

Monica Barboza

Junior Full Stack Developer

Experienced hospitality professional with over 15 years of client relations and customer service expertise, now transitions to a dynamic career in technology. Proven ability to troubleshoot complex operations and adept at thinking on my feet, seeking opportunities to leverage these skills.

EXPERIENCE

Pimlico Irish Pub, Houston,TX — *Manager*

SEPTEMBER 2018 -2023

- Organized and coordinated multiple events, streamlining point of sales systems.
- Cultivated relationships with guests to ensure repeat business and increased sales.
- Supervised a team of 6 bartenders, created schedules and encouraged staff developments.

Santiago's Bodega, Orlando, FL — *Assistant Manager/Bartender*

JULY 2012 - MAY 2018

- Promoted, markets and planned events for the restaurant.
- Troubleshoot employee and customer- related issues, adhering to high-end customer service standards.
- Trained employees on an extensive menu, wine knowledge and service.
- Engineered a streamlined transformation of the point-of-sale (POS) system, introducing strategic modifications that resulted in reduced transaction time. This optimization not only enhanced operational efficiency but also delivered a 20% decrease in errors, ensuring meticulous accounting.

EDUCATION

Epicodus, Portland, OR —

OCTOBER 2023 - PRESENT

Currently in an intensive full-stack web development program, gaining proficiency in languages such as HTML, CSS, JavaScript, and frameworks like React and Node.js. Developed hands-on experience in collaborative coding projects and participated in real-world problem-solving scenarios.

SKILLS

- Interpersonal and Intrapersonal skills
- Leadership
- Languages: JavaScript, CSS, HTML, C#, Python, CSS Accessibility Certified
- Database: NoSQL, MySQL, SQL, MongoDB
- Pair Programming
- Frameworks: React, ASP.NET Core, EF Core
- Exceptional Communication
- Attention to detail
- Analytical Skills
- Adaptability
- Problem Solving

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PROJECTS

Super Galactic Age— *A space Age calculator*

The Super-Galactic-Age application was made using Test-Driven Development and JavaScript, with additional implementations in CSS and HTML. This project allows users to input their current, past, and future ages, with the app then calculating their ages in Mercury, Venus, Mars, and Jupiter years. This venture not only showcases my proficiency in JavaScript but also demonstrates my commitment to robust testing practices and creating user-friendly environments.

Eau Claire's Hair—*An MVC web application to manage a hair salon.*

Eau Claire's hair is a meticulously crafted MVC web application designed to streamline the operational complexities of a hair salon. Leveraging an array of technologies including C#, ASP.NET, MS TEST, Bootstrap, MySQL, MySQL Workbench, EF Core, and ASP Core MVC MSBuild, the platform offers an intuitive interface for effective management of salon employees and clients. From seamlessly adding and editing stylist details to maintaining client information and facilitating quick searches, the application ensures a hassle-free experience. Personalization is key with client-specific notes, enhancing customer satisfaction. The documentation provides comprehensive setup instructions, including database configuration, ensuring smooth deployment.