

Maganelux Website - Online Purchase New Feature Added

Welcome to the Maganelux website! This document provides an overview of the new **Online Purchase** feature, which allows customers to browse products, place orders online, and choose between **in-store pickup** or **home delivery**.

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1. Introduction

At Maganelux, we are committed to improving your shopping experience. As part of this effort, we have integrated an **Online Purchase** system that lets you:

- Browse through our products easily.
- Add items to your cart and checkout securely.
- Choose whether to **collect your order from the store** or have it **delivered to your address**.

This feature is designed to be user-friendly, convenient, and secure, ensuring that your shopping experience is seamless and satisfying.

2. How to Use the Online Purchase Feature

To make a purchase on our website, follow these simple steps:

1. **Browse Products:**
 - a. Visit our product catalog and browse the wide selection of products available.
 - b. Use the search bar or categories to find the product you're looking for.
2. **Add Items to Your Cart:**
 - a. When you find a product you'd like to purchase, click on the **Add to Cart** button.
 - b. You can continue shopping or proceed to checkout when you're ready.
3. **Proceed to Checkout:**
 - a. Once you've added all items to your cart, click on the **Cart** icon and review your selections.
 - b. Click on **Proceed to Checkout** to continue with the purchase process.
4. **Choose Your Pickup or Delivery Option:**
 - a. During checkout, you'll be prompted to choose between:
 - i. **In-Store Pickup:** Pick up your order from our store at your convenience.
 - ii. **Delivery:** Enter your delivery address, and we'll deliver your order to you.
5. **Complete Payment:**
 - a. You can pay for your order securely using our online payment system, which supports major credit cards and other payment methods.
6. **Order Confirmation:**
 - a. After completing your order, you'll receive an **Order Confirmation** email with the details of your purchase.

3. Payment Process

We offer a variety of secure payment methods to make your purchase easy and convenient:

- **Credit/Debit Cards:** Visa, MasterCard, American Express, etc.
- **Online Wallets:** PayPal, Apple Pay, Google Pay, etc.
- **Bank Transfers:** If applicable, you may also opt for direct bank transfers.

All payments are processed securely to ensure your personal and financial information is protected.

4. Collection Option (In-Store Pickup)

If you choose the **In-Store Pickup** option, you will:

- Receive an email notification once your order is ready for pickup.
- Come to our store at your convenience during business hours to collect your order.
- Show the order confirmation email or a valid ID for verification before picking up the items.

5. Delivery Option

If you select the **Delivery** option, we offer a variety of shipping methods:

- **Standard Shipping:** Delivery within [X] business days.
- **Express Shipping:** Faster delivery for urgent orders (please refer to shipping rates and times on checkout).

We currently deliver to [list regions/countries]. Make sure to check if your location is eligible for delivery before placing your order.

6. FAQs

How long will it take for my order to be ready for pickup?

- Orders will typically be ready within [X] business hours/days. You will be notified once your order is ready for collection.

Can I change my order after placing it?

- Once an order is placed, changes cannot be made online. Please contact our customer support team if you need assistance.

Do you offer gift wrapping or special packaging?

- Yes! We offer gift wrapping for an additional charge. Please select this option during checkout.

7. Contact Information

If you have any questions, need assistance with your order, or have feedback about the online purchase experience, feel free to reach out to us:

- **Customer Support Email:** support@maganelux.com
- **Phone Number:** 0722074548/0662369790
- **Business Hours:** Monday - Friday, 9:00 AM - 6:00 PM

Thank you for choosing Maganelux. We look forward to providing you with a smooth and enjoyable shopping experience!