```json
{
  "description": "IVR",
  "states": [
    {
      "name": "Trigger",
      "type": "trigger",
      "transitions": [
        {
          "event": "incomingMessage"
        },
        {
          "next": "main_greeting",
          "event": "incomingCall"
        },
        {
          "event": "incomingConversationMessage"
        },
        {
          "event": "incomingRequest"
        },
        {
          "event": "incomingParent"
        }
      ],
      "properties": {
        "offset": {
          "x": 250,
          "y": 50
```

```json
      }
     }
   },
   {
    "name": "main_greeting",
    "type": "gather-input-on-call",
    "transitions": [
     {
       "next": "split_key_press",
       "event": "keypress"
     },
     {
       "event": "speech"
     },
     {
       "next": "main_greeting",
       "event": "timeout"
     }
    ],
    "properties": {
     "voice": "Google.en-IN-Standard-C",
     "offset": {
       "x": 290,
       "y": 250
     },
     "hints": "english,kannada,hindhi",
     "finish_on_key": "",
```

```
      "say": "ನಮಸ್ಕಾರ ರೈತ, ಕಾರ್ಮಿಕ, ಮತ್ತು ಸೇವಾ ಒದಗಿಸುವ ಬಳಗದವರು. The Farm Unityಗೆ
ಸ್ವಾಗತ. ನಿಮ್ಮ ಭಾಷೆಯನ್ನು ಆಯ್ಕೆಮಾಡಿ.\nಕನ್ನಡಕ್ಕಾಗಿ, 1 ಅನ್ನು ಒತ್ತಿರಿ.\nFor English, press 2.\nहिंदी
के लिए 3 दबाएं.",
      "language": "kn-IN",
      "stop_gather": true,
      "speech_model": "numbers_and_commands",
      "profanity_filter": "true",
      "timeout": 6,
      "number_of_digits": 1,
      "speech_timeout": "auto",
      "loop": 2,
      "gather_language": "kn-IN"
    }
  },
  {
   "name": "split_key_press",
   "type": "split-based-on",
   "transitions": [
    {
      "next": "main_greeting",
      "event": "noMatch"
    },
    {
     "next": "Kannada_prompt",
     "event": "match",
     "conditions": [
      {
        "friendly_name": "1",
```

```
      "arguments": [
        "{{widgets.main_greeting.Digits}}"
      ],
      "type": "equal_to",
      "value": "1"
    }
  ]
},
{
  "next": "English_prompt",
  "event": "match",
  "conditions": [
    {
      "friendly_name": "2",
      "arguments": [
        "{{widgets.main_greeting.Digits}}"
      ],
      "type": "equal_to",
      "value": "2"
    }
  ]
},
{
  "next": "hindi_prompt",
  "event": "match",
  "conditions": [
    {
      "friendly_name": "3",
```

```json
        "arguments": [
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "3"
      }
    ]
  }
],
"properties": {
  "input": "{{widgets.main_greeting.Digits}}",
  "offset": {
    "x": 100,
    "y": 510
  }
}
},
{
  "name": "English_prompt",
  "type": "gather-input-on-call",
  "transitions": [
    {
      "next": "English",
      "event": "keypress"
    },
    {
      "event": "speech"
    },
```

```json
      {
        "next": "split_key_press",
        "event": "timeout"
      }
    ],
    "properties": {
      "number_of_digits": 1,
      "speech_timeout": "auto",
      "offset": {
        "x": 430,
        "y": 760
      },
      "loop": 1,
      "finish_on_key": "1",
      "say": "Press 1 to register.\"\nPress 2 to continue as a registered customer.\"",
      "language": "en-IN",
      "stop_gather": true,
      "gather_language": "en-IN",
      "profanity_filter": "true",
      "timeout": 5
    }
  },
  {
    "name": "hindi_prompt",
    "type": "gather-input-on-call",
    "transitions": [
      {
        "event": "keypress"
```

```json
        },
        {
          "event": "speech"
        },
        {
          "event": "timeout"
        }
      ],
      "properties": {
        "voice": "Google.hi-IN-Standard-D",
        "number_of_digits": 1,
        "speech_timeout": "auto",
        "offset": {
          "x": 790,
          "y": 780
        },
        "loop": 2,
        "finish_on_key": "#",
        "say": "पंजीकरण करने के लिए 1 दबाएँ।\"\n\"पहले से पंजीकृत ग्राहक के रूप में जारी रखने के लिए 2 दबाएँ।\"",
        "language": "hi-IN",
        "stop_gather": true,
        "gather_language": "hi-IN",
        "profanity_filter": "true",
        "timeout": 5
      }
    },
    {
