Group#: <u>6</u>

I. Create accounts of users; login, logout.

## II. User functionality

Kone way

\* round-trip

₩ flexible date/time

sort flights by different criteria (price, take-off time, landing time)

filter the list of flights by various criteria (price, number of stops, airline)

Let customers cancel their flight reservations (if it is business or first class)

Ilet customer enter the waiting list if the flight is full

Ra user should be able to:

Eview all the past reservations with their details

view all the upcoming reservations with their details

## III. Admin/Customer Representative

Admin (create an admin account ahead of time)

\*Add, Edit and Delete information for a customer representative or customer

\*Obtain a sales report for a particular month

RProduce a list of reservations by flight number or by customer name

Produce a summary listing of revenue generated by a particular flight, airline, or customer

Find out which customer generated most total revenue

Produce a list of most active flights (most tickets sold)

Produce a list of all flights for a given airport

□ Customer representative

Make flight reservations on behalf of users

Edit flight reservations for a customer

\*\*Add, Edit, Delete information for

**Kaircrafts** 

airports

flights

Rretrieve a list of all the passengers who are on the waiting list of a particular flight