WebInt Project: Eurecom Housing web app

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- Audience: who are your users?
- The users of the service are Eurecom incoming students, who are looking for a flat and possible flatmate. This might be very helpful, because Eurecom students are coming from all over the world and don't know each other before and therefore it is really very complicated for them to find something in advanced.
- General goal and tasks
- In order to find a flatmate and apartment the user (Eurecom student) only needs to navigate through the webpage and leave a comment under the flat he is interested in.
- -To get in contact with the owner the user would use a form, provided on the webpage.
- -Users can get other students opinion based on their own experience.

♣ Detailed functionalities

- We will ask the user to login, latest in the moment when he wants to leave a comment, so we can avoid random people spamming the webpage. There is also the idea that the user will need to verify that he is a future Eurecom student. (Optional)
 - Personalized account (using Eurecom identifier).
 - Make research based on different criteria.
 - Contact owners.
 - Chat with other Eurecom student and take their opinion.

- ♣ Experience level of the user (in similar services)
 - The user, in this case students, which are already familiar with services like amazon, ebay or leboncoin or any other flat searching / sharing services should have the exactly right amount of experience to navigate through the content and find what they are searching.
 - The web app is easy to use with a simple design and a clear presentation.
- ♣ Documentation / assistance to use the service

The user will have a help section and a demo video in the first page of the web app to understand better how to find exactly what they are looking for.

Utilisability

The student (the user) is expecting to find housing offers that he is looking for based on different criteria and just with simple steps.

He might think about finding an apartment and at the same time perhaps even a flatmate. He should also expect something intuitive and not too complicated with functionalities.