



11-09-2025

INTERNSHIP COMPLETION CERTIFICATE

This is to certify that MOKSHAJNA T SIDDHARTHA PALLI, a student at **MallaReddy Institute of Technology and Sciences**, has successfully completed their Internship at **Star Union Dai-ichi Life Insurance Limited**. Following are the details of the internship:

Department: Customer Experience & Retention

Duration: 16-06-2025 to 14-08-2025

Manager: Venkata Subramanian (Assistant Vice President - Customer Experience & Retention)

Location: Navi Mumbai, Maharashtra, India, Corporate Office

Following are the key highlights of the project, accomplished:

Successfully designed a dual-channel solution integrating ATM and WhatsApp platforms for life insurance servicing, improving customer accessibility in rural and semi-urban regions. Conducted a comprehensive feature analysis considering both customer convenience and bank approval perspectives, ensuring practicality and alignment with regulatory standards. Developed process flows, technical architecture, and risk mitigation strategies that make the solution secure, scalable, and implementation-ready for SUD Life.

We sincerely value their efforts and ideas in course of the project work and wish them the best in their future endeavours.

Yours sincerely,

From Star Union Dai-ichi Life Insurance Company Limited

Dinesh Bojwani
Head - Human Resources



Star Union Dai-ichi Life Insurance Company Limited

Registered Office: 11th Floor, Vishwaroop IT Park, Plot No. 34, 35 & 38, Sector 30A of IIP, Vashi, Navi Mumbai – 400 703.

Toll Free No.: 1800 266 8833 (9:30 am to 6:30 pm – Mon to Sat) | Tel.: 022-7196 6200 | Fax: 022-7196 2811

Email: customercare@sudlife.in | Website: www.sudlife.in | IRDAI Regn. No. 142 | CIN: U66010MH2007PLC174472

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We mean Life!



Star Union Dai-ichi
Life Insurance

A joint venture of
Bank of India | Union Bank of India | Dai-ichi Life

Our Accolades



Investment,
Innovation & Bank
Assurance Promotion
2022



**Golden Peacock Award
2021**



**Asia's Best Employer
Brand Awards
2021**



**The Economic
Times Best Brands
2021**



**Fastest Growing Life
Insurance Company
2022**



**Women Super
Achiever Award
2021**



**CSR Leadership
Excellence Award
CSR 2021**

Gartner

**Eye on Innovation
Award 2020**



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