```

```json
"name": "Kannada_prompt",
"type": "gather-input-on-call",
"transitions": [
  {
    "event": "keypress"
  },
  {
    "event": "speech"
  },
  {
    "next": "split_key_press",
    "event": "timeout"
  }
],
"properties": {
  "voice": "Google.kn-IN-Standard-D",
  "number_of_digits": 1,
  "speech_timeout": "auto",
  "offset": {
    "x": 80,
    "y": 780
  },
  "loop": 2,
  "finish_on_key": "#",
  "say": "ನೋಂದಾಯಿಸಲು 1 ಒತ್ತಿರಿ.\n\"ಈಗಾಗಲೇ ನೋಂದಾಯಿತ ಗ್ರಾಹಕರಾಗಿ ಮುಂದುವರಿಸಲು 2 ಒತ್ತಿರಿ.\"",
  "language": "kn-IN",
  "stop_gather": true,
```

```
    "gather_language": "kn-IN",

    "profanity_filter": "true",

    "timeout": 5

  }

},

{

  "name": "English",

  "type": "split-based-on",

  "transitions": [

   {

     "next": "English_prompt",

     "event": "noMatch"

   },

   {

     "next": "Aadhar_verification_eng",

     "event": "match",

     "conditions": [

      {

        "friendly_name": "1",

        "arguments": [

          "{{widgets.English_prompt.Digits}}"

        ],

        "type": "equal_to",

        "value": "1"

      }

     ]

   }

  ],
```

```
      "properties": {
        "input": "{{widgets.English_prompt.Digits}}",
        "offset": {
          "x": 440,
          "y": 1020
        }
      }
    },
    {
      "name": "Aadhar_verification_eng",
      "type": "gather-input-on-call",
      "transitions": [
        {
          "next": "Aadhar_Key",
          "event": "keypress"
        },
        {
          "event": "speech"
        },
        {
          "next": "English",
          "event": "timeout"
        }
      ],
      "properties": {
        "voice": "Google.en-IN-Standard-C",
        "number_of_digits": 2,
        "speech_timeout": "auto",
```

```json
      "offset": {

        "x": 450,

        "y": 1270

      },

      "loop": 1,

      "finish_on_key": "#",

      "say": "Please enter your 12  digit Aadhar number followed by the hash key (#)",

      "language": "en-IN",

      "stop_gather": true,

      "gather_language": "en",

      "profanity_filter": "true",

      "timeout": 5

    }

  },

  {

    "name": "OTP_veri",

    "type": "gather-input-on-call",

    "transitions": [

      {

        "next": "Customer_type",

        "event": "keypress"

      },

      {

        "event": "speech"

      },

      {

        "next": "Aadhar_verification_eng",

        "event": "timeout"
```

```json
      }
    ],
    "properties": {
      "voice": "Google.en-IN-Standard-C",
      "number_of_digits": 7,
      "speech_timeout": "auto",
      "offset": {
        "x": 420,
        "y": 1500
      },
      "loop": 1,
      "finish_on_key": "#",
      "say": "Enter the OTP you received on your mobile number followed by the hash key (#)",
      "language": "en-IN",
      "stop_gather": true,
      "gather_language": "en",
      "profanity_filter": "true",
      "timeout": 5
    }
  },
  {
    "name": "Customer_type",
    "type": "gather-input-on-call",
    "transitions": [
      {
        "next": "customer_input",
        "event": "keypress"
```

```json
      },
      {
        "event": "speech"
      },
      {
        "next": "OTP_veri",
        "event": "timeout"
      }
    ],
    "properties": {
      "voice": "Google.en-IN-Standard-B",
      "number_of_digits": 1,
      "speech_timeout": "auto",
      "offset": {
        "x": 420,
        "y": 1710
      },
      "loop": 2,
      "finish_on_key": "#",
      "say": "Press 1 if you are a Farm Owner.\nPress 2 if you are a Labourer.\nPress 3 if you are a Service Provider.",
      "language": "en-IN",
      "stop_gather": false,
      "gather_language": "en",
      "profanity_filter": "true",
      "timeout": 5
    }
  },
```

```json
{
  "name": "customer_input",
  "type": "split-based-on",
  "transitions": [
    {
      "next": "Customer_type",
      "event": "noMatch"
    },
    {
      "next": "owner_type",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "1",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "1"
        }
