



Home



Date



Refresh



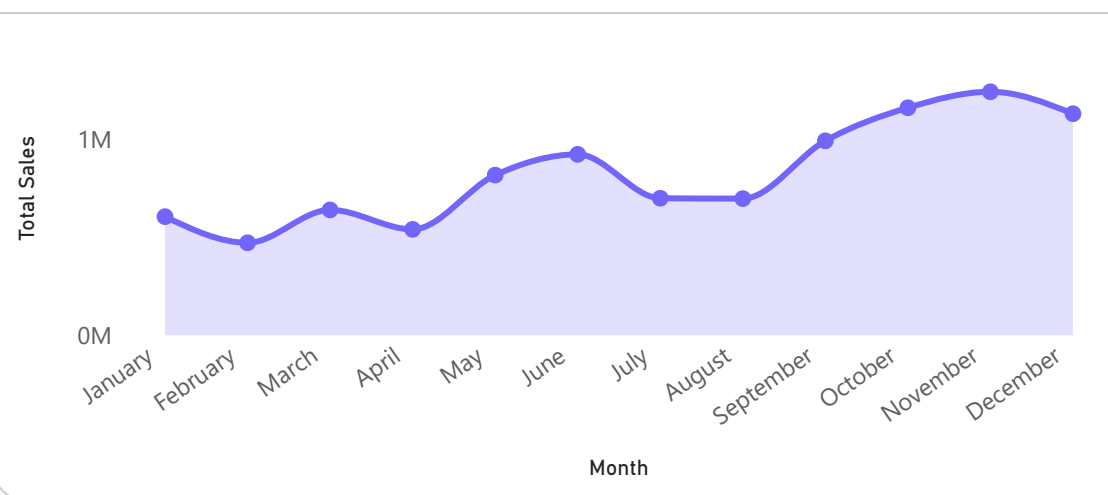
# Online Retail

Deselec...

2010

2011

Total Orders AOV Total ... Total S... Cancel... Compl...



9.95M  
Total Sales



407K  
Total Orders



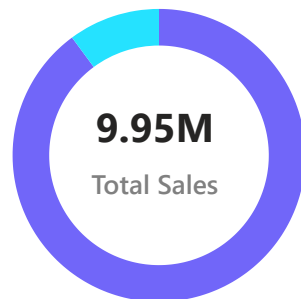
24.45  
AOV



2.19%  
Cancellation Ratio

97.81%  
Completion Ratio

## Total Sales

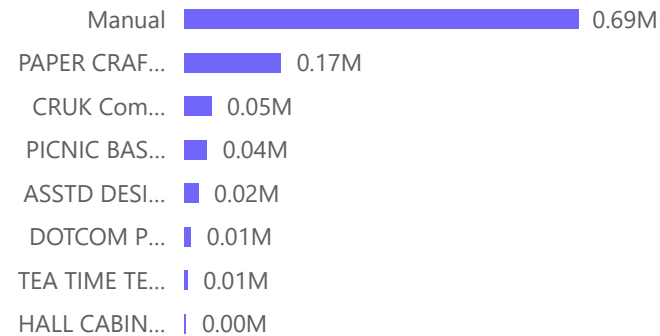


Situation

Completion

Cancellation

## Total Sales by Description



## Total Sales by Country





Home



Date



Refresh



# RFM Analysis

5.11K

median\_recency



Goal : 4001

3.00

median\_frequency



Goal : 5

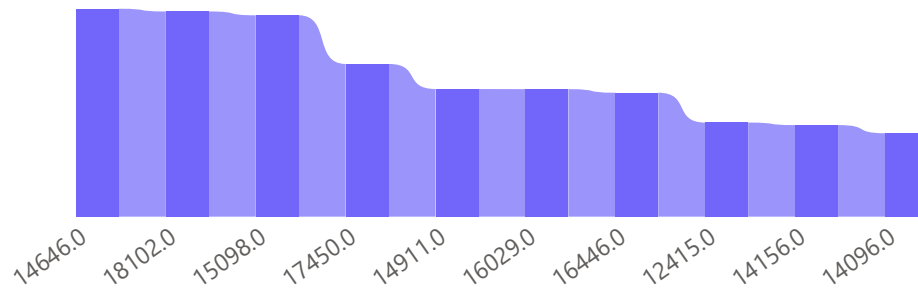
692.00

median\_monetary

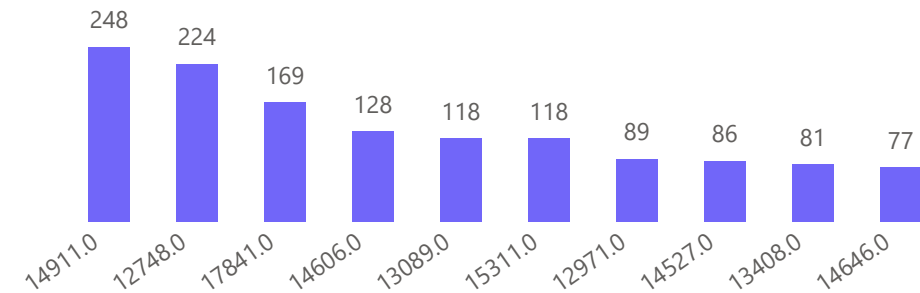


Goal : 901

## Monetary by CustomerID



## Frequency by CustomerID



CustomerID	Sum of Recency
18102.0	5058
17754.0	5058
17581.0	5058
17490.0	5058
17428.0	5058
17389.0	5058

**Re-engage inactive customers :**  
send offers or reminders.

**Boost frequency :**  
use loyalty programs or bundle deals.

**Reward top spenders :**  
give VIP perks or early access.