## **Tyler Rollinson**

San Francisco, CA

(Phone number and mailing address available by request)

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## **Professional Summary**

I have 6 years of professional experience in autonomous vehicle testing, and 10+ years of work experience across various industries including customer service and account management. I possess strong problem-solving skills, a keen attention to detail, and a commitment to delivering impactful, data-driven insights. I am dedicated to continuous learning and personal growth, and I am eager to transition into a dynamic role where I can make a more significant contribution.

#### **Technical Skills**

Design Tools: SketchUp, AutoCAD, Revit, Adobe InDesign, Figma

Data Analysis Tools: Excel, R & R Studio, SQL, Tableau

General Proficiencies: Linux, Mac, Windows, G Suite, MS Suite, Adobe Suite, G Suite, Slack.

# **Professional Experience**

Cruise – Autonomous Vehicle Test Specialist – San Francisco, CA

Jan 2020 - Present

- Set up and operate test and validation equipment.
- Conduct vehicle tests in lab, on proving grounds, and in public to evaluate the performance of vehicle sensors, components, and behavior.
- Collect accurate data for test requests and provide insights and recommendations based on test findings.
- Data tagging and classification
- Perform software maintenance including updating vehicle software and troubleshooting errors.
- Test UX software features for in-cabin displays and mobile applications, provide feedback regarding bugs and feature improvements to relevant teams.
- Conduct training sessions for new team members on vehicle testing procedures and safety protocols.

Autonomous Vehicle Operator II

Feb 2019 - Dec 2019

• Participated in training new AV Test Operators, showcasing leadership and team coordination.

Autonomous Vehicle Operator I

Aug 2018 - Jan 2019

- Worked in teams, monitoring driving and software performance in autonomous vehicles.
- Conducted comprehensive testing of various vehicle functionalities.
- Recorded and analyzed data pertaining to vehicle performance.

SkyWest Airlines – Flight Attendant – San Francisco, CA

Sept 2016 - Aug 2018

- Ensured cabin maintenance issues were identified, documented, and resolved.
- Demonstrated safety procedures, ensuring compliance with federal regulations.
- Managed in-flight passenger conflicts and emergencies, showcasing conflict resolution and quick decision-making.

SkyWest Airlines – Ramp Agent – San Francisco, CA

Apr 2016 - Sept 2016

- Maintained ramp safety and security, adhering to strict safety protocols.
- Conducted regular equipment checks and observed safe ground-handling practices.

## **Education**

University of North Texas

Bachelor of Applied Art and Science, Data Analytics and Marketing

January 2023 – 2024

City College of San Francisco

Associate of Science in Architecture, Graduated with Honors

August 2018 – June 2022

### **Certifications**

Google Data Analytics Professional Certification – Coursera – Enrolled Google UX Design Professional Certification – Coursera – 2024