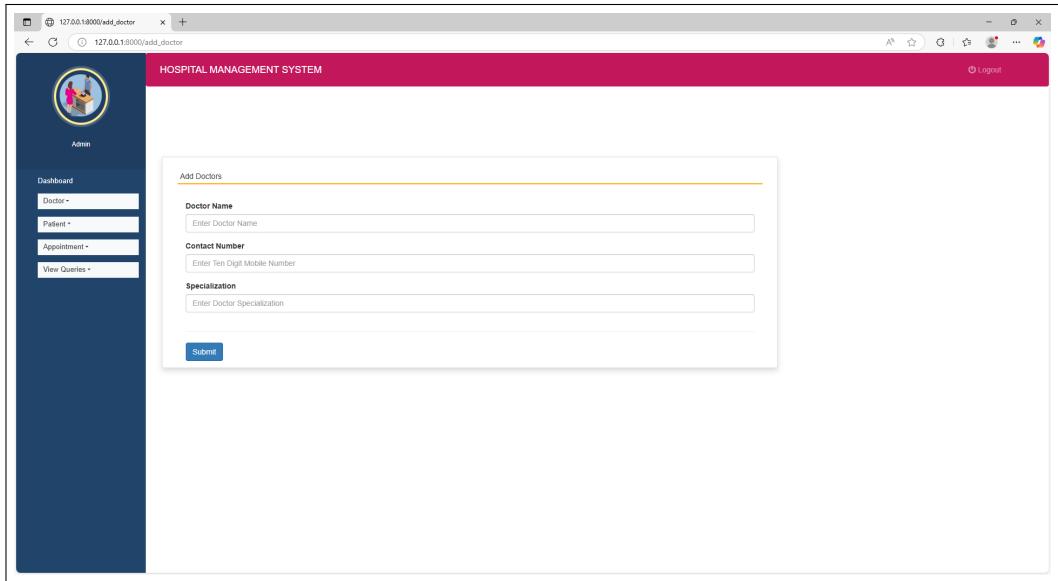


Figure 9.2: New Staff ADD.

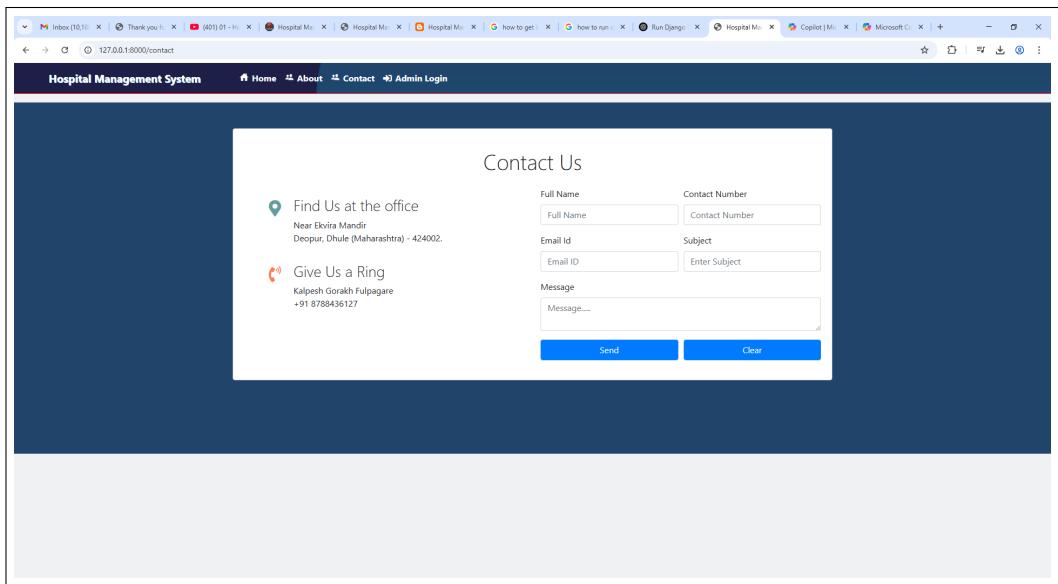


Figure 9.3: Contact Us.

# **Chapter 10**

## **Conclusion and future scope**

### **Conclusion:**

Developing a health and medicine platform for public AIDS and awareness improves health literacy, access to information, and preventive care. By using modern technologies and user-focused design, it bridges healthcare gaps, empowering people to make informed decisions and seek timely advice. As a trusted source of verified medical information, it combats misinformation and fosters community support. Overall, it transforms public health by making accurate healthcare information accessible, leading to a healthier, well-informed society with better health outcomes.

### **Future Scope :**

Using web development technologies, the Health and Medicine Platform can integrate AI-based health assessments, telemedicine, and epidemic tracking through secure backend frameworks and APIs. Responsive frontend technologies like React can enhance user experience, while PWA features will ensure offline access and regional language support for rural inclusivity. Integration with IoT and wearable device data will enable continuous health monitoring. These advancements will transform the platform into a robust digital health ecosystem, improving public health outcomes effectively.

# **Annexure A**

## **References**

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# **Annexure B**

## **Published Papers**

# Survey paper on “Health and Medicine Platforms for public aids as well as awareness”

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## ABSTRACT

When we observe the various challenges faced by society, it becomes clear that people encounter significant difficulties due to several issues related to healthcare. A key concern is the unavailability of essential medicines, which can delay timely treatment and exacerbate health conditions. In addition, the prevalence of counterfeit drugs poses a serious threat to patients, potentially worsening their ailments instead of offering relief. Another pressing issue is the lack of adequate facilities in both government and private hospitals, where insufficient infrastructure and limited medical resources hinder effective treatment.

