MDX expressions for Hilarity Haven Circus

1. KPI definitions

a. Rising trend of the number of people doing surveys at a level not lower than 0.5% per month.

Name: People\_doing\_surveys

Value expression:

[Measures].[Performance Evaluation Count]

Goal expression:

(KPIVALUE("People\_doing\_surveys"), ParallelPeriod([Date].[Day Hierarchy].[Month], 1, [Date].[Day Hierarchy].CurrentMember))\*1.005

Status expression:

IIF(KPIVALUE("People doing surveys")>KPIGOAL("People doing surveys"), 1, -1)

Trend expression:

IIF(KPIVALUE("People\_doing\_surveys")>(KPIVALUE("People\_doing\_surveys"), ParallelPeriod([Date].[Day Hierarchy].[Month],1,[Date].[Day Hierarchy].CurrentMember)),1,-1)

b. Rising trend for average satisfaction rate at 0.3 per month.

Name: Average satisfaction KPI"

Value expression:

[Measures].[Average Satisfaction]

Goal expression:

(KPIVALUE("Average\_satisfaction\_KPI"), ParallelPeriod([Date].[Day Hierarchy].[Month], 1,[Date].[Day Hierarchy].CurrentMember))+0.3

Status expression:

IIF(KPIVALUE("Average\_satisfaction\_KPI")>KPIGOAL("Average\_satisfaction\_KPI"), 1,
-1)

Trend expression:

IIF(KPIVALUE("Average\_satisfaction\_KPI")>(KPIVALUE("Average\_satisfaction\_KPI"), ParallelPeriod([Date].[Day Hierarchy].[Month],1,[Date].[Day Hierarchy].CurrentMember)),1,-1)

- 2. Analytical problems queries
- a. What is the effect of performers and designers on rating of performance?
- 1. Compare the satisfaction rating relating to the designer of the performance.
- 2. Compare cleanliness ratings depending on species of animals performing in them.
- 3. Analyze if there is any correlation with the year the performers started working at and the average satisfaction rating for the performances they partook in.
- 4. Compare the satisfaction rating of the performances between different performers.
- 5. Analyze the average cleanliness and satisfaction rating for each performer (people and animals).
- 6. Compare the performers, seeing if they excel in specific types of performances that are not already listed as their specialization.
- b. What influences the number of people doing the surveys?
- 1. Analyze the relationship between the type of ticket (VIP, normal, reduced) and survey participation.
- 2. Analyze whether types of performances with great reputations (higher ratio of the satisfied ratings) have higher participation rates compared to the performances with worse reputation.
- 3. Compare whether the time of day the performance takes place affects the survey participation rate.
- 4. Identify whether the uniqueness of certain events motivates visitors to provide feedback. 5. Analyze survey participation based on where the audience is sitting.
- 6. Compare the number of people participating in the surveys depending on the species of the animal performing.
- 7. Analyze whether good circus maintenance (cleanliness, greater audience satisfaction) influences participation in surveys.