

## Bug Report

ID

1

**Summary** The English language page is not displayed on the login page when clicking on "My request" and "My subscriptions" in the footer

**Pre-condition** The user should be logged out

**Steps**

- Go to the site: <https://exe.ua/>
- Switch to the site in English
- In the footer in the "My profile" section, click on "My requests"

**Expexted result** The "Login" page must be localized to English

**Actual result** The "Login" page is not localized for English

**Post-condition**

**Enviroment** Mac Os, All browsers

**Severity** Low

**Priority** Low


**Tvpe of bua** Localization

**18 years on the Ukrainian market. 50+ thousand IT products, fast delivery in Kiev and Ukraine.**

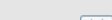
Want to buy modern server hardware, software, computer equipment or specialized products for IT? You can do this on our website right now, saving a lot of time. You no longer have to search and order the necessary equipment from a dozen different computer stores. From now on, your reliable and only seller is the online store of components to the PC ex.ua. There are more than 50 thousand products in our assortment and 18 years of successful reputation in the Ukrainian market.

Online laptop store ex.ua works for all residents of Ukraine. Order goods online, without leaving an armchair! Our couriers will deliver the order to the door of your house.

**Read more —**



Помилка у тексті? [Виділи й мишкою](#) і натисніть **Ctrl + F** або клікни по цьому блоку!



PAGES

Contacts

Payment and delivery

Warranty and service

Certificates

PC building

MY PROFILE


My orders

My profile

My requests

My subscriptions

☎ (044) 500-1-005

 **0 (800) 604-517**  
(free from the mobile)

🕒 **Mon—Fri: 09:00—19:00**  
Sat: 9:00—18:00  
Sun: **day off**

✉ [exe.n.s@exe.ua](mailto:exe.n.s@exe.ua)

[illegible]

Attachment

**Summary** Duplicate tab "Catalog" directory

**Pre-condition** The user must not be logged in

**Steps** Go to the site: <https://exe.ua/>  
In the catalog, move the cursor to "TV, Audio, Video, Photo"  
"TV, Audio, Video, Photo" > "Digital Voice recorders" > "Digital Voice recorders"(Duplicate)

**Expexted resul** Catalog > "TV, Audio, Video, Photo" > "Digital Voice recorders"

**Actual result** Catalog >"TV, Audio, Video, Photo" > "Digital Voice recorders" > "Digital Voice recorders"(Duplicate)

**Post-condition**

**Enviroment** Mac Os, All Browrers

**Severity** Low

**Priority** Low

**Type of bug** Logical

ContactsPayment and deliveryWarranty and serviceCertificatesPC building

Укр | Рус | EngLog inSign up

EXE.UA

(044) 500-1-005 0 (800) 604-517 (free from the mobile) Opening hours and address ...

Cart (0)  
total 0 ₴

Quality dept.

CATALOG

Home > Contacts

PC accessories >

Computers >

Networks and Telecommunications >

Office >

Software >

Servers >

Trade software >

Security systems >

Industrial IT Equipment >

TV, Audio, Video, Photo >

Cables and adapters >

Smartphones, Telephones >

Power supply >

Promotions >

Radio receivers

Audio >

EBooks >

Digital video cameras >

Digital cameras >

MP3 players >

Digital voice recorders >

Navigators GPS

DVRs


Digital voice recorders

Feedback form:

Им'я \*

Email \*

Телефон

 →

Обновить картинку

Відправити

Attachment

**Summary** An extra symbol appears when sorting any product, sorting by "Bestsellers", "Customer rating", "Date Added"

**Pre-condition** The user must not be logged in. The site must be in English.

- Steps**
1. Go to the website: <https://exe.ua/>
  2. In the catalog, select the Computers category > Laptops subcategory
  3. Sort the result by "Customer rating"