      ]
    },
    {
      "next": "gather_4",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "2",
```

```
        "arguments": [
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "2"
      }
    ]
  },
  {
    "next": "gather_5",
    "event": "match",
    "conditions": [
      {
        "friendly_name": "3",
        "arguments": [
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "3"
      }
    ]
  }
],
"properties": {
  "input": "{{widgets.main_greeting.Digits}}",
  "offset": {
    "x": 420,
    "y": 1930
```

```
      }
     }
    },
    {
     "name": "owner_type",
     "type": "gather-input-on-call",
     "transitions": [
      {
       "next": "owner_type_input",
       "event": "keypress"
      },
      {
       "event": "speech"
      },
      {
       "next": "customer_input",
       "event": "timeout"
      }
     ],
     "properties": {
      "voice": "Google.en-IN-Standard-B",
      "number_of_digits": 1,
      "speech_timeout": "auto",
      "offset": {
       "x": 80,
       "y": 2140
      },
      "loop": 1,
```

```json
      "finish_on_key": "#",

      "say": "\"Please select the type of crop you are growing:\"\n\"Press 1 for Food
Crops.\"\n\"Press 2 for Commercial Crops.\"\n\"Press 3 for Plantation Crops.\"",

      "language": "en-IN",

      "stop_gather": false,

      "gather_language": "en",

      "profanity_filter": "true",

      "timeout": 5

    }

  },

  {

    "name": "gather_4",

    "type": "gather-input-on-call",

    "transitions": [

      {

        "event": "keypress"

      },

      {

        "event": "speech"

      },

      {

        "event": "timeout"

      }

    ],

    "properties": {

      "offset": {

        "x": 420,

        "y": 2140
```

```
      },
      "loop": 1,
      "finish_on_key": "#",
      "stop_gather": true,
      "timeout": 5
    }
  },
  {
    "name": "gather_5",
    "type": "gather-input-on-call",
    "transitions": [
      {
        "event": "keypress"
      },
      {
        "event": "speech"
      },
      {
        "event": "timeout"
      }
    ],
    "properties": {
      "offset": {
        "x": 760,
        "y": 2140
      },
      "loop": 1,
      "finish_on_key": "#",
```

```
      "stop_gather": true,

      "timeout": 5

   }

},

{

  "name": "owner_type_input",

  "type": "split-based-on",

  "transitions": [

   {

     "next": "owner_type",

     "event": "noMatch"

   },

   {

     "next": "need_type",

     "event": "match",

     "conditions": [

      {

        "friendly_name": "1",

        "arguments": [

         "{{widgets.main_greeting.Digits}}"

        ],

        "type": "equal_to",

        "value": "1"

      }

     ]

   },

   {

     "next": "need_type",
```

```json
      "event": "match",

      "conditions": [

       {

        "friendly_name": "2",

        "arguments": [

         "{{widgets.main_greeting.Digits}}"

        ],

        "type": "equal_to",

        "value": "2"

       }

      ]

     },

     {

      "next": "need_type",

      "event": "match",

      "conditions": [

       {

        "friendly_name": "3",

        "arguments": [

         "{{widgets.main_greeting.Digits}}"

        ],

        "type": "equal_to",

        "value": "3"

       }

      ]

     }

    ],

    "properties": {
```

```
      "input": "{{widgets.main_greeting.Digits}}",

      "offset": {

        "x": 80,

        "y": 2360

      }

    }

  },

  {

    "name": "need_type",

    "type": "gather-input-on-call",

    "transitions": [

      {

        "next": "need_input",

        "event": "keypress"

      },

      {

        "event": "speech"

      },

      {

        "event": "timeout"

      }

    ],

    "properties": {

      "speech_timeout": "auto",

      "offset": {

        "x": 80,

        "y": 2580

      },
```

```json
      "loop": 1,

      "finish_on_key": "#",

      "say": "\"Please choose the essential service you need:\"\n\"Press 1 to get
services.\"\n\"Press 2 to recieve agriculture information.\"",

