#### Northeastern University - Seattle

## **Khoury College of Computer Sciences**

Lecture 2: Search Engine Architecture Sep 9, 2019 CS6200
Information
Retrieval
Fall 2019

## Overview







USER'S VIEW OF A SEARCH ENGINE



SEARCH ENGINE: BEHIND THE SCENES



OVERVIEW OF SEARCH ENGINE COMPONENTS

## Search Engine "Architecture"



#### An abstracted view

Various software components

Their interfaces

Relationships between them



#### Two key requirements:

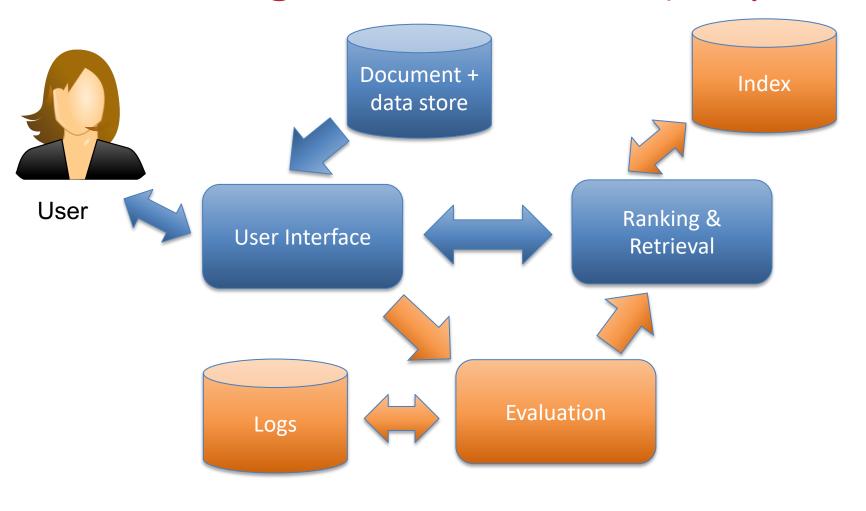
Effectiveness: Quality of the results

obtained from the engine

Efficiency: Related to response time, query

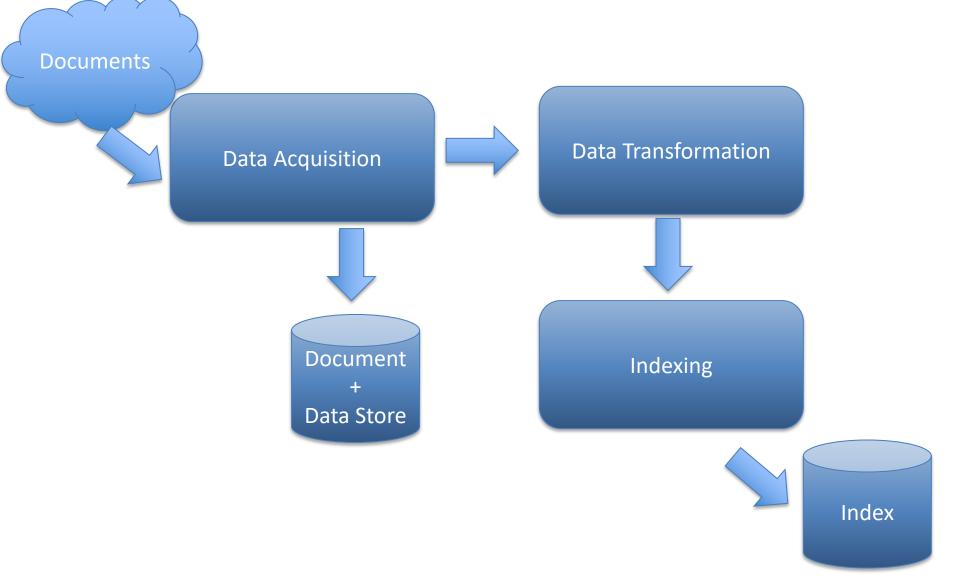
throughput etc.

