

Dot voting

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Pain

No real-time reporting system

Ticket fare is calculated manually

Hard to track employees' shift timings

Data is scattered across files

Dot voting

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Gain

Single source of truth for all data

Employee data managed digitally

Real-time dashboards for revenue & trip tracking

Reduced dependency on paperwork

Think and feel?

See?

Say and do?

Hear?

I wish we had real-time access to trip data.

I constantly worry about fare miscalculations.

Manual logs and messy spreadsheets.

Other departments complaining about delays.

Supervisors asking for end-of-day reports quickly.

No consolidated dashboard for tracking.

Ask staff to check bus timings manually.

Update reports late in the day