In situations where a patient is critically ill, time becomes a crucial factor. Delays in obtaining proper care or essential medication can have life-threatening consequences. This places an immense burden on the patient's family and friends, who are often forced to make quick and critical decisions regarding the next steps in treatment. Unfortunately, if such decisions are delayed or made incorrectly due to confusion or a lack of guidance, the patient's condition may deteriorate further, sometimes leading to death.

Improving access to genuine medicines, upgrading healthcare facilities, and ensuring timely support during emergencies are essential measures to address these concerns. By prioritizing these areas, we can reduce the risks faced by patients and provide their families with greater clarity and confidence in critical moments. Ultimately, creating a more efficient and reliable healthcare system would go a long way in alleviating the suffering of countless individuals and ensuring better outcomes for those in urgent need of medical attention.

management. Many hospitals, tend to store patient data and information through paper systems which is inefficient to say the least. In a bid to achieve more efficiency, the system proposes the elimination of paper records and a shift towards digitized processes. Patient medical histories, doctor visit records, and prescriptions will all be taken care of by the system.

Some key modules of the system include but are not limited to:

- The reception module which involves new patient registration and appointment scheduling.
- The pharmacy module captures all prescriptions written and the stock of medicines on hand.
- The doctor module enables health providers access patients' records and file their diagnosis.

The system will be desktop based and as such, will lend itself to ease of use along with being flexible and scalable with regard to the expanding requirements of the hospitals.

## Goals or Objectives:

- Improve data handling through the digitization of patient and hospital records.
- Provide less cumbersome appointment setting to suite the patient's and doctor's schedules.
- Maintain relevant patient bou, dedicating and treating records and other historical data.

## 2. LITERATURE SURVEY

As seen in several research studies, a plethora of publications have covered the aspects attached to enhancing a hospital management system. International Journal of Healthcare Management has published a study in 2021 which discusses the importance of operational efficiency and marketing within the practice of healthcare management [1]. Another study published in the European Journal of Molecular & Clinical Medicine focused on the development of integrated systems to handle patients and hospital system workflows [3].

The work of Lubrano et al. (2020) advanced the scope of information systems to suggest an integrated hospital

**Keywords:** Public Aid, Emergency Medical Support, E-Health , Counterfeit Drugs, Smart Hospital Technologies, Hospital Management, Healthcare Management System etc.

## 1. INTRODUCTION

The main purpose of the system implementation is to serve as an efficient, cost effective and user friendly aid in modern hospital

Figure B.1: Published Paper

## Annexure C

# Published Paper Plagiarism Report

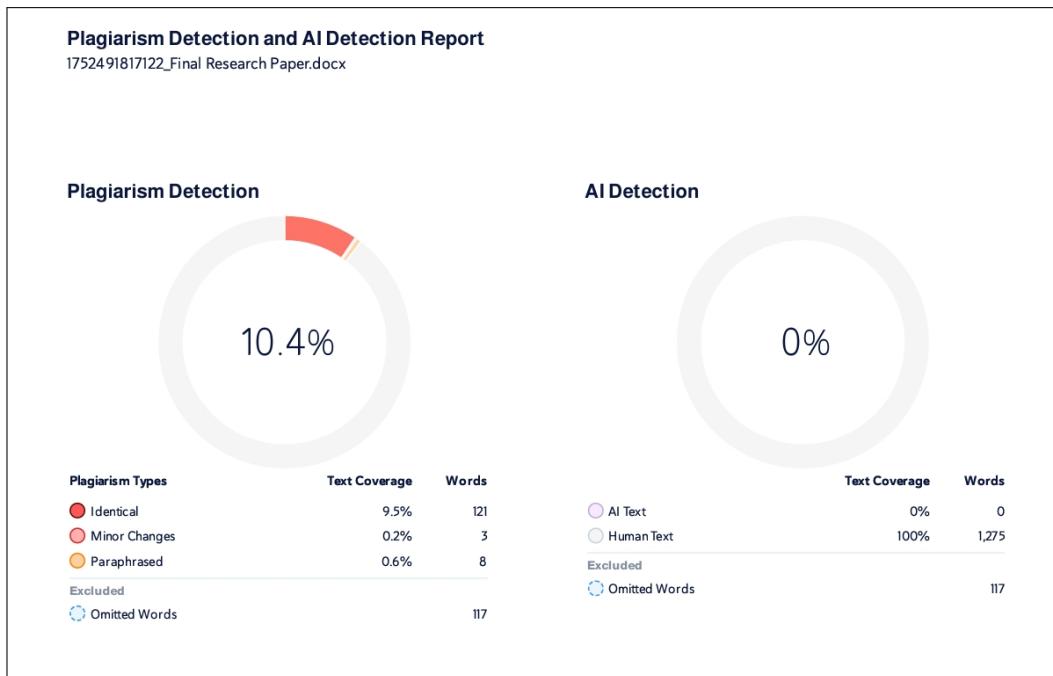


Figure C.1: Plagiarism Report

# Annexure D

## Certificates



Figure D.1: Certificate.1



Figure D.2: Certificate.2



Figure D.3: Certificate.3



Figure D.4: Certificate.4

## **Annexure E**

### **Information of Project Group Members**



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