      "language": "en-IN",

      "stop_gather": true,

      "gather_language": "en",

      "profanity_filter": "true",

      "timeout": 5
    }
  },
  {
    "name": "need_input",
    "type": "split-based-on",
    "transitions": [
      {
        "next": "need_type",
        "event": "noMatch"
      },
      {
        "next": "service_type",
        "event": "match",
        "conditions": [
          {
            "friendly_name": "1",
            "arguments": [
              "{{widgets.main_greeting.Digits}}"
            ],
```

```
          "type": "equal_to",

          "value": "1"

        }

      ]

    },

    {

      "next": "information_type",

      "event": "match",

      "conditions": [

        {

          "friendly_name": "2",

          "arguments": [

            "{{widgets.main_greeting.Digits}}"

          ],

          "type": "equal_to",

          "value": "2"

        }

      ]

    }

  ],

  "properties": {

    "input": "{{widgets.main_greeting.Digits}}",

    "offset": {

      "x": 80,

      "y": 2790

    }

  }

},
```

```json
{
  "name": "service_type",
  "type": "gather-input-on-call",
  "transitions": [
    {
      "next": "service_type_input",
      "event": "keypress"
    },
    {
      "event": "speech"
    },
    {
      "next": "need_input",
      "event": "timeout"
    }
  ],
  "properties": {
    "voice": "Google.en-IN-Standard-B",
    "number_of_digits": 1,
    "speech_timeout": "auto",
    "offset": {
      "x": 80,
      "y": 3010
    },
    "loop": 1,
    "finish_on_key": "#",
    "say": "\"Please choose the essential service you need:\"\n\"Press 1 to hire Labourers.\"\n\"Press 2 to connect with Service Providers.\"",
```

```
      "language": "en-IN",

      "stop_gather": false,

      "gather_language": "en",

      "profanity_filter": "true",

      "timeout": 5

    }

  },

  {

    "name": "information_type",

    "type": "gather-input-on-call",

    "transitions": [

      {

        "next": "information_type_input",

        "event": "keypress"

      },

      {

        "event": "speech"

      },

      {

        "next": "need_input",

        "event": "timeout"

      }

    ],

    "properties": {

      "voice": "Google.en-IN-Standard-B",

      "number_of_digits": 1,

      "speech_timeout": "auto",

      "offset": {
```

```
      "x": 430,

      "y": 3000

    },

    "loop": 1,

    "finish_on_key": "#",

    "say": "lease select the information you need\npress 1 for crop market
prices\npress 2 for government schmes \npress 3 for agricultural advisory service",

    "language": "en-IN",

    "stop_gather": false,

    "gather_language": "en",

    "profanity_filter": "true",

    "timeout": 5

  }

},

{

  "name": "service_type_input",

  "type": "split-based-on",

  "transitions": [

   {

    "next": "service_type_input",

    "event": "noMatch"

   },

   {

    "next": "labour_gen",

    "event": "match",

    "conditions": [

     {

      "friendly_name": "1",
```

```
      "arguments": [
       "{{widgets.main_greeting.Digits}}"
      ],
      "type": "equal_to",
      "value": "1"
    }
   ]
  },
  {
    "next": "service_types",
    "event": "match",
    "conditions": [
     {
       "friendly_name": "2",
       "arguments": [
        "{{widgets.main_greeting.Digits}}"
       ],
       "type": "equal_to",
       "value": "2"
     }
    ]
  }
 ],
 "properties": {
  "input": "{{widgets.main_greeting.Digits}}",
  "offset": {
   "x": 80,
   "y": 3250
```

```
      }
    }
  },
  {
    "name": "information_type_input",
    "type": "split-based-on",
    "transitions": [
      {
        "event": "noMatch"
      },
      {
        "next": "DATA_BASE",
        "event": "match",
        "conditions": [
          {
            "friendly_name": "1",
            "arguments": [
              "{{widgets.main_greeting.Digits}}"
            ],
            "type": "equal_to",
            "value": "1"
          }
        ]
      },
