**Answers of the Interview**

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**Questions**

1. Do you know what the ISSD is?
2. Do you know how to locate the different locations of the ISSD?
3. Do you know how to interact with the ISSD online?
4. Would you be interested in a better online interaction between the ISSD?
5. Out of these features, rank according to you what would be the most useful features for an online interaction with the ISSD.
   * 1. Catalog
   1. Reservations for items
   2. Reservation history
   3. List of your current lent items.
   4. Tech support.
   5. Reminder when to return items.

  6. Do you have any other suggestion for a feature that you would want in an online platform for ISSD.

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**Answers**

1. Yes, I know.
2. I just know the locations. I haven’t happened to find them online.
3. I didn’t know there was an ISSD online service.
4. Yes I would be interested in a better interaction with the ISSD.
5. The most important out of the listed features would be the reservation for items, second would be reminder, third on my list would be the catalog. Next, reservation history and tech support. Lastly would be the list of current lent items.
6. In general, I would like to see the working hours.

Name: Lazar Dimitrovski

Specialisation: Cyber security

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**Answers**

1. Yes, I know what the ISSD is.
2. I know, but the information is mostly through the spread of word. Specifically, through teachers or other students.
3. I wasn’t aware that there is an online service until this moment.
4. Of course.
5. 5, 3, 1, 2, 4
6. I would like to see a map which would both display the location of the building of ISSD’s in the city but also the location of the ISSD desk in the building itself.

Name: Bojidar Hristov

Specialisation: Cyber security:

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**Answers**

1. Yes, I know.
2. The only ISSD desk which I am aware was the one located in the now demolished R1. I am not aware of any of the other locations.
3. No, I don’t know how to interact with ISSD online.
4. Yes, I would be interested.
5. 1, 2,3,5,4,6
6. I don’t think that there is any other feature from the aforementioned list that I woulds find helpful on an online ISSD service.

Name: Menderes Sacli

Specialisation: Cyber security

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**Answers**

1.Yes, I am aware of what the ISSD is.

2. Unfortunately, the only ISSD desk that I know of would be the one located in the R10 building. I don’t know if the building which I study at (TQ, Strijp T) has an ISSD.

3. The only method that I have personally used online would be via email.

4. Definitely, I think that it would be an interesting option to have.

5.   4,1,2,3,5,6

6. Simply, displaying where the ISSD desks are located around the city or even the building itself.

Name: David L

Specialisation: Cyber security

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**Answers**

1. Yes you do.
2. The only locations that i am aware of are the desks in Eindhoven and in Tilburg.
3. I only am aware that I can email the desk.
4. Yes, I would be definitely interested in such a platform as i believe that there is room for improvement when it comes to their services.
5. 2, 4, 1, 6, 5, 3
6. As for the moment, i believe the previously mentioned features are sufficient.

Name: Ahmed Farah

Specialisation: AI Semester 4.

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|  |  |  |  |  |  | **Total** |  |
| **Catalog** | 4 | 6 | 6 | 5 | 4 | 25 |  |
| **Reservation for items** | 6 | 5 | 5 | 4 | 6 | 24 |  |
| **Reservation history** | 3 | 4 | 4 | 3 | 1 | 15 |  |
| **List of current lent items** | 1 | 2 | 3 | 6 | 5 | 17 |  |
| **Tech support** | 2 | 3 | 2 | 2 | 2 | 11 |  |
| **Reminder when to return items** | 5 | 1 | 1 | 1 | 3 | 11 |  |