

Molebi App Privacy Policy

Effective Date: January 1, 2026

Last Updated: January 1, 2026

At Molebi Inc., we are committed to protecting your privacy. Molebi App is a science-driven cultural platform designed to protect, preserve, and connect families through cultural heritage. This Privacy Policy explains how we collect, use, share, and safeguard personal data when you use our website, mobile application, and related services (collectively, the “Services”).

This Privacy Policy is written in clear language and complies with the Delaware Personal Data Privacy Act (DPDPA) and applicable United States federal laws.

1. Information We Collect

We collect personal data to operate Molebi, support family and cultural connections, and improve our Services.

Information You Provide

- Name, email address, and contact details
- Account registration information
- Profile information you choose to share (such as family connections, lineage details, cultural identifiers, or heritage narratives)
- Content you upload or submit, including text, images, documents, or records related to family or cultural history
- Communications with customer support

Information We Collect Automatically

- IP address and device identifiers
- Browser type, operating system, and app usage data
- Pages viewed, interactions, and referring URLs
- Cookies and similar tracking technologies

Information from Third Parties

- Account authentication or verification data (where applicable)
- Analytics data to understand platform usage and performance

2. How We Use Your Information

We use personal data to:

- Provide, operate, and maintain the Molebi platform
- Create and manage user accounts
- Enable family, cultural, and heritage connections
- Preserve and organize user-contributed cultural or family records
- Improve platform functionality, accuracy, and user experience
- Conduct research, analytics, and platform optimization (in aggregated or de-identified forms)
- Communicate with you about updates, features, or support requests
- Send informational or community-related communications
- Send marketing communications, where permitted by law
- Secure the platform, prevent misuse, and comply with legal obligations

We do not use personal data for purposes that are incompatible with Molebi's cultural and protective mission.

3. How We Share Information

We do not sell personal data.

We may share personal data only as described below:

Service Providers

We work with trusted service providers that help us operate the platform, such as:

- Cloud hosting and data storage providers
- Security and infrastructure vendors
- Analytics and performance tools
- Customer support platforms

These providers are contractually required to use personal data only to provide services to Molebi and to protect it.

Affiliates

We may share personal data with our parent company, subsidiaries, or affiliated entities for internal operations and platform development.

Legal and Business Transfers

We may disclose personal data:

- To comply with applicable laws or lawful government requests
- To protect the rights, safety, and integrity of Molebi and its users
- In connection with a merger, acquisition, restructuring, or sale of assets

4. How to Exercise Your Rights

You may submit a privacy request using one of the following methods:

- **Email:** info@molebiapp.com
- **User Account Settings:** where available

We will respond within **45 days**, as required by the DPDPA. This period may be extended where reasonably necessary.

Appeals Process

If we deny your request, you may appeal by contacting:

- **Email:** support@molebiapp.com

We will respond to appeals within 60 days. If your appeal is denied, you may contact the Delaware Department of Justice.

5. Advertising and Opt-Out Choices

Molebi Inc. does not sell personal data. If targeted advertising is introduced in the future, users will be provided with clear notice and opt-out options.

6. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Ensure the platform functions properly
- Remember user preferences
- Understand how the Services are used
- Improve reliability and performance

7. Sensitive Personal Data

Molebi does not intentionally collect sensitive personal data unless it is necessary to provide requested Services and permitted by law. Where required, we obtain **explicit opt-in consent** before processing such data.

Users remain in control of the personal and cultural information they choose to share.

8. Children's Privacy

Molebi is not directed at children under the age of 13. We do not knowingly collect personal data from children under 13 in compliance with the Children's Online Privacy Protection Act (COPPA).

If you believe a child has provided personal data, please contact us so we can take appropriate action.

9. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect personal data, including access controls, encryption, and secure infrastructure. While no system can be guaranteed to be completely secure, we take data protection seriously.

10. Data Retention

We retain personal data only for as long as necessary to:

- Provide and support the Molebi platform
- Preserve user-requested cultural or family records
- Comply with legal and regulatory obligations

Retention periods depend on the nature and purpose of the data.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be reflected by updating the "Last Updated" date. Material changes will be communicated through the Services or other appropriate means.

12. Governing Law

This Privacy Policy is governed by the laws of the State of Delaware and applicable United States federal laws, without regard to conflict-of-law principles.

13. Contact Us

If you have questions or concerns about this Privacy Policy or Molebi's data practices, contact us at:

MOLEBI, INC.

Address: 3422 Old Capitol Trail, Suite 700, County of New Castle, City of Wilmington
19808-6192, Delaware, USA]

Email: molebi.inc@gmail.com

Website: <https://molebiapp.com>