## Search Engine: User's View (simplified)

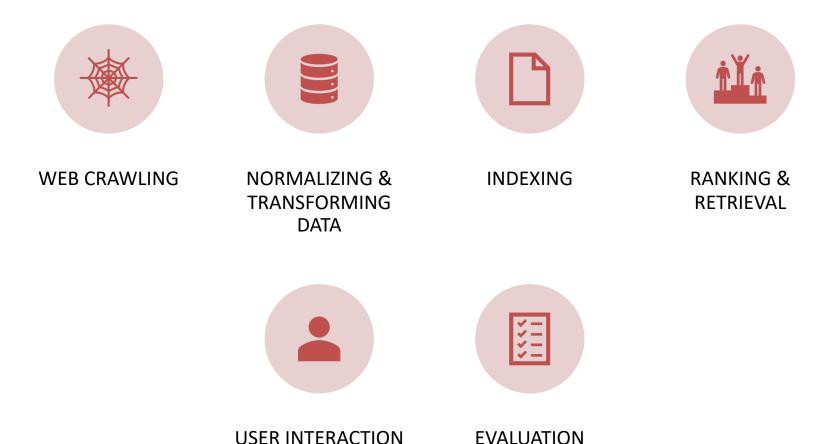


Some users may be aware of these

## Search Engine: Behind the Scenes (simplified)



## Search Engine: Key Steps



Coming up: a simplified overview of each component More details in later lectures!

## WEB CRAWLING

## Web Crawling: Acquiring Data ..1

- Data can come from crawlers looking for data, or feeds supplying data to the engine
- Crawlers:
  - Desktop or intranet crawlers: look inside a computer or machines within a company; may look at file folders, databases, SharePoint etc.

## Web Crawling: Acquiring Data ..2

#### Crawlers:

- Web crawlers:
  - follow web links across the Web to get new documents,
    - ensure enough documents crawled to get good 'coverage',
    - and these are crawled again with sufficient frequency to keep the index 'fresh'
- Focused (topic-specific) crawlers
  - Look only for documents of certain content or types (e.g. academic search, images)

## Web Crawling: Acquiring Data ..3

#### Feeds

- Collections or streams of documents 'fed' to search engine
- Often done in collaboration with a search engine to support a feature, say product search
- Real-time feeds useful for news, blogs etc.

## Web Crawling Acquiring Data ..4

#### Feeds

- Good for both data owner and search engine:
  - Data owner gets data to the search engine as and when it is updated, and sends out all the data it wants to be seen (for freshness and coverage)
  - Search engine does not have to crawl repeatedly;
     avoids missing data or crawling data long after update

# DATA NORMALIZATION & DATA TRANSFORMATION

#### Data normalization ..1

- Data acquired from crawls or feeds normalized:
  - Text converted into standard form with meta-data (e.g. HTML, Word docs, PDFs all go to XML or JSON)
  - Unicode standardization
  - Images re-sized, audio/video transcoded

#### Data normalization ...2

- Data normalized:
  - Metadata such as size, creation date, crawled date, feed info etc. stored
  - Links, anchor text, entities etc. extracted and stored
  - Duplicates/spam etc. identified and rejected

 Data + metadata stored for fast access and processing by other components

#### [For text:]

- Dealing with 'stop words' or 'function' words:
   e.g. a, an, the, and, or, from, into, to, be ...
   [in English]
  - Huge part of all text input (>~ 40%)
  - Not always good to remove them,
    e.g. "To be or not to be"

#### [For text:]

- Dealing with punctuation
  - AT&T , .NET, C# , #hashtags, @twitterhandles, ...
- Stemming/morphological analysis
   Getting root word from word variants
  - E.g. smile, smiled, smiles, smiling ...
  - Not always easy or helpful, depends on language

Internet search engines themselves predate the debut of the Web in December 1990. The Who is user search dates back to 1982 [1] and the Knowbot Information Service multi-network user search was first implemented in 1989. [2] The first well documented search engine that searched content files, namely FTP files was Archie, which debuted on 10 September 1990. [citation needed]

From https://en.wikipedia.org/wiki/Web\_search\_engine

- Anchor text (e.g. "Who is", "FTP" above) extracted and used as metadata for the site pointed to
- Links extracted to form web graph and in ranking algorithms such as PageRank (popularity/hub info)

 Entities (people, places, company names, SSNs, email addresses, phone numbers, tweet handles etc.)
 extracted for specific applications.

The parrots of Southeastern Peru crave an earthy delicacy: dirt. At the Colorado clay lick, a cliff face rising above the Tambopata River in the western Amazon Basin, parrots — often hundreds at a time from up to 18 species — gather each day to feast on sun-hardened clay.

