

What is the Missed Call Alert service?

It is a service that enables all subscribers to receive a short message about incoming calls when their device is turned off or the battery is dead. It also works when there is no coverage or when calls are diverted to voicemail by dialing the short number 15100 or through the mobile app.

Is the service effective while roaming?

The service is effective during both local and international roaming when the phone is turned off. The related messages are received once the phone is turned on.

Can the Missed Call Alert service be utilized during disconnection periods?

In case of temporary suspension or disconnection, the service remains available to the subscriber for a period of 3 months, during which they will not receive messages.

Can the Missed Call Alert service be canceled for prepaid subscribers who are classified and still classified?

Yes, it can be cancelled through cancellation channels

Can the Missed Call Alert (MCN) service for prepaid subscribers be reactivated for free after the subscriber cancels the service while still classified?

It can be reactivated for free through the subscription channels as long as the subscriber remains classified.

What happens if the subscriber exits the classification (Missed Call Alert service for prepaid subscribers)?

The service is automatically canceled.