      {
        "next": "DATA_BASE",
        "event": "match",
        "conditions": [
```

```json
    {
      "friendly_name": "2",
      "arguments": [
        "{{widgets.main_greeting.Digits}}"
      ],
      "type": "equal_to",
      "value": "2"
    }
  ]
},
{
  "next": "DATA_BASE",
  "event": "match",
  "conditions": [
    {
      "friendly_name": "3",
      "arguments": [
        "{{widgets.main_greeting.Digits}}"
      ],
      "type": "equal_to",
      "value": "3"
    }
  ]
}
],
"properties": {
  "input": "{{widgets.main_greeting.Digits}}",
  "offset": {
```

```json
      "x": 470,
      "y": 3260
    }
  }
},
{
  "name": "labour_gen",
  "type": "gather-input-on-call",
  "transitions": [
   {
     "next": "gen_input",
     "event": "keypress"
   },
   {
     "event": "speech"
   },
   {
     "next": "service_type_input",
     "event": "timeout"
   }
  ],
  "properties": {
   "number_of_digits": 0,
   "speech_timeout": "auto",
   "offset": {
    "x": 80,
    "y": 3460
   },
```

```json
      "loop": 1,

      "finish_on_key": "#",

      "say": "please selecte the required labour type\npress 1 for male labours\npress 2
for female labours",

      "language": "en-IN",

      "stop_gather": false,

      "gather_language": "en",

      "profanity_filter": "true",

      "timeout": 5

    }

  },

  {

    "name": "service_types",

    "type": "gather-input-on-call",

    "transitions": [

      {

        "next": "service_input",

        "event": "keypress"

      },

      {

        "event": "speech"

      },

      {

        "next": "information_type_input",

        "event": "timeout"

      }

    ],

    "properties": {
```

```json
      "voice": "Google.en-IN-Standard-A",

      "number_of_digits": 1,

      "speech_timeout": "auto",

      "offset": {

        "x": 450,

        "y": 3460

      },

      "loop": 1,

      "finish_on_key": "#",

      "say": "please select the services you need\npress 1 for repair and maintainence services\npress 2 for tools lease or rent\npress 3 for installing advanced technologies",

      "language": "en-IN",

      "stop_gather": false,

      "gather_language": "en",

      "profanity_filter": "true",

      "timeout": 5

    }

  },

  {

    "name": "gen_input",

    "type": "split-based-on",

    "transitions": [

      {

        "next": "labour_gen",

        "event": "noMatch"

      },

      {

        "next": "lab_type",
```

```json
    "event": "match",

    "conditions": [

     {

      "friendly_name": "1",

      "arguments": [

       "{{widgets.main_greeting.Digits}}"

      ],

      "type": "equal_to",

      "value": "1"

     }

    ]

   },

   {

    "next": "lab_type",

    "event": "match",

    "conditions": [

     {

      "friendly_name": "2",

      "arguments": [

       "{{widgets.main_greeting.Digits}}"

      ],

      "type": "equal_to",

      "value": "2"

     }

    ]

   }

  ],

  "properties": {
```

```
     "input": "{{widgets.main_greeting.Digits}}",

     "offset": {

       "x": 70,

       "y": 3720

     }

   }

 },

 {

   "name": "lab_type",

   "type": "gather-input-on-call",

   "transitions": [

     {

       "next": "lab_type_input",

       "event": "keypress"

     },

     {

       "event": "speech"

     },

     {

       "next": "gen_input",

       "event": "timeout"

     }

   ],

   "properties": {

     "voice": "Google.en-IN-Standard-A",

     "number_of_digits": 1,

     "speech_timeout": "auto",

     "offset": {
```

```
      "x": 45,
      "y": 3976
    },
    "loop": 1,
    "finish_on_key": "#",
    "say": "press 1 for sower\npress 2 for irrigation worker\npress 3 for weeder\npress 4
for harvester\npress 5 for drivers\npress 6 for pesticitide labour\npress 7 for post
harvest labour",
    "language": "en-IN",
    "stop_gather": false,
    "gather_language": "en",
    "profanity_filter": "true",
    "timeout": 5
  }
},
{
  "name": "lab_type_input",
  "type": "split-based-on",
  "transitions": [
