



Incident handler's journal

Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

Date: 2024-10-14	Entry: 1
Description	Documenting a security incident involving ransomware at a small U.S. health care clinic.
Tool(s) used	None noted
The 5 W's	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none">• Who caused the incident? An organized group of unethical hackers.• What happened? Employees were unable to access their computers due to ransomware, which encrypted critical files and displayed a ransom note.• When did the incident occur? Tuesday morning at approximately 9:00 a.m.• Where did the incident happen? At a small U.S. health care clinic.• Why did the incident happen? The attackers gained access through targeted phishing emails containing malicious attachments.
Additional notes	This incident raises questions about employee training on cybersecurity and the clinic's backup protocols.

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Additional notes	Include any additional thoughts, questions, or findings.

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Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

Reflections/Notes: Record additional notes.