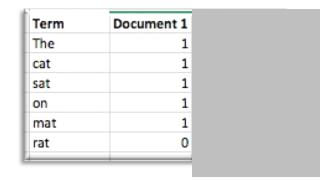
"It's a real spectacle of both sight and sound," says biologist Donald Brightsmith of Texas A&M University.

From http://www.npr.org/sections/thesalt/2017/09/07/547981850/why-do-parrots-and-people-eat-clay

## **INDEXING**

## Indexing Data ..1

- Main portion: Processes terms in documents to create term-document relationships
  - e.g. Document 1: "The cat sat on the mat"
     Document 2: "The rat sat on the cat"
  - Simple version  $\rightarrow$



- Since data is fast-changing, must handle updates well
- Sparse matrices? Compression useful.

## Indexing Data ..2

- Data collected for ranking, special queries (e.g. proximity\*) too:
  - Term statistics
  - Word positions
  - 'idf' values (more about this soon!)
- Think:
   What would we index for images/audio/video?

<sup>\*</sup> Proximity search lets you search for two or more terms within a specified distance, e.g. within 4 words of each other

## Indexing Data ..3

- Distributed indexes used for huge collections,
   e.g. Bing/Google
  - Index size and performance limitations
  - Need multiple computers, and/or multiple sites, ...
  - Documents split by language or just randomly

## RANKING & RETRIEVAL

#### Ranked Retrieval

- Ranking algorithm: Computes how closely documents match query, and ranks results accordingly
- Many retrieval models, ranking algorithms
- Ranking could be distributed
   e.g. if based on distributed indexes
  - Farm out queries and collate results
- More soon!

## **USER INTERACTION**

#### User Interaction ..1

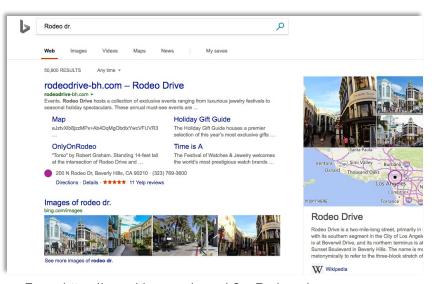
- Input queries
- Transform queries
- Output results

#### User Interaction ...2

- Input queries may be:
  - Simple free text
  - Boolean queries: ["Roger Federer" AND Wimbledon],
     ["Bianca Andreescu" AND "US Open Women's singles"]
  - Include query operators, such as phrase quotes, + to indicate required term, - to indicate term should not occur etc.
- Query parsing required

#### User Interaction ..3

- Queries may be transformed:
  - Spelling correction
  - Query suggestion
  - Expanded with new terms
  - Clarified ([Rodeo Dr.] -> [Rodeo Drive])
    - But when is Dr = Doctor?



From https://www.bing.com/search?q=Rodeo+dr.

#### User Interaction ..4

- Results displayed for each query:
  - In ranked order
  - With snippets/hit-highlights to show context of query match
  - With spell suggestions, query suggestions, related documents, grouped/clustered results, advertisements...
  - Right-pane info
  - Instant answers



## **EVALUATION**

## Search Engine Evaluation

- Metrics computed to ensure that any new features or code changes only improves the engine
  - Better effectiveness
  - More performant system
- Queries, results and clicks logged
  - To get data for query and spelling suggestions, ranking, advertising relevance, spam detection...

#### Caveats

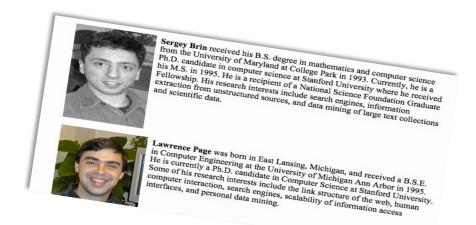
- This overview omitted a lot of detail, simplified to get a high-level picture
  - E.g. language identification, duplicate detection, sentiment analysis in product search etc.
- More details in the following lectures
  - Covering main approaches
  - With pointers to other approaches

## Summary

- Got a closer look at Search Engines,
   with an overview of main components
- Next: Acquiring Data

## Readings

1. Chapter 2 CMS



#### 2. "The" Google paper:

The Anatomy of a Large-Scale Hypertextual Web Search Engine, Sergey Brin and Lawrence Page, Computer Networks and ISDN Systems 30 (1998) pp. 107-117.

http://snap.stanford.edu/class/cs224w-readings/Brin98Anatomy.pdf

An earlier version is available at: http://infolab.stanford.edu/pub/papers/google.pdf

## Questions?