   {
     "event": "noMatch"
   },
   {
     "next": "DATA_BASE",
     "event": "match",
     "conditions": [
       {
         "friendly_name": "1",
         "arguments": [
```

```
              "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "1"
      }
    ]
  },
  {
    "next": "DATA_BASE",
    "event": "match",
    "conditions": [
      {
        "friendly_name": "2",
        "arguments": [
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "2"
      }
    ]
  },
  {
    "next": "DATA_BASE",
    "event": "match",
    "conditions": [
      {
        "friendly_name": "3",
        "arguments": [
```

```json
      "{{widgets.main_greeting.Digits}}"
    ],
    "type": "equal_to",
    "value": "3"
   }
  ]
},
{
  "next": "DATA_BASE",
  "event": "match",
  "conditions": [
   {
    "friendly_name": "4",
    "arguments": [
     "{{widgets.main_greeting.Digits}}"
    ],
    "type": "equal_to",
    "value": "4"
   }
  ]
},
{
  "next": "DATA_BASE",
  "event": "match",
  "conditions": [
   {
    "friendly_name": "5",
    "arguments": [
```

```
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "5"
      }
    ]
  },
  {
    "next": "DATA_BASE",
    "event": "match",
    "conditions": [
      {
        "friendly_name": "6",
        "arguments": [
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "6"
      }
    ]
  },
  {
    "next": "DATA_BASE",
    "event": "match",
    "conditions": [
      {
        "friendly_name": "7",
        "arguments": [
```

```json
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "7"
      }
    ]
  }
],
"properties": {
  "input": "{{widgets.main_greeting.Digits}}",
  "offset": {
    "x": 40,
    "y": 4200
  }
}
},
{
  "name": "DATA_BASE",
  "type": "run-model-inference",
  "transitions": [
    {
      "event": "match"
    },
    {
      "event": "noMatch"
    },
    {
      "event": "failed"
```

```json
      }
    ],
    "properties": {
      "transcript_sid": "{{flow.data.transcript_sid}}",
      "offset": {
        "x": 934,
        "y": 3284
      },
      "primitive_sid": "LYea11369f587c4956931ecbe18a8feeab",
      "eip_service_sid": "{{flow.data.eip_service_sid}}"
    }
  },
  {
    "name": "service_input",
    "type": "split-based-on",
    "transitions": [
      {
        "event": "noMatch"
      },
      {
        "next": "services_types",
        "event": "match",
        "conditions": [
          {
            "friendly_name": "1",
            "arguments": [
              "{{widgets.main_greeting.Digits}}"
            ],
```

```
        "type": "equal_to",

        "value": "1"

      }

    ]

  },

  {

    "next": "tools_types",

    "event": "match",

    "conditions": [

      {

        "friendly_name": "2",

        "arguments": [

          "{{widgets.main_greeting.Digits}}"

        ],

        "type": "equal_to",

        "value": "2"

      }

    ]

  },

  {

    "event": "match",

    "conditions": [

      {

        "friendly_name": "3",

        "arguments": [

          "{{widgets.main_greeting.Digits}}"

        ],

        "type": "equal_to",
```

```
          "value": "3"

        }

      ]

    }

  ],

  "properties": {

    "input": "{{widgets.main_greeting.Digits}}",

    "offset": {

      "x": 440,

      "y": 3720

    }

  }

},

{

  "name": "services_types",

  "type": "gather-input-on-call",

  "transitions": [

    {

      "next": "service_inpu",

      "event": "keypress"

    },

    {

      "event": "speech"

    },

    {

      "event": "timeout"

    }

  ],
```

```json
      "properties": {
        "number_of_digits": 1,
        "speech_timeout": "auto",
        "offset": {
          "x": 430,
          "y": 3970
        },
        "loop": 1,
        "finish_on_key": "#",
        "say": "please select the services you reqired\npress 1 for Farm Equipment Repair\npress 2 for Irrigation System Maintenance\npress 3 for Electrical Systems Maintenance:\npress 3 for Greenhouse Repair:\npress 4 for Soil and Land Management:\npress 5 for Fence and Infrastructure Repair:\npress 6 for Harvesting Equipment Maintenance:\npress 7 for Post-Harvest Equipment Maintenance:\npress 8 for Pest Control Equipment Repair",
