

Project name: M2

MVP spec - in order to obtain initial pricing estimates:

Please direct all queries to eoin.mulvey89@gmail.com

M2 MVP Spec.

M2 will be an online platform allowing patients to search online for doctors, and immediately book into their next available timeslots.

For doctors, they will be able to easily add their availability, and have payments made upfront for their appointments.

This gives them an online presence at the point that patients are searching for fast access to appointments with medical consultants.

Examples:

2 UK sites that do pretty much exactly what is required:

Spire Healthcare:

Follow the booking process through - this is more or less exactly what we need for the public/patient-facing frontend:

<https://www.spirehealthcare.com/consultants/consultant-search/>

Circle Health Group:

Again quite similar to what we are looking for in terms of the patient-facing front end, with the exception being that this site does not take upfront booking:

<https://www.circlehealthgroup.co.uk/find-an-appointment>

Key elements:

Front end - patient facing:

- Search page for patients, where they can find medical consultants, view their availability, pick a date and time, and pay for the appointment
- Patient details: the patient enters key information, and this information is then available to the doctor when viewing each case.
- Patient record: records each appt, and any notes etc that doctors make (phase 2?)

Medic side - doctor facing:

- Medic must be able to input their key details (name, qualifications, etc), and also set key parameters such as appointment pricing.
- Medic must be able to create clinics & add their timeslots, and access patient information.
- Medics must be able to view the information for each patient that has booked into their clinics.

- Medic must be able to send a “booking link” to a patient: so if patient calls them directly, the medic can select the time & reserve it in the patients name, and generate an email link to the patient, so they can pay

M2 Admin - internal M2 staff admin logins

- Overall view of bookings, and finances
- Ability to Add/edit medics
- Ability to manage doctors profiles on their behalf: including adding clinic dates, timeslots, locations, etc

Payment system

It is planned to use Stripe Connect payment services.

- At the point of choosing an appointment, the patient must pay.
- The payment is set according to what each doctor sets as their appointment fee.
- A booking fee is included within the payment, which goes directly to M2.
- So when the patient pays, a set fee goes to M2, and the remained is sent immediately to the doctor
- The doctor needs to be able to see payment details for payments that have come through to them
- M2 admins need to have a master view of payments: seeing who has been paid for what, reports on payments to doctors, etc