**Expexted result** Sorting must be applied. No extra characters should appear next to the "Customer rating" button

**Actual result** On the left, next to the "Customer rating" sort, there is an extra sign (inverted triangle)

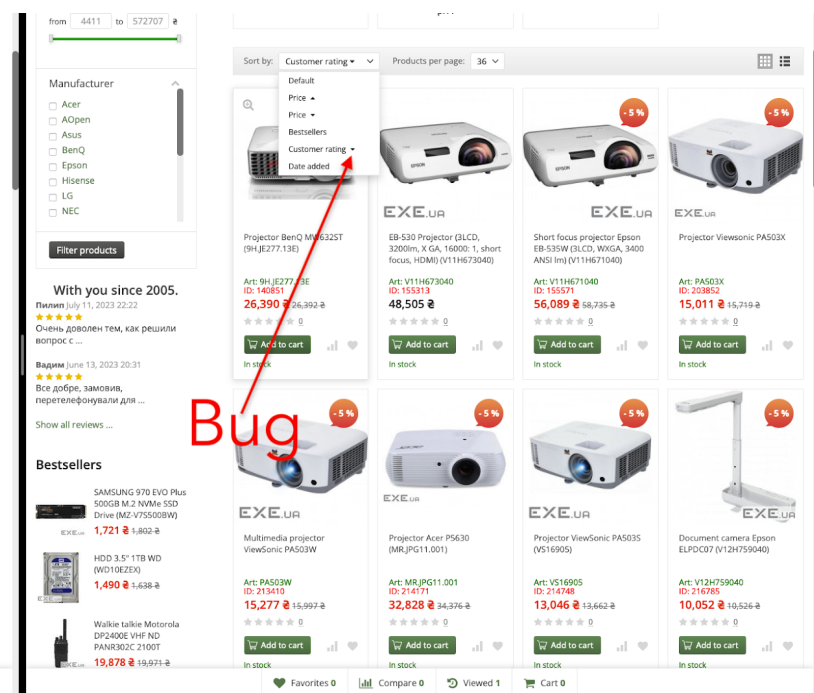
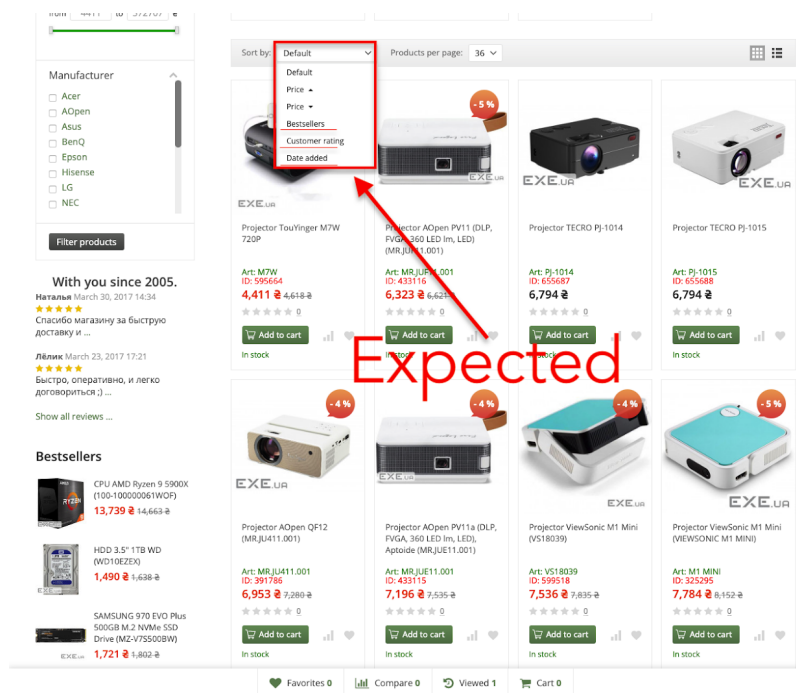
**Post-condition**

**Enviroment** Mac Os, All Browrers

**Severity** Low

**Priority** Low

**Type of bug** Logical



Attachment

**Summary** email is not clickable on the "Contacts" page  
**Pre-condition** The user must not be logged in. The site must be in English.

**Steps**

1. Go to the website: <https://exe.ua/>
2. Click on "Contact" in the header on the left side

**Expexted result** The native email application on the computer should open

**Actual result** email is not clickable

**Post-condition**

**Enviroment** Mac Os, All Browrers

**Severity** Low

**Priority** Low

**Type of bug** Functional



(044) 500-1-005 0 (800) 604-517 (бесплатно с мобильного) ⌚ Время работы и адрес...



Корзина (1)  
на сумму 709 ₴

[Отдел качества](#)

КАТАЛОГ

Главная > Контакты

## Контакты

☎ (044) 500-1-005 ← **Клікабельне**

☎ 0 (800) 604-517 ← **Клікабельне**  
(бесплатно с мобильного)

⌚ Пн—Пт: 09:00—19:00  
Сб: 9:00—18:00  
Вс: **выходной**

✉ exe.n.s@exe.ua ← **Не Клікабельне**

✉ providers.n.s@exe.ua - для поставщиков

✉ vendors.n.s@exe.ua - для производителей

📍 Пункт выдачи - м. Тараса Шевченко (ул. Константиновская 71). Перемещение на самовывоз с 18:00, хранение заказов до 3 дней, точную информацию по перемещению уточняйте у менеджера.

🔧 Режим работы сервисного центра: ПН-ПТ с 12:00 до 17:00, СБ-ВС - выходной.

✉ warranty.n.s@exe.ua - для обращений по поводу гарантийного обслуживания

**В период "ВП" сервисный центр работает в закрытом режиме**

### Форма обратной связи:

Им'я \*

Email \*

Телефон

**Не Клікабельне**



[Обновить картинку](#)

Відправити

### С Вами с 2005 года.

Олег... 15 марта 2018 14:59

★★★★★

Магазин сподобався. Як асортимент так і ...

Николай 15 марта 2018 12:31

★☆☆☆☆

Заказывал в этом магазине впервые.  
...

Александр 14 марта 2018 18:57

Немного осталось порядочных продавцов.  
...

Тарас... 14 марта 2018 12:32

★★★★★

Купував комп'ютер по комплектующих, ...

Александр 13 марта 2018 20:44

★★★★★

Очень хороший магазин.Цена, обслуживание, ...

Attachment



**Summary** In Feedback from text fields do not fit in screen size

**Pre-condition** The user must not be logged in. The site must be in English.

**Steps** 1. Go to the website: <https://exe.ua/>

2. Click on "Contact" in the header on the left side

**Expexted resul** Text fields must fit diagonally across the screen

**Actual result** Text fields do not fit diagonally on the screen

**Post-condition**

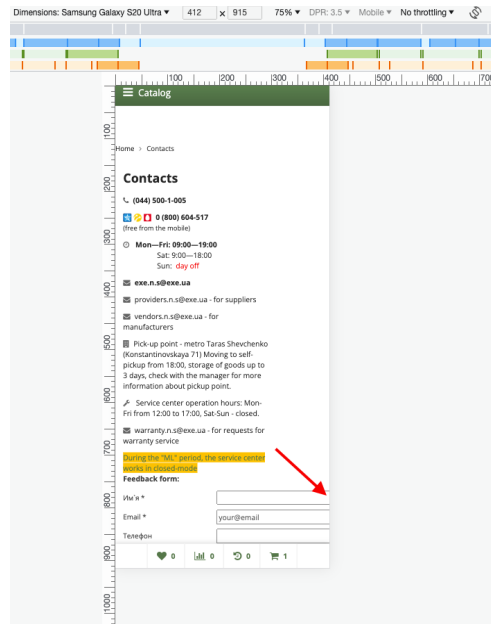
**Enviroment** Mac Os, Chrome - Demetnion (Samsung Galaxy S20 Ultra)

**Sevirity** low

**Priority** low

**Type of bug** Usabilitv

Pinpoint: Samsung Galaxy S20 Ultra 219 014 7652 PDD-9.5 Mobile No Hardtton



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