# SENECASYNC IMPLEMENTATION

# Milestone Reports

Mohsen Sabet

Student Number: 113205165

Professor: Krishna Kishore



#### Milestone 1: Project Initiation and Planning

- **Achievements**: Established project scope, objectives, and work breakdown structure. Completed stakeholder analysis and initial risk assessment.
- Challenges: Aligning diverse stakeholder expectations and defining clear project boundaries.
- Resolution: Conducted workshops to reach consensus and refined project scope based on feedback.

#### Milestone 2: Design and Prototyping

- **Achievements**: Developed initial wireframes and prototypes of the SenecaSync app. Conducted user interface and experience design sessions.
- Challenges: Balancing user-centric design with technical feasibility.
- **Resolution**: Iterative design process with continuous input from technical team and potential end-users.

#### **Milestone 3: Development Phase**

- Achievements: Completed front-end and back-end development. Integrated the app with Blackboard Ultra.
- Challenges: Technical complexities in integration with Blackboard Ultra.
- **Resolution**: Engaged with Blackboard Ultra technical support and implemented incremental integration strategies.

#### Milestone 4: Testing and Quality Assurance

- Achievements: Conducted comprehensive testing, including unit, integration, and user acceptance tests.
- Challenges: Identifying and fixing cross-platform compatibility issues.
- **Resolution**: Increased testing on various devices and platforms, and utilized cross-platform development tools.

## Milestone 5: Deployment and Launch

- Achievements: Successfully deployed the SenecaSync app and conducted launch activities.
- Challenges: Ensuring smooth deployment and addressing initial user feedback.
- **Resolution**: Deployed in phases and set up a dedicated support team for immediate response to user feedback.

#### Milestone 6: Post-Launch Support and Maintenance

• **Achievements**: Established ongoing support and maintenance routines. Implemented a system for collecting and integrating user feedback.

- Challenges: Managing and prioritizing a large volume of user feedback.
- **Resolution**: Developed a structured approach to categorize feedback and integrate it into future updates.

### **Conclusion**

Each milestone of the SenecaSync project contributed significantly to its overall success. While challenges were encountered at various stages, the project team's proactive and adaptive approach ensured that these were effectively managed and resolved, keeping the project aligned with its objectives.