        "language": "en-IN",
        "stop_gather": false,
        "gather_language": "en",
        "profanity_filter": "true",
        "timeout": 5
      }
    },
    {
      "name": "service_inpu",
      "type": "split-based-on",
      "transitions": [
        {
          "next": "services_types",
          "event": "noMatch"
```

```json
    },
    {
      "next": "DATA_BASE",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "1",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "1"
        }
      ]
    },
    {
      "next": "DATA_BASE",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "2",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "2"
        }
      ]
```

```
    },
    {
      "next": "DATA_BASE",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "3",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "3"
        }
      ]
    },
    {
      "next": "DATA_BASE",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "4",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "4"
        }
      ]
```

```
    },
    {
      "next": "DATA_BASE",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "5",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "5"
        }
      ]
    },
    {
      "next": "DATA_BASE",
      "event": "match",
      "conditions": [
        {
          "friendly_name": "6",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "6"
        }
      ]
```

```json
      },
      {
        "next": "DATA_BASE",
        "event": "match",
        "conditions": [
         {
           "friendly_name": "7",
           "arguments": [
             "{{widgets.main_greeting.Digits}}"
           ],
           "type": "equal_to",
           "value": "7"
         }
        ]
      },
      {
        "next": "DATA_BASE",
        "event": "match",
        "conditions": [
         {
           "friendly_name": "8",
           "arguments": [
             "{{widgets.main_greeting.Digits}}"
           ],
           "type": "equal_to",
           "value": "8"
         }
        ]
```

```json
        },
        {
          "next": "services_types",
          "event": "match",
          "conditions": [
            {
              "friendly_name": "9",
              "arguments": [
                "{{widgets.main_greeting.Digits}}"
              ],
              "type": "equal_to",
              "value": "9"
            }
          ]
        }
      ],
      "properties": {
        "input": "{{widgets.main_greeting.Digits}}",
        "offset": {
          "x": 460,
          "y": 4200
        }
      }
    },
    {
      "name": "tools_types",
      "type": "gather-input-on-call",
      "transitions": [
```

```
  {
    "next": "tools_input",
    "event": "keypress"
  },
  {
    "event": "speech"
  },
  {
    "next": "service_inpu",
    "event": "timeout"
  }
],
"properties": {
  "voice": "Google.en-IN-Standard-C",
  "number_of_digits": 1,
  "speech_timeout": "auto",
  "offset": {
    "x": 470,
    "y": 4440
  },
  "loop": 1,
  "finish_on_key": "#",
  "say": "please select the tools you need\npress 1 for Basic Hand Tools\npress 2 for Agricultural Machinery\npress 3 for Post-Harvest Tools\npress 4 for Maintenance Tools\npress 5 for Miscellaneous Tools",
  "language": "en-IN",
  "stop_gather": false,
  "gather_language": "en",
  "profanity_filter": "true",
```

```json
      "timeout": 5
    }
  },
  {
    "name": "tools_input",
    "type": "split-based-on",
    "transitions": [
      {
        "next": "tools_types",
        "event": "noMatch"
      },
      {
        "next": "DATA_BASE2",
        "event": "match",
        "conditions": [
          {
            "friendly_name": "1",
            "arguments": [
              "{{widgets.main_greeting.Digits}}"
            ],
            "type": "equal_to",
            "value": "1"
          }
        ]
      },
      {
        "next": "DATA_BASE2",
        "event": "match",
```

```
      "conditions": [
       {
         "friendly_name": "2",
         "arguments": [
           "{{widgets.main_greeting.Digits}}"
         ],
         "type": "equal_to",
         "value": "2"
       }
      ]
    },
    {
      "next": "DATA_BASE2",
      "event": "match",
      "conditions": [
       {
         "friendly_name": "3",
         "arguments": [
           "{{widgets.main_greeting.Digits}}"
         ],
         "type": "equal_to",
         "value": "3"
       }
      ]
    },
    {
      "next": "DATA_BASE2",
      "event": "match",
```

```json
    "conditions": [
      {
        "friendly_name": "4",
        "arguments": [
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "4"
      }
    ]
  },
  {
    "next": "DATA_BASE2",
    "event": "match",
    "conditions": [
      {
        "friendly_name": "5",
        "arguments": [
          "{{widgets.main_greeting.Digits}}"
        ],
        "type": "equal_to",
        "value": "5"
      }
    ]
  }
],
"properties": {
  "input": "{{widgets.main_greeting.Digits}}",
```

```
      "offset": {

        "x": 480,

        "y": 4690

      }

    }

  },

  {

    "name": "DATA_BASE2",

    "type": "run-model-inference",

    "transitions": [

      {

        "event": "match"

      },

      {

        "event": "noMatch"

      },

      {

        "event": "failed"

      }

    ],

    "properties": {

      "transcript_sid": "{{flow.data.transcript_sid}}",

      "offset": {

        "x": 1152,

        "y": 4304

      },

      "primitive_sid": "LYea11369f587c4956931ecbe18a8feeab",

      "eip_service_sid": "{{flow.data.eip_service_sid}}"
```

```json
    }
  },
  {
    "name": "reporting",
    "type": "gather-input-on-call",
    "transitions": [
      {
        "event": "keypress"
      },
      {
        "event": "speech"
      },
      {
        "event": "timeout"
      }
    ],
    "properties": {
      "speech_timeout": "auto",
      "offset": {
        "x": 1050,
        "y": 4577
      },
      "loop": 1,
      "finish_on_key": "#",
      "say": "Today work oppertunities are",
      "stop_gather": true,
      "gather_language": "en",
      "profanity_filter": "true",
```

```
      "timeout": 5
  }
},
{
  "name": "gather_1",
  "type": "gather-input-on-call",
  "transitions": [
   {
     "event": "keypress"
   },
   {
     "event": "speech"
   },
   {
     "event": "timeout"
   }
  ],
  "properties": {
   "offset": {
     "x": 30,
     "y": 4510
   },
   "loop": 1,
   "finish_on_key": "#",
   "stop_gather": true,
   "timeout": 5
  }
},
```

```json
{
  "name": "labour",
  "type": "split-based-on",
  "transitions": [
    {
      "event": "noMatch"
    },
    {
      "event": "match",
      "conditions": [
        {
          "friendly_name": "If value equal_to 1",
          "arguments": [
            "{{widgets.main_greeting.Digits}}"
          ],
          "type": "equal_to",
          "value": "1"
        }
      ]
    }
  ],
  "properties": {
    "input": "{{widgets.main_greeting.Digits}}",
    "offset": {
      "x": -10,
      "y": 4700
    }
  }
}
```

```json
      },
      {
        "name": "Aadhar_Key",
        "type": "split-based-on",
        "transitions": [
          {
            "next": "Aadhar_verification_eng",
            "event": "noMatch"
          },
          {
            "next": "OTP_veri",
            "event": "match",
            "conditions": [
              {
                "friendly_name": "1",
                "arguments": [
                  "{{widgets.OTP_veri.Digits}}"
                ],
                "type": "equal_to",
                "value": "1"
              }
            ]
          }
        ],
        "properties": {
          "input": "{{widgets.OTP_veri.Digits}}",
          "offset": {
            "x": 730,
```

```
      "y": 1430
    }
   }
  }
 ],
 "initial_state": "Trigger",
 "flags": {
  "allow_concurrent_calls": true
 }
}
```