# Mohsan Mahmood

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#### **EXPERIENCE**

## **Technology Consultant**

Ofcom | London, UK

Mar. 2022 - Aug 2024

Acting as a subject matter expert across workstreams, I collaborate with stakeholders from the public and private sectors to understand and evaluate Age-Assurance (AA), Identity Assurance (IDA) technologies. The additional duties of a technologist is to provide technical aid to the policy team in writing policies for the UK's regulatory framework, **Online Safety Act** (OSA) 2023.

#### Key Accomplishments:

- Led a research initiative evaluating Mobile Network Operators' AA solutions, earning **commendation** from the Group Director. The results have supported cross-team colleagues in enhancing current and future workstreams.
- Implemented and configured Hyperledger Indy as part of the future technologies workstream, allowing us to explore real-world use cases of decentralised identity and deepen our practical understanding of this emerging technology.
- Conducted research work into the evaluation of service provider's technologies, by **implementing and testing their SDKs and APIs**. This hands-on approach helped our team understand how these tools work, their limitations, and the potential impact they could have in relation to the OSA.
- Organised and led workshops to engage stakeholders, gather feedback, and discuss AA standards. This iterative process enabled policy colleagues to align our strategies with the industry **in developing further workstreams**.
- Acted as a **key liaison** between policy teams and external technical experts, simplifying complex IDA and AA technologies into relatable terms, ensuring clear communication and alignment across teams.

### Technical Lead - (PST hours)

Jan. 2021 - Dec. 2022

Flimpi | London, UK

Flimpi is a geospatial marketing start-up that targets tailored adverts to end-users based on their digital footprint and geolocation. I focused on leading pre-sales activities including demonstrations, requirement gathering and setting up catered POC, developing technical solutions, and managing development workflows to ensure timely delivery while aligning closely with client and stakeholder requirements.

#### Key Accomplishments:

- Established company-wide open-source initiatives, promoting innovation, collaboration, and transparency across teams and adding dozens of valuable ideas to the product backlog.
- Strategised focus on optimising database queries and implemented efficient caching strategies, resulting in a 70% reduction in latency across initial application boot.
- Created technical documentation, ROI calculators, and demo materials that enabled sales teams to close deals 20% faster.

Solutions Consultant Sept. 2020 - Jan 2022

Identity Methods LTD | London, UK

Identity Methods is a SaaS Identity and Access Management (IAM) solutions provider. As a solutions consultant I was lead contact for all technical and business enquiries for open bids. At the same time I would convert business needs into technical strategic solutions - this would include workshopping with clients to ensure every question is thoroughly answered and have

#### Key Accomplishments:

- Managed pipelines with an average of £75,000, and generated business that accumulated to £1,750,000 in FY 2021 showcasing Identity and Access Management SaaS solutions.
- Implemented ForgeRock Access Control with our clients existing active directory to manage access control during PoC.
- Used GRC to continuously monitor our clients IAM activities and generate weekly reports for them during PoC.
- Developed a custom Knowledge based article(KBA) creator script for ZohoCRM using their API and Python that was hosted on AWS Lambda. Reducing time spent on creating KBAs by 99.8%.

#### Skills

**Automation tools:** Docker, Terraform, AWS Lambda **Database:** Firebase firestore, MySQL

**Programming languages:** Python, Java, Javascript, TypeScript

Analytics: Datadog

Technologies and practices: AGILE, REST API, VMWARE, IAM, SCIM, SIEM

Cloud: AWS, Azure

**EDUCATION** 

COMPTIA Security+ Oct. 2023

King's College London | Bachelor of Science in Computer Science | Upper Second-Class Honours